

# Lynn Community Health Center

## SITE AND SCOPE OF CARE

### CARE MODEL

Lynn Community Health Center's (LCHC) program coordinates complex care services for patients with serious mental illness in the surrounding community. LCHC patients diagnosed with serious mental illness such as schizophrenia, bipolar disorder, or major depression are identified by their primary care provider (PCP) and referred to the program. Community health workers (CHWs) on the team meet patients in the community and identify patient goals, challenges, and health priorities and develop a person-centered

treatment plan. LCHC CHWs work closely with patients and their providers to help navigate care across complex medication regimens, and other medical, behavioral, and social needs, including housing and justice system involvement. The CHWs supporting the LCHC program become a link between patients, PCPs, and initiative partners to support patients in adhering to treatment plans and accessing vital care and services.

### IMPACT

**\$690K**  
HPC AWARD

**\$872K**  
TOTAL PROJECT COST

TARGET POPULATION  
**Patients enrolled in the  
MassHealth Primary Care Clinician  
Plan with a serious mental illness**

PRIMARY AND SECONDARY AIMS:



**↓ 15%**  
unnecessary health care  
utilization

**↓ 40%**  
home health utilization

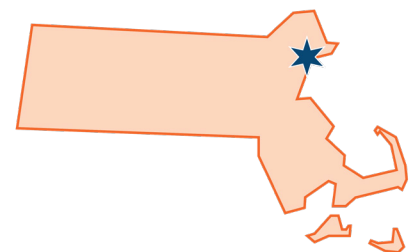
**↓ 10%**  
acute inpatient  
utilization

**↓ 10%**  
acute outpatient  
utilization

**↓ 5%**  
pharmacy expenses

### PARTNERS

- Massachusetts Behavioral Health Partnership



### HCII PATHWAY SUMMARY & HPC BACKGROUND

In 2016, the Massachusetts Health Policy Commission (HPC) launched its \$6.6 million Targeted Cost Challenge Investment (TCCI) pathway of the Health Care Innovation Investment (HCII) Program. The TCCI pathway aims to foster innovation in health care payment and service delivery by supporting promising innovations that address the Commonwealth's most complex health care cost challenges. The ten TCCI initiatives are partnering with more than 60 community organizations to demonstrate rapid cost savings within 18 months by addressing one of the following challenge areas: social determinants of health, behavioral health

integration, post-acute care, serious advancing illness and care at the end of life, and site and scope of care.

The Massachusetts Health Policy Commission (HPC), established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at [Mass.gov/HPC](http://Mass.gov/HPC). Tweet us @Mass\_HPC.