

In The Matter Of:
Application for Determination of Need by
Mass General Brigham Incorporated

Public Hearing, Volume I
March 30, 2021



DORIS O. WONG
ASSOCIATES, INC.

C O U R T R E P O R T E R S

50 Franklin St., Boston, MA 02110
Phone (617) 426-2432

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COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC HEALTH

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PUBLIC HEARING VIA CONFERENCE CALL :
RE: :
:
Application for Determination of Need :
by Mass General Brigham Incorporated :
for a Substantial Capital Expenditure :
and Substantial Change in Service for :
the construction and other renovation :
projects at Brigham and Women's :
Faulkner Hospital :
- - - - -x

BEFORE:

Hearing Officer Lara Szent-Gyorgyi, Director
Determination of Need Program

(All Participants Appeared By Conference Call)

12:06 p.m.
Tuesday, March 30, 2021

Carol H. Kusinitz
Registered Professional Reporter

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1 P R O C E E D I N G S

2 THE MODERATOR: Welcome, and thank you for
3 standing by.

4 Today's call is being recorded. If you
5 have any objections, you may disconnect at this
6 time.

7 All participants are currently in a
8 listen-only mode until the comment section of
9 today's presentation. To make a comment at that
10 time, you may press Star 1 and clearly record your
11 first and last name for introduction.

12 I would now like to turn the call over to
13 your host, Lara Szent-Gyorgyi. Thank you.

14 HEARING OFFICER SZENT-GYORGYI: Thank you.

15 Good afternoon. My name is Lara
16 Szent-Gyorgyi. I represent the Massachusetts
17 Department of Public Health and am the Director of
18 our Determination of Need Program.

19 For clarification, you will hear me refer
20 to the Determination of Need Program as "the DoN
21 Program" and the Department of Public Health as
22 "DPH."

23 Joining me today from the Department in the
24 background are my colleagues, Lynn Conover, Lucy

1 Clarke and Nazmim Bhuiya.

2 This hearing has been called pursuant to an
3 application submitted by Mass General Brigham
4 Incorporated, who we will refer to as "the
5 Applicant" or "MGB" moving forward.

6 Upon receipt of the application, DoN staff
7 reviewed the application and, after finding it to be
8 in compliance with the DoN statute and regulation
9 for filing, assigned it a filing date of February
10 12, 2021. This DoN application is for Brigham and
11 Women's Faulkner Hospital.

12 The enabling statute for the DoN Program
13 requires that any person or government agency
14 intending to undertake a substantial capital
15 expenditure, as defined in the DoN regulations, must
16 apply for DoN approval before engaging in such a
17 project.

18 For this Faulkner project, the DoN
19 application is a project located at 1153 Centre
20 Street in Boston, Mass. This application, MGB
21 20121716-HE, includes the following: Construction
22 of a five-story addition to Brigham and Women's
23 Faulkner's existing hospital facility that will
24 contain the following: 78 additional

1 medical/surgical beds; an eight-bed observation
2 unit; relocated and expanded endoscopy services,
3 including one additional procedure room; a magnetic
4 resonance imaging, or MRI, unit and certain
5 relocated radiology services; and a shell space for
6 future build-out to accommodate clinical services;
7 as well as other renovation projects to improve
8 existing services and facilities at the BWFH main
9 campus, collectively referred to as "the Proposed
10 Project."

11 The total value of the Proposed Project,
12 based on maximum capital expenditure, is
13 \$150,098,582.

14 In accordance with the statute and
15 regulations governing the DoN process, the DoN
16 Program is analyzing MGB's application for
17 compliance with a set of standards and criteria,
18 among which are, but not limited to, demonstration
19 of sufficient need for the project among the
20 Applicant's existing patient panel; that the project
21 will add measurable public health value and provide
22 reasonable assurances of health equity; that the
23 Proposed Project will operate efficiently and
24 effectively by furthering and improving continuity

1 and coordination of care for the patient panel; that
2 the Applicant has provided evidence of consultation
3 with appropriate regulatory and licensing government
4 agencies; that the application has provided evidence
5 of community engagement; and that the project will
6 compete on the basis of price, total medical
7 expense, provider cost and other recognized measures
8 of health care spending.

9 A full list of the factors the Applicant
10 must meet can be found online in the DoN Regulation
11 100.210.

12 This public hearing is an effort to gather
13 information and to hear the opinions of interested
14 parties about the Proposed Project. It is not
15 intended to be a question-and-answer session. No
16 questions will be taken.

17 The DoN Program will take all relevant
18 information into account in preparing its
19 recommendation to the Massachusetts Public Health
20 Council, whose decision on whether to approve the
21 DoN for the Proposed Project will be made at one of
22 its upcoming monthly public meetings.

23 We will accept written comments on this
24 application for ten days following this hearing.

1 As this is a virtual hearing, the logistics
2 are different from past in-person hearings, and we
3 will review our process for today. We are learning
4 the logistics of the system as we go, so we ask for
5 your patience if we encounter difficulties, and
6 please know we will work to resolve any problems we
7 experience.

8 Our plan for today is as follows: We are
9 using a moderated conference line, so a moderator
10 will manage the queue for speaking. This meeting is
11 being recorded and transcribed. As indicated, press
12 Star 1 if you would like to testify. This will put
13 you in the queue.

14 You will not be told where you are in the
15 queue, nor will you get much notice that you are
16 about to testify. When it is your turn to testify,
17 you will be told "You are now the speaker" and will
18 experience a short silence and will then become the
19 speaker. If you have muted your phone, you may need
20 to unmute.

21 Please begin by stating your name,
22 affiliation or town of residence. Full address is
23 not necessary, as this transcription will be posted
24 publicly. Please speak clearly so that our

1 transcriber can record everything accurately.

2 Because we expect many speakers, we will
3 limit everyone to three minutes. I will be timing,
4 and when you have 30 seconds remaining, you will
5 hear this sound (sound played). When your three
6 minutes is through, I will say "Time's up," and the
7 Moderator will mute you and give the floor to the
8 next speaker. We may experience a slight pause
9 between speakers.

10 If your testimony is lengthy, we suggest
11 you present a three-minute summary of those remarks
12 and submit the full text of your comments in
13 writing.

14 If you have a written copy of your remarks,
15 regardless of length, please feel free to submit it
16 to the Department by email or via postal service.
17 You can email us at DPH.DON@state.ma.us. I'll say
18 that again: DPH.DOM@state.ma.us.

19 During the pandemic, as DoN staff are
20 working remotely, mail will get to us more quickly
21 if it is sent to Determination of Need,
22 Massachusetts Department of Public Health, at 67
23 Forest Street, Marlborough, Massachusetts 01752.

24 Be assured that the Department will

1 consider all comments, whether presented orally or
2 in writing, and I will be collecting mail that was
3 sent to the 250 Washington Street address as well.

4 Whether you comment or not, please know
5 that the Department greatly values and appreciates
6 your participation in the DoN process.

7 Before we open the lines to the general
8 public, the Applicant will go first and will be
9 allotted four minutes to present information about
10 the Proposed Project.

11 I will now ask David McCready, President of
12 Brigham and Women's Faulkner Hospital, to talk about
13 the project. After he is finished, the Moderator
14 will unmute the first speaker. Thank you.

15 MR. McCREADY: Good afternoon, everyone,
16 and thanks for the opportunity to provide a summary
17 of the inpatient expansion project for Brigham and
18 Women's Faulkner Hospital. My name is David
19 McCready, and I have the honor of serving as the
20 current President of the Faulkner.

21 As you know, we're proposing an expansion
22 of our Hospital by adding a new building to the
23 front of our campus that would allow us to add 78
24 single-occupancy inpatient beds.

1 As a little context, Faulkner was founded
2 in 1900. Just 26 beds back then. Today we have 171
3 licensed beds, including 24 inpatient psychiatry
4 beds. Our last bed expansion was in 1976, when the
5 current building was constructed. We employ about
6 1800 staff, and about 38 percent of them are Boston
7 residents.

8 We're a busy community hospital. We
9 perform about 11,000 surgical procedures per year,
10 discharge 12,000 inpatients, serve 30,000 emergency
11 patients, and have about 200,000 outpatient visits
12 every year.

13 As an overview, our Proposed Project is a
14 five-story clinical care building, comprising about
15 98,000 square feet, located entirely within the
16 Faulkner campus footprint. The new building will
17 consist of 78 private inpatient beds, intended for
18 general medicine, cardiology and oncology patients.

19 The upper three floors will consist of the
20 new inpatient units, with the top floor enabled with
21 negative pressure rooms, a clinical care tool that
22 we wished we had more of over the past year during
23 the pandemic.

24 We will have space for a few other

1 additional clinical services in the new building,
2 including an eight-bed observation unit for post-
3 procedure patients to keep them out of the regular
4 inpatient beds whenever possible; the relocation of
5 our very old Endoscopy Center, which will include
6 one advanced endoscopy room; one 3T MRI to
7 complement our existing 1.5T. We only have one MRI
8 now. That will right-size the imaging capacity for
9 a community hospital of our size and offer needed
10 redundancy when our current older unit is down for
11 service. We'll also include one angiography room,
12 also a new and appropriate service for our Hospital.

13 Our rationale for investing in the project
14 is relatively straightforward. We're confident that
15 there is a clear clinical need for approximately 250
16 total inpatient beds at Faulkner. That's the
17 current 171 that we have, plus the 78 additional
18 beds.

19 We at Faulkner are proud of our very strong
20 affiliation with Brigham and Women's Hospital, and
21 we actively accept transfers of many of their
22 patients who do not require tertiary-level care.

23 Over the last few years, eligible transfers
24 of general medicine patients from the Brigham to the

1 Faulkner has increased nearly 40 percent.

2 Unfortunately, there were last year at least 1,200
3 eligible transfers from the Brigham that we could
4 not accommodate due to capacity constraints at the
5 Faulkner. We just didn't have enough beds here.

6 Our Faulkner capacity for general medicine
7 patients at mid-week generally runs at least in the
8 high 80 percent and often nearly 100 percent full,
9 allowing us very little room to accommodate the
10 transfers from the Brigham, and doesn't allow for
11 our increasing community demand.

12 Our own Faulkner Emergency Department
13 boarder hours have increased 65 percent since fiscal
14 year '19. These are patients who are waiting a long
15 time in our Emergency Department for a bed, which is
16 really not great care.

17 And as it relates to the inclusion of a 3T
18 MRI and advanced endoscopy room and the angiography
19 room, we often have to transfer some of our patients
20 back to the Brigham for these services. These are
21 services that typically and really should be offered
22 in the community hospital setting.

23 It is a very clear Mass General Brigham
24 system strategic commitment to move secondary care

1 that does not need to be in one of our academic
2 medical centers to the community.

3 Our Mass General Brigham system and the
4 Boston neighborhood we work hard to serve every day
5 need more high-quality, lower-cost community beds,
6 and this Faulkner project aims to answer that need.

7 Thank you for this opportunity to speak to
8 you, and our entire hospital team is grateful.

9 THE MODERATOR: To make a comment, press
10 Star 1 and clearly record your name for
11 introduction. Again, please clearly record your
12 name, once prompted, and your line will be open for
13 comments only. Thank you.

