

COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES
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QUESTIONS AND ANSWERS

regarding the

Notice of Opportunity to Join the MassHealth Member Advisory Committee (MAC)

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Q & A Issued: September 26, 2024

This document contains responses to questions received regarding the Notice of Opportunity to Join the MassHealth Member Advisory Committee (MAC) issued by the Executive Office of Health and Human Services (EOHHS) on August 15, 2024. Answers have been provided to those questions which are of general interest and relevant to applying to the MAC.

MAC Membership

Q.1. Are individuals who work with MassHealth members—for example, providers who work at a health care site or advocates from community-based organizations—eligible to join the MAC if they are not MassHealth members, or family caregivers or guardians of MassHealth members?

A.1. No. To be eligible to serve on the MAC, an individual must be a current MassHealth member, or have been a MassHealth member within the last five years or be a guardian or family caregiver of a MassHealth member.

Please refer to the Notice of Opportunity section on “MAC Membership” for information on eligibility to join the MAC.

Q.2. Are individuals who are employed by other state government agencies, such as the Department of Public Health, eligible to join the MAC if they are MassHealth members, or family caregivers or guardians of MassHealth members?

A.2. Yes. Any individual who meets the criteria outlined in the Notice of Opportunity section on “MAC Membership” may apply to join the MAC. Please note, MassHealth employees are not eligible for MAC membership.

Stipend and Recognition for MAC Members

Q.3. Will individuals selected to join the MAC be paid?

A.3. Stipends and travel reimbursements will be available for applicants who are selected as MAC members. Stipends will be \$50 per meeting. Members may receive an additional \$25 for pre-meeting preparation work as applicable, including preparing and reviewing meeting materials, participating in MAC education and orientation activities, and working on planning activities when applicable.

Alternatively, MAC members may choose not to receive a stipend or may request that the amount of the stipend be reduced.

Please refer to Notice of Opportunity section on “Stipend and Recognition for MAC Membership” for more information on stipends and recognition.

Q.4. What are the payment options for individuals selected to join the MAC who choose to receive a stipend?

A.4. MAC members who decide to receive a stipend can choose to receive payment electronically to their bank account or to receive a check through the mail.

Expected Time Commitment for MAC Members

Q.5. When will MAC meetings be held?

A.5. The MAC is expected to meet approximately six times per year, which is about every other month. MAC members will be required to attend all meetings to the extent possible.

Most MAC meetings are expected to be about two hours. Some meetings may require additional preparation time between meetings.

Once selected, MassHealth will work with MAC members to determine the exact dates and times for meetings. MAC members will receive the MAC calendar in advance.

Please refer to the Notice of Opportunity section on “Expected Time Commitment for MAC Members” for more information.

Attending MAC Meetings

Q.6. Where will MAC meetings be held?

A.6. MassHealth will work with MAC members to determine whether some MAC meetings may be held in person, and if so, the locations for those meetings. MAC members will always have the option to attend by phone or computer (such as Zoom). MAC members can decide how they prefer to join meetings.

Please refer to the Notice of Opportunity section on “Attending MAC Meetings” for more information.

MAC Selection Process

Q.7. Do individuals selected to join the MAC have to go through a Criminal Offender Record Information (CORI) check?

A.6. No. Individuals who want to join the MAC do not have to go through a CORI check.