



**Possibility is
Our Purpose**

MassAbility

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We Are MassAbility



Our core values guide how we support participants

Together with stakeholders, partners, and allies, MassAbility collaborates, problem-solves, and innovates to bring about a better Massachusetts for everyone—one that is truly equitable, accessible, and inclusive.

MassAbility provides services that break down barriers and empower people with disabilities to live life on their own terms. Our programs focus on career services, home and community life, and benefits and rights. We are change agents and community builders. And we put the people we serve at the heart of everything we do.

Vision We envision a Commonwealth that is open to all, where everyone can seize their true potential and contribute fully to our communities and the world.

Mission We work together to break down barriers and make a better state possible for people with disabilities—one that is truly equitable, accessible, and inclusive.

Career Services

Taking on the modern workplace

MassAbility's **Career Services** (also known as vocational rehabilitation) prepare you to take on the modern workplace on your own terms. Together with public colleges and universities, professional training programs, and employers statewide, we partner with people with disabilities to break down barriers and expand what's possible in your career and work life.

Our programs give you the opportunity to explore many industries and sectors so you can find what's best for you and your situation. And we guide and support employers to create the accessible and inclusive environment you deserve.



MassAbility is a tremendous source of motivated, driven talent. Businesses that aren't partnering with MassAbility are missing opportunities for great candidates.

- MassAbility employer partner

Career Service offerings

For people with disabilities

- + Counseling and guidance
- + Job-driven skills training
- + Interest and aptitude testing
- + Job placement assistance
- + Diagnostic evaluations
- + College or vocational training
- + Assistive technology
- + Financial wellness
- + Pre-Employment Transition Services for students (Pre-ETS)
- + Communication access services: ASL interpreters, oral transliterators, Communication Access Realtime Translation (CART), multiple language translation

For employers

- + On-the-Job Training (OJT)
- + Job and employer-driven skills training
- + Financial support for paid internships and practicums
- + Tax incentives
- + Disability inclusion support
- + Consultation: ADA, disability sensitivity training, worksite modifications

Home + Community Life



Building a life on your own terms

MassAbility's **Home and Community Life** services empower you to participate in your community and build a better life on your own terms. We partner with you to expand what's possible for adults and youth with disabilities, providing you with the support, technology, and training you need to become self-sufficient. Together, we're breaking down barriers to create a Massachusetts that's truly equitable, accessible, and inclusive.

Home and Community Life services

Our programs and services include

- + Turning 22 youth transition to adult human services
- + Supported living and home care
- + Independent living centers
- + Home modification loans
- + Accessible housing registry
- + Assistive technology training, devices, and resources
- + Community-based residential, day, and support services for people with brain injuries
- + Moving Forward Program

Benefits + Rights



Opening doors

MassAbility's **Benefits and Rights** services help you navigate a complex system of laws to enjoy all the benefits you deserve, resolve service disputes, and get full access to your rights as a Massachusetts resident. These services are an essential part of how we break down barriers and make life better for everyone in Massachusetts.

Benefits and Rights services

Our programs and services include

- + Disability Determination Services (DDS)
- + Protective services
- + Service disputes
- + Benefits counseling

Assistive Technology + Support Services



Supporting your self-determination

MassAbility's **Assistive Technology** services are your first stop for the assistive technology (AT) you need to live, work, and play. We set policies, improve systems, and provide training, services, and loans that enable people like you—including adults and youth with disabilities, older adults, and those dealing with health conditions that impact their day-to-day experience—to equitably participate in life's activities.

