



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Managed Care Entity Bulletin 113

DATE: April 2024

TO: Managed Care Entities Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: **Elimination of Copays**

Applicable Managed Care Entities and PACE Organizations

- ☒ Accountable Care Partnership Plans (ACPPs)
- ☒ Managed Care Organizations (MCOs)
- ☒ MassHealth's behavioral health vendor
- ☒ One Care Plans
- ☒ Senior Care Options (SCO) Plans
- ☒ Program of All-inclusive Care for the Elderly (PACE) Organizations

Introduction

As set forth in [All-Provider Bulletin 388](#), effective April 1, 2024, MassHealth is eliminating all copayments. Through this bulletin, MassHealth is directing all managed care entities to do the same for all MassHealth members pursuant to their MassHealth managed care contracts. (See, e.g., Section 5.1.K.2 of the 1st Amended and Restated Accountable Care Partnership Plan Contract). While MassHealth had already temporarily suspended copayments, this update eliminates copayments indefinitely.

At this time, MassHealth is not changing managed care entities' co-payment reporting files and requirements. MassHealth will provide further direction on sunseting these files at a later date.

MassHealth Website

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Questions

If you have questions about the information in this bulletin, please

- Contact the MassHealth Customer Service Center at (800) 841-2900, TDD/TTY: 711, or
- Email your inquiry to provider@masshealthquestions.com.

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