APPENDIX A-1 BEHAVIORAL HEALTH COVERED SERVICES

✓ Denotes a covered service

			Coverage T	ypes	
	Service	MassHealth Standard & CommonHealth Covered Individuals	MassHealth Family Assistance Covered Individuals	CarePlus Covered Individuals	Uninsured Individuals and Persons Covered by Medicare Only
	t Services - 24-hour services, delivered in a licer				
	nealth or substance use diagnoses, or both. This			nt psychiatric care	delivered at a
facility t	hat provides such services, as further specified				
1.	Inpatient Mental Health Services - hospital	✓	✓	✓	
	services to evaluate and treat an acute				
	psychiatric condition which 1) has a				
	relatively sudden onset; 2) has a short,				
	severe course; 3) poses a significant danger				
	to self or others; or 4) has resulted in marked				
	psychosocial dysfunction or grave mental				
	disability.				
2.	Inpatient Substance Use Disorder Services	✓	✓	✓	
	(Level 4) – Intensive inpatient services				
	provided in a hospital setting, able to treat				
	Covered Individuals with acute medically				
	complex withdrawal management needs, as				
	well as co-occurring biomedical and/or				
	psychiatric conditions. Services are delivered				
	by an interdisciplinary staff of addiction				
	credentialed physician and other appropriate				
	credentialed treatment professionals with				
	the full resources of a general acute care or				
_	psychiatric hospital available.		,		
3.	Observation/Holding Beds – hospital	✓	✓	✓	
4.		•	•	•	
	* * * *				
	-				
4.	services, for a period of up to 24 hours, in order to assess, stabilize, and identify appropriate resources for Covered Individuals. Administratively Necessary Day (AND) Services – a day(s) of inpatient hospitalization provided to Covered Individuals when said Covered Individuals are clinically ready for discharge, but an appropriate setting is not available. Services shall include appropriate continuing clinical services.	V	√	V	

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			Covera	age Types	
	Service	MassHealth Standard & CommonHealth Covered Individuals	MassHealth Family Assistance Covered Individuals	CarePlus Covered Individuals	Uninsured Individuals and Persons Covered by Medicare Only
Diversio	nary Services - those mental health and su	bstance use disorder so	ervices that are pro	vided as clinically approp	
placeme	vioral Health Inpatient Services, or to supp ent; or to provide intensive support to main , those provided in a 24-hour facility, and t	ntain functioning in the	community. There	are two categories of Div	versionary
		24-Hour Diversionar	y Services		
1.	Youth and Adult Community Crisis Stabilization – services provided as an alternative to hospitalization, including short-term psychiatric treatment in structured, community-based therapeutic environments. Community Crisis Stabilization provides continuous 24-hour observation and supervision for Covered Individuals who do not require Inpatient Services.	✓	✓	√	
2.	Community-Based Acute Treatment for Children and Adolescents (CBAT) — mental health services provided in a staff-secure setting on a 24-hour basis, with sufficient clinical staffing to insure safety for the child or adolescent, while providing intensive therapeutic services including, but not limited to, daily medication monitoring; psychiatric assessment; nursing availability; Specialing (as needed); individual, group and family therapy; case management; family assessment and consultation; discharge planning; and psychological testing, as needed. This service may be used as an alternative to or transition from Inpatient services.	√	√		
3.	Medically Monitored Intensive ServicesAcute Treatment Services (ATS) for Substance Use Disorders (Level 3.7) – 24-hour, seven days week, medically monitored addiction treatment services that provide evaluation and withdrawal management. Withdrawal management services are delivered by nursing and counseling staff under a physician-approved protocol and physician-monitored procedures and include: bio-psychosocial assessment; induction to FDA approved medications for addictions when appropriate, individual and group counseling;	√	~	√	

