



The Commonwealth of Massachusetts
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Billing Update HSN-ALL BU-22

Hold Resubmission of HSN Dental Claims

A recent notice from MassHealth Dental has instructed providers on how to resubmit certain dental claims for the Benecare period. Please note that at this time, providers should NOT resubmit HSN dental claims.

Please continue to hold any HSN dental claim resubmissions until further notice. We will send an additional billing update when providers should begin resubmitting HSN dental claims. HSN is committed to reconciling interim payments for the interim period with actual demand, and we appreciate your patience and cooperation as we work to ensure claims are processed correctly.

MassHealth dental claims can be resubmitted as instructed by the MassHealth Dental Program, and further instructions can be found here: [MassHealth Dental Program Updates | Mass.gov](#).

For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at HSNHelpdesk@state.ma.us.

[Information about HSN Provider Guides and Billing Updates | Mass.gov](#)

[HSN claims and payment information | Mass.gov](#)