One Care

MassHealth+Medicare Bringing your care together

List of Covered Services for Members Enrolled in a One Care Plan

All of these services will be covered by your One Care plan. Some One Care plans may require prior authorization (PA) for certain services. To find out which services need PA, you can call the One Care plans or visit their websites. Contact information for each plan is in the Enrollment Guide. You can also go to the One Care website at www.mass.gov/ masshealth/onecare for more information.

One Care plans will cover the following MassHealth and Medicare services

- Adult day health
- Adult foster care
- Ambulance
- Audiologist services
- Behavioral health services (mental health and substance use disorders)
- Chiropractic care
- Chronic disease and rehabilitation hospital inpatient
- Community health center
- Day habilitation
- Dental services
- Durable medical equipment (including supplies, replacement parts, training, modifications, and repairs)
- Family planning
- Group adult foster care
- Hearing aid services
- Home health
- Hospice
- Independent nursing
- Inpatient hospital

- Laboratory/x ray/imaging
- Medically necessary non-emergency transportation
- Nurse midwife services
- Nurse practitioner services
- Orthotic services
- Outpatient hospital
- Outpatient surgery
- Oxygen and respiratory therapy equipment
- Personal care assistance
- Pharmacy
- Physician
- Podiatry
- Prosthetics
- Renal dialysis services
- Skilled nursing facility
- Speech and hearing services
- Therapy: physical, occupational, and speech/ language
- Tobacco-cessation services
- Vision care

All Medicare Parts A, B, and D services and all MassHealth services are covered by One Care. One Care plans will cover medically necessary state-funded abortion services.

Community-based Behavioral Health Services

In addition to the MassHealth and Medicare services listed above, One Care offers Community-based Behavioral Health Services. These are services that you may be able to use instead of going to the hospital or a facility if you have behavioral health needs. Your care team will work with you to decide if these services are right for you and should be in your care plan.

- Acute treatment services for substance use disorders
- Clinical support services for substance use disorders
- Community crisis stabilization
- Community support program

- Emergency services program
- Intensive outpatient program
- Partial hospitalization
- Program of assertive community treatment
- Psychiatric day treatment
- Structured outpatient addiction program

Community-based Services

With One Care, you can also get community-based services to promote wellness, recovery, selfmanagement of chronic conditions, and independent living. These services may also help you stay out of the hospital or nursing facility. Your care team will work with you to decide if these services are right for you and if they should be in your care plan.

- Care transitions assistance (across settings)
- Community health workers
- Day services
- Home care services
- Home modifications
- Medication management
- Peer support/counseling/navigation
- Respite care
- Transportation