14 Our first comment will come from Gerald
15 Sanchez. Your line is open.

16 Gerald Sanchez, your line is open. Please
17 check your mute button.

18 DR. SANCHEZ: Hello. This is Leon Sanchez.
19 I don't know if that's who you meant.

20 THE MODERATOR: Yes.

21 DR. SANCHEZ: Okay. I'm sorry. Thank you.

22 My name is Leon Sanchez. I'm a resident of
23 Cambridge, Massachusetts, but I am the Chief of the
24 Emergency Department at the Faulkner Hospital.

1 I wanted to register my support for the
2 expansion project. We recently concluded an
3 expansion of the Emergency Department, which has
4 allowed us to see patients faster and with a lot
5 more privacy than prior. And the expansion of
6 hospital beds, the new MRI and the advanced
7 endoscopic capabilities will allow us to get our
8 admitted patients upstairs faster, with a lot less
9 boarding, which will provide the ability for
10 patients to get also more of their advanced care
11 here rather than having to be transferred farther
12 away from their home to another facility.

13 Thank you.

14 THE MODERATOR: Our next comment will come
15 from Richard Petty. Your line is open.

16 MR. PETTY: Hello. Good afternoon. My
17 name is Richard Petty. I'm a Regional Manager for
18 the Boston area of the Carpenters Union.

19 Not only will this project provide benefits
20 obviously to the community, but also, on the working
21 side of it, it will put folks that live in the area
22 to work, and not just on a job for some of the newer
23 people, but possibly to start a career for them.

24 In the Carpenters Union, we pride ourselves

1 on being a diverse organization, an inclusive
2 organization, and I believe that the job sites we
3 work on are reflective of the community that they
4 are in.

5 I've been very fortunate over my many years
6 on staff to bring in Boston residents, minorities,
7 females and give them a career in which they are
8 flourishing, to be honest with you.

9 I had a big hand in working with folks over
10 at the casino in Everett, and I brought in many
11 females and many minorities, who are probably
12 five-year members at this point and doing well. And
13 a project like this, I believe, would give plenty
14 more folks an opportunity to start a career and work
15 at such a wonderful facility as this.

16 I thank you for letting me speak.

17 HEARING OFFICER SZENT-GYORGYI: Thank you.

18 THE MODERATOR: Our next question will come
19 from Tracy Sylven. Your line is open. You may make
20 your comment.

21 MS. SYLVEN: Hi. My name is Tracy Sylven.
22 I'm the Director of Community Health and Wellness at
23 Brigham and Women's Faulkner Hospital and have
24 worked in the community through my role for the last

1 28 years.

2 I'm extremely supportive of the project for
3 a variety of reasons, but the primary reason being
4 access to care and services for our community.

5 In my role, we do a needs assessment every
6 three years, and access is and has been one of the
7 priorities we have identified for our community.
8 Our neighborhood residents want a community hospital
9 that they can consistently rely on for all of their
10 health care needs and care.

11 They want to be able to come to Faulkner
12 for the ease of use and accessibility, private rooms
13 for comfort and privacy, and cost savings as
14 compared to the larger institutions. And they also
15 want to be close to home and not have to go downtown
16 for care.

17 Additionally, the flexibility that the
18 expansion allows for in times like these are
19 essential for our community and our response to a
20 disaster or pandemic.

21 Thank you.

22 HEARING OFFICER SZENT-GYORGYI: Thank you.

23 THE MODERATOR: Our next comment will come
24 from Liz Skidmore. Your line is now open.

1 MS. SKIDMORE: Hi. This is Liz Skidmore.
2 Thank you so much for the opportunity to speak.

3 I live in Roxbury and have gotten medical
4 services at the Faulkner for 20-plus years and
5 really appreciate the combination of excellence of
6 service there and the sort of more small-town feel
7 of a smaller community hospital.

8 I have been a union carpenter for 32 years.
9 I'm on staff with the Carpenters Union, and a big
10 part of my job is to increase our numbers of women
11 in these good careers. We're also part of the
12 Policy Groups on Tradeswomen's Issues, PGTI, which
13 is a multi-stakeholder collaboration that has met
14 for over 13 years to increase women in the trades.

15 Because of the good wages, benefits and
16 paid training, union construction offers especially
17 important career opportunities for women, and
18 particularly women of color, who, as you know, bear
19 the biggest brunt of both income and wealth
20 inequality.

21 We're making project here in Massachusetts.
22 Nationally, unfortunately, women make up just 3.4
23 percent of all construction workers. Thanks to our
24 collective work, Massachusetts just hit 10 percent

1 women in union apprenticeships, almost triple the
2 national average, making us one of the highest in
3 the country.

4 So that's all great. What does that have
5 to do with the Hospital? The growth we've been
6 making in these career opportunities for women
7 doesn't exist without end users making a serious
8 commitment to prioritizing diversity at the Faulkner
9 Hospital for this project. By adding the City's
10 higher workforce goals and other diversity best
11 practices directly in writing into the Project Labor
12 Agreement, the Faulkner and the unions together are
13 making sure the demand on this project for diverse
14 workers is strong.

15 And if you're worried about the supply,
16 whether we can meet the workforce goals, don't be.
17 We're part of three key initiatives to increase the
18 supply of women entering the trades. Building
19 Pathways, a pre-apprenticeship program started by
20 the now Secretary of Labor Marty Walsh, our premier
21 pre-apprenticeship training program, reaches deep
22 into the community for diverse students and
23 graduates multiple classes a year, with a goal of 50
24 percent women.

1 Mass. Girls In Trades is building a
2 stronger pipeline for girls between vocational
3 schools and union apprenticeships. Madison Park is
4 a leader within that collective work.

5 And then Build A Life That Works, which is
6 our women's pipeline, uses a website and monthly
7 information sessions for women career seekers, led
8 by current tradeswomen, to share about information
9 about these opportunities.

10 So the Faulkner's commitment to meeting
11 diversity goals on this project means it has the
12 opportunity to launch the careers of dozens of
13 diverse women and, probably more than that, people
14 of color from our communities, many of whom could
15 launch a family-sustaining career on this project.

16 So I support it, and thank you for
17 listening.

18 HEARING OFFICER SZENT-GYORGYI: Thank you.

19 THE MODERATOR: Our next comment will come
20 from Linda Burgoon. Your line is open.

21 MS. BURGOON: Thank you. I'm Linda
22 Burgoon, and I work in the Clinical Program
23 Development for Brigham and Women's Faulkner
24 Hospital. Thank you for the opportunity to comment.

1 This expansion project is vitally important
2 for Faulkner Hospital to be able to meet the
3 medical, surgical and diagnostic needs of the
4 community that we serve. I fully support this
5 expansion project and the additional and advanced
6 care services that will be made available at
7 Faulkner Hospital. Thank you.

8 HEARING OFFICER SZENT-GYORGYI: Thank you.

9 THE MODERATOR: Our next comment will come
10 from Mary Duggan. Your line is open.

11 MS. DUGGAN: Hi. I'm Mary Duggan. I'm the
12 Program Manager of Workforce Development at Brigham
13 and Women's Faulkner Hospital.

14 I support this expansion because, in
15 addition to providing our community with additional
16 services right in their neighborhood, this expansion
17 will create opportunities for our staff to advance
18 and to grow in their careers. The need for new
19 staff will create workforce development
20 opportunities and new jobs right in our neighborhood
21 and our surrounding community.

22 Thank you for letting me speak today.

23 HEARING OFFICER SZENT-GYORGYI: Thank you.

24 THE MODERATOR: Our next comment will come

1 from Maxine Klenicki. Your line is now open.

2 MS. KLENICKI: Hi. My name is Maxine
3 Klenicki. I do reside in Newton, Massachusetts, but
4 I would like to speak both professionally and
5 personally in support of the expansion of Brigham
6 and Women's Faulkner Hospital.

7 I'm speaking first as a Social Work Manager
8 for Inpatient Medicine here at the Faulkner, which
9 involves working with patients on all of our medical
10 and surgical floors and the Emergency Department. I
11 will have about 20 years of service as of this
12 spring.

13 We're entrusted with the most acute
14 personal needs of our patients and their families,
15 who come to us from all the surrounding communities,
16 and the acuity of our patients over this past 20
17 years has only increased, both medically and by
18 undeniable psychosocial challenges. Our Hospital
19 serves diverse populations by culture, race, age,
20 gender and multiple psychosocial needs.

21 Our multidisciplinary care here goes well
22 beyond medical intervention alone and does focus on
23 social justice and equity of care. We constantly
24 asses the social determinants of health and how best

1 to minimize the barriers to care from acute and/or
2 chronic illness, access to needed care, housing
3 instability, food insecurity, poverty, addiction,
4 and a significant amount of just plain fear and
5 mistrust of medical systems.

6 But our patients in the surrounding
7 communities continue to come to this Hospital,
8 citing time and again, in multiple languages, that
9 this is the only place they feel safe to receive
10 their care. We're their community and their safety
11 net when they're struggling to manage their medical
12 needs and feel overwhelmed.

13 And we need the space to do that. We need
14 to expand this Hospital so that they do feel that
15 the place they trust most will continue to be able
16 to do so.

17 I also ask to speak to you today on a more
18 personal level. I have a family member who suffers
19 from chronic illness and is adamant that this is the
20 only place that he will come for his medical care.

21 This past January, he became acutely ill
22 and was not able to seek medical care on his own.
23 Thus 911 was called, the ambulance was summoned,
24 and, based on his wishes, it was urgent that they

1 bring him to the Brigham and Women's Faulkner
2 Hospital. He did not want any other hospital.

3 After arriving by ambulance, while he was
4 being assessed in our Emergency Department here, he
5 went into full-blown cardiac arrest. The Brigham
6 and Women's Faulkner Hospital Emergency Department
7 providers and all appropriate staff provided the
8 heroic measures to save his life. Multiple
9 disciplines pulled together in our Emergency
10 Department and worked throughout the day to
11 stabilize him. And because of this care, he
12 survived what seemed to be an impossible chance of
13 doing so.

14 He and the rest of the family, all of us
15 feel tremendous gratitude to this Hospital, and I
16 assure you that, if he could be here today -- he is
17 at home recovering -- he would ask you, please
18 support this expansion project. This Hospital need
19 to grow with the community.

20 Thank you.

21 HEARING OFFICER SZENT-GYORGYI: Thank you.

22 THE MODERATOR: Our next comment will come
23 from Cori Loescher. Your line is now open.

24 MS. LOESCHER: I'm Cori Loescher, Chief

1 Nursing Officer at Brigham and Women's Faulkner
2 Hospital, and I strongly support the expansion being
3 proposed for our building.

4 I have been here for over 21 years and have
5 seen significant growth and change in our community,
6 and it has required us to make rapid assessments of
7 where we needed to grow.

8 We have grown our Emergency Department
9 after an assessment four years ago that said we
10 would exceed the space that we had. And
11 fortunately, a week ago, we expanded nine more
12 spaces for patients. We had already started to
13 experience, in our Emergency Room, overcrowding and
14 boarding of patients waiting to get to beds in our
15 inpatient areas, and this is a phenomenon that we
16 had never experienced before.