		Coverage Types				
	Service	MassHealth Standard & CommonHealth Covered Individuals	MassHealth Family Assistance Covered Individuals	CarePlus Covered Individuals	Uninsured Individuals and Persons Covered by Medicare Only	
	psychoeducational groups; and discharge planning. Pregnant women receive specialized services to ensure substance use disorder treatment and obstetrical care. Covered Individuals with Co-Occurring Disorders receive specialized services to ensure treatment for their co-occurring psychiatric conditions. These services may be provided in licensed freestanding or hospital-based programs.					
4.	Clinical Support Services for Substance Use Disorders (Level 3.5) – 24-hour treatment services which can be used independently or following Acute Treatment Services for substance use disorders including comprehensive bio- psychosocial assessments and treatment planning, therapeutic milieu, intensive psycho education and counseling, outreach to families and significant others; linkage to medications for addiction therapy, connection to primary care and community supports and aftercare planning for individuals beginning to engage in recovery from addiction. Covered Individuals with Co-Occurring Disorders receive coordination of transportation and referrals to mental health providers to ensure treatment for their co-occurring psychiatric conditions. Pregnant women receive coordination of their obstetrical care.	√	√	✓		
5.	Population-Specific High Intensity Residential Services (Level 3.3.) - enhanced 24 hour structured addiction treatment to serve Enrollees who require specialized, tailored programming due to cognitive and other functional impairments caused by co-morbid conditions (e.g., brain injury, fetal alcohol spectrum disorder, dementia, IV antibiotic treatment). This service may entail staffing, environment, and clinical programming modifications for Covered Individuals with cognitive or functional	✓	√	√		

			Covera	age Types	
	Service	MassHealth Standard & CommonHealth Covered Individuals	MassHealth Family Assistance Covered Individuals	CarePlus Covered Individuals	Uninsured Individuals and Persons Covered by Medicare Only
	impairments to fully participate in				
	treatment activities.				
6.	Residential Rehabilitation Services for Substance Use Disorders (Level 3.1) - 24-hour structured and comprehensive rehabilitative environment that supports Covered Individual's independence and resilience and recovery from alcohol and/or other drug problems. Scheduled, goal-oriented clinical services are provided in conjunction with ongoing support and assistance for developing and maintaining interpersonal skills necessary to lead an alcohol and/or drug-free lifestyle. Specialized RRS services tailored for the needs of Youth, Transitional Age Youth, Young Adults, Families and Pregnant and Post-Partum Women are also available to eligible Covered Individuals.	√	√	√	
7.	Co-Occurring Enhanced Residential Rehabilitation Services for Substance Use Disorders (Level 3.1) - 24-hour, safe, structured environment, located in the community, which supports Covered Individual's recovery from addiction and moderate to severe mental health conditions while reintegrating into the community and returning to social, vocation/employment, and/or educational roles. Scheduled, goal- oriented clinical services are provided in conjunction with psychiatry and medication management to support stabilization and development of skills necessary to achieve recovery. Clinical services are provided a minimum of five hours a week and additional outpatient levels of care may be accessed concurrently as appropriate. Programs will ensure that Members have access to prescribers of psychiatric and addiction medications.	√	✓	✓	
8.	Transitional Care Unit (TCU) – a community based therapeutic program offering high levels of supervision, structure and intensity of service within	√	✓		

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	an unlocked setting. The program serves children and adolescents, under age 19, who are in the custody of the Department of Children and Families (DCF), who have been determined to need group care or foster care and no longer meet the clinical criteria for continued stay at an acute level of care. The TCU offers comprehensive services, including but not limited to, a therapeutic milieu, psychiatry, aggressive case management, and multidisciplinary, multi-modal therapies.					
	therapies.	Non-24-Hour Dive	rsionary Services			
1.	an array of services delivered by a community-based, mobile, multidisciplinary team of professionals and paraprofessionals. These programs provide essential services to Covered Individuals with a long-standing history of a psychiatric or substance use disorder and to their families, or to Covered Individuals who are at varying degrees of increased medical risk, or to children/adolescents who have behavioral health issues challenging their optimal level of functioning in the home/community setting. Services include outreach and supportive services, delivered in a community setting, which will vary with respect to hours, type and intensity of services depending on the changing needs of the Covered Individual.					
2.	Recovery Coaching – a non-clinical service provided by individuals currently in recovery from a substance use disorder who have been certified as Recovery Coaches and who have been trained to help people with addiction gain hope, explore recovery and achieve life goals. The focus of the Recovery Coach role is to create a relationship between equals that is non-clinical and focused on removing obstacles to recovery; facilitating initiation and engagement to treatment	~	~	√		

