

Brainstorming Sessions

MassHealth Member Advisory Committee (MAC)



Welcome! 😊

Agenda

- 1 **Welcome, Check In, Recap**
- 2 **Outreach Communities**
- 3
- 4 **BREAK**
- 5 **Outreach Challenges & Solutions**
- 6 **Wrap Up and Closing**

Meeting Guidelines

- Provide the information and support needed for all to engage.
- Ensure space for all to contribute.
- Avoid jargon and acronyms (or spell them out first).
- Recognize all opinions matter and there are no right or wrong answers.
- Actively listen and limit outside distractions.
- Build trust in increments.
- Arrive on time and keep cameras on as much as possible.
- Provide space for breaks and take breaks when needed.
- Share your thoughts while also leaving time for others' ideas.
- Adhere to meeting agendas and try to stay on topic.
- Protect everyone's personal information and shared experiences.

Feedback Provided

- Consider break out groups
- Clarify if people know what words mean by raising hands (physical or virtual)
- Type in chat if people need to temporarily move off camera
- Reshare the Google Drive link to access materials ahead of meetings
- Consider ideas for specific facilitation questions

Checking In!

- 1 Name
- 2 Pronouns
- 3 What Does Engagement Mean to You?

What Are We Learning?

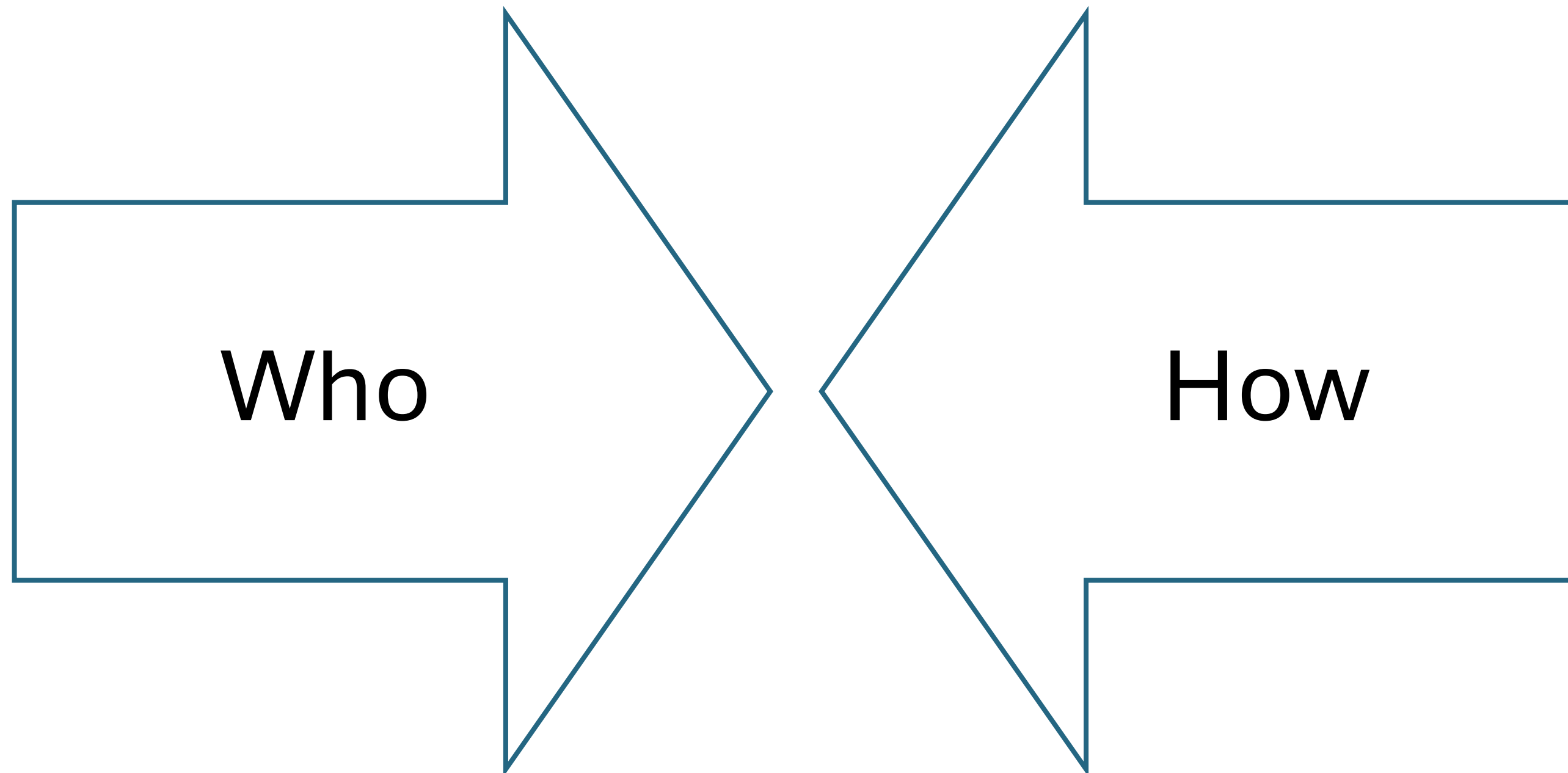
MAC Approach

MAC
Meetings

MAC
Members



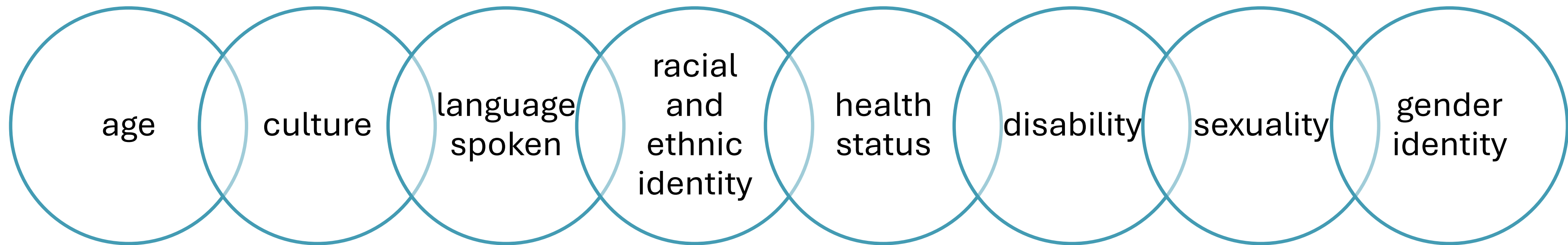
Outreach Focus Areas



What experiences and perspectives are needed for a meaningful MAC?

We heard the goal is diverse experiences and recognition of intersectionality.

