Brainstorming Sessions

MassHealth Member Advisory Committee (MAC)

COLLECTIVE INSIGHT

Welcome! ☺

Agenda

1	**Welcome, Check In, Recap**
2	**Partnerships for Success**
4	**BREAK**
5	**Mapping Our Assets**
6	**Wrap Up and Closing**

Meeting Guidelines

- Provide the information and support needed for all to engage.
- Ensure space for all to contribute.
- Avoid jargon and acronyms (or spell them out first).
- Recognize all opinions matter and there are no right or wrong answers.
- Actively listen and limit outside distractions.
- Build trust in increments.
- Arrive on time and keep cameras on as much as possible.
- Provide space for breaks and take breaks when needed.
- Share your thoughts while also leaving time for others' ideas.
- Adhere to meeting agendas and try to stay on topic.
- Protect everyone's personal information and shared experiences.

Feedback Provided

- Consider break out groups
- Consider longer sessions
- Learned about other participants and their concerns
- Learned that communication is a common theme
- Shared ideas and questions with a group who wants similar solutions

Checking In!

1. Name
2. Pronouns
3. What Does Engagement Mean to You?

What Are We Learning?

- Helpful MAC Perspectives and Experiences
- Outreach Pitfalls
- Outreach Lessons Learned

What is Asset Mapping?

A process to:

Identify engagement already happening

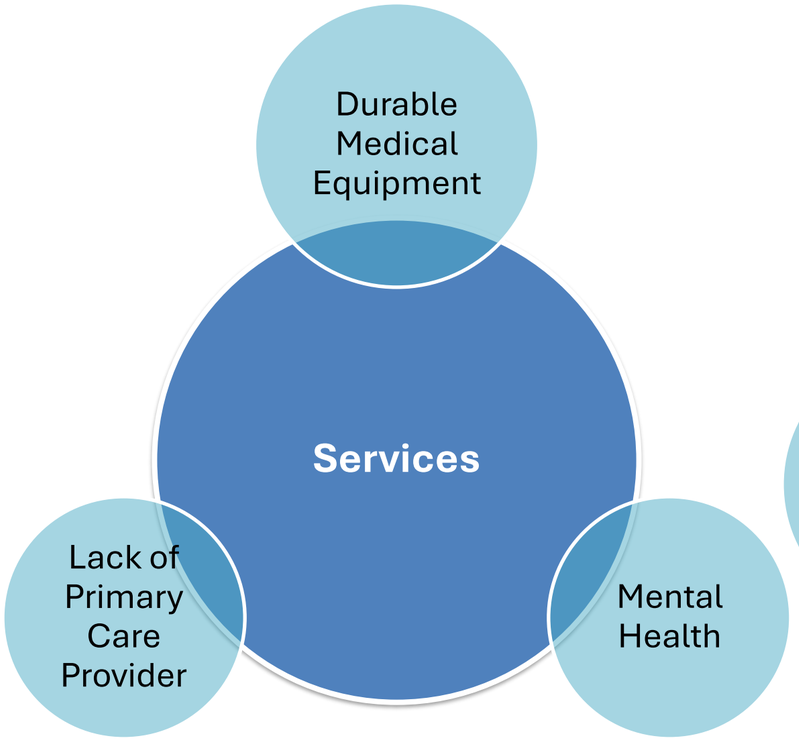
Identify communities at risk of being left out