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	and serving as a guide and motivating factor for the Enrollee to maintain recovery and community tenure.					
3.	Recovery Support Navigators (RSN) – a specialized care coordination service intended to engage Enrollees with Substance Use Disorder in accessing and continuing Substance Use Disorder treatment. RSNs may be located in a variety of Substance Use Disorder treatment environments, doing outreach and building relationships with individuals in programs, including withdrawal management and stepdown services. If an Enrollee accepts RSN services upon leaving a Substance Use Disorder treatment program, the RSN will work with the individual on accessing appropriate treatment and staying motivated for treatment and recovery.	*	✓	V		
4.	Partial Hospitalization (PHP) — an alternative to Inpatient Mental Health Services, PHP services offer short-term day mental health programming available seven days per week. These services consist of therapeutically intensive acute treatment within a stable therapeutic milieu and include daily psychiatric management.	~	✓	✓		
5.	Psychiatric Day Treatment – services which constitute a program of a planned combination of diagnostic, treatment and rehabilitative services provided to a person with mental illness who needs more active or inclusive treatment than is typically available through a weekly visit to a mental health center, individual Provider's office or hospital outpatient	~	√	√		

		Coverage Types			
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	department, but who does not need 24-hour hospitalization.				
6.	Structured Outpatient Addiction Program (SOAP) – clinically intensive, structured day and/or evening substance use disorder services. These programs can be utilized as a transition service in the continuum of care for a Covered Individual being discharged from Acute Substance Abuse Treatment, or can be utilized by individuals, who need Outpatient Services, but who also need more structured treatment for a substance use disorder. These programs may incorporate the evidence-based practice of Motivational Interviewing into clinical programming to promote individualized treatment planning. These programs may include specialized services and staffing for targeted populations including pregnant women, adolescents and adults requiring 24 monitoring.	~	~	✓	
7.	Program of Assertive Community Treatment (PACT) — a multi-disciplinary team approach to providing acute, active, ongoing, and long-term community-based psychiatric treatment, assertive outreach, rehabilitation and support. The program team provides assistance to Covered Individuals to maximize their recovery, ensure consumer-directed goal setting, assist individuals in gaining a sense of hope and empowerment, and provide assistance in helping the individuals served become better integrated into the community. Services are provided in the community and are available, as needed by the	•	•	√	

		Coverage Types				
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	individual, 24 hours a day, seven days a week, 365 days a year.					
8.	Intensive Outpatient Program (IOP) - a clinically intensive service designed to improve functional status, provide stabilization in the community, divert an admission to an Inpatient Service, or facilitate a rapid and stable reintegration into the community following a discharge from an inpatient service. The IOP provides time-limited, comprehensive, and coordinated multidisciplinary treatment	*	*	V		
Outnati	multidisciplinary treatment. ent Services - mental health and substance	usa disardar sarvisas r	rovidad in narsan i	in an amhulatory care set	ting such as a	
Commu	nity health center, or practitioner's office.	, p.			1001.	
Standar	d outpatient Services – those Outpatient S					
	d outpatient Services – those Outpatient S Family Consultation - a meeting of at least 15 minutes' duration, either in person or by telephone, with family members or others who are significant to the Covered Individual and clinically	ervices most often prov	vided in an ambulat	cory setting		
Standar	d outpatient Services – those Outpatient S Family Consultation - a meeting of at least 15 minutes' duration, either in person or by telephone, with family members or others who are significant					

		Coverage Types				
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	supervision or consultation with other clinicians within the same provider organization.					
3.	Diagnostic Evaluation- an assessment of an Enrollee's level of functioning, including physical, psychological, social, educational and environmental strengths and challenges for the purpose of diagnosis and designing a treatment plan	✓	✓	✓		
4.	Dialectical Behavioral Therapy (DBT) - a manual-directed outpatient treatment developed by Marsha Linehan, PhD, and her colleagues that combines strategies from behavioral, cognitive, and supportive psychotherapies for Covered Individuals with borderline personality disorder who also exhibit chronic, parasuicidal behaviors and adolescents who exhibit these symptoms. DBT may be used for other disorders if the Contractor determines that, based on available research, DBT is effective and meets the Contractor's criteria for determining medical necessity.	✓	✓	✓		
5.	Psychiatric Consultation on an Inpatient Medical Unit - an in- person meeting of at least 15 minutes' duration between a psychiatrist or Advanced Practice Registered Nurse Clinical Specialist and a Covered Individual at the request of the medical unit to assess the Covered Individual's mental status and consult on a behavioral health or psychopharmacological plan with the medical staff on the unit.	✓	✓	✓		

