

May 23, 2000

OBSERVATION REPORT #79

HP observed that a usage discrepancy for the PRILOC field exists between the Order Business Rules v 1.8.1 and the North Order EDI Guide v 1.8.

Issue

According to the Order Business Rules, LSOG 2, v 1.8.1, the RPL (Resale Private Line) record contains required end user (EU) address information (EUCITY, EUSTATE, EUZIP). In addition, for certain ACT types ("D" in this case), the PRILOC (Primary Location or end user name) field is optional.

The EDI specifications in the North Order EDI Guide v 1.8 map the PRILOC to an N1 segment, with the end user address information (EUCITY, EUSTATE, EUZIP) mapping to an associated N4 segment. According to EDI syntax, the N4 cannot exist within an N1 loop without the existence of an N1 segment.

The Business Rules state that the end user address information is required and that the PRILOC field can, with certain ACT types, be optional ("D") in this case. However, in order to satisfy EDI requirements the PRILOC must be required in the RPL for all ACT types if the EUCITY, EUSTATE, and EUZIP fields remain required.

Assessment

Discrepancies between the Business Rules and the EDI documentation may impede a CLEC's ability to submit orders.