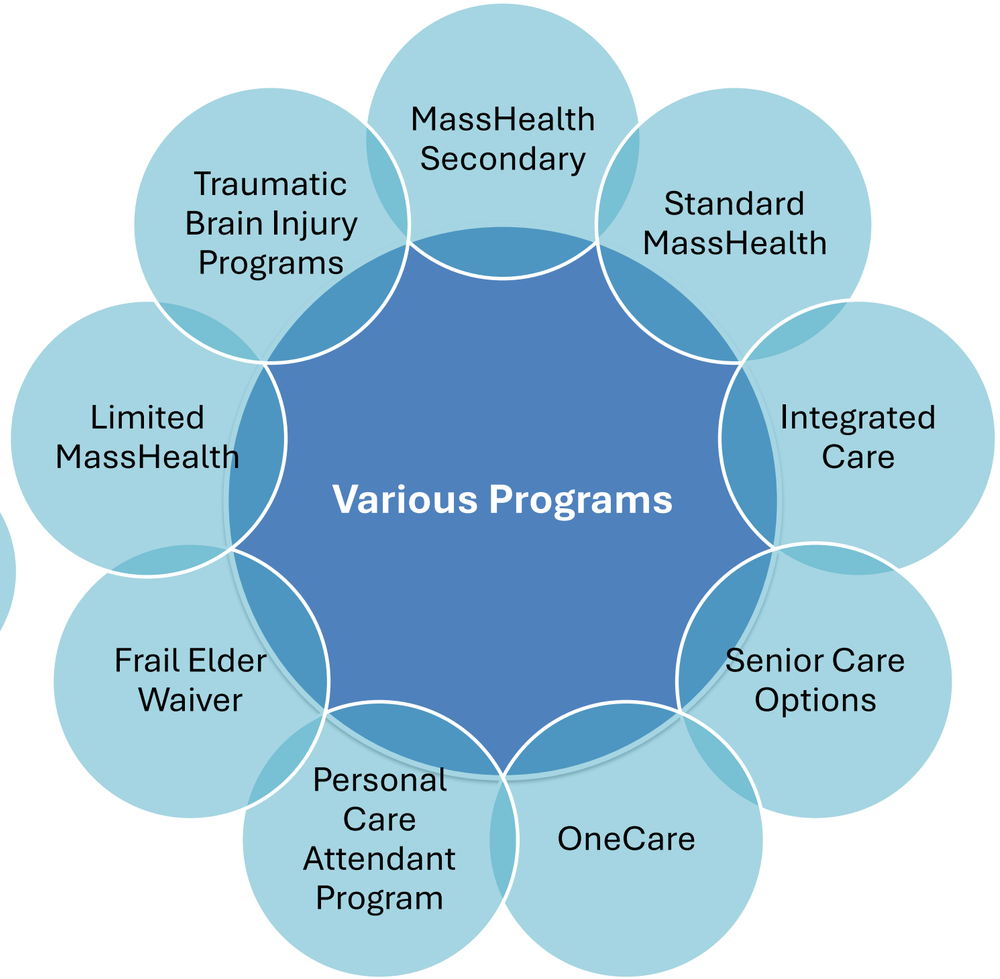
Identify obstacles to engagement

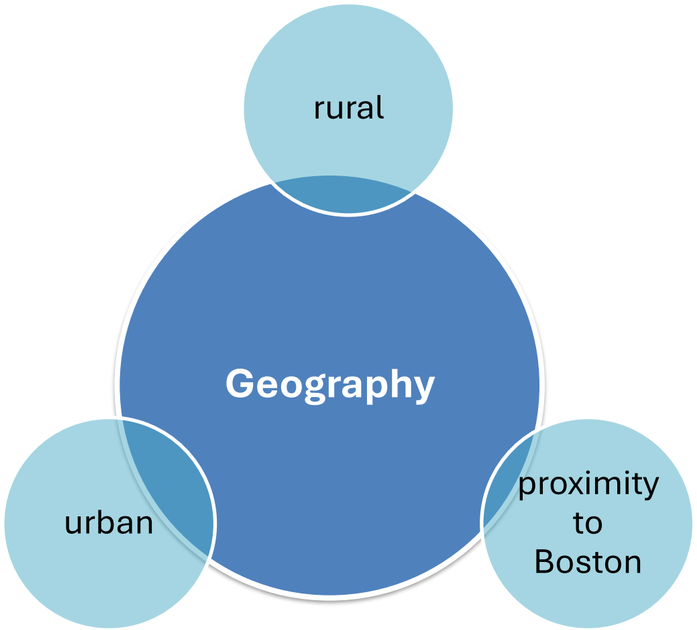
Identify solutions and partners for success