	Coverage Types			
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6. Medication Visit - an individual visit specifically for psychopharmacological evaluation, prescription, review, and/or monitoring by a psychiatrist or R.N. Clinical Specialist for efficacy and side effects.	✓	✓	✓	
7. Medication Administration – shall mean the injection of intramuscular psychotherapeutic medication by qualified personnel.	✓	~	✓	
8. Couples/Family Treatment - the use of psychotherapeutic and counseling techniques in the treatment of a Covered Individual and his/her partner and/or family simultaneously in the same session.	✓	✓	✓	
9. Group Treatment – the use of psychotherapeutic or counseling techniques in the treatment of a group, most of whom are not related by blood, marriage, or legal guardianship.	✓	~	✓	
10. Individual Treatment - the use of psychotherapeutic or counseling techniques in the treatment of an individual on a one-to-one basis.	✓	✓	~	
11. Inpatient-Outpatient Bridge Visit - a single-session consultation conducted by an outpatient provider while a Covered Individual remains on an Inpatient psychiatric unit. The Inpatient-Outpatient Bridge Visit involves the outpatient Provider meeting with the Enrollee and the inpatient team or designated inpatient treatment team clinician.	✓	✓	✓	
12. Assessment for Safe and Appropriate Placement (ASAP) - an assessment,	✓	✓		

	Coverage Types				
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required by MGL 119 Sec. 33B,					
conducted by a diagnostician with					
specialized training and experience in					
the evaluation and treatment of					
sexually abusive youth or arsonists, to					
evaluate individuals who are in the care					
and custody of DCF and who have been					
adjudicated delinquent for a sexual					
offense or the commission of arson, or					
have admitted to such behavior, or are					
the subject of a documented or					
substantiated report of such behavior,					
and who are being discharged from					
Inpatient Psychiatric Unit or Hospital or					
Community-Based Acute Treatment for					
Children/Adolescents or Intensive					
Community Based Acute Treatment for					
Children/Adolescents to a family home					
care setting. Services are provided					
through a DCF designated ASAP					
provider.					
13. Collateral Contact – a communication					
of at least 15 minutes' duration					
between a Provider and individuals					
who are involved in the care or					
treatment of a Covered Individual	✓	✓			
under 21 years of age, including, but					
not limited to, school and day care					
personnel, state agency staff, and					
human services agency staff.					
14. Acupuncture Treatment - the insertion					
of metal needles through the skin at					
certain points on the body, with or					
without the use of herbs, an electric					
current, heat to the needles or skin, or	✓	✓	✓		
both, as an aid to persons who are					
withdrawing from dependence on					
substances or in recovery from					
addiction.					

	Coverage Types				
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supervised assessment and treatment of an individual, using FDA approved medications (including methadone, buprenorphine/naloxone, and naltrexone) along with a comprehensive range of medical and rehabilitative services, when clinically necessary, to alleviate the adverse medical, psychological or physical effects incident to opiate addiction. This term encompasses detoxification treatment and maintenance treatment.	✓	✓	✓		
16. Ambulatory Withdrawal Management (Level 2WM) - outpatient services for Members who are experiencing a serious episode of excessive substance use or withdrawal complications. Ambulatory Withdrawal Management is provided under the direction of a physician and is designed to stabilize the Member's medical condition under circumstances where neither life nor significant bodily functions are threatened. The severity of the individual's symptoms will determine the setting, as well as the amount of nursing and physician supervision necessary during the course of treatment.	√	✓	✓		
17. Psychological Testing - the use of standardized test instruments to assess a Covered Individual's cognitive, emotional, neuropsychological, verbal, and defensive functioning on the central assumption that individuals have identifiable and measurable differences that can be elicited by means of objective testing.	✓	✓	✓		

	Coverage Types			
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18. Special Education Psychological Testing - psychological, emotional or neuropsychological testing which is requested by school personnel responsible for initiating referrals for diagnosis and evaluation of children who qualify for special education programs pursuant to Mass Gen. Law 71B, and which shall be utilized toward the development of an Individualized Educational Plan (IEP). Special Education Psychological Testing shall not be administered more than once a year unless new events have significantly affected the student's academic functioning.	✓	✓		
19. Applied Behavioral Analysis for members under 21 years of age (ABA Services) – a MassHealth service that focuses on the analysis, design, implementation, and evaluation of social and other environmental modifications to produce meaningful changes in human behavior. This service provides for the performance of behavioral assessments; interpretation of behavior analytic data; development of a highly specific treatment plan; supervision and coordination of interventions; and training other interveners to address specific objectives or performance goals in order to treat challenging behaviors that interfere with a youth's successful functioning. See 101 CMR 358.00.	✓	✓		
20. Early Intensive Behavioral Intervention (EIBI): a service provided to children under three years of age who have a diagnosis of autism spectrum disorder (ASD) and meet clinical eligibility criteria as defined by DPH. Such	✓	✓		

