

December 14, 1999

OBSERVATION REPORT #7

Flow through documentation is not publicly or readily available to CLECs.

Issue 7.1

KPMG has been unable to locate a flow through document that defines which USOC codes are flow through or non-flow through for Bell Atlantic – North.

Assessment

This practice may be a concern for the following reasons:

- An official document that defines which USOC codes are flow through or non-flow through would be useful to CLECs to increase the flow through rate and decrease the reject rate for UNE-P and Resale orders. These documents would give CLECs better information about when to expect Local Service Confirmations (LSCs). However, these documents are not made readily available to the CLECs.
- Similar documents (“In-scope”) are available in BA-South and are posted on the TISOC web-site at http://www.bell-atl.com/tis/sup/platform_inscope.PDF and http://www.bell-atl.com/tis/sup/resale_inscope.PDF.

Issue 7.2

The Bell Atlantic- North Generic Ordering Flow Through Scenarios document located on Bell Atlantic’s TISOC web-site does not appear to be current and comprehensive.

Assessment

The Bell Atlantic North Generic Ordering Flow Through Scenarios located at http://www.bell-atl.com/tis/sup/Except_Resp_40_Final.pdf does not appear to be current and comprehensive, despite the fact that Bell Atlantic has stated on the TISOC site that this document is updated periodically.