Share visually to confirm and build on what we hear

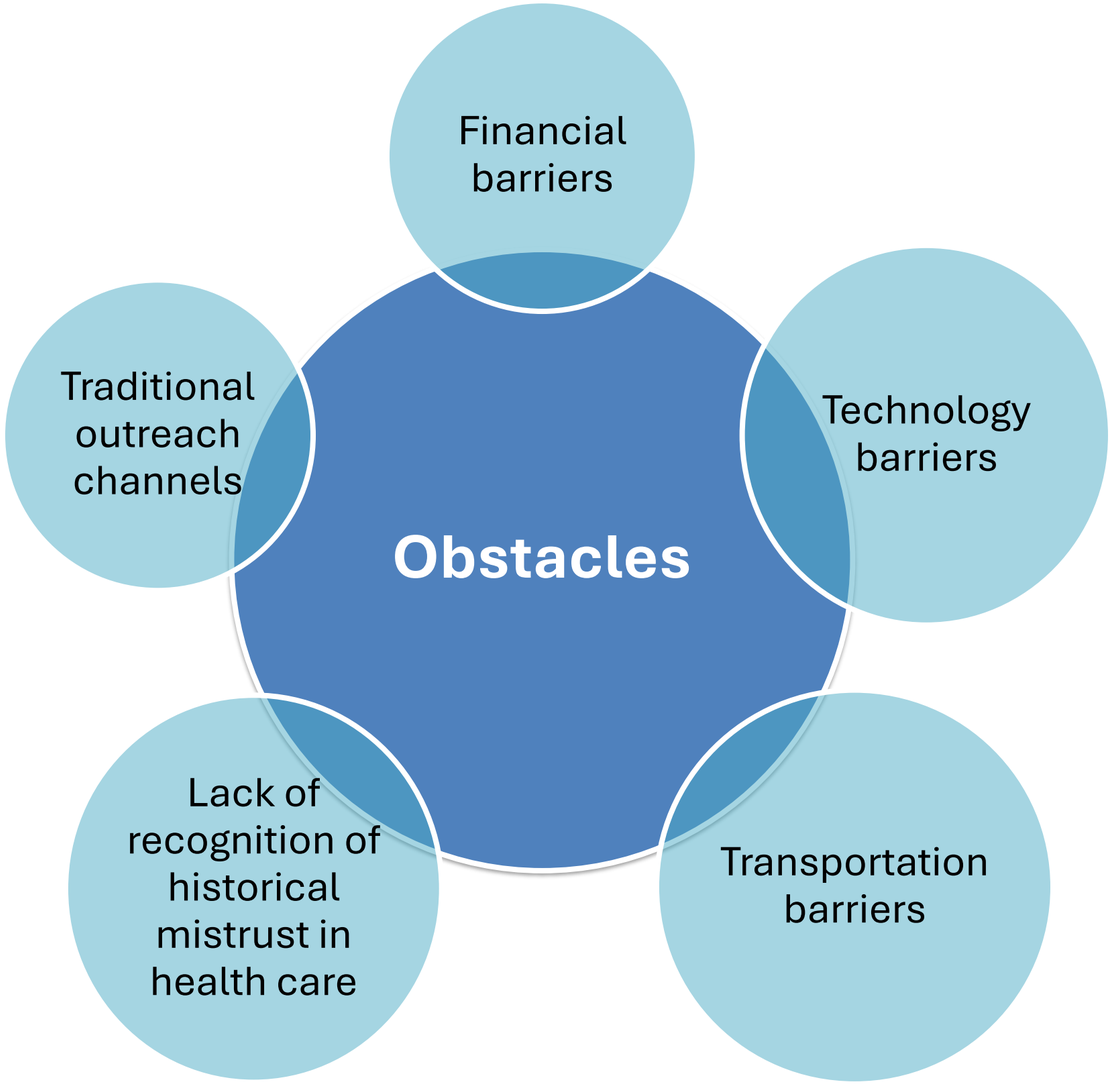
Experiences