17 We have also worked over these past years
18 to expand our capacity for our inpatient beds and
19 have opened up every single room that we have had
20 space for, and we are now fully occupied with
21 meeting now capacity needs that are exceeding what
22 we have space for.

23 Our daily occupancy can be as high as 90 or
24 more percent, which means that more patients are

1 waiting for beds in our Emergency Room. I feel very
2 worried that we will no longer be able to meet the
3 needs of our patients and their families in their
4 own communities, that they will be experiencing
5 delays in getting the care that they want and will
6 not be able to get to the beds that we so
7 desperately need.

8 I live in the community. I live in
9 Norwood. We lost our hospital a year ago, and I no
10 longer can get care in my local community, my family
11 can no longer seek care there. And I believe our
12 patients in this community want to receive their
13 care in the community that they love and where their
14 families can be with them.

15 I strongly support the addition of this new
16 building. Thank you for your time.

17 HEARING OFFICER SZENT-GYORGYI: Thank you.

18 THE MODERATOR: Our next comment will come
19 from Dr. David Shaff. Your line is now open.

20 DR. SHAFF: Thank you. Dear Members of the
21 Panel, my name is Dr. David Shaff, and I reside in
22 Needham, Massachusetts. My roles at Brigham and
23 Women's Faulkner Hospital include Chief of
24 Anesthesiology and medical directing the operating

1 rooms. So thank you very much for giving me the
2 opportunity to speak in support of the proposed
3 clinical expansion project.

4 In my capacity, I oversee over 12,000
5 surgical and interventional procedures every year.
6 The work that's done at this Hospital is truly
7 amazing. We treat patients suffering from cancer,
8 provide new joints for patients who are mobile and
9 in pain, and diagnose those who are having symptoms
10 of uncertain origin.

11 Many of the patients for whom we care come
12 from the surrounding community. However, the
13 expertise of our clinicians draws people from all
14 areas of the state. But regardless of their
15 geographic origin, we care for a very diverse
16 population of patients.

17 Over the last eight years procedural volume
18 has grown. Our physical plant is rapidly becoming a
19 barrier, and we are frequently running the hospital
20 census close to capacity. This is especially true
21 during times of stress. The last 14 months have
22 demonstrated unprecedented demands on the health
23 care system.

24 At our current capacity, we were forced to

1 sacrifice procedural volume in order to care for
2 those suffering from COVID, and in some cases
3 diagnoses were delayed and the opportunity for a
4 curative procedure was missed as a result of
5 deferred procedures.

6 The Proposed Project will bolster the
7 Hospital's ability to provide care for all. Adding
8 an additional 78 single-bed patient rooms would
9 allow for greater procedural throughput, while
10 accommodating a surge of medical patients like we
11 saw last year.

12 Furthermore, a greater capacity gives us
13 more flexibility to provide specialized care, like
14 treating patients with COVID, for example.

15 The value proposition for a hospital like
16 Faulkner is the ability to provide high-quality care
17 at a lower cost. As a community hospital, we don't
18 have the same research and teaching
19 responsibilities; therefore, all of our resources
20 are devoted to patient care directly.

21 It would be unfortunate if we had to limit
22 the service we provide to the community and the
23 state at large as a result of our physical capacity.

24 Thank you very much for your consideration.

1 HEARING OFFICER SZENT-GYORGYI: Thank you.

2 THE MODERATOR: Our next comment will come
3 from Doug Smink. Your line is now open.

4 DR. SMINK: Hello. My name is Doug Smink,
5 and thank you for the opportunity to comment in
6 support of this project.

7 I have the privilege of being the Chief of
8 Surgery at Brigham and Women's Faulkner Hospital,
9 but I am also a resident of Dedham. Like many of
10 our neighbors and friends, my wife and I are
11 patients at the Faulkner, both for primary and
12 subspecialty care.

13 I have had the opportunity to work at a
14 number of other institutions, including Brigham and
15 Women's Hospital, and I have now been the Chief of
16 Surgery at the Faulkner for a little over a year.

17 I see the Faulkner as a true gem of a
18 hospital, one that we consider to be the best
19 academic-affiliated community hospital around.

20 Evidence of the quality of care that we
21 provide at the Hospital comes from our experience in
22 the pandemic. As you may know, we had one of the
23 highest percentages of COVID patients per hospital
24 bed; yet, while the pandemic was going on, we were

1 able to care not only for these patients, but to
2 continue to care for our other patients who also
3 needed care, including many surgical patients.

4 Even before the pandemic, we were
5 restricted by our hospital bed capacity and our
6 ancillary service capacity. So the addition of
7 additional inpatient beds, observation beds,
8 procedure rooms and radiology capabilities will
9 enable us to better care for the patients in our
10 community.

11 I strongly support the construction of our
12 new building, and I thank you for the opportunity to
13 comment.

14 HEARING OFFICER SZENT-GYORGYI: Thank you.

15 THE MODERATOR: Our next comment will come
16 from Dylan Kwait. Your line is now open.

17 DR. KWAIT: Good afternoon. My name is
18 Dylan Kwait, and I'm the Chief of Radiology at
19 Brigham and Women's Faulkner Hospital. I just want
20 to thank you for giving us all this opportunity to
21 discuss the merits of the expansion project we have
22 planned.

23 Faulkner is a trusted hospital for so many
24 in our community, and we pride ourselves on

1 delivering world-class subspecialized care to
2 patients in the most compassionate and equitable
3 ways.

4 In our mission to do so, we need to respond
5 and adapt to the growing and evolving needs of our
6 community. As part of that effort, the expansion
7 project will provide resources and services
8 currently unavailable to our patients.

9 In the way of background, the Radiology
10 Department at Faulkner performs over 100,000
11 examinations a year across all modalities. That
12 includes x-ray, ultrasound, CT and MRI. We are
13 collectively responsible for providing care to
14 inpatients, patients seeking care in our busy
15 Emergency Department, and many outpatients as well.

16 Our outpatient referrals come from a
17 variety of internal medicine practices, many
18 subspecialties, including orthopedics, neurology,
19 gastroenterology, cardiology, urology and breast
20 oncology, just to name a few.

21 In addition, we have a growing
22 interventional service and can care for patients
23 requiring image-guided percutaneous biopsies and
24 drainage procedures.

1 So although robust, the Radiology
2 Department does have certain limitations that the
3 proposed expansion project will resolve. I think it
4 bears reenforcing here that we're a hospital and not
5 an outpatient imaging center. We have inpatients
6 and patients coming through our Emergency Department
7 that require imaging examinations to direct their
8 acute care needs.

9 Perhaps most significantly, we're hampered
10 by the fact that we only have a single MRI machine,
11 which frequently operates at capacity, especially
12 during our prime-time imaging hours.

13 In addition to the inherent capacity
14 constraints that go along with only having a single
15 MR, if we have a problem with our machine, which
16 does happen, we need to divert our patients
17 requiring an emergent MRI from our Emergency Room
18 elsewhere. And the same is true for our inpatients:
19 If the MRI machine goes down, we need to transfer
20 our patients requiring emergent MRIs to the main
21 campus. Neither scenario is ideal from a patient
22 care perspective.

23 Ambulance transfers to and from the main
24 campus for MRI add to the cost of care and require

1 complex scheduling arrangements and coordination.
2 Adding a second MRI will provide our patients with a
3 much-needed safety net.

4 We're also limited by the field strength of
5 our MRI. As part of the expansion project, we would
6 add a 3-tesla MRI machine, double the field strength
7 of our current 1.5-tesla machine. The 1.5-tesla
8 field strength serves our patients well for many of
9 our routine examinations; however, the standard of
10 care for many examinations is now 3-tesla.

11 For instance, in prostate imaging, we can
12 optimally and preferentially perform those
13 examinations on a 3-tesla MRI, with improved image
14 quality, and actually it obviates the need for an
15 invasive rectal endocoil. So that's of course a
16 better patient experience.

17 Thank you again for providing this
18 opportunity for all of us to speak to the importance
19 of this expansion project.

20 HEARING OFFICER SZENT-GYORGYI: Thank you.

21 THE MODERATOR: Our next comment will come
22 from Tyler Martin. Your line is now open.

23 MR. MARTIN: Good afternoon. My name is
24 Tyler Martin. I'm a current resident of Jamaica

1 Plain and neighbor of the Faulkner Hospital.

2 I want to provide my full support of this
3 project to continue to bring access to high-quality
4 care to the Jamaica Plain neighborhood without
5 having to go into the Longwood Medical Area or other
6 areas of Boston.

7 Luckily I have not had to utilize a lot of
8 health care resources, but what I have used it is
9 great to get in my own backyard, specifically the
10 MRI services provided at the Faulkner.

11 That said, it is difficult to gain access
12 to the MRI scanner, due to the single scanner at
13 that location, and you often have to wait a couple
14 of weeks to get an appointment, or I have often been
15 referred to other area scanners outside of the
16 Jamaica Plain neighborhood. And as we all know,
17 even in the pandemic, traffic in and around the
18 Boston area is tough, and being redirected farther
19 from home causes hardship and strain for everyone.

20 I appreciate your time today in letting me
21 speak, and, again, I provide my full support for
22 this important endeavor by the Faulkner Hospital.

23 Thank you.

24 HEARING OFFICER SZENT-GYORGYI: Thank you.

1 THE MODERATOR: Our next comment will come
2 from Tom Turner. Your line is now open.

3 MR. TURNER: This is Tom Turner. Thank you
4 for the opportunity to comment. I am a resident of
5 Dedham, and I get my health care through the Brigham
6 and Women's health network.

7 As a parent as well as a parent who has to
8 worry about older parents, it has been very nice for
9 both my wife and I's children to be cared for at the
10 Brigham and Women's Faulkner, and also my
11 mother-in-law, and also I get my own orthopedic
12 treatment at the Hospital.

13 Given what we've gone through in the last
14 14 months, the idea of preserving and actually
15 growing a community hospital with excellent health
16 care and one that is welcoming, easy to navigate and
17 frankly much easier to travel to and experience than
18 some of the larger hospitals in the Longwood Medical
19 Area, I'd like to support this expansion of the
20 Hospital, and I'm grateful for the opportunity to be
21 able to add my voice to it.

22 Thank you very much.

23 HEARING OFFICER SZENT-GYORGYI: Thank you.

24 THE MODERATOR: Our next comment will come

1 from Larry William.

2 MR. WILLIAMS: Good afternoon. Thank you
3 for allowing me to speak. My name is Larry
4 Williams. I'm the Director of Facilities at the
5 Faulkner Hospital.

6 As a member of the Faulkner staff, I
7 applaud and support this expansion. My 20 years in
8 the military and 17 years in the civilian sector has
9 given me a unique perspective on how wonderful this
10 organization is and how welcoming an environment it
11 is. It's an environment that provides exceptional
12 patient care to the community. This expansion will
13 enhance the ability to provide care by 45 percent.

