

OBSERVATION REPORT #65

Based on Unbundler Scenario #4, KPMG was not charged as expected on its February bill for usage generated in the Winchester end office.

Issue

KPMG was not charged for usage generated in the WNCHMAMADS1 end office that should have appeared on the February 6, 2000 bill (bill number 617 Y40-0013 156). Following is Daily Usage Feed information associated with the call KPMG expected to be charged for in February (Unbundler Scenario #4 was used to rate this message):

Record Type	Date of Record	From Number	To Number	Billing Number	Connect Time Hour	Connect Time Minute	Connect Time Second
10 01 01	1/15/00	7813680197	9784465075	7813680197	13	45	52

In addition, charges for this call did not appear on the subsequent March bill.

Assessment

If CLECs are not billed correctly, they cannot bill their end users correctly.