Where We Started



What We Heard

community
and facility
settings

various points
of transition

neuro-
diversity

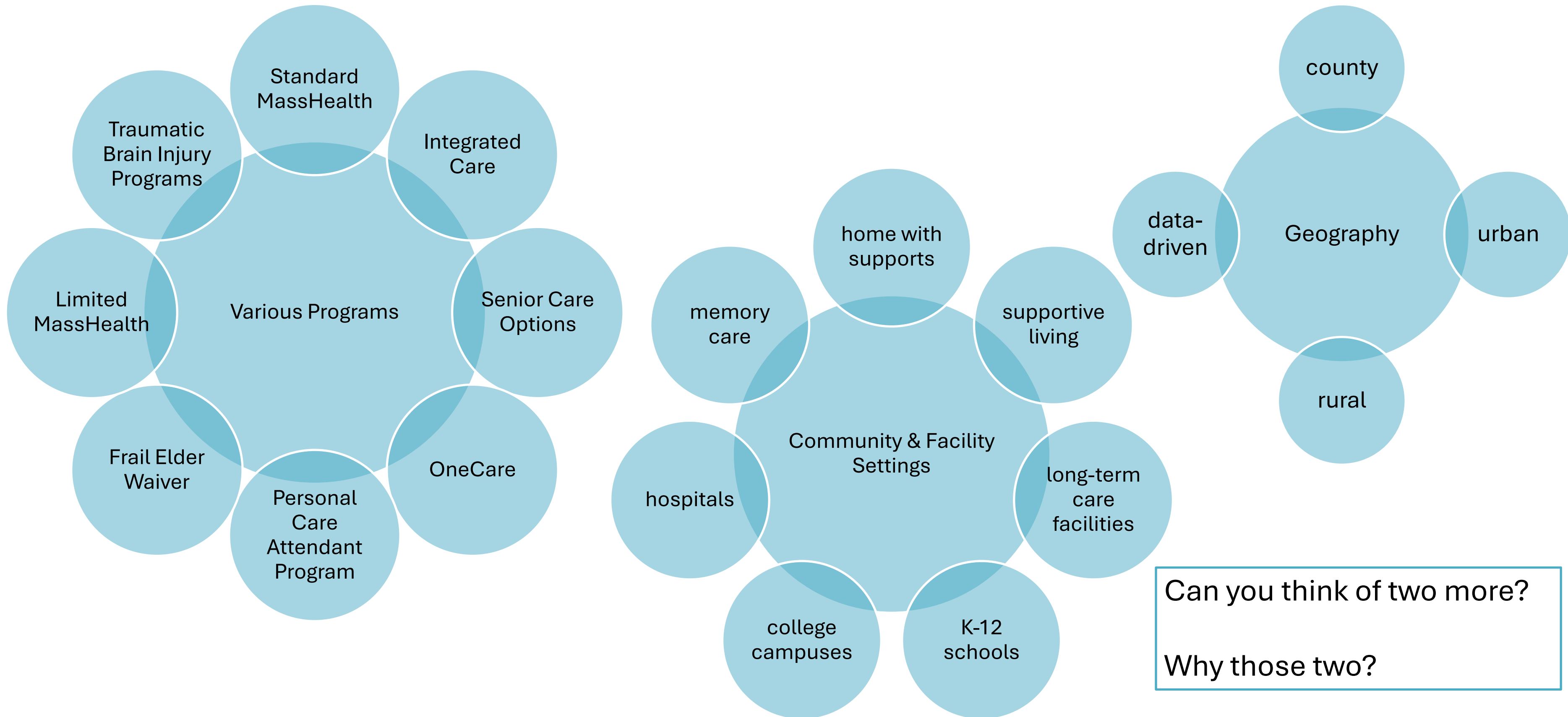
various
MassHealth
programs

caregiving
status

Can you think of two more?

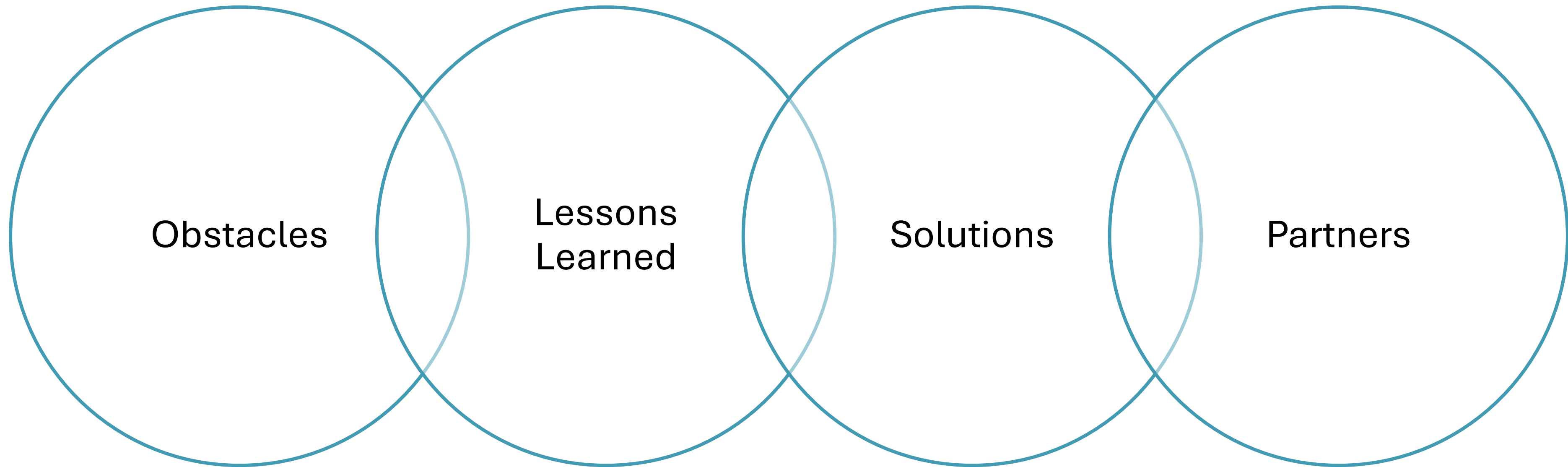
Why those two?

