

Long Term Care Ombudsmen work with residents to resolve concerns about their quality of life and care within nursing and rest homes. Ombudsmen work to ensure resident rights are respected. To speak to a local Long Term Care Ombudsman, contact the Executive Office of Elder Affairs at 617-727-7750 or use the chart below to find the location of a facility, and call the agency listed.

Massachusetts Long Term Care Ombudsman Program Contact List

| Town | Agency | Ombudsman Tele # |
|----------------------|---|-------------------------|
| Abington | Old Colony Planning Council | 508-583-1833 |
| Acton | Minuteman Senior Services, Inc. | 781-861-0896 |
| Acushnet | Coastline Elderly Services, Inc. | 508-999-6400 |
| Adams | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Agawam | Greater Springfield Senior Services | 413-781-8800 |
| Alford | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Allston | Ethos | 617-522-6700 |
| Amesbury | Elder Services of the Merrimack Valley | 978-683-7747 |
| Amherst | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Andover | Elder Services of the Merrimack Valley | 978-683-7747 |
| Arlington | Minuteman Senior Services, Inc. | 781-861-0896 |
| Ashburnham | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Ashby | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Ashfield | LifePath | 413-773-5555 |
| Ashland | Baypath Home and Community Services | 508-573-7200 |
| Athol | LifePath | 413-773-5555 |
| Attleboro | Bristol Elder Services, Inc. | 508-675-2101 |
| Auburn | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Avon | Old Colony Planning Council | 508-583-1833 |
| Ayer | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Backbay | Ethos | 617-522-6700 |
| Baldwinville | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Barnstable | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Barre | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Beacon Hill/West End | Ethos | 617-522-6700 |
| Becket | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Bedford | Minuteman Senior Services, Inc. | 781-861-0896 |
| Belchertown | WestMass ElderCare, Inc. | 413-538-9020 |
| Bellingham | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Belmont | Springwell | 617-926-4100 |
| Berkley | Bristol Elder Services, Inc. | 508-675-2101 |
| Berlin | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Bernardston | LifePath | 413-773-5555 |
| Beverly | Seniorcare, Inc | 978-281-1750 |
| Billerica | Elder Services of the Merrimack Valley | 978-683-7747 |
| Blackstone | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Blandford | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Bolton | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Boston | Ethos | 617-522-6700 |
| Bourne | Elder Services of Cape Cod & The Islands | 508-394-4630 |

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| Boxborough | Minuteman Senior Services, Inc. | 781-861-0896 |
| Boxford | Elder Services of the Merrimack Valley | 978-683-7747 |
| Boylston | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Braintree | South Shore Elder Services, Inc. | 781-848-3910 |
| Brewster | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Bridgewater | Old Colony Planning Council | 508-583-1833 |
| Brighton | Ethos | 617-522-6700 |
| Brimfield | Greater Springfield Senior Services | 413-781-8800 |
| Brockton | Old Colony Planning Council | 508-583-1833 |
| Brookfield | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Brookline | Springwell | 617-926-4100 |
| Buckland | LifePath | 413-773-5555 |
| Burlington | Minuteman Senior Services, Inc. | 781-861-0896 |
| Cambridge | Greater Lynn Senior Services | 781-599-0110 |
| Canton | HESSCO | 781-784-4944 |
| Carlisle | Minuteman Senior Services, Inc. | 781-861-0896 |
| Carver | Old Colony Planning Council | 508-583-1833 |
| Centerville | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Charlemont | LifePath | 413-773-5555 |
| Charlestown | Ethos | 617-522-6700 |
| Charlton | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Chatham | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Chelmsford | Elder Services of the Merrimack Valley | 978-683-7747 |
| Chelsea | North Shore Elder Services | 978-750-4540 |
| Cheshire | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Chester | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Chesterfield | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Chestnuthill | Springwell | 617-926-4100 |
| Chicopee | WestMass ElderCare, Inc. | 413-538-9020 |
| Chilmark | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Chinatown | Ethos | 617-522-6700 |
| Clarksburg | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Clinton | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Cohasset | South Shore Elder Services, Inc. | 781-848-3910 |
| Colrain | LifePath | 413-773-5555 |
| Columbia Point | Ethos | 617-522-6700 |
| Concord | Minuteman Senior Services, Inc. | 781-861-0896 |
| Conway | LifePath | 413-773-5555 |
| Cummington | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Dalton | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Danvers | North Shore Elder Services, Inc. | 978-750-4540 |
| Dartmouth | Coastline Elderly Services, Inc. | 508-999-6400 |
| Dedham | HESSCO | 781-784-4944 |
| Deerfield | LifePath | 413-773-5555 |
| Dennis | Elder Services of Cape Cod & The Islands | 508-394-4630 |