14 And I can't say how much I appreciate the
15 opportunity to speak. Thank you.

16 HEARING OFFICER SZENT-GYORGYI: Thank you.

17 THE MODERATOR: Our next comment will come
18 from James Grafton. Your line is now open.

19 MR. GRAFTON: Good afternoon. My name is
20 James Grafton, and I'm the Director of Care
21 Continuum Management at Brigham and Women's Faulkner
22 Hospital. I'm speaking today in support of the new
23 Brigham and Women's Faulkner Hospital clinical
24 expansion.

1 The health care landscape is continuously
2 changing, and as such we need to change with it in
3 order to provide the highest level of care to
4 patients in the most cost-effective setting.

5 I believe that Brigham and Women's Faulkner
6 Hospital provides this high level of care to
7 patients daily, and we can provide more with this
8 expansion.

9 Most insurers have changed payment
10 structures, with many surgical procedures becoming
11 outpatient or one-night stays.

12 In addition to this, many medicine patients
13 requiring a longer length of stay can receive their
14 continued medical care here at our Hospital rather
15 than at the academic medical center, allowing them
16 to take higher-acuity patients.

17 This expansion will not only give our
18 community and neighbors additional access to private
19 beds, allowing them to come here for the great
20 services that we provide, but it will allow us to
21 work with them as a team to continue to provide the
22 highest level of care needed for them between both
23 institutions.

24 Thank you.

1 HEARING OFFICER SZENT-GYORGYI: Thank you.

2 THE MODERATOR: Our next comment will come
3 from Brian Brousseau. Your line is now open.

4 MR. BROUSSEAU: Hello. My name is Brian
5 Brousseau, and I'm the President and Business
6 Representative for the Roofers and Waterproofers
7 Union Local 33.

8 First of all, I want to thank the
9 representatives from DPH for conducting this public
10 hearing and allowing me to comment. I also want to
11 take this time to thank President David McCready and
12 John Messervy from Partners also for the opportunity
13 to partner with you in this endeavor.

14 On behalf of the 1,300 members and
15 apprentices and their families in the Greater Boston
16 area that also, by the way, use this hospital
17 facility, we are very much in favor and support of
18 this great proposed expansion project of the Brigham
19 and Women's Faulkner Hospital.

20 Though the clinical and economic benefits
21 of this project speak for themselves, I'd like to
22 point out a couple of compelling factors in favor of
23 approval, and notwithstanding that it's my
24 understanding that this property has not been

1 expanded since 1976 and is well overdue and needed.

2 First of all, this is a \$250 million
3 investment in and for the community by the Faulkner.
4 And also one of the things that usually comes up in
5 these concerns with projects in the community is
6 parking and things of that nature and traffic. And
7 I notice in their proposal that they are going to
8 build also an additional 500 new space parking
9 garage for family and staff to mitigate that
10 concern.

11 This project also has many economic impacts
12 for the community and for the surrounding
13 businesses. In this area, I notice one thing: With
14 a \$250 million investment and upgrading service to
15 the community, they're also committing to \$7 million
16 generated for the Community Health Initiative, which
17 would address identified public health priorities in
18 the Faulkner service area; 250 estimated
19 construction jobs with living, sustaining wages,
20 comprehensive health, pension and apprenticeship
21 position benefits that go along with it.

22 The project would be completed under a
23 Project Labor Agreement, which means that it would
24 be completed on time, on budget, in the most

1 professional manner, and would open up opportunities
2 for many people to get apprenticeship positions on
3 the project.

4 The project also is going to adhere to
5 target hiring metrics consistent with the City of
6 Boston, where it would employ 51 percent residents,
7 40 percent persons of color, and 12 percent women as
8 target goals for hiring in the construction of the
9 project. Also, I see it's noted that there would be
10 300 estimated permanent jobs.

11 For all these reasons, the membership of
12 the Roofers and the leadership of the Roofers Union
13 Local 33 are 100 percent in support of this project
14 and hope that it moves forward.

15 Thank you.

16 HEARING OFFICER SZENT-GYORGYI: Thank you.

17 THE MODERATOR: Our next comment will come
18 from Courtney Lemoine. Your line is now open.

19 MS. LEMOINE: Hi. My name is Courtney
20 Lemoine. I live in West Roxbury. I've lived in
21 West Roxbury and Roslindale for more than ten years,
22 and thank you for the opportunity to show my
23 support.

24 My Aunt Chris grew up in Belmont, and in

1 2018 she was diagnosed with breast cancer. She
2 decided to get her care at Dana Farber Brigham and
3 Women's. Her care team decided that surgery would
4 be her best bet for treating the cancer, and they
5 scheduled her at the Faulkner.

6 Now, I've been there myself. I've been to
7 the Emergency Room, I've been to the orthopedist, I
8 get my mammograms there. But I was really impressed
9 that she could have this surgery there without
10 having to go into the city.

11 Chris's surgery went great, and she is in
12 remission. It was a really big-deal surgery for a
13 really big-deal diagnosis, and it happened just six
14 stoplights away from my house.

15 Faulkner is big and it's smart and it's
16 academic. And it's a comprehensive hospital, but
17 it's in a small community hospital body, and it
18 wears that identity really, really well.

19 Allowing Faulkner to expand won't change
20 its personality or its place in the neighborhood,
21 but it will position it to continue to provide great
22 care to even more people, locals like me, and our
23 family members like my Aunt Chris.

24 Thank you very much.

1 HEARING OFFICER SZENT-GYORGYI: Thank you.

2 THE MODERATOR: Our next comment comes from
3 Brian McIntosh.

4 DR. McINTOSH: Good afternoon. My name is
5 Brian McIntosh, and I am the Director of Radiology
6 Care at Brigham and Women's Faulkner Hospital. I'm
7 offering comments supporting the need for
8 angiography services and an additional MRI device as
9 part of the building expansion.

10 Today we do not have a comprehensive
11 angiography program, and the building expansion will
12 establish this sorely needed service for our
13 community.

14 As mentioned by others, we only have a
15 single 1.5-tesla MRI scanner. With the addition of
16 a 3-T scanner, certain exams which are currently not
17 performed at Faulkner can be offered, such as
18 non-invasive prostate imaging, important to our
19 urology clinic patients.

20 The 3-T will also have a wider, 77 meter
21 bore and a table weight capacity that will allow us
22 to schedule more patients of size here at this
23 campus.

24 Another consideration is that of growth.

1 Over the past several years we have seen annual
2 growth rates averaging between 10 and 15 percent
3 annually in MRI. While COVID disrupted things
4 temporarily, our future growth will be fueled by our
5 newly expanded Emergency Department, growing
6 surgical volume, a very busy Orthopedic and Spine
7 Center, and the 78 new inpatient beds proposed in
8 this project. For all of these reasons, we expect
9 to exceed national growth projections over the next
10 five years for MRI services.

11 Our one MRI device serves outpatients,
12 inpatients and Emergency Room patients and operates
13 between 85 and 100 percent capacity daily. Roughly
14 30 percent of those exams are seeing their requests
15 from the inpatient or the ED areas and must be fit
16 into an existing outpatient schedule. With one
17 scanner, this can become quite a challenge because
18 of the competing demands happening in parallel for
19 scarce resources.

20 Lastly, you need a second device to
21 maintain clinical operations when the scanner is
22 down for planned or unplanned maintenance. Today
23 there is no back-up device on this campus.

24 A single point of failure is a major risk

1 to business continuity and an impediment to clinical
2 care. Not only do outpatients need to be
3 rescheduled, but ED and inpatients needing MRI must
4 be transferred via ambulance to the Brigham main
5 campus, adding to the overall cost of care and
6 presenting delays in diagnosis, a further
7 inconvenience when time matters most. A second
8 scanner will certainly mitigate if not altogether
9 resolve this issue.

10 To conclude, a second scanner in a lower-
11 cost hospital setting will create timelier access,
12 new efficiencies, more rapid test results and
13 accommodate future growth predictions, all of which
14 will help expedite care plans, admissions and
15 discharges.

16 Thank you very much for the opportunity to
17 speak today.

18 HEARING OFFICER SZENT-GYORGYI: Thank you.

19 THE MODERATOR: The next comment comes from
20 Paul Cofield. Your line is open.

21 MR. COFIELD: Hi. My name is Charles
22 Cofield, and I am a Community Outreach and
23 Recruiting Coordinator for the Carpenters Union here
24 in Boston, Mass., a resident of Mattapan and a

1 35-year member of the Union.

2 I'm here in extreme support for the Mass
3 General Brigham's Faulkner Hospital Determination of
4 Need Application.

5 First, I would like to express my
6 appreciation for the commitment that MGH and Brigham
7 have to addressing issues of diversity and income
8 inequality by creating construction careers for
9 hundreds of people in the communities that are
10 sometimes underrepresented, as well as the expansion
11 will also create more jobs for hospital staff,
12 doctors and nurses and health care providers.

13 I can also stand as a Commissioner of the
14 Boston Employment Commission, as we are able to hold
15 contractors accountable for hiring practices through
16 City Hall and the diversity goals that need to be
17 met through the BRJP, the Boston Residents Job
18 Policy, and keeping up with inclusion and equity in
19 the City. But the partnership that we have with the
20 hospital staff of Partners makes our job easier,
21 because they've been committed for years.

22 Secondly, I would like to take a look at
23 the millions of dollars that will come out of this
24 for health care initiatives for the communities that

1 are very well needed in some of the smaller
2 facilities around the city. We're dealing with a
3 bunch of issues, with just all kinds of health
4 issues, and we just need to address these.

5 So the community benefits is a very huge
6 portion of this package, and we do thank you so
7 much. I have seen firsthand adolescent depression
8 and other things that go on in the community as I do
9 my community outreach, and the mental health issues
10 that are sometimes not addressed can be addressed
11 with this health care initiative.

12 I can also speak as a patient of the
13 Faulkner and some of my recent activities there and
14 stay with COVID-19 and the amount of time, 19 days,
15 that I had to spend at the facility. I'm still
16 dealing with some of the aftereffects of that, and
17 the care that I got there was phenomenal.

18 But as I was there, I did notice and
19 recognize the need for some of these rooms to be
20 upgraded, and the Hospital needs more rooms and a
21 larger facility to be able to care for the demand in
22 the neighborhood.

23 Thank you so much, and I appreciate the
24 opportunity to speak.

1 HEARING OFFICER SZENT-GYORGYI: Thank you.

2 THE MODERATOR: The next comment comes from
3 Vincent Santosuosso. Your line is open.

4 MR. SANTOSUOSSO: Thank you very much. I
5 appreciate the opportunity to speak.

6 The Faulkner Hospital is a great
7 institution and has been in the community for many
8 years. I have received all of my medical care at
9 the Hospital for many years.

10 I have neglected to tell you that I am a
11 resident of the City of Boston, a lifelong resident,
12 and currently live in the Readville neighborhood.

13 The expansion of the Hospital is greatly
14 needed as the population of the community served has
15 increased drastically. I feel that the Hospital has
16 gone to great lengths to take into consideration all
17 the concerns of their nearby neighbors, as well as
18 the community served, such as traffic concerns
19 during and after the construction, noise issues, et
20 cetera. They've always been a great neighbor.

21 One last thought. Once upon a time a wise
22 sage, who was a mentor to me and who had built a
23 \$1 billion family company, shared his common-sense
24 success secret with me. He said that a beautiful

1 flower that stops growing will ultimately die, and I
2 believe and I have myself exercised that in
3 business.