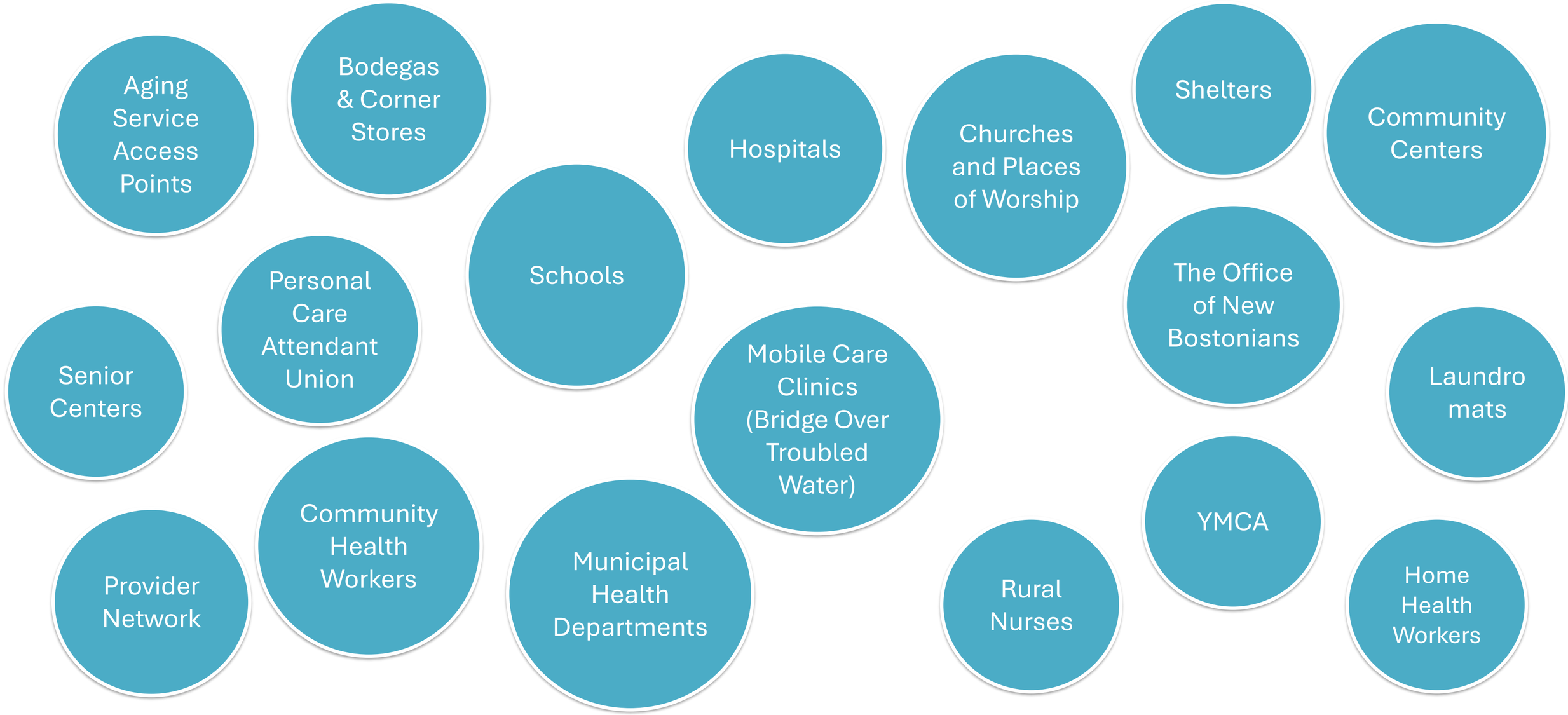




Obstacles and Lessons Learned



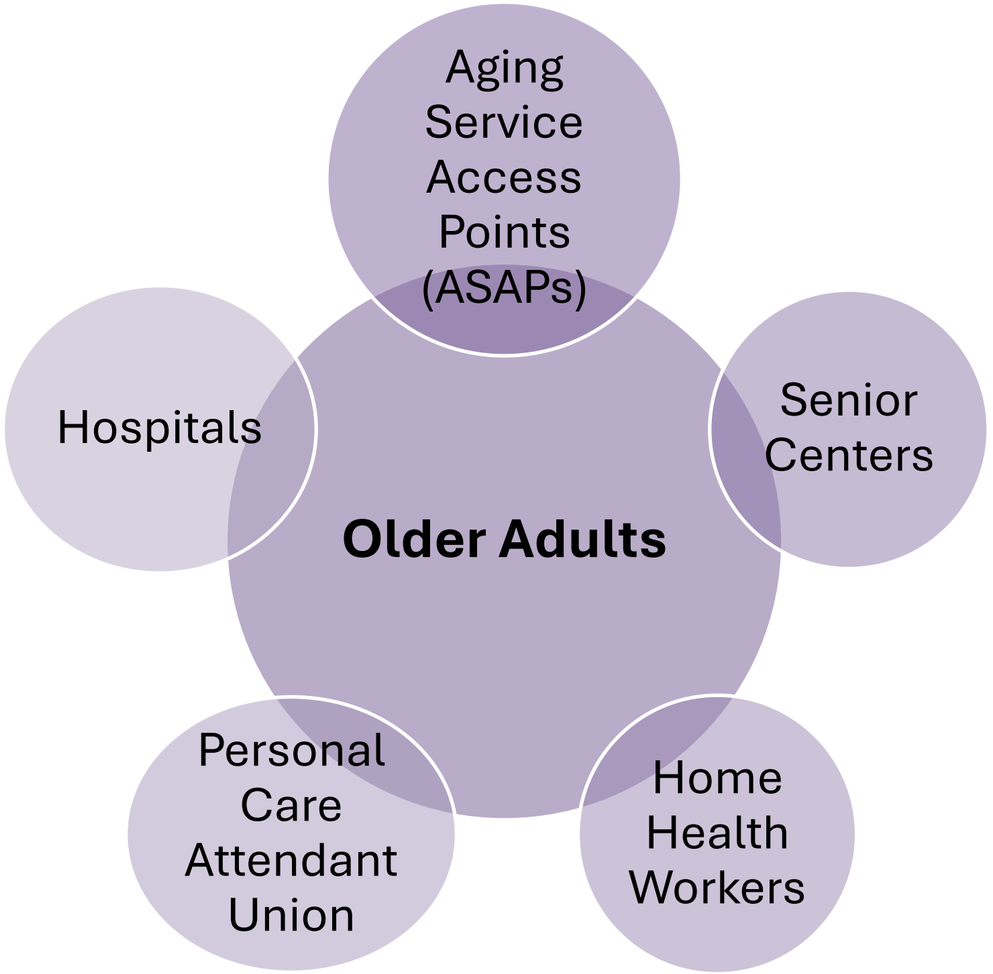