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| Dighton | Bristol Elder Services, Inc. | 508-675-2101 |
| Dorchester | Ethos | 617-522-6700 |
| Douglas | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Dover | Baypath Home and Community Services | 508-573-7200 |
| Dracut | Elder Services of the Merrimack Valley | 978-683-7747 |
| Dudley | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Dunstable | Elder Services of the Merrimack Valley | 978-683-7747 |
| Duxbury | Old Colony Planning Council | 508-583-1833 |
| East Boston | Ethos | 617-522-6700 |
| East Bridgewater | Old Colony Planning Council | 508-583-1833 |
| East Brookfield | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| East Longmeadow | Greater Springfield Senior Services | 413-781-8800 |
| East Mattapan | Ethos | 617-522-6700 |
| East Wareham | Old Colony Planning Council | 508-583-1833 |
| Eastham | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Easthampton | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Easton | Old Colony Planning Council | 508-583-1833 |
| Edgartown | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Egremont | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Erving | LifePath | 413-773-5555 |
| Essex | Seniorcare, Inc | 978-281-1750 |
| Everett | North Shore Elder Services, Inc. | 978-750-4540 |
| Fairhaven | Coastline Elderly Services, Inc. | 508-999-6400 |
| Fall River | Bristol Elder Services, Inc. | 508-675-2101 |
| Falmouth | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Fenway | Ethos | 617-522-6700 |
| Fitchburg | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Florence | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Florida | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Foxborough | HESSCO | 781-784-4944 |
| Framingham | Baypath Home and Community Services | 508-573-7200 |
| Franklin | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Freetown | Bristol Elder Services, Inc. | 508-675-2101 |
| Gardner | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Gay Head | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Georgetown | Elder Services of the Merrimack Valley | 978-683-7747 |
| Gill | LifePath | 413-773-5555 |
| Gloucester | Seniorcare, Inc | 978-281-1750 |
| Goshen | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Gosnold | Coastline Elderly Services, Inc. | 508-999-6400 |
| Grafton | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Granby | WestMass ElderCare, Inc. | 413-538-9020 |
| Granville | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Great Barrington | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Greenbush | South Shore Elder Services, Inc. | 781-848-3910 |

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| Greenfield | LifePath | 413-773-5555 |
| Groton | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Groveland | Elder Services of the Merrimack Valley | 978-683-7747 |
| Hadley | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Halifax | Old Colony Planning Council | 508-583-1833 |
| Hamilton | Seniorcare, Inc | 978-281-1750 |
| Hampden | Greater Springfield Senior Services | 413-781-8800 |
| Hancock | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Hanover | Old Colony Planning Council | 508-583-1833 |
| Hanson | Old Colony Planning Council | 508-583-1833 |
| Hardwick | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Harvard | Minuteman Senior Services, Inc. | 781-861-0896 |
| Harwich | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Hatfield | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Haverhill | Elder Services of the Merrimack Valley | 978-683-7747 |
| Hawley | LifePath | 413-773-5555 |
| Heath | LifePath | 413-773-5555 |
| Hingham | South Shore Elder Services, Inc. | 781-848-3910 |
| Hinsdale | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Holbrook | South Shore Elder Services, Inc. | 781-848-3910 |
| Holden | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Holland | Greater Springfield Senior Services | 413-781-8800 |
| Holliston | Baypath Home and Community Services | 508-573-7200 |
| Holyoke | WestMass ElderCare, Inc. | 413-538-9020 |
| Hopedale | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Hopkinton | Baypath Home and Community Services | 508-573-7200 |
| Hubbardston | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Hudson | Baypath Home and Community Services | 508-573-7200 |
| Hull | South Shore Elder Services, Inc. | 781-848-3910 |
| Huntington | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Hyannis | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Hyde Park | Ethos | 617-522-6700 |
| Ipswich | Seniorcare, Inc | 978-281-1750 |
| Jamaica Plain | Ethos | 617-522-6700 |
| Kingston | Old Colony Planning Council | 508-583-1833 |
| Lakeville | Old Colony Planning Council | 508-583-1833 |
| Lancaster | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Lanesborough | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Lawrence | Elder Services of the Merrimack Valley | 978-683-7747 |
| Lee | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Leeds | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Leicester | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Lenox | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Leominster | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Leverett | LifePath | 413-773-5555 |