		Coverage Types			
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	services shall be provided only by DPH-				-
	approved, Early Intensive Behavioral				
	Intervention Service Providers.				
21.	Preventive Behavioral Health Services -				
	short-term interventions in supportive				
	group, individual, or family settings,				
	recommended by a physician or other				
	licensed practitioner, practicing within				
	their scope of licensure, that cultivate				
	coping skills and strategies for				
	symptoms of depression, anxiety, and				
	other social/emotional concerns, which				
	may prevent the development of				
	behavioral health conditions for				
	members who are under 21 years old				
	who have a positive behavioral health	✓	✓		
	screen (or, in the case of an infant, a				
	caregiver with a positive post-partum depression screening), even if the				
	member does not meet criteria for				
	behavioral health diagnosis. Preventive				
	behavioral health services are available				
	in group sessions when delivered in				
	community-based outpatient settings,				
	and in individual, family, and group				
	sessions when provided by a behavioral				
	health clinician practicing in an				
	integrated pediatric primary care				
	setting.				
Intensive	e Home or Community-Based Services for	 Youth – mental health:	and substance use o	 disorder services provided	to Enrollees in a
	ity-based setting such as home, school, or				
	be provided through a standard outpatie	-	-		
1	Family Company and Trainings a consist				
1.	Family Support and Training: a service provided to the parent /caregiver of a				
	youth (under the age of 21), in any				
	setting where the youth resides, such	√			
	as the home and other community	•			
	settings. Family Support and Training is				
	a service that provides a structured,				
	one-to-one, strength-based				
	one-to-one, strength-baseu				

	Coverage Types			
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relationship between a Family Support and Training staff and a parent/caregiver. The purpose of this service is for resolving or ameliorating the youth's emotional and behavioral needs by improving the capacity of the parent /caregiver to parent the youth so as to improve the youth's functioning. Services may include education, assistance in navigating the youth serving systems; fostering empowerment, including linkages to peer/parent support and self-help groups; assistance in identifying formal and community resources, support, coaching, and training for the parent/caregiver.				
2. Intensive Care Coordination: a service that provides targeted case management services to individuals under 21 with a Serious Emotional Disturbance including individuals with co-occurring conditions. This service includes assessment, development of an individualized care plan, referral and related activities to implement the care plan and monitoring of the care plan.	✓			
3. In-Home Behavioral Services – this service usually includes a combination of behavior management therapy and behavior management monitoring, as follows: a. Behavior Management Therapy: This service includes assessment, development of the behavior plan, and supervision and coordination of interventions to address specific behavioral objectives or performance. This service addresses challenging behaviors which interfere with the youth's	✓			

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successful functioning. The Behavior management therapist develops and monitors specific behavioral objectives and interventions, including a crisis-response strategy, that are incorporated into the youth's treatment plan. The therapist may also provide short-term counseling and assistance, depending on the youth's performance and level of intervention required. Phone contact and consultation may be provided as part of the intervention. b. Behavior Management Monitoring. This service includes implementation of the behavior plan, monitoring the youth's behavior, reinforcing implementation of the plan by parents or other caregivers and reporting to the behavior management therapist on implementation of the plan and progress toward behavioral objectives or performance goals. Phone contact and consultation may be provided as part of the				
intervention. 4. In-Home Therapy Services - This service is a therapeutic clinical intervention and ongoing training and therapeutic support, as follows: a. The Therapeutic Clinical Intervention is a structured, consistent, therapeutic relationship between a licensed clinician and the youth and family for the purpose of treating the youth's mental health needs including improving the family's ability to provide effective support for the youth to promote healthy	✓	✓		

