

11/17/99

OBSERVATION REPORT #4

KPMG observed a discrepancy between the North Order EDI Guide v 1.7 and the North Order Business Rules v 1.7 specifications.

Issue #4

The North Order EDI Guide v 1.7 contains mapping for an N1 loop (N1*78*CCNA*41*CIC) in the LSR form on page 116. According to this N1 loop, the CCNA field must be populated in order for an N1 loop to be created.

In contrast, the CCNA field is not a required field in the North Order Business Rules v 1.7 (p. 2-74). Consequently, it is not populated for all orders.

The North Order Business Rules, however, also state that the INITNO field cannot be populated unless an N1 loop has been created.

Assessment

If the CCNA field is not populated, an order will fail in translation, because the required initiator telephone number field is missing.