4 I fully support the Hospital's expansion
5 project, and once again, thank you for giving me the
6 opportunity to speak.

7 HEARING OFFICER SZENT-GYORGYI: Thank you.

8 THE MODERATOR: The next comment comes from
9 Colleen West. Your line is open.

10 MS. WEST: Hi. My name is Colleen West,
11 and I'm the Executive Director for Nursing Care at
12 Brigham and Women's Faulkner Hospital, and I am
13 delighted to be able to provide testimony in support
14 of Brigham and Women's Faulkner Hospital expansion.

15 I've been an employee here at Brigham's
16 Faulkner Hospital for over four years, but my
17 recognition of the excellence of the Hospital really
18 goes back to the history that my husband, who was
19 born and raised in Roslindale, had shared in terms
20 of his family experience at the Faulkner throughout
21 the many years.

22 I've also had many family and friends who
23 have chosen to receive their care here from
24 preference to receiving care at a local community

1 hospital versus having to go into a big academic
2 medical center but still receive the same high-
3 quality level care.

4 So, again, I fully support the expansion,
5 and I'm really grateful for the opportunity to
6 provide testimony today. Thank you.

7 HEARING OFFICER SZENT-GYORGYI: Thank you.

8 THE MODERATOR: The next comment comes from
9 Paula Santosuosso. Your line is open.

10 MS. SANTOSUOSSO: Hi. My name is Paula
11 Santosuosso. I live in the Readville section of the
12 City of Boston.

13 As was stated by Mr. McCready, Faulkner
14 Hospital has been in the community since 1900. This
15 institution has always been helpful and generous to
16 all the communities served, and this expansion
17 project will greatly enhance the already existing
18 superior care given at the Hospital.

19 When the communities request assistance for
20 their various needs, the Hospital responds to them
21 without hesitation. The expanded parking alone will
22 be so helpful to patients and their families.

23 I have lived in the area all my life and
24 have consistently received outstanding medical care

1 at the Hospital, most recently lifesaving surgery by
2 a great surgeon. I am also a retiree of the
3 Hospital and now a volunteer and have seen firsthand
4 what a caring staff and administration exists there.

5 For all the above reasons, I fully support
6 this extremely important and needed expansion.

7 Thank you for the opportunity to speak today.

8 HEARING OFFICER SZENT-GYORGYI: Thank you.

9 THE MODERATOR: The next comment comes from
10 Lynne Morrison. Your line is open.

11 MS. MORRISON: Good afternoon. My name is
12 Lynne Morrison. I am a resident of Bridgewater,
13 Massachusetts, and I am the Associate Chief Nursing
14 Officer at Brigham and Women's Faulkner Hospital,
15 where we pride ourselves on delivering the highest
16 quality of care to patients and their families.

17 Increasing our inpatient beds would afford
18 us the opportunity to serve more patients in our
19 community. Many days we have a high occupancy, and
20 patients have to wait in our Emergency Department
21 until their bed is available, which isn't always
22 ideal from a patient perspective. This would allow
23 improved patient throughput.

24 Thank you for your consideration.

1 HEARING OFFICER SZENT-GYORGYI: Thank you.

2 THE MODERATOR: The next comment comes from
3 Erin Epker. Your line is open.

4 MS. EPKER: Thank you so much. My name is
5 Erin Epker, and I am a Dedham resident.

6 I have three teenagers in the house, and my
7 husband, the kids and I have all had a tremendous
8 need for the Faulkner Hospital over our ten years in
9 town. I also oversee care for my mother, who has
10 many health conditions, and a special needs sister.

11 I can remember driving by the Faulkner as a
12 child en route to the Brigham or Mass General, where
13 we typically received care, but under the umbrella
14 of the Brigham Mass General system, we have just
15 seen a tremendous benefit to all the services that
16 are now being offered.

17 We are frequent fliers in the Orthopedics
18 Department. We have tended to broken humeruses, had
19 collarbone reconstruction, hand analysis, some
20 lacrosse injuries. We've had hyperextended hands
21 and dislocated fingers. So we have really benefited
22 from the Orthopedic Department there.

23 My sister has a chronic condition, where we
24 see the Neurology Department every three months.

1 This is a treasured relationship that we have with
2 the Faulkner, and for that alone we are incredibly
3 grateful.

4 We have used the ER. We do have a number
5 of other community choices coming from Dedham, but
6 the Faulkner is our go-to, no matter the condition,
7 whether broken bones, wound infections, et cetera,
8 et cetera.

9 I do support the expansion of this
10 incredibly high-quality facility for the
11 accessibility to the community and the neighborhoods
12 that you serve.

13 We wholeheartedly support the Hospital and
14 really appreciate the Brigham name attached to it,
15 knowing that we'll receive the finest care, but in a
16 community setting.

17 Thank you so much for your time.

18 HEARING OFFICER SZENT-GYORGYI: Thank you.

19 THE MODERATOR: The next comment comes from
20 Stephen Delaney. Your line is open.

21 MR. DELANEY: Good afternoon. My name is
22 Stephen Delaney. I'm a business partner of the
23 Hospital. Thank you for allowing me a few minutes
24 to talk about why I stand in favor of the Hospital's

1 plan to expand and prepare for the future.

2 First and foremost, you shouldn't need to
3 travel into the big city to receive world-class
4 health care. Faulkner Hospital has long served the
5 communities of Jamaica Plain, Hyde Park, Roslindale,
6 Dedham and others. This is a community hospital,
7 with incredible care, located directly in their
8 backyards.

9 Traveling into the big city can be
10 stressful for young and old. Many young people
11 suffer from anxiety today. Maybe the stresses of
12 the world, social media, pressure to succeed, not
13 sure, but my son happens to be one of those people.
14 If he only had the choice of a big-city hospital,
15 I'd be concerned he might not go, putting his own
16 health at risk.

17 On the other side of the spectrum is my
18 mother, who turns 80 this year. She's constantly
19 focused on her health, as she should be. She's
20 lived in the suburbs outside Boston since she was
21 married some 58 years ago. Unfortunately my dad
22 passed in 2006, leaving her to fend for herself.

23 She still drives around town to grocery
24 shopping, see friends and receive her care.

1 However, she doesn't drive on the highway and would
2 never attempt to go into the city. The good news is
3 that she is in great health due to having the ease
4 of use and simple access to her community hospital.

5 In closing, I would like to reiterate that
6 you should not have to travel into the big city for
7 exceptional health care. Access should be made
8 simple, and Faulkner's plan to modernize for the
9 current population should be applauded, not opposed.

10 I stand in favor, and thank you for your
11 time today.

12 HEARING OFFICER SZENT-GYORGYI: Thank you.

13 THE MODERATOR: The next comment comes from
14 Michael Burns. Your line is open.

15 MR. BURNS: Good afternoon. My name is
16 Michael Burns. I'm a Business Representative for
17 the Sheet Metal Workers Local 17, Dorchester, Mass.

18 Firstly, thanks for listening, Ms.
19 Szent-Gyorgyi and your team, for all your hard work
20 facilitating this hearing, and thank you, Mr.
21 McCready, for his presentation on the proposed
22 addition to the Brigham and Women's Faulkner
23 Hospital project.

24 On behalf of the several thousand men and

1 women I represent that live and work here in the
2 Metropolitan Boston Area, I rise today to speak
3 highly in favor of this project, not only for the
4 public health benefits this will provide to the
5 community, but also the some 250-plus construction
6 jobs this will create for our tradesmen and
7 tradeswomen in the area.

8 The continued partnership and commitment
9 from the Brigham and Women's Faulkner team to work
10 with the Boston Building Trades Unions is a
11 partnership we're proud to have. This project will
12 be done under a Project Labor Agreement, ensuring
13 this project will be completed in a timely fashion,
14 using only the most skilled and safety-conscious men
15 and women in the trades.

16 Lastly, projects such as this are a key to
17 our local economy rebounding after what has been
18 such a difficult past year for all of us. This
19 project will be a catalyst to increase diversity and
20 address income inequality through the several
21 hundred construction jobs it will bring to the women
22 and men of the metropolitan area.

23 So, again, we're in full support of this
24 project, and I thank you for allowing me the time to

1 testify.

2 HEARING OFFICER SZENT-GYORGYI: Thank you.

3 THE MODERATOR: The next comment comes from
4 Robert Luckritz. Your line is open.

5 MR. LUCKRITZ: Thank you. Good afternoon.
6 My name is Robert Luckritz. I am a Boston resident,
7 and I am the Chief Operating Officer of
8 Transformative Healthcare. Transformative
9 Healthcare is a health care logistics and mobile
10 health care organization that has served the Boston
11 Metro Area for nearly a century and is a proud
12 partner of the Brigham and Women's Faulkner Hospital
13 for more than a decade.

14 I am pleased to be speaking in support of
15 the clinical expansion project being proposed today
16 not only as a health care leader but also personally
17 as a Boston resident. This project will improve
18 access to health care in the surrounding areas,
19 allowing more local residents and their families to
20 receive essential services without the need to
21 travel into the center of Boston. It will serve as
22 an alternative to the large academic medical centers
23 of central Boston, providing a better experience for
24 not only patients but their families as well.

1 As a medical transportation provider for
2 not only Brigham and Women's Faulkner Hospital, but
3 also for the entire Mass General Brigham system, we
4 see firsthand the large volume of patients that
5 travel between the local community and these larger
6 facilities. With our local population continuing to
7 age and grow, it will be important to ensure that
8 there is adequate for individuals to receive care
9 close to home.

10 This past year highlighted the need for
11 improved capacity and preparedness in all
12 communities regardless of size. This project will
13 provide the additional resources from both a state
14 and a patient-care perspective, ensuring that our
15 communities stay safe, healthy and successful for
16 whatever the future may hold.

17 Thank you for your time.

18 HEARING OFFICER SZENT-GYORGYI: Thank you.

19 THE MODERATOR: Our next comment comes from
20 Liane Phillips. Your line is open.

21 MS. PHILLIPS: Hi. My name is Liane
22 Phillips. I'm coming from Winchester, Mass. We
23 chose the Faulkner because my mother had severe
24 breast cancer, and we wanted Dr. King, who was the

1 Chief of Breast Surgery, to do her reconstruction
2 surgery. And it was so over the top, we can't say
3 enough great things about Faulkner. They saved her
4 life.

5 And I really would like the community to
6 benefit from what my mom benefited from. This was
7 just over the top, and this Hospital need to expand
8 their oncology unit for both men and women, and they
9 also need to expand their beds, because we had to
10 wait a little bit to get her in for her surgery, and
11 we actually dealt with coming back and forth to Dana
12 Farber with some MRI issues. But overall I would
13 give it ten stars, and I hope and I really support
14 this expansion project. Thank you.

15 HEARING OFFICER SZENT-GYORGYI: Thank you.

16 THE MODERATOR: The next comment comes from
17 David Pilgrim. Your line is open.

18 DR. PILGRIM: Hello and thank you. My name
19 is David Pilgrim. I'm the Chief of Clinical
20 Neurology at the Faulkner, and I am honored to work
21 as a neurologist at Brigham and Women's Faulkner
22 Hospital. I live in Brookline. Many of my
23 neighbors come to this Hospital.