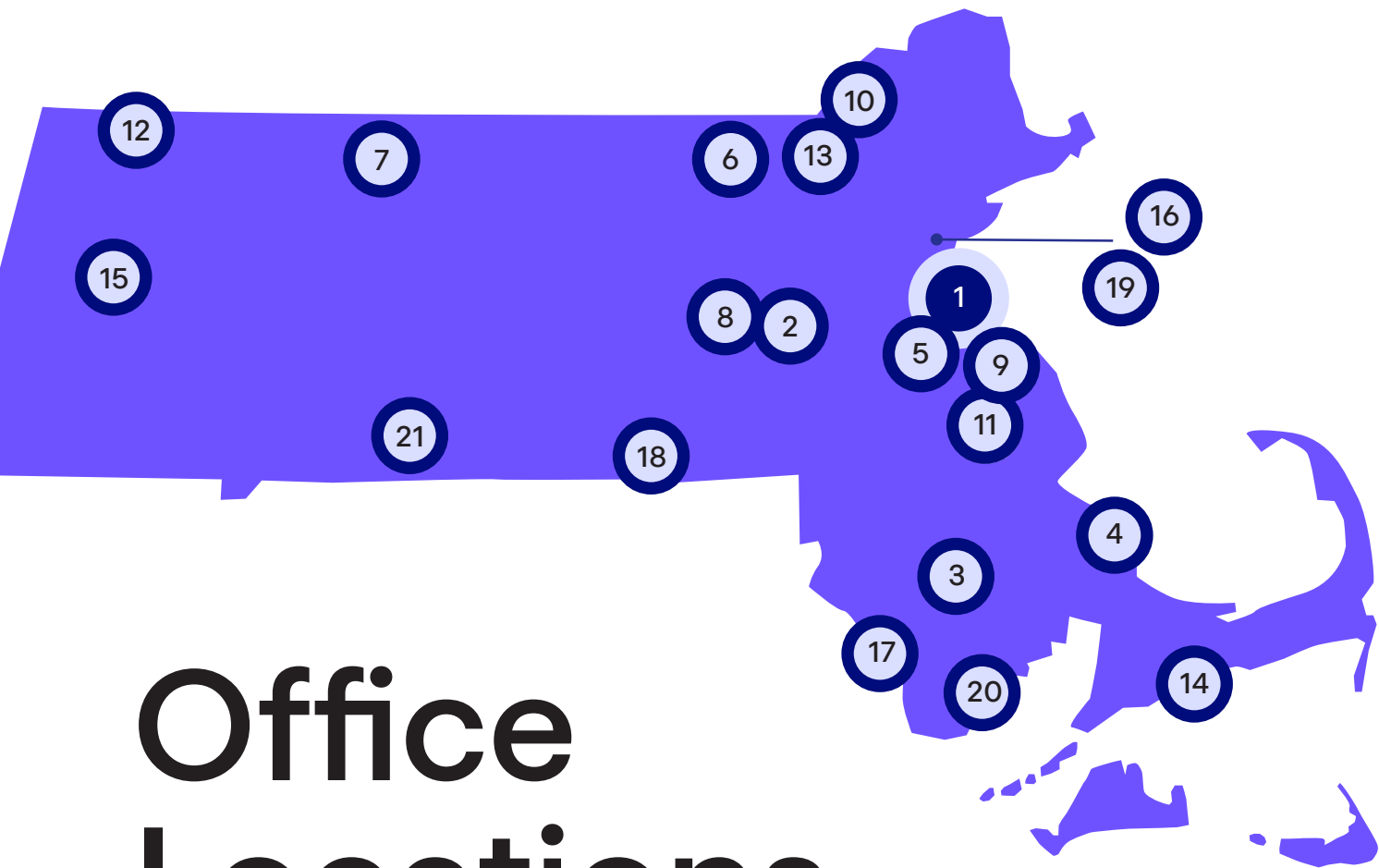
Our **Support Services** make it possible to get the most of what MassAbility has to offer, whether you are working to develop your career or improve your quality of life at home and in the community.

Assistive Technology services include

- + Online databases of AT devices
- + Device demonstration centers
- + Device loan and reuse partnerships
- + Funding and loan programs
- + Technical and transition assistance

Support Services include

- + Transportation
- + Financial support



Office Locations

- | | | | |
|-----------------|-----------------|-----------------|-----------------|
| 01. Boston (HQ) | 07. Greenfield | 13. Lowell | 19. Salem |
| 02. Framingham | 08. Worcester | 14. Hyannis | 20. New Bedford |
| 03. Taunton | 09. Braintree | 15. Pittsfield | 21. Springfield |
| 04. Plymouth | 10. Lawrence | 16. Malden | |
| 05. Roxbury | 11. Brockton | 17. Fall River | |
| 06. Fitchburg | 12. North Adams | 18. Southbridge | |

MassAbility Connect

You can connect with us in-person or online at mass.gov/MassAbilityConnect. MassAbility Connect includes an online referral application that collects needed information across several MassAbility programs, as well as live support.



Core Principles

People first

We define what we do, first and foremost, by the impact it has on those we serve. Our goal is not just to deliver services; it's to empower people to live life on their own terms.

We are change agents

Together with our stakeholders and partners, we are changing life in Massachusetts for the better, making it more equitable, accessible, and inclusive for people with disabilities. We break down barriers, set standards, and lead the way forward.

Community matters

We cannot achieve our vision alone. That's why community is integral to what we do. We stand with our partners, allies, and people with disabilities and their families, and we measure our success in the relationships we build and nurture. We take every opportunity to amplify the voice of our community.

Our work is for all

We partner with people with disabilities—and what we do benefits everyone. Inclusivity is good for society, good for business, good for our culture. When we break down barriers, we make life better for all.

What are core principles?

Core principles are the shared beliefs that define who we are, what we do, and how we do it. They guide everything we do at MassAbility.

MassAbility has
changed my life. I
feel like I have a
purpose now.

- Home and Community Life participant

Expanding equity and access
for people with disabilities.

MassAbility

