

# MASAC Patient Visits



Thank you for your interest in visiting your loved one.

- Please reach out to us and provide your email address. You will receive an email with instructions, some safety rules and the dress code guidelines.
- Each visitor must complete the background screening and wait for the final approval for entry. This process can take several days. Someone will get back to you once approval is received via email so you can schedule your visit.
  - Visits are scheduled for 1PM, 2PM, 3PM, 5PM, 6PM or 7PM on Saturdays and Sundays. Visits are scheduled for 6PM or 7PM on Tuesdays and Thursdays.
  - Hours to schedule visits are Monday-Friday from 7AM-3PM-please call 508-291-8188.
  - Each visit is for 45 minutes, one visit per patient, per week, no more than two visitors at one time.
- Please note that you need your loved one's patient ID # which begins with an "M" and can be found on their patient ID. This is needed for the application you will be emailed. You can ask them for this when you speak with them. The site cannot provide it to you.

*Please call 508-291-8188 Monday-Friday from 7am-3pm with any questions. Thank you.*