24 I strongly support the Brigham and Women's

1 Faulkner clinical expansion project. In addition to
2 being Chief of Clinical Neurology at Faulkner, I'm
3 the Chief of General Neurology at the Brigham and
4 Women's Hospital and Associate Chair for Diversity
5 and Inclusion for Brigham Neurology.

6 The Faulkner brings the same clinicians who
7 care for people at a large academic medical center
8 to a community hospital. That allows for patients
9 to be cared for at the best location. Patients
10 whose illness is severely deteriorating and need the
11 care of an academic medical center are hospitalized
12 at Brigham and Women's, and those who do not have
13 that need are cared for at the Faulkner.

14 As a neurologist, I long for a second MR
15 scanner. MR is a powerful instrument to look at the
16 brain and spinal cord and has transferred neurology.
17 This will allow for shorter waits for scans and the
18 ability to make decisions about care earlier. Thank
19 you, David Pilgrim.

20 HEARING OFFICER SZENT-GYORGYI: Thank you.

21 THE MODERATOR: The next comment comes from
22 Scott Schissel. Your line is open.

23 DR. SCHISSEL: Thank you for the
24 opportunity to speak. My name is Scott Schissel.

1 I'm the Chief of Medicine at Brigham and Women's
2 Faulkner Hospital and the Interim Chief Medical
3 Officer as well. And since 2012, when I started
4 here, we have seen our medical census increase
5 almost twofold, really speaking to the demand that
6 our surrounding community has for our outstanding
7 inpatient services.

8 Nothing brought this home more than during
9 the last year in the pandemic when we pivoted our
10 Hospital to care for a tremendous number of COVID-19
11 patients and, as pointed out earlier,
12 proportionately some of the highest COVID-19
13 population in our surrounding hospitals.

14 Going forward, the demand will only
15 increase for high-quality community care. And a key
16 enabler to meet the community's demand is our bed
17 expansion, and I wholeheartedly support this effort.

18 On a personal level, I'm a Westwood
19 resident, and my wife and my two adult children all
20 receive care and are proud to receive care at the
21 Brigham and Women's Faulkner Hospital. Thank you.

22 HEARING OFFICER SZENT-GYORGYI: Thank you.

23 THE MODERATOR: As a reminder for those
24 participating on the phone, if you would like to

1 make a comment, please press Star 1 to record your
2 name.

3 The next comment comes from Joseph McLean.
4 Your line is open.

5 MR. McLEAN: Good afternoon. My name is
6 Joseph McLean, I currently reside in South Boston.
7 I would like to offer my support for this project
8 both on a personal and a professional level.

9 On a personal level, five years ago my
10 mother, a West Roxbury resident, lost a seven-year-
11 long battle with Parkinson's. The majority of that
12 seven-year battle, her care was received at the
13 Faulkner Hospital.

14 My family will be forever grateful for the
15 amazing world-class care that she received and the
16 professional, exceptional staff that provided it. I
17 offer my personal support for this expansion so that
18 children and families like mine from West Roxbury
19 can have their mother or father cared for right up
20 the street at a world-class institution like the
21 Faulkner.

22 On a professional note, I'm currently the
23 Vice President of Agency Advancement for the Italian
24 Home for Children. The Italian Home for Children is

1 a 102-year-old non-profit located directly next to
2 the Faulkner Hospital on Centre Street in Jamaica
3 Plain.

4 These past two years since I've started my
5 role as Vice President of Agency Advancement, the
6 Faulkner Hospital has been exceptional in both our
7 caring support for the children and families that we
8 serve, as well as protecting staff throughout the
9 COVID pandemic.

10 Faulkner Hospital is an institution that
11 understands its role as a tremendous, impactful
12 community partner, and they're always looking for
13 ways to support the work that we're doing directly
14 next door to the Faulkner Hospital.

15 So I'd offer my support both on a personal
16 and a professional level for this expansion. Thank
17 you so much.

18 HEARING OFFICER SZENT-GYORGYI: Thank you.

19 THE MODERATOR: The next comment comes from
20 Adam Keibold. Your line is open. Please check your
21 mute button.

22 Again, Adam Keibold, your line is open.
23 Please check your mute button.

24 (No response)

1 THE MODERATOR: The next comment comes from
2 Bonnie Fallon. Your line is open.

3 MS. FALLON: Hi. My name is Bonnie
4 Fallon, and I currently reside in Berlin,
5 Massachusetts, but for over 50 years I worked as a
6 Registered Nurse at Brigham and Women's Faulkner
7 Hospital. I continue to travel to the Faulkner
8 campus for all of my health care needs.

9 As a nurse I was honored to be part of a
10 culture that placed the patient's needs first, and
11 this was long before it became the catch phrase. As
12 a patient I'm fortunate to receive the benefits of
13 amazing care from outstanding health care
14 professionals who have earned my trust.

15 For many years departments such as the
16 Endoscopy Center have provided phenomenal patient
17 care and expanded technology in a very small
18 physical place. I am excited about the current
19 plans for clinical expansion because more patients
20 will be able to experience the excellence of this
21 Hospital.

22 A larger Endoscopy Center will provide more
23 privacy for patients and new procedure rooms. 78
24 more single-patient rooms will provide a healing

1 environment and real patient confidentiality. All
2 areas being expanded will provide physical space
3 improvements that will enhance patient care.

4 Needless to say, I'm a fan of the Faulkner.
5 I utilize, support and appreciate what the Faulkner
6 has provided for me and for our community.

7 Please approve these plans, which will
8 provide an opportunity for even more people to
9 experience the Faulkner and receive outstanding
10 medical care. Thank you.

11 HEARING OFFICER SZENT-GYORGYI: Thank you.

12 THE MODERATOR: The next comment comes from
13 Christopher Brennan. Your line is open.

14 Christopher Brennan, your line is open.
15 Please check your mute button.

16 (No response)

17 THE MODERATOR: Jane Maier, your line is
18 open.

19 MS. MAIER: Good afternoon. My name is
20 Jane Maier, and I live in Marshfield, Massachusetts.
21 I've been affiliated with the Brigham and Women's
22 Faulkner Hospital since 2009, first as a surgical
23 cancer patient and now as a 12-year member of the
24 Patient and Family Advisory Committee.

1 The clinical building expansion is fully
2 supported by me so that Faulkner Hospital is able to
3 further support the residents of Boston and the
4 surrounding suburbs, especially for those who find
5 it hard to get to the larger city hospitals for
6 their medical needs.

7 I have come to know Faulkner and its staff
8 as a world-class patient-centered hospital, always
9 striving to improve the patient experience. This
10 expansion of the building will allow Faulkner to
11 further support the citizens in the surrounding
12 areas and also allow it to support Brigham and
13 Women's Hospital medical network as we move through
14 the 21st Century.

15 Thank you for allowing me to speak today.
16 Thank you very much.

17 HEARING OFFICER SZENT-GYORGYI: Thank you.

18 THE MODERATOR: The next comment comes from
19 Michael Hess. Your line is open.

20 MR. HESS: Good afternoon. My name is
21 Michael Hess, and I represent the ironworkers in
22 Boston. I rise in favor of proposed project at the
23 Faulkner Hospital, a project that will not only
24 benefit the members of the community through health

1 care, but also benefit members who live in the
2 community and who work in the construction field or
3 would like an opportunity to work in the
4 construction field to provide a living wage.

5 With that, I would like to say thank you.

6 HEARING OFFICER SZENT-GYORGYI: Thank you.

7 THE MODERATOR: The next comment comes from
8 Robert McDonough. Your line is open.

9 MR. McDONOUGH: Good afternoon. My name is
10 Robert McDonough. I'm a Boston resident. I am a
11 proud member of Laborers Local 223, and I'm also the
12 husband of a Registered Nurse who is working in the
13 City of Boston.

14 Over the past year, we have all seen what
15 our health care heroes have done. I just want to,
16 on behalf of everybody, just thank you guys all for
17 all you have done. Now more than ever, I believe we
18 need to give them the tools that they need to
19 succeed. They were there for us, and I think we
20 need to be there for them.

21 The neighborhood hospital, growing up in
22 Dorchester, my family and I, the neighborhood
23 hospital was all we really knew. Faulkner Hospital,
24 I have many family members and friends that are

1 still patients there that get exceptional care from
2 the people over there.

3 On a work note, it would be great, as a
4 city kid, being able to go down the street, learn
5 the trade, get into the business. It's a great
6 opportunity to help stimulate the economy, the local
7 economy. And I would just like to say I speak in
8 favor of this project, and I hope it goes through.

9 Thank you again for the opportunity.

10 HEARING OFFICER SZENT-GYORGYI: Thank you.

11 THE MODERATOR: The next comment comes from
12 Dr. Jim Greenberg. Your line is open.

13 DR GREENBERG: Hi. I'm Jim Greenberg. I'm
14 a resident of Weston, Massachusetts. I am also the
15 Chief of Gynecology at Brigham and Women's Faulkner,
16 as well as the Vice Chair of Obstetrics and
17 Gynecology at Brigham and Women's Hospital and an
18 Associate Professor of OB/GYN at Harvard Medical
19 School.

20 I'm throwing my titles out not for any
21 purpose other than to talk about how my affiliation
22 with Faulkner has changed my view of being a
23 physician.

24 In the late '90s I had the good privilege

1 of knowing Dr. Dick Nesson, who used to talk about
2 the right care in the right place and engineered the
3 initial affiliation between Brigham and Women's and
4 what was then Faulkner Hospital.

5 I believed in his vision, but I still
6 viewed myself as an academic. 21 years later, I
7 still see myself as an academic, but more
8 importantly, I see myself as a community physician.
9 The patients that I take care of at this Hospital,
10 they are my community. They are people I care
11 about, and it is a privilege to be able to provide
12 the care in a technological form that used to be as
13 good as it was downtown right in our neighborhood.

14 I'm fully supportive of this expansion
15 effort, and I hope to see this become a reality.
16 Thank you so much.

17 HEARING OFFICER SZENT-GYORGYI: Thank you.

18 THE MODERATOR: The next comment comes from
19 Dr. Benjamin Smith. Your line open.

20 DR. SMITH: Hi. I'm Dr. Benjamin Smith.
21 I'm a resident of Wellesley. I am a
22 gastroenterologist at the Faulkner and also the
23 Director of Endoscopy, and that's where we do over
24 7500 procedures, like colonoscopies and endoscopies,

1 which I'm sure many of you have had personal
2 experience with.

3 I want to speak strongly on behalf of this
4 proposed expansion. I've been a physician here for
5 30 years. I'm also a patient here, my kids were
6 taken care of here, and I love it here. I have
7 never wanted to practice anywhere else. I love the
8 community of patients, and I love the community of
9 caregivers.

10 Now, over the three decades I've been here,
11 I've seen the Hospital grow in response to the needs
12 of the community from two rooms, to three rooms, to
13 four rooms, to five rooms, and now we have five
14 rooms and we're landlocked. We have nowhere to go.
15 But we're seeing increase in the size of the
16 community still, and more need to provide care and
17 the care that we can give.