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| Lexington | Minuteman Senior Services, Inc. | 781-861-0896 |
| Leyden | LifePath | 413-773-5555 |
| Lincoln | Minuteman Senior Services, Inc. | 781-861-0896 |
| Littleton | Minuteman Senior Services, Inc. | 781-861-0896 |
| Longmeadow | Greater Springfield Senior Services | 413-781-8800 |
| Lowell | Elder Services of the Merrimack Valley | 978-683-7747 |
| Ludlow | WestMass ElderCare, Inc. | 413-538-9020 |
| Lunenburg | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Lynn | Greater Lynn Senior Services, Inc. | 781-599-0110 |
| Lynnfield | Greater Lynn Senior Services, Inc. | 781-599-0110 |
| Magnolia | Seniorcare, Inc | 978-281-1750 |
| Malden | North Shore Elder Services, Inc. | 978-750-4540 |
| Manchester | Seniorcare, Inc | 978-281-1750 |
| Mansfield | Bristol Elder Services, Inc. | 508-675-2101 |
| Marblehead | North Shore Elder Services, Inc. | 978-750-4540 |
| Marion | Coastline Elderly Services, Inc. | 508-999-6400 |
| Marlborough | Baypath Home and Community Services | 508-573-7200 |
| Marshfield | Old Colony Planning Council | 508-583-1833 |
| Mashpee | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Mattapoissett | Coastline Elderly Services, Inc. | 508-999-6400 |
| Maynard | Minuteman Senior Services, Inc. | 781-861-0896 |
| Medfield | HESSCO | 781-784-4944 |
| Medford | North Shore Elder Services, Inc. | 978-750-4540 |
| Medway | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Melrose | North Shore Elder Services, Inc. | 978-750-4540 |
| Mendon | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Merrimack | Elder Services of the Merrimack Valley | 978-683-7747 |
| Methuen | Elder Services of the Merrimack Valley | 978-683-7747 |
| Middleborough | Old Colony Planning Council | 508-583-1833 |
| Middlefield | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Middleton | North Shore Elder Services, Inc. | 978-750-4540 |
| Milford | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Millbury | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Millis | HESSCO | 781-784-4944 |
| Milton | South Shore Elder Services, Inc. | 781-848-3910 |
| Milville | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Monroe | LifePath | 413-773-5555 |
| Monson | Greater Springfield Senior Services | 413-781-8800 |
| Montague | LifePath | 413-773-5555 |
| Monterey | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Montgomery | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Mount Washington | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Nahant | Greater Lynn Senior Services, Inc. | 781-599-0110 |
| Nantucket | Elder Services of Cape Cod & The Islands | 508-394-4630 |

