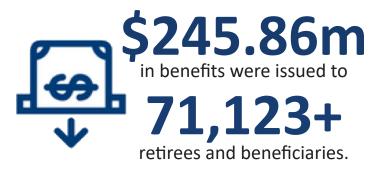
# MSRB By the Numbers MARCH 2024

## **Pension Benefits**



For 2024, the total benefits issued is \$738.94m.

226 new benefit payees.

The total for 2024 is 708 new benefit recipients.

#### Accelerated Payments

42

accelerated payment, totaling

in gross retro-benefits were approved for payment in mid-February.

In 2024, the Board issued 212 accelerated payments, totaling over \$3.78m in retro payments.

#### **Member Services**

**~10,438** calls to main department extensions fielded. \*This data does not take into consideration those calls made directly to staff extensions.



the Call Center.

calls were taken by our Account Management Units.

701+

Disbursements

**595** 

refunds/rollovers/transfers were processed by the Disbursement Unit.



**\$14.8m** in net refunds/rollovers/transfers were issued.

In 2024, more than 1,527 refunds/rollovers/transfers were processed, totaling over \$30.7m in net funds issued.

### Retiree eNews Bulletin

54,112 retirees/survivors subscribe to the monthly MSRB Retiree eNews Bulletin.



of our total retirees/beneficiaries are subscribers.

The State Retirement Board (MSRB) is working diligently to process the thousands of pending benefit requests and inquiries we regularly receive. We thank our members for your continued understanding.