18 So the proposed expansion is going to allow
19 us to add an additional room. This room will help
20 us to take care of more patients more efficiently.
21 In addition, this room will have advanced capacity
22 to do specialized liver and pancreas procedures.

23 Right now we sometimes have to move these
24 patients to other areas of the Hospital to do them,

1 like the operating room, taking some of their
2 capacity, or even shift them, transfer them back and
3 forth to the Brigham, which is very inefficient and
4 not the best care. So this proposed expansion will
5 allow us to take care of these patients within our
6 physical plant in a better way, a more streamlined
7 way.

8 The additional 78 beds, inpatient beds, is
9 also becoming a growing need. We have our Emergency
10 Room packed at times, and we're waiting for patients
11 to get to the floor, or we have to go to the
12 Emergency Room or the patients have to be
13 transferred. And this will become unnecessary if we
14 have these extra beds.

15 And finally, I really think that the
16 additional parking is going to be a boon for this
17 Hospital. We really need that capacity. This will
18 lower the blood pressure of my patients and the
19 providers. It will help them get to their
20 appointments on time and provide access even to the
21 patient that want to come here. They can get here
22 and stay here more easily.

23 So, in closing, I strongly support this
24 project. I feel that our current physical plant is

1 starting to burst at the seams. I think it's the
2 right time to plan to increase the Faulkner's
3 capacity and update its facility to improve access
4 to care, to streamline that care, and to provide an
5 improved patient experience.

6 And I thank you for giving me this time to
7 speak in support.

8 HEARING OFFICER SZENT-GYORGYI: Thank you.

9 THE MODERATOR: The next comment comes from
10 Vincent Coyle. Your line is open.

11 MR. COYLE: Hi. My name is Vincent Coyle,
12 Business Agent with the Ironworkers of Local 7.
13 We're a well-diversified union that upholds the
14 Boston resident job policy to the fullest. I have
15 many members that live in the Jamaica Plain,
16 Roslindale, Roxbury and Hyde Park area.

17 Speaking with them at recent public
18 meetings, they would rather go to the Faulkner
19 Hospital than drive into the City of Boston. My
20 members are very active in their community, with
21 church groups, Little League, Girl Scouts, very well
22 diversified in and around the cities.

23 With 250 construction jobs coming up and
24 300 permanent jobs, Local 7 Ironworkers rises in

1 favor of the expansion of the Brigham and Women's
2 Faulkner Hospital. Thank you.

3 HEARING OFFICER SZENT-GYORGYI: Thank you.

4 THE MODERATOR: As a reminder, if you would
5 like to make a comment, please press Star 1 and
6 record your name clearly.

7 The next comment comes from Stephen
8 Pochebit. Your line is open.

9 DR. POCHEBIT: Thank you. My name is
10 Stephen Pochebit. I am the Chief of Pathology and
11 Laboratory Services at Brigham and Women's Faulkner
12 Hospital. I've had the extreme privilege of being
13 able to practice at Faulkner for my whole entire
14 career, which now spans 34 years, 17 as the Chief of
15 Pathology, and I have to honestly tell everybody
16 it's never been better than it is today.

17 During my tenure we have evolved into an
18 extraordinary institution, a premier community
19 hospital, and now partnered of course with our
20 flagship, BWH. Through vision and careful planning,
21 and it didn't happen overnight, we have transformed
22 ourselves from multiple centers of excellence to a
23 state of excellence in everything we do.

24 Through it all, and this is really a heavy

1 touch to everybody's heart here, we remain the
2 friendly Faulkner with a passion to serve our
3 patients in our immediate catchment area and beyond.
4 We are truly a Hospital that's the sum of all its
5 parts.

6 No matter how a patient enters our
7 Hospital, whatever the portal of entry, they're
8 happy and they find resolution here. Often this
9 becomes their hospital of choice. It begins with
10 our greeters and extends to all our ancillary
11 services, our outstanding and awarded nurses,
12 allied health professionals and physicians. The
13 attention to quality is over the top. It's a true
14 team effort, striving for excellence to be the very
15 best.

16 I want to turn to my own discipline for a
17 moment and touch base, because I think it has a
18 likening to why I am in favor of this expansion. In
19 pathology there's a trend to standardize reports
20 into something we call synoptic reports, where a
21 diagnosis goes at the top of the report, and then a
22 series of questions get answered, "Yes," "No,"
23 "Absent" or "Present." It really is judging a book
24 by its cover, because all those pathology reports

1 really are not the same.

2 We dig deep here, like we do with every
3 discipline in the Hospital. We spend a lot of time,
4 we use the best of our intellectual ability, and
5 this is reflected in all our diagnosis and treatment
6 throughout the entire Hospital. And that's really
7 for our hand-offs, how we hand off our patients to
8 others throughout the institution and beyond.

9 So, in summary, I'd like to say, for all
10 you've heard, we need to expand here, but I want to
11 emphasize that it will be more than a new building.
12 And just like the synoptic report that I've told you
13 about, it's really not going to be the architecture,
14 which I'm sure is going to be wonderful, but it's
15 going to be what lies behind the doors. And what
16 lies behind the doors here is a tremendous culture,
17 an environment of care that's unrivaled, and a
18 quality of care to be proud of.

19 So my message is simple. It's not the
20 build we seek, but what is to be built. Thank you.

21 HEARING OFFICER SZENT-GYORGYI: Thank you.

22 THE MODERATOR: At this time we have six
23 remaining comments.

24 The next comment comes from John Fromson.

1 Your line is open.

2 DR. FROMSON: Distinguished Panel Members,
3 this is John Fromson, and I reside in Newton,
4 Massachusetts. I am Chief of Psychiatry at Brigham
5 and Women's Faulkner Hospital, Vice Chair for
6 Community Psychiatry at Brigham and Women's
7 Hospital, and an Associate Professor of Psychiatry
8 at Harvard Medical School.

9 I speak today strongly in favor of Brigham
10 and Women's Faulkner Hospital's Determination of
11 Need for clinical expansion.

12 In Boston, chronic disease has replaced
13 infectious disease as the major cause of illness.
14 Rates of liver, colorectal and prostate cancers in
15 Boston are all above the U.S. numbers and those from
16 the rest of Massachusetts. Heart disease, diabetes,
17 and asthma are also on the rise.

18 So by their very nature, once diagnosed,
19 chronic diseases often require management rather
20 than a cure, which also contributes to their rise in
21 prevalence. Methods of chronic disease management
22 include medications, medical and surgical
23 procedures, and lifestyle changes.

24 Clearly, then, preventing chronic disease

1 and early intervention is the key to reducing their
2 burden of disease. The clinical expansion of
3 Brigham and Women's Faulkner Hospital inpatient beds
4 and diagnostic evaluation capabilities ensure that
5 our community will get early intervention and
6 state-of-the-art treatment that it needs.

7 And on a personal note, me, my wife, and
8 children have all benefited greatly from the
9 patient-centered and collaborative care provided at
10 Brigham and Women's Faulkner Hospital.

11 Thank you so much for the opportunity to
12 speak in favor of Brigham and Women's Faulkner
13 Hospital clinical expansion.

14 HEARING OFFICER SZENT-GYORGYI: Thank you.

15 THE MODERATOR: The next comment comes from
16 Michael Sheehan. Your line is open.

17 MR. SHEEHAN: Good afternoon. My name is
18 Michael Sheehan. I'm a Business Representative of
19 the Sheet Metal Workers Local 17 in Dorchester. I
20 represent the men and women of the Sheet Metal
21 Workers.

22 I speak in 100 percent support of this
23 project for the good community standards that my
24 members receive, pension, health care, health

1 insurance, living wage for Boston residents to
2 continue living in the City of Boston.

3 In my 35 years as a sheet metal worker, I
4 have worked on many Partners projects in the City.
5 I was just reflecting on that, and I can't believe
6 how many hospitals I've worked on, and I want to
7 thank Partners for that. My wife also gave birth --
8 I have two teenage boys currently. She gave birth
9 to them at the Brigham and Women's Hospital. Great
10 facility.

11 Also, on a personal note, I would like to
12 thank all the health care workers that worked the
13 last 14 months during the pandemic. They're our
14 heroes. Thank you again.

15 Thank you for giving me the opportunity to
16 speak.

17 HEARING OFFICER SZENT-GYORGYI: Thank you.

18 THE MODERATOR: As a reminder, if you would
19 like to make a comment, please press Star 1 on your
20 phone and record your name.

21 The next comment comes from Thomas Wall.
22 Your line is open.

23 MR. WALL: Good afternoon. My name is
24 Thomas Wall. I'm with the Heat and Frost Insulators

1 and Allied Workers.

2 I want to thank you for the opportunity to
3 speak today in support of this project, a project
4 that fits community needs on all fronts, first, to
5 expand patient access for the state-of-the-art
6 facility while creating permanent jobs for community
7 members.

8 Additionally, there is a commitment on the
9 construction project to use responsible contractors
10 that adhere to community standards for wages and
11 benefits.

12 Thank you for the opportunity to speak
13 today in support of this project.

14 HEARING OFFICER SZENT-GYORGYI: Thank you.

15 THE MODERATOR: The next comment comes from
16 Ronald Warner. Your line is open.

17 DR. WARNER: Good afternoon. I just want
18 to thank you for the opportunity to speak in support
19 of the expansion at Brigham and Women's Faulkner
20 Hospital. I am a primary care physician in Hyde
21 Park since 1996. Our practice is called Faulkner
22 Community Physicians Hyde Park, with the emphasis on
23 community, and that seems to be the theme with many
24 of the speakers today.

1 As a primary care physician working closely
2 with Brigham and Women's Faulkner for such a long
3 time, the Faulkner has been the preferred facility
4 for my patients when it comes to procedures,
5 radiology studies, treatment by specialists and
6 other disciplines, as well as inpatient stay.

7 Again, the personalized care comes through
8 again and again, and I hear it constantly from my
9 patients about the excellent care, and the fact that
10 we have the opportunity to expand this is very, very
11 exciting.

12 One thing that hasn't been mentioned, the
13 Faulkner is also an important part of many
14 educational programs. We have residents, we have
15 medical students, we have fellows. And this will
16 also be an opportunity for improved medical
17 education for the next generation of health care
18 providers.

19 So, in summary, it's been a remarkable 25-
20 year transformation at Brigham and Women's Faulkner,
21 and I think this is really the next step in this
22 remarkable transformation. I'm really in support of
23 this happening. Thank you.

24 HEARING OFFICER SZENT-GYORGYI: Thank you.

1 THE MODERATOR: As a reminder, if you would
2 like to make a comment, please press Star 1 on your
3 phone and record your name.

4 The next comment comes from Tom McIntyre.
5 Your line is open.

6 MR. MCINTYRE: Hello. My name is Tom
7 McIntyre. I am a resident of West Roxbury 20 years
8 now. Previous to that I grew up in Jamaica Plain,
9 just a few minutes' drive to the Faulkner Hospital,
10 so my family and I have benefited from the Faulkner
11 Hospital for close to 40 years. In fact, the
12 headache clinic at the Hospital has been a
13 proverbial lifesaver for a number of family members
14 over the years.