Partnerships For Success



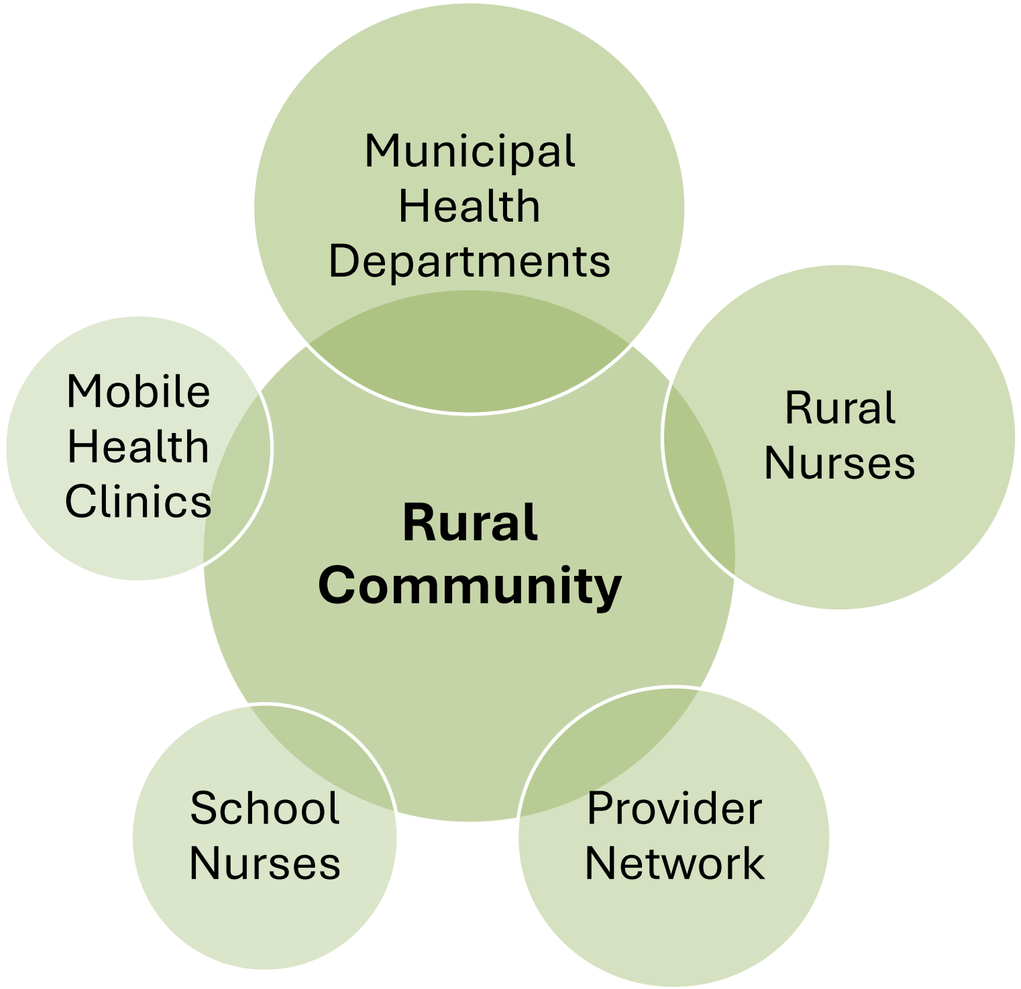
Perspectives

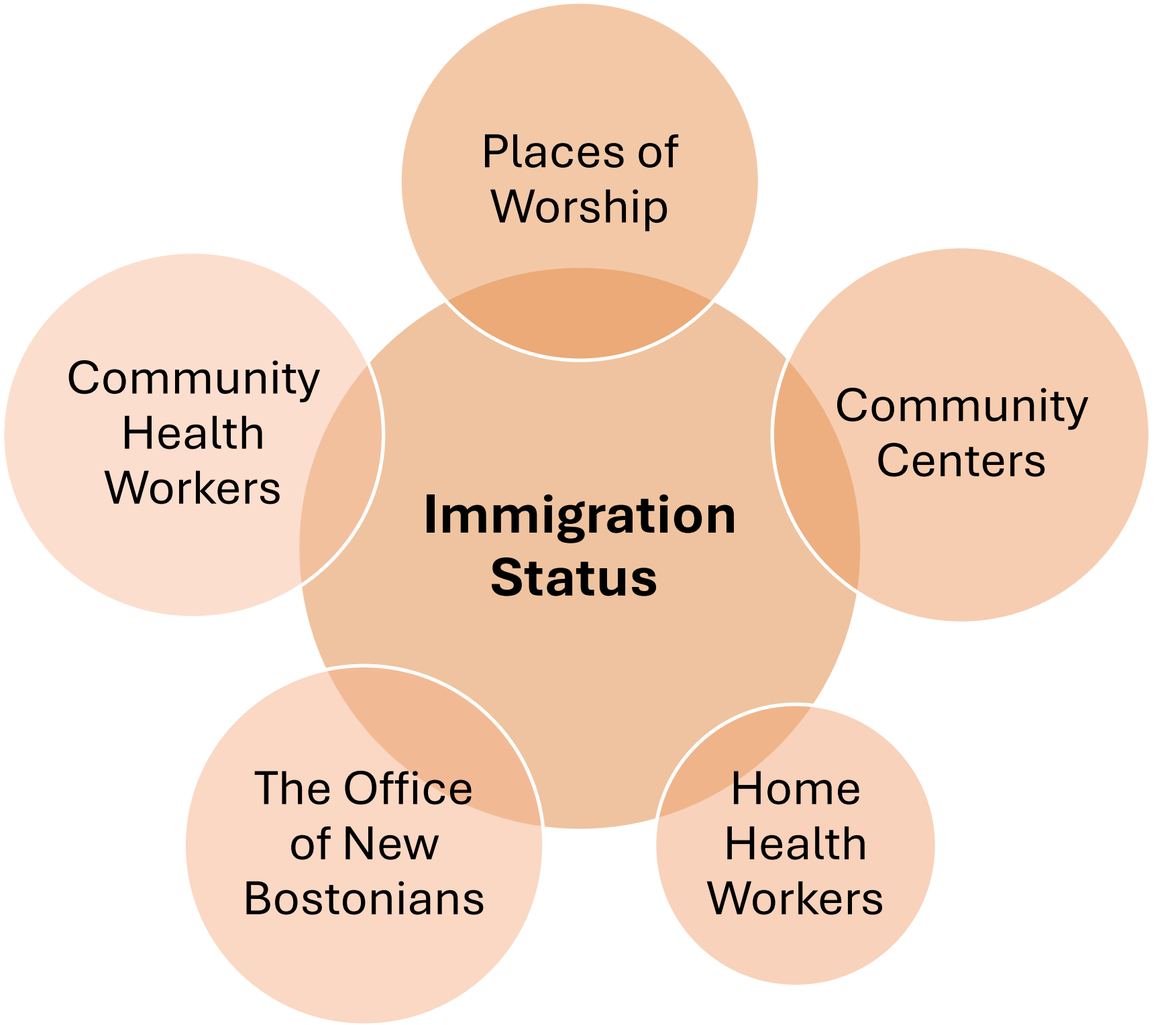
LET’S BREAK ☺