And We Heard This

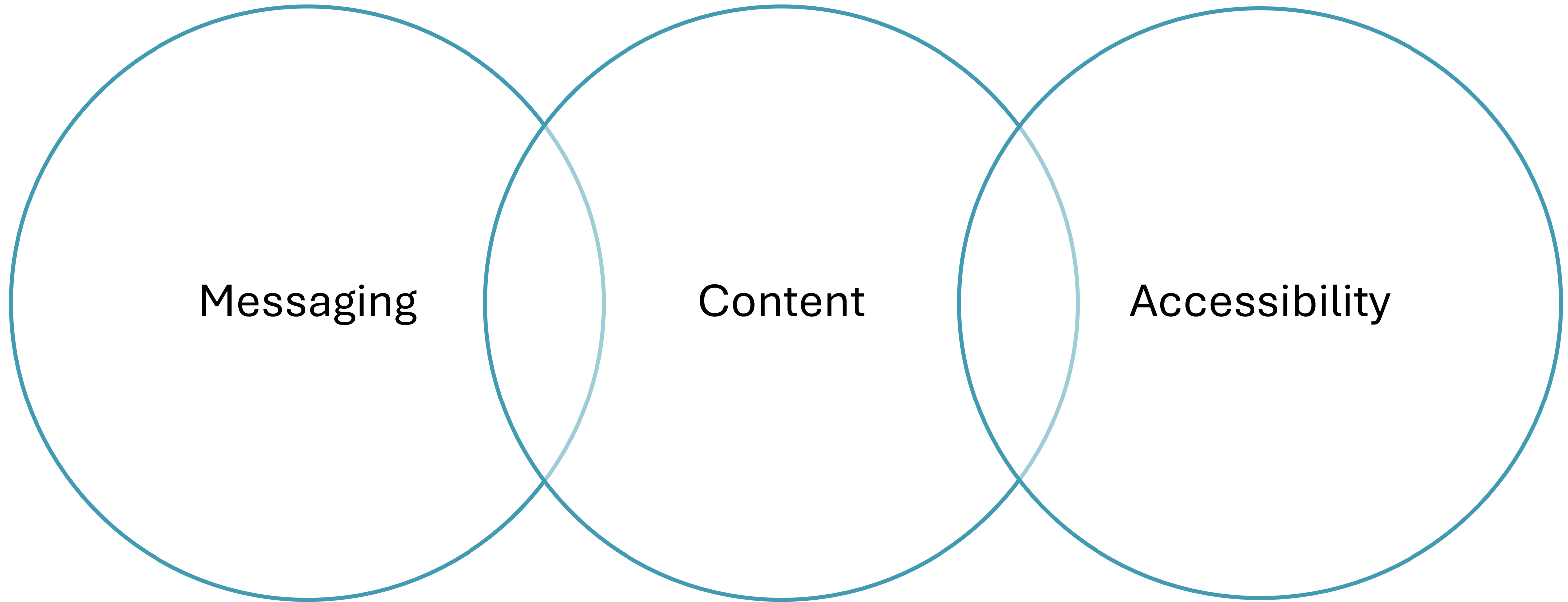


LET'S BREAK 😊

MAC Outreach: The “How”



MAC Outreach: The “How”



How would you want to hear about the MAC?

Where would you want to hear about it?

What Does Engagement Mean to You?



Wrap Up and Closing

- Key Learnings
- Plans for Next Meeting
- Any Questions?



Thank you!

See you on May 15th

Post Meeting Survey

- 4 questions