15 Beyond that, I'm a union bricklayer by
16 trade and view the job opportunities associated with
17 the construction of the new addition as a great
18 boost for our local economy. So for these reasons,
19 I enthusiastically support the expansion project.

20 Thank you for your time.

21 HEARING OFFICER SZENT-GYORGYI: Thank you.

22 THE MODERATOR: As a reminder, if you would
23 like to make a comment, please press Star 1 on your
24 phone and record your name.

1 The next comment comes from Raheem Shepard.
2 Your line is open.

3 MR SHEPARD: Good afternoon. My name is
4 Raheem Shepard. I'm a Boston resident, and also I'm
5 a Business Representative for the Carpenters Union,
6 which holds roughly 30,000 members, and I'm here in
7 support of this project.

8 As you may or may not know, the union jobs
9 can be a gateway to the middle class. This project
10 will provide fair wages and benefits for many Boston
11 residents. Last year the Carpenters Union spent
12 over \$183 million on health care across New England,
13 with a large portion spent in the greater Boston
14 area.

15 With the expansion of this project, it can
16 provide work for our members, and then it can
17 provide more patient access for our members and
18 other people from other communities. I personally,
19 for myself, I do live in Hyde Park, and I do use the
20 Faulkner facilities. It's so personal that I
21 actually have my primary care doctor on this call as
22 well.

23 The Faulkner has gone through a lot of
24 changes in the last few years, and they've for the

1 better. I'm in support of this project, and I thank
2 you for your time.

3 HEARING OFFICER SZENT-GYORGYI: Thank you.

4 THE MODERATOR: As a reminder, if you would
5 like to make a comment, please press Star 1 on your
6 phone.

7 The next comment comes from Allyson
8 Hammerstedt. Your line is open

9 MS. HAMMERSTEDT: Good afternoon to the
10 distinguished members of the panel. My name is
11 Allyson Hammerstedt, and I have the privilege and
12 honor of working in Risk Management at Brigham and
13 Women's Faulkner Hospital supporting the delivery of
14 health care by our exceptional clinical staff.
15 Thank you for allowing me the opportunity to speak
16 to the importance of this proposal for expansion.

17 My background defending caregivers in the
18 medical/legal context affords me a unique
19 perspective into a broad range of care settings
20 across the Commonwealth. In my current role at
21 Faulkner, I'm constantly awestruck by the
22 compassionate, high-quality patient-centered care by
23 our staff at every level.

24 Expanding access to additional resources

1 and treatment modalities via this expansion project
2 will undoubtedly support the further development of
3 innovative world-class health care, ensure resources
4 are made reasonably and equitably available to our
5 community, and promote public health outcomes.

6 Thank you for your time and consideration.

7 HEARING OFFICER SZENT-GYORGYI: Thank you.

8 THE MODERATOR: As a reminder, if you would
9 like to make a comment, please press Star 1 on your
10 phone.

11 The next comment comes from Justin Desmond.
12 Your line is open.

13 MR. DESMOND: Hi. My name is Justin
14 Desmond. I work with District Council 35. We
15 represent the area of Boston painters, drywall
16 finishers and glass and glazers.

17 We are really happy about this new Brigham
18 and Women's Faulkner Hospital expansion that will
19 help create quality jobs with good benefits,
20 including health benefits. We are happy and proud
21 of the commitment for resident and diversity goals
22 set by the Hospital.

23 And once the completion of the project is
24 done, it will not only provide many construction

1 jobs, but it will also give more care and access to
2 the area to health care for their families and
3 others. Thank you.

4 We are in strong support of this project.

5 HEARING OFFICER SZENT-GYORGYI: Thank you.

6 THE MODERATOR: The last comment comes from
7 Joe O'Brien.

8 Again, if you would like to make a comment,
9 please press Star 1.

10 Joe O'Brien, your line is open.

11 JOE O'BRIEN: Good afternoon. My name is
12 Joe O'Brien. I'm the Legislative Director of the
13 North Atlantic States Regional Council of
14 Carpenters. On behalf of our 30,000 members, we're
15 here to express our support of the Brigham and
16 Women's Faulkner Hospital Project Determination of
17 Need Application.

18 I'd like to take a moment to thank all the
19 staff at DPH for your work, as well as all the folks
20 who work in our state's health care system, for the
21 great work you're doing in these difficult time.

22 Our union is proud to stand in support of
23 this project for the following four reasons.

24 One, this project will improve patient

1 access and care for our members in the community.
2 Every year thousands of our members access the
3 Partners System from across the region, and many of
4 them at some point will end up at the Faulkner
5 Hospital for care. This new project will allow more
6 of our members to access this care and provide
7 state-of-the-art facilities when they do come to the
8 Hospital.

9 Second, this job will create 250
10 construction and 300 permanent jobs, which will
11 boost the region's economic growth that has been
12 slowed by the pandemic. As part of the Partners
13 agreement with the building trades, the construction
14 jobs created by this project will be union jobs that
15 provide all workers with living wages, health care
16 and pensions.

17 Just as importantly, because of Mass
18 General's and the Partners System overall and our
19 union's commitment to addressing the issues of
20 diversity, this project will create new careers for
21 people from low-income and underrepresented
22 communities.

23 Third, this project, if approved, will
24 generate \$7 million in community health initiative

1 funding to support important public health
2 priorities in our region.

3 As you know, the pandemic has exposed deep
4 inequities in our health care system and strained
5 the capacities of our community health care
6 providers. This has especially impacted workers in
7 the construction industry, which has one of the
8 highest rates of worksite injury and has been hard
9 hit by the COVID epidemic.

10 This funding will help thousands of these
11 workers, especially those in the non-union sector,
12 who are often exploited and not provided with health
13 care coverage.

14 Finally, this project and other major
15 capital improvements that are being done by the
16 Partners System will not only help address economic
17 inequality, but will also address health care
18 inequality.

19 As you all know, there is robust evident
20 that income inequality is closely related with
21 health care inequality. By providing hundreds of
22 workers with living wage jobs and benefits, this
23 project will help in many ways help reduce health
24 care inequality in our region.

1 We thank you for consideration of our
2 testimony, and we respectfully request the project
3 be approved by the Department of Public Health.
4 Thank you.

5 HEARING OFFICER SZENT-GYORGYI: Thank you.

6 THE MODERATOR: If you would like to make a
7 comment on the expansion, please press Star 1 on
8 your phone and record your name.

9 The next comment comes from Joseph Guarino.
10 Your line is open.

11 MR. GUARINO: Hello. My name is Joseph
12 Guarino, Director of Servicing at the Painters and
13 Allied Trades District Council 35. I represent over
14 4,000 members, painters, drywall finishers, glass
15 and glazer workers.

16 Many of our members live in the Boston and
17 Jamaica Plain area and neighborhood. This project
18 will create many opportunities for our members, with
19 good living wages, health care, and pensions.

20 I would like to go on the record in support
21 of this project. Thank you very much.

22 HEARING OFFICER SZENT-GYORGYI: Thank you.

23 THE MODERATOR: As a reminder, this is a
24 time for you to make a comment. If you would like

1 to make a comment about the expansion, please press
2 Star 1 on your phone and record your name.

3 (Pause)

4 HEARING OFFICER SZENT-GYORGYI: Hi. This
5 is Lara Szent-Gyorgyi. We don't have anybody who is
6 waiting to speak at this time. We will continue to
7 stay on the line for a little bit longer to see if
8 anybody else joins or if anybody would like to make
9 a comment.

10 THE MODERATOR: Again, as a reminder, to
11 make a comment, please press Star 1 on your phone
12 and record your name.

13 (Pause)

14 HEARING OFFICER SZENT-GYORGYI: This is
15 Lara Szent-Gyorgyi. Again I just wanted to remind
16 everybody -- thank you so much for participating
17 thus far. If you do want to submit comments in
18 writing, you may do so for up to ten days after
19 today.

20 So please use the email address of DPH.DON
21 @state.ma.us, or you can send it to us through
22 postal mail at Determination of Need, Massachusetts
23 Department of Public Health, 67 Forest Street,
24 Marlborough, Massachusetts 01759.

1 Again, we will be taking those comments
2 until April 9th. Thank you.

3 THE MODERATOR: To make a comment on the
4 phone, please press Star 1 and record your name.

5 (Pause)

6 THE MODERATOR: The next comment comes from
7 Laura Dominici. Your line is open.

8 DR. DOMINICI: Thank you. I wanted to make
9 a comment as a breast surgeon who operates out of
10 Brigham and Women's Faulkner Hospital. I just
11 wanted to emphasize how important the Brigham and
12 Women's Faulkner Hospital has been to our patients.

13 We have moved the vast majority of our
14 surgical volume to that facility because of the
15 excellent patient care and service line and the
16 ability to offer our patients continued private
17 rooms as they recover after psychologically and
18 physically channelling breast surgeries.

19 The ability to have the eight-bed
20 observation unit for our postoperative patients who
21 may need shorter stays and to have some of the
22 interventional services and MRI available to them is
23 so important. They so value the ability to come
24 into that Hospital to feel like they're treated like

1 family and to receive the same excellent care that
2 they would receive at the larger campus.

3 This is so important to our patients, and I
4 just want to emphasize how grateful and happy we
5 have been to have our patients cared for at the
6 Brigham and Women's Faulkner Hospital. As the
7 Section Chief of Breast Surgery there, I am very
8 much in favor of this proposed project. Thank you.

9 HEARING OFFICER SZENT-GYORGYI: Thank you.

10 THE MODERATOR: If you would like to make a
11 comment about the expansion at this time, please
12 press Star 1 on your phone and record your name.

13 (Pause)

14 THE MODERATOR: Comments are open to the
15 public. If you would like to make a comment at this
16 time, please press Star 1 and record your name.

17 (Pause)

18 THE MODERATOR: The comments section is
19 open to the public at this time. If you would like
20 to make a comment about the expansion, please press
21 Star 1 and record your name.

22 (Pause)

23 HEARING OFFICER SZENT-GYORGYI: Okay. I
24 think at this point we are going to go ahead and

1 close the hearing. We appreciate everybody taking
2 the time to participate in this process, and we do
3 appreciate the comments that we have received today.

4 Just one last time, if you would like to
5 submit your comments in writing, you can do that
6 through email or you can send it to us.

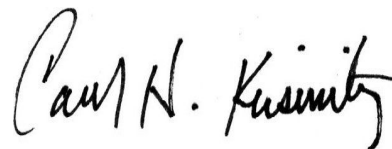
7 Thank you for your help today.

8 THE MODERATOR: Thank you. That does
9 conclude today's conference. Thank you for
10 participating. You may disconnect at this time.

11 (Whereupon the hearing was
12 concluded at 1:54 p.m.)
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C E R T I F I C A T E

I, Carol H. Kusinitz, Registered
Professional Reporter, do hereby certify that the
foregoing transcript, Volume I, is a true and
accurate transcription of my stenographic notes
taken on March 30, 2021.

A handwritten signature in black ink that reads "Carol H. Kusinitz". The signature is written in a cursive, flowing style.

Carol H. Kusinitz
Registered Professional Reporter

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