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functioning of the youth within the family. The clinician develops a treatment plan and, using established psychotherapeutic techniques, works with the entire family or a subset of the family, to enhance problem-solving, limit-setting, communication, emotional support or other family or individual functions. The Therapeutic Clinical Intervention is provided by a qualified licensed clinician who will often work in a team that includes one or more qualified paraprofessionals. b. Ongoing Therapeutic Training and Support is a service provided by a paraprofessional to support implementation of the licensed clinician's treatment plan to achieve the goals of the treatment plan. The paraprofessional assists a licensed clinician in implementing the therapeutic objectives of the treatment plan designed to address the youth's mental health and emotional challenges. This service includes teaching the youth to understand, direct, interpret, manage and control feelings and emotional responses to situations, and to assist the family in supporting the youth in addressing his or her emotional and mental health needs. Phone contact and consultation may be provided as part of the intervention.				
5. Therapeutic Mentoring Services - this service provides a structured, one-to-one mentoring relationship between a therapeutic mentor and a youth for the	✓			

		Coverage Types			
		Coverage Types			
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ricis Sa	purpose of addressing daily living, social and communication needs. Each youth will have goals and objectives that are designed to support age-appropriate social functioning or ameliorate deficits in the youth's age-appropriate social functioning. These goals and objectives are developed by the youth, as appropriate, and his/her treatment team and are incorporated into the treatment plan. The service includes supporting, coaching and training the youth in age-appropriate behaviors, interpersonal communication, problemsolving and conflict resolution and relating appropriately to other youths, as well as adults, in recreational and social activities. The therapeutic mentor works with the youth in such settings as their home, school or social or recreational activities.	days ner week 24 hour	s ner day to provid	e treatment of any indivis	lual who is
	AMCI Encounter - each AMCI				
	Encounter shall include at a minimum: crisis assessment, intervention and				
	stabilization.				
	a. Assessment - a face-to-face evaluation of an individual presenting with a behavioral health emergency, including assessment of the need for hospitalization, conducted by appropriate clinical personnel;				
	 b. Intervention – the provision of psychotherapeutic and crisis counseling services to an individual for the purpose of stabilizing an emergency; and c. Stabilization – short-term 	✓	✓	✓	✓
	behavioral health treatment in a structured environment with continuous observation and supervision of individuals who do not require hospital level of care. d. In addition, medication evaluation and specialing services shall be provided if Medically Necessary.				

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2. YMCI - a short term mobile, on-site, and face-to-face therapeutic service provided for youth experiencing a behavioral health crisis and for the purpose of identifying, assessing, treating, and stabilizing the situation and reducing the immediate risk of danger to the youth or others consistent with the youth's risk management/safety plan, if any. Services are available 24 hours a day, 7 days a week.	√	✓		✓
3. Emergency Department-based Crisis intervention Mental Health Services - Crisis interventions include the crisis evaluation, stabilization interventions, and disposition coordination activities for members presenting to the ED in a behavioral health crisis. Elements of crisis evaluations include: a. Crisis Evaluation: Behavioral Health crisis assessment by a qualified behavioral health professional to individuals within 60 minutes of time of the member's readiness to receive such an assessment. Qualified behavioral health professionals include: qualified behavioral health professional, a psychiatrist, and other master's and bachelor's-level clinicians and staff sufficient to meet the needs of members served which may include certified peer specialists and recovery coaches. b. Crisis Stabilization Interventions: Observation, treatment, and support to individuals experiencing a behavioral health crisis c. Discharge Planning and Care Coordination: A disposition plan that includes discharge planning to identify and secure an appropriate level of	✓	✓		

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	care and goals for that level				
	of care.				
Other B	ehavioral Health Services - Behavioral Hea	Ith Services that may b	e provided as part o	of treatment in more than	one setting type
1.	Electro-Convulsive Therapy (ECT) - a therapeutic service which initiates seizure activity with an electric impulse while the individual is under anesthesia. It is administered in a facility that is licensed to provide this service by DMH.	✓	✓	✓	
2.	Repetitive Transcranial Magnetic Stimulation (rTMS) - a noninvasive form of neurostimulation in which rapidly changing magnetic fields are applied to the surface of the scalp through a copper wire coil connected to a magnetic stimulator. The therapeutic service is used to treat depression that has not responded to standard treatment such as medications and psychotherapy.	✓	✓	✓	
3.	Specialing - therapeutic services provided to an Enrollee in a variety of 24-hour settings, on a one-to-one basis, to maintain the individual's safety.	✓	✓	✓	