Mapping Our Assets

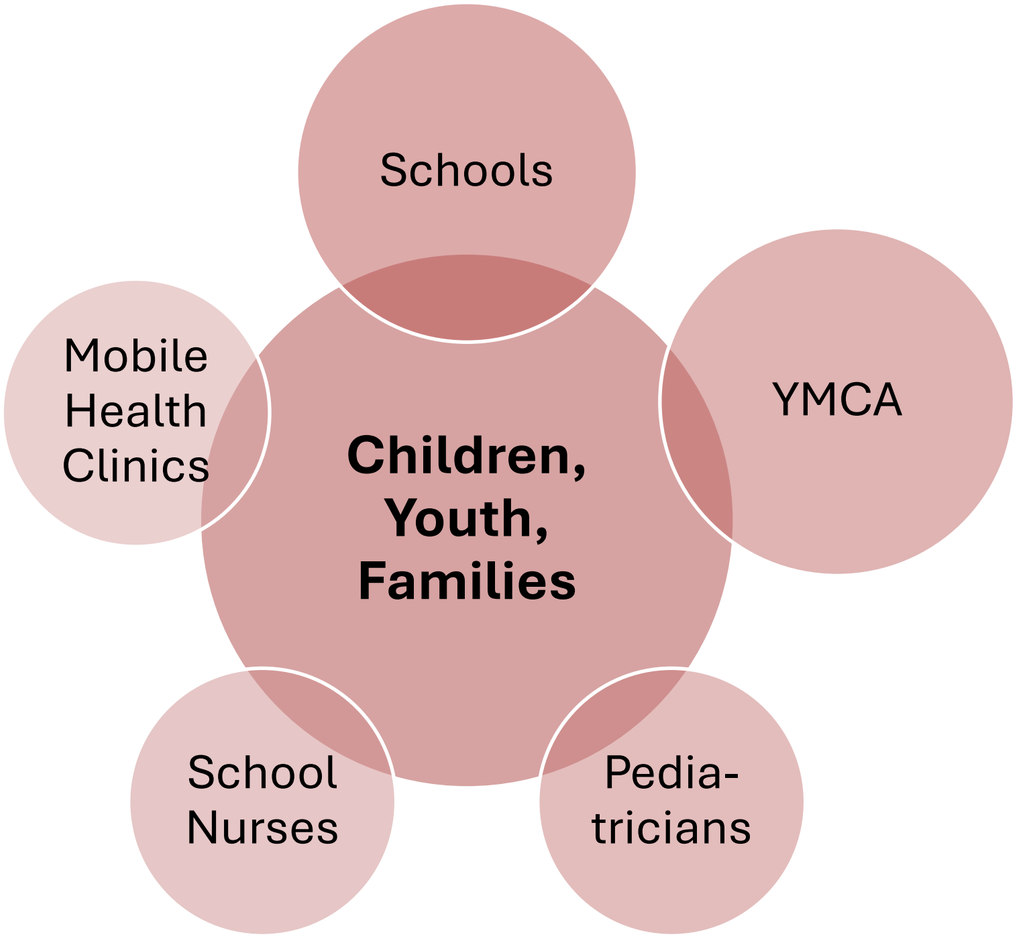


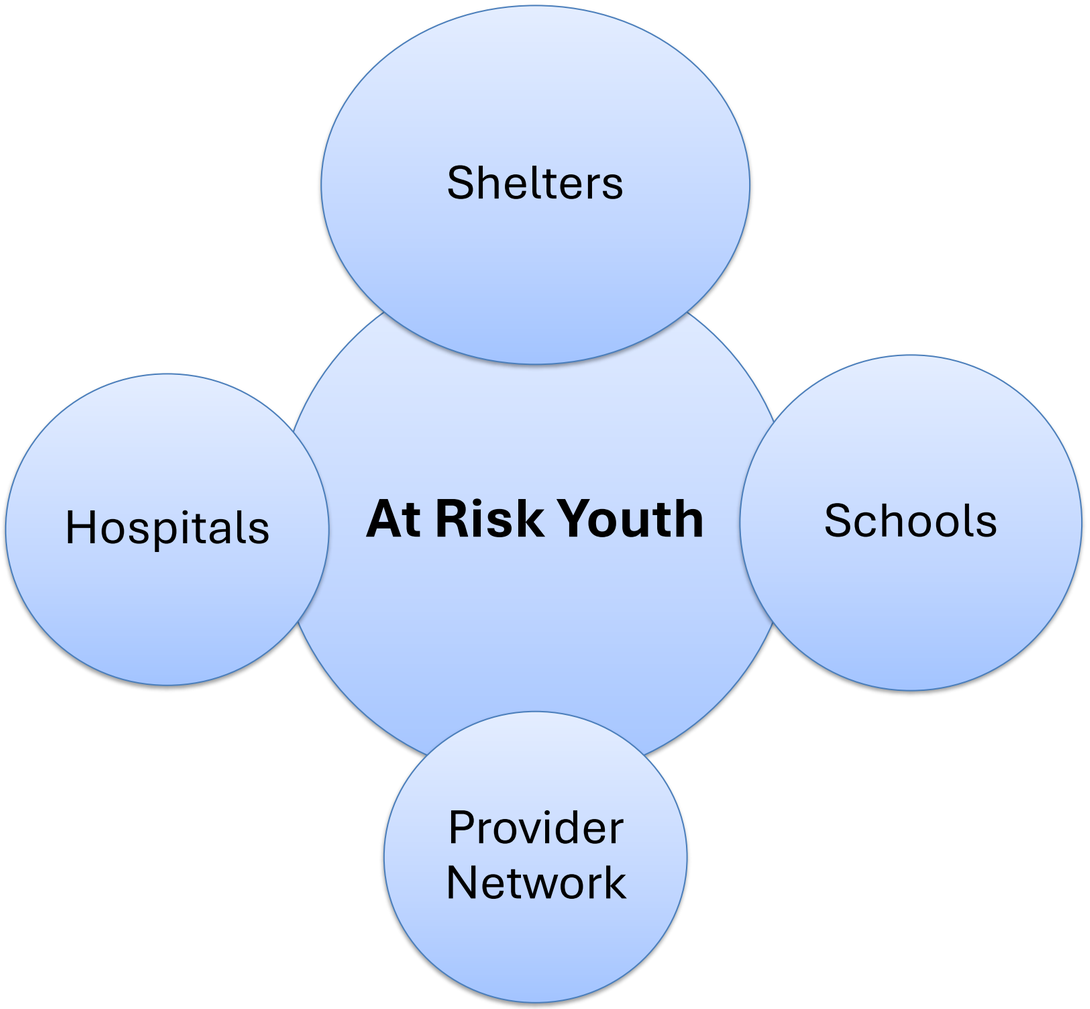
Mapping Our Assets





Mapping Our Assets





Mapping Our Assets

What Does Engagement Mean to You?

Wrap Up and Closing

- Key Learnings
- Plan for Next Meeting
- Any Questions?

Thank you!

See you on May 23rd

Post Meeting Survey

- 4 questions