

This notice is for: [Head of Household Name]

This notice was issued on: [Date]

Notice code: 100

Emergency Assistance (EA) Family Shelter – Bridge Track Notice About Your Shelter Time Limit

Dear [Head of Household Name],

You must leave your shelter by **[LOS Exit Date]** because there is a time limit on how long you can stay in shelter. This date is 180 days from today, or around 6 months. After this time, you will only be able to stay longer in rare cases by applying for a hardship waiver.

Your Next Steps:

You should plan to leave your shelter unit and remove all your belongings by **[LOS Exit Date]**. If you leave on or before this date, you may reapply for EA Family Shelter at any time. If you do not leave by this date, you will be barred from EA Family Shelter for 12 months.

You may be allowed to stay in shelter longer if you apply for a hardship waiver and your family meets the criteria. You can find details about the criteria and instructions for how to apply at mass.gov/EAShelterLOS. If your shelter stay is extended beyond the above date, you will get a letter with a new shelter end date.

PLEASE NOTE:

You may be asked to leave shelter sooner than **[LOS Exit Date]** if you receive a notice of termination for another reason. If your shelter stay is terminated before this date, you will get a notice with a new shelter end date. You can learn more about the shelter rules at mass.gov/EABridgeShelterRules.

For more information about the Length of Stay law, visit: mass.gov/EAShelterLOS. You can translate this page into many languages, by clicking on the globe icon that says “Select Language” in the blue “Menu” banner at the top of the page.

Reminders of Support Available:

- We understand that moving from shelter to housing takes a lot of work. You should keep working with your case manager to prepare to leave shelter and move into stable housing.
- If you have found housing – by yourself or with others - and need help to pay expenses, the HomeBASE program could help. If you would like to learn more, speak to your Case Manager or Housing Search Specialist or visit: mass.gov/homebase.
- If you need support at this time, you can also call ‘Call2Talk’ at 508-532-2255. Call2Talk offers confidential and compassionate emotional and mental health support. It operates 24 hours a day, 7 days a week. Translation is available.

Sincerely,

Massachusetts Executive Office of Housing & Livable Communities

Please note that the mailbox you are receiving this automatic notice from is not monitored, and replies will not be processed.

Appeal Rights

There is nothing to appeal at this time because you have received the maximum shelter stay and extensions available to you. You can apply for a hardship waiver if you need to stay in shelter longer and your family meets the criteria. You can find details about the criteria and instructions for how to apply at mass.gov/EAShelterLOS.