# Managed Care Entity Bulletin 113



Commonwealth of Massachusetts

Executive Office of Health and Human Services

Office of Medicaid

[www.mass.gov/masshealth](https://www.mass.gov/orgs/masshealth)

**DATE:** April 2024

**TO:** Managed Care Entities Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

**RE: Elimination of Copays**

## Applicable Managed Care Entities and PACE Organizations

Accountable Care Partnership Plans (ACPPs)

Managed Care Organizations (MCOs)

MassHealth’s behavioral health vendor

One Care Plans

Senior Care Options (SCO) Plans

Program of All-inclusive Care for the Elderly (PACE) Organizations

## Introduction

As set forth in [All-Provider Bulletin 388](https://www.mass.gov/lists/all-provider-bulletins), effective April 1, 2024, MassHealth is eliminating all copayments. Through this bulletin, MassHealth is directing all managed care entities to do the same for all MassHealth members pursuant to their MassHealth managed care contracts. (See, e.g., Section 5.1.K.2 of the 1st Amended and Restated Accountable Care Partnership Plan Contract). While MassHealth had already temporarily suspended copayments, this update eliminates copayments indefinitely.

At this time, MassHealth is not changing managed care entities’ co-payment reporting files and requirements. MassHealth will provide further direction on sunsetting these files at a later date.

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page.

[Sign up](https://www.mass.gov/forms/email-notifications-for-provider-bulletins-and-transmittal-letters) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

## Questions

If you have questions about the information in this bulletin, please

* Contact the MassHealth Customer Service Center at (800) 841-2900, TDD/TTY: 711, or
* Email your inquiry to [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com).

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