



Managed Care Entity Bulletin 144

DATE: February 2026

TO: Accountable Care Partnership Plans, Primary Care Accountable Care Organizations, and the Managed Care Organization Participating in MassHealth

FROM: Mike Levine, Undersecretary for MassHealth *Mike Levine*

RE: Guidance for Upcoming Care Management Changes Effective June 30, 2026

Applicable Managed Care Entities and PACE Organizations

- Accountable Care Organizations (ACOs)
- Primary Care Accountable Care Organizations (Primary Care ACOs)
- Managed Care Organization (MCO)
- MassHealth's behavioral health vendor
- One Care Plans
- Senior Care Options (SCO) Plans
- Program of All-inclusive Care for the Elderly (PACE) Organizations

Background

This bulletin provides guidance for all MassHealth Accountable Care Partnership Plans (ACPPs), Primary Care Accountable Care Organizations (PCACOs) (together, ACOs), and the Managed Care Organization (MCO) about the upcoming changes to care management programs. As announced on January 29, 2026, the Executive Office of Health and Human Services (EOHHS) will be updating the Behavioral Health Community Partner (BH CP) and Long-Term Services and Supports Community Partner (LTSS CP) (together, "CPs") Programs to end EOHHS's management of a qualified vendor list (QVL) as of June 30, 2026. A forthcoming amendment to the Third Amended and Restated Accountable Care Partnership Plan, the Third Amended and Restated Primary Care Accountable Care Organization, and the Eighth Amended and Restated MassHealth Managed Care Organization Contracts will reflect these changes. ACOs and the MCO will also be provided an updated CP File Specification.

CP Enrollment, Transition of Members, and Disenrollment

As of March 1, 2026, no new CP enrollments, including urgent referrals, can be submitted.

EOHHS expects CP Enrollees to remain enrolled through June 30, 2026, with the exception of natural attrition of CP Enrollees. CP Enrollees still enrolled in the CP Program as of June 1, 2026, will be automatically disenrolled from the CP Program as of June 30, 2026.

As of July 1, 2026, ACOs and the MCO will no longer be required to contract with the Community Partners Programs. Although these contracts will no longer be required, EOHHS strongly encourages ACOs and the MCO to continue using community partner organizations to meet the care management requirements as detailed in Section 2.6.C-D of the ACPP Contract, Section 2.4.C-D of the PCACO Contract, and Section 2.6.C-D of the MCO Contract. If the ACOs and MCO wish to pursue this option, they must work directly with the community partner organizations to establish the contract terms and rate, and must execute contracting with the community partner organizations in a timely manner. If ACOs and the MCO do enter into contracts with community partner organizations, they must submit the Material Subcontractor Checklist to EOHHS as specified in the plans' contracts.

If no longer using community partners organizations, ACOs and the MCO must notify CPs of the termination of their CP Agreements in accordance with the terms of their CP Agreements. ACOs and the MCO are also encouraged to refer CP Enrollees into other programs that provide care coordination/care management. CPs must work with ACOs and the MCO to determine which, if any, program is appropriate for a CP Enrollee, and should provide a "warm handoff" to the selected program.

Effective July 1, 2026, there will no longer be a separate Community Partners Program enrollment target. The updated monthly enrollment target for care management will be approximately 3.5–4% member months enrolled in care management (relative to total monthly member months by plan). The percentage change will be reflected in the forthcoming amendment to the ACPP Contract, PCACO Contract, and MCO Contract.

CP Care Coordination and Quality Payments

CP Quality Payment for 2026

CPs will not have a quality slate for Performance Year 2026. As such, EOHHS will amend Appendix D of the ACPP Contract, Appendix I of the PCACO Contract, and Appendix D of the MCO Contract to reflect one Care Coordination capitation payment each month for Rate Year 2026.

Monthly CP Supports per Member per Month (PMPM) Rate

As of January 1, 2026, the monthly CP Supports Payment PMPM will increase from \$190 to \$230. This change will be reflected in the upcoming amendment to Appendix P of the ACPP Contract, Appendix G of the PCACO Contract, and Appendix P of the MCO Contract.

Quality Payments for 2024 and 2025

ACOs and MCOs are required to pay the CPs for their quality performance in the 2024 and 2025 Performance Years. EOHHS will provide the CP Master Quality Payment File to the ACOs and MCOs for these years. CPs, ACOs, and MCOs must establish a payment mechanism for these payments post-June 2026. There will be no CP Quality Performance-based payments for 2026,

and the \$40 PMPM has been shifted into the monthly CP Supports Payment PMPM, as noted above.

CP Program Reporting

As of March 1, 2026, submission of the CP Member Status and Outreach Report and the CP Renewal, Non-Response, and RFI & Verification Files is optional. All other files must be submitted as specified in a forthcoming version of the CP File Specifications.

As described in the forthcoming version of the CP File Specification, ACOs and the MCO will be required to complete the following reports.

- CC-07-C for Contract Year 2025: due March 27, 2026
- CC-07-A for Quality Payments for Performance Years 2024 and 2025 (30 days after receiving the CP Master Quality Payment File from MassHealth)

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Questions?

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