The Commonwealth of Massachusetts

Executive Office of Health and Human Services

## Office of Medicaid, Health Safety Net

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**March 2025** **Billing Update HSN-ALL BU-15**

New Dental Administrator

With the new Dental Third-Party Administrator beginning on April 1, 2025, training dates have become available for providers to learn about the new administration as well as ask questions. The trainings are being held virtually on March 19th and again on March 26th at noon. To attend either training please register with the link in the bulletin.

The bulletin has been posted on MassHealth website to communicate the message to as many providers as possible.

<https://www.mass.gov/doc/dental-bulletin-53-dental-third-party-administrator-transition-0/download>

**For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or** **by email at** **HSNHelpdesk@state.ma.us****.**

[**Information about HSN Provider Guides and Billing Updates | Mass.gov**](https://www.mass.gov/info-details/information-about-hsn-provider-guides-and-billing-updates)

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