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| Natick | Baypath Home and Community Services | 508-573-7200 |
| Needham | Springwell | 617-926-4100 |
| New Ashford | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| New Bedford | Coastline Elderly Services, Inc. | 508-999-6400 |
| New Braintree | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| New Marlborough | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| New Salem | LifePath | 413-773-5555 |
| Newbury | Elder Services of the Merrimack Valley | 978-683-7747 |
| Newburyport | Elder Services of the Merrimack Valley | 978-683-7747 |
| Newton | Springwell | 617-926-4100 |
| Norfolk | HESSCO | 781-784-4944 |
| North Adams | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| North Andover | Elder Services of the Merrimack Valley | 978-683-7747 |
| North Attleboro | Bristol Elder Services, Inc. | 508-675-2101 |
| North Brookfield | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| North End | Ethos | 617-522-6700 |
| North Reading | North Shore Elder Services, Inc. | 978-750-4540 |
| Northampton | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Northborough | Baypath Home and Community Services | 508-573-7200 |
| Northbridge | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Northfield | LifePath | 413-773-5555 |
| Norton | Bristol Elder Services, Inc. | 508-675-2101 |
| Norwell | South Shore Elder Services, Inc. | 781-848-3910 |
| Norwood | HESSCO | 781-784-4944 |
| Oak Bluffs | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Oakham | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Orange | LifePath | 413-773-5555 |
| Orleans | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Otis | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Oxford | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Palmer | Greater Springfield Senior Services | 413-781-8800 |
| Parker Hill | Ethos | 617-522-6700 |
| Paxton | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Peabody | North Shore Elder Services, Inc. | 978-750-4540 |
| Pelham | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Pembroke | Old Colony Planning Council | 508-583-1833 |
| Pepperell | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Peru | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Petersham | LifePath | 413-773-5555 |
| Phillipston | LifePath | 413-773-5555 |
| Pittsfield | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Plainfield | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Plainville | HESSCO | 781-784-4944 |
| Plymouth | Old Colony Planning Council | 508-583-1833 |
| Plympton | Old Colony Planning Council | 508-583-1833 |

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| Princeton | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Provincetown | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Quincy | South Shore Elder Services, Inc. | 781-848-3910 |
| Randolph | South Shore Elder Services, Inc. | 781-848-3910 |
| Raynham | Bristol Elder Services, Inc. | 508-675-2101 |
| Reading | North Shore Elder Services, Inc. | 978-750-4540 |
| Rehoboth | Bristol Elder Services, Inc. | 508-675-2101 |
| Revere | North Shore Elder Services | 978-750-4540 |
| Richmond | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Rochdale | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Rochester | Coastline Elderly Services, Inc. | 508-999-6400 |
| Rockland | Old Colony Planning Council | 508-583-1833 |
| Rockport | Seniorcare, Inc | 978-281-1750 |
| Roslindale | Ethos | 617-522-6700 |
| Rowe | LifePath | 413-773-5555 |
| Rowely | Elder Services of the Merrimack Valley | 978-683-7747 |
| Roxbury | Ethos | 617-522-6700 |
| Royalston | LifePath | 413-773-5555 |
| Russell | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Rutland | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Salem | North Shore Elder Services, Inc. | 978-750-4540 |
| Salisbury | Elder Services of the Merrimack Valley | 978-683-7747 |
| Sandisfield | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Sandwich | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Saugus | Greater Lynn Senior Services, Inc. | 781-599-0110 |
| Savoy | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Scituate | South Shore Elder Services, Inc. | 781-848-3910 |
| Seekonk | Bristol Elder Services, Inc. | 508-675-2101 |
| Sharon | HESSCO | 781-784-4944 |
| Sheffield | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Shelburne | LifePath | 413-773-5555 |
| Sherborn | Baypath Home and Community Services | 508-573-7200 |
| Shirley | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Shrewsbury | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Shutesbury | LifePath | 413-773-5555 |
| Somerset | Bristol Elder Services, Inc. | 508-675-2101 |
| Somerville | Greater Lynn Senior Services | 781-599-0110 |
| South Boston | Ethos | 617-522-6700 |
| South End | Ethos | 617-522-6700 |
| South Hadley | WestMass ElderCare, Inc. | 413-538-9020 |
| South Jamaica Plain | Ethos | 617-522-6700 |
| Southampton | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Southborough | Baypath Home and Community Services | 508-573-7200 |
| Southbridge | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Southwick | Highland Valley Elder Services, Inc. | 413-586-2000 |

