

Implementation Council

Meeting Summary

March 15, 2013 1 PM – 3 PM

**Transportation Building, 10 Park Plaza, Boston,
Conference Rooms 1-3 on the Second Floor**

Council Members Present: Suzann Bedrosian, Bruce Bird, Theodore Chelmow, Joseph Finn, Anne Fracht, Rebecca Gutman, Dennis Heaphy (Chair and Facilitator), Jeffrey Keilson, Denise Karuth (by phone), David Matteodo, Daniel McHale, Jorge Pagan-Ramos, Olivia Richard, Robert Rousseau, Peter Tallas, Howard Trachtman (Co-Chair), Florette Willis (Co-Chair)

Council Members Absent: Myiesha Demery, Audrey Higbee, Dale Mitchell, Vivian Nunez

Guest Attendees: Ellen Breslin Davidson and Tony Dreyfus of BD Group, Jessica Carpenter and Helen Quinn of UMass Medical School

Handouts: Agenda, 2/15/13 Meeting Summary, Financing of Massachusetts Duals Demonstration Power Point, Draft Consumer Guide, Basics of Roberts Rules of Order.

Next Open Meeting: April 12, 2013 from 1 PM – 3 PM, Transportation Building, 10 Park Plaza, Boston

1) Introductions

- Dennis Heaphy, welcomed Implementation Council members and attendees, presented the meeting agenda and lead Council member roll call.

2) BD Group Presentation

Ellen Breslin Davidson and Tony Dreyfus of BD Group presented *“Problems and Improvements for the Financing of the Massachusetts Duals Demonstration”*. The following comments and questions were fielded by the presenters and Council members.

- It was noted that the concern has been expressed, within the consumer community, about the financing of the Duals Demonstration and whether low rates to ICOs would affect the quality and success of the program.
- A member asked what the recommendations made in the presentation meant in terms of the current phase of the demonstration implementation process. Is a roll-back recommended and is that feasible?
 - A member clarified that, as a result of the concern being expressed by advocates and providers in regards to rates, the Council would like to send a message to MassHealth and CMS stating their concern with the issue.
- It was noted that the issue discussed may be divided into two distinct issues:
 - There is a concern that the rates being provided by MassHealth and Medicare are not enough.
 - There is concern that the rates being directed to plans are not based on individual need. This is an issue when the pool of money available for reimbursement of services is small.
- Several members of the Council expressed concern with implications of the BD Group recommendations in the advanced stages of the implementation of the demonstration. ICO contracts are currently being finalized.
- Clarification was requested as to whether either of the presenters was currently working with any ICOs.
 - The presenters noted that they worked with one ICO during the RFR process but were no longer working with any ICOs.
- The Council requested clarification in regards to:
 - Negotiability of the recently released rates
 - Who was involved in rate development
 - The consideration of prior expenditures in initial rate development

MassHealth

- The Council asked MassHealth to comment. MassHealth noted that very active conversations between MassHealth, Centers for Medicare and Medicaid Services (CMS), and the ICOs about the rates are ongoing.

Implementation Council Motion

The Council recommends that MassHealth consider developing and adopting methodology to set capitation based on prior expenses, adopt comprehensive reinsurance and risk corridors in keeping with the ACA and recommends matching these recommendations against the current methodology and giving the Implementation Council a presentation on the MassHealth methodology.

- Ayes: 18
- Nahs: 0
- Abstain: 0

The motion was carried unanimously by the Council.

2) October Auto Enrollment

The issue of demonstration Auto Enrollment, set to begin in October, was discussed by the Implementation Council. The inclusion of on-going evaluation and monitoring results in the process to determine which ICOs will receive auto-enrolled members was discussed.

- A member commented that ICOs should be required to meet certain quality or performance benchmarks in order to be able receive enrollees through auto-enrollment.
- Concern was expressed that the quality metrics that would be used to measure ICO quality may not be complete and therefore it may be too early to use these measures for auto enrollment in October.
- MassHealth noted that ICOs will only begin accepting enrollees through self-selection in July and therefore certain measures of quality may not be available by October.
- A Council member noted that individuals who have community service needs, who qualify for the Community Tier 3 rating category, will require more services and a great understanding of their needs. The Council member asked if auto-enrollment for this group of demonstration members could be delayed until quality of each ICO has been fully assessed.

Implementation Council Motion

The Implementation Council will co-inform EOHHS for criteria for auto enrollment readiness and monitor whether that is manifest in an ICO and EOHHS would provide a presentation on current processes for auto enrollment.

- Ayes: 18
- Nahs: 0
- Abstain: 0

The motion was carried unanimously by the Council.

- Several Council members suggested discussing in more detail the role of the Implementation Council at the next meeting.

3) Targeted Outreach

Jessica Carpenter and Helen Quinn the Targeted Outreach Workgroup leads from the University of Massachusetts Medical School provided a brief presentation of the Target Outreach Workgroup goals and activities to date.

- Implementation Council members were asked to submit comments and feedback regarding the Consumer Guide. A subcommittee of Implementation Council members will convene in order to provide input to the Targeted Outreach Workgroup by Friday, March 22nd.

4) Ombudsperson Update

Robin Callahan, Deputy Medicaid Director, provided an update on the status of the Duals Demonstration Ombudsperson.

- MassHealth will draft an RFR for an open procurement for the Ombuds role
- MassHealth continues to field feedback from CMS regarding the approach for implementing an Ombuds Office.
- The job description to be used in the procurement process was developed with feedback from the Implementation Council.