

MASSACHUSETTS POLICE ACCREDITATION COMMISSION, INC.



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February 7, 2018

Chief Pablo Madera
Ludlow Police Department
612 Chapin Street
Ludlow, Massachusetts 01056

Dear Chief Madera:

It is my pleasure to confirm that on this date, February 7, 2018, the Massachusetts Police Accreditation Commission voted to award the prestigious status of state *Certification* to the Ludlow Police Department.

Certification status has been awarded for a three-year period ending January 2021. The integrity vested in your Department now presumes functional compliance with program standards in between assessments which includes complying with all new and amended standards adopted by the Commission. To assist you in your efforts to monitor standards compliance, please be advised that a scheduled midpoint review of selected time-sensitive standards will be conducted with your Accreditation Manager during this award period.

Achieving state Certification demonstrates your Department's commitment to delivering an exemplary level of police service in your community. As you know, it is a lot of hard work and a department-wide effort. We commend your Department for its accomplishments and applaud you personally for your leadership role in the process.

We look forward to working with you in your continuous pursuit of professional excellence. On behalf of the Commission, thank you again for your participation in the Massachusetts Police Accreditation Program and congratulations on a job well done!

For the Commission:

Donna Taylor Mooers
Executive Director

ON-SITE ASSESSMENT REPORT

CERTIFICATION



To: The Commission

From: Donna Taylor Mooers, Executive Director
Massachusetts Police Accreditation Commission

Subject: **Ludlow Police Department**
Assessment for Initial Certification

Chief Executive Officer Chief Paul Madera

Accreditation Manager Lieutenant Michael Brennan

Agency Size Total: 73 Sworn: 59 Non-Sworn: 14

JOB CATEGORIES	NO.	POSITIONS
Police Officer: <i>Full-time</i>	38	Chief Lieutenants: 2 Sergeants: 6 Detective Sergeant: 1 Patrol Officers: 24 Detectives: 4
Police Officer: <i>Part-time</i>	21	Special Police Officers
Civilian: <i>Armed</i>		
Civilian: <i>Unarmed/Uniformed/Field</i>		
Civilian: <i>Unarmed/Administrative</i>	14	Secretaries: 3 Dispatchers: 11

County Hampden

Assessment Dates December 5 and 6, 2017

Assessors	Agency
Lieutenant Thomas O'Donnell (TL)	UMass Amherst
Sergeant James Crosby	Grafton
Sergeant Theresa Dufresne	Amherst College

Commission: Michael Hill, Assessment Team Facilitator

Waivers 13 of the 159 Mandatory Standards are not applicable to the agency.

16.4 (3)	Civilians: Unarmed, Uniformed, in the Field
46.1.8	Critical Incident Plan: Equipment Inspection
Ch. 71 (9)	Processing and Temporary Detention

Mandatory Standards Regarding the remaining 146 applicable Mandatory Standards, all requirements for initial certification have been met.

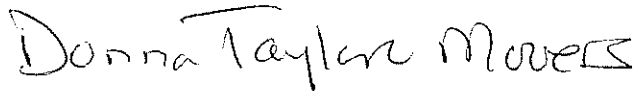
Awards

Certification	February 7, 2018
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Recommendations

Assessment Team:	Certification
Assessment Team Facilitator:	Certification
Field Operations Program Manager:	Certification
Executive Director:	Certification

Submitted on behalf of the Assessment Team:



Donna Taylor Mooers, Executive Director
Massachusetts Police Accreditation Commission

Date: 02-07-18

On-site Assessment Documents:

- ☐ Assessment Checklists, Agency Tour Checklists
- ☐ On-site Assessment Compliance Log
- ☐ Waivers, Audit Sheet, Activity Report, Repair Work, Personnel Roster(s)

Massachusetts Police Accreditation Commission

AUDIT SHEET Certification Program

Agency: Ludlow Police Department

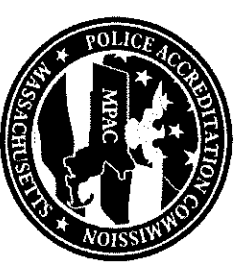
CEO: Chief Paul Madera

Accreditation Manager: Lieutenant Michael Brennan

Assessment Dates: December 5 and 6, 2017

Assessment Team:

- (1) Lieutenant Thomas O'Donnell, UMass Amherst (TL)
- (2) Sergeant James Crosby, Grafton
- (3) Sergeant Theresa Dufresne, Amherst College
- (4) Michael Hill, Assessment Team Facilitator



Mandatory						
	Chapter	Assessor	Waived	In Compliance	Activity	Chapter Total
1	Law Enforcement Role and Authority	Crosby		19	2	21
11	Organization and Administration	Dufresne		2		2
12	Direction	O'Donnell		2	1	3
16	Personnel Alternatives	O'Donnell	3	7		10
17	Fiscal Management	Dufresne		0	1	1
22	Compensation, Benefits and Conditions of Work	O'Donnell		0	1	1
26	Disciplinary Procedures	Dufresne		1	1	2
32	Selection	O'Donnell		4		4
33	Training and Career Development	O'Donnell		8		8
41	Patrol	Dufresne		12		12
42	Criminal Investigation	O'Donnell		3	1	4
44	Juvenile Operations	Crosby		2		3
46	Critical Incidents, Special Ops, Homeland Security	Dufresne	1	11		12
52	Internal Affairs	O'Donnell		8	1	9
55	Victim / Witness Assistance	Crosby		2		2
61	Traffic	O'Donnell		2	1	3
70	Detainee Transportation	O'Donnell		9	3	12
71	Processing and Temporary Detention	Crosby	9	0		9
72	Holding Facility	Crosby		27	1	28
81	Communications	Dufresne		3		3
82	Central Records	O'Donnell		1	2	3
83	Collection and Preservation of Evidence	Dufresne		1		1
84	Property and Evidence Control	Dufresne		5	1	6
SUBTOTALS:			13	129	17	159
TOTAL:						159

Waivers: 16.4(3), 46.1.8, Chapter 71 (9)