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| Spencer | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Springfield | Greater Springfield Senior Services | 413-781-8800 |
| Sterling | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Stockbridge | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Stoneham | North Shore Elder Services, Inc. | 978-750-4540 |
| Stoughton | Old Colony Planning Council | 508-583-1833 |
| Stow | Minuteman Senior Services, Inc. | 781-861-0896 |
| Sturbridge | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Sudbury | Baypath Home and Community Services | 508-573-7200 |
| Sunderland | LifePath | 413-773-5555 |
| Sutton | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Swampscott | Greater Lynn Senior Services, Inc. | 781-599-0110 |
| Swansea | Bristol Elder Services, Inc. | 508-675-2101 |
| Taunton | Bristol Elder Services, Inc. | 508-675-2101 |
| Templeton | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Tewksbury | Elder Services of the Merrimack Valley | 978-683-7747 |
| Tisbury | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Tolland | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Topsfield | Seniorcare, Inc | 978-281-1750 |
| Townsend | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Truro | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Turners Falls | LifePath | 413-773-5555 |
| Tyngsborough | Elder Services of the Merrimack Valley | 978-683-7747 |
| Tyringham | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Upton | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Uxbridge | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Wakefield | North Shore Elder Services, Inc. | 978-750-4540 |
| Wales | Greater Springfield Senior Services | 413-781-8800 |
| Walpole | HESSCO | 781-784-4944 |
| Waltham | Springwell | 617-926-4100 |
| Ware | WestMass ElderCare, Inc. | 413-538-9020 |
| Wareham | Old Colony Planning Council | 508-583-1833 |
| Warren | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Warwick | LifePath | 413-773-5555 |
| Washington | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Watertown | Springwell | 617-926-4100 |
| Wayland | Baypath Home and Community Services | 508-573-7200 |
| Webster | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Wellesley | Springwell | 617-926-4100 |
| Wellfleet | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Wendell | LifePath | 413-773-5555 |
| Wenham | Seniorcare, Inc | 978-281-1750 |
| West Boylston | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| West Bridgewater | Old Colony Planning Council | 508-583-1833 |
| West Brookfield | Tri-Valley Elder Services, Inc. | 508-949-6640 |

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| West Mattapan | Ethos | 617-522-6700 |
| West Newbury | Elder Services of the Merrimack Valley | 978-683-7747 |
| West Roxbury | Ethos | 617-522-6700 |
| West Springfield | Greater Springfield Senior Services | 413-781-8800 |
| West Stockbridge | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| West Tisbury | Elder Services of Cape Cod & The Islands | 508-394-4630 |
| Westborough | Baypath Home and Community Services | 508-573-7200 |
| Westfield | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Westford | Elder Services of the Merrimack Valley | 978-683-7747 |
| Westhampton | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Westminster | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Weston | Springwell | 617-926-4100 |
| Westport | Bristol Elder Services, Inc. | 508-675-2101 |
| Westwood | HESSCO | 781-784-4944 |
| Weymouth | South Shore Elder Services, Inc. | 781-848-3910 |
| Whately | LifePath | 413-773-5555 |
| Whitinsville | Tri-Valley Elder Services, Inc. | 508-949-6640 |
| Whitman | Old Colony Planning Council | 508-583-1833 |
| Wilbraham | Greater Springfield Senior Services | 413-781-8800 |
| Williamsburg | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Williamstown | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Wilmington | Minuteman Senior Services, Inc. | 781-861-0896 |
| Winchendon | Montachusett Home Care Corp. (Leominster) | 978-537-7411 |
| Winchester | Minuteman Senior Services, Inc. | 781-861-0896 |
| Windsor | Elder Services of Berkshire County, Inc. | 413-499-0524 |
| Winthrop | North Shore Elder Services | 978-750-7570 |
| Woburn | Minuteman Senior Services, Inc. | 781-861-0896 |
| Worcester | Montachusett Home Care Corp. (Worcester) | 508-756-1545 |
| Worthington | Highland Valley Elder Services, Inc. | 413-586-2000 |
| Wrentham | HESSCO | 781-784-4944 |
| Yarmouth | Elder Services of Cape Cod & The Islands | 508-394-4630 |