



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
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 Bureau of Environmental Health  
 Community Sanitation Program  
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July 5, 2019

Pamela MacEachern, Superintendent  
 MASAC in Plymouth  
 Myles Standish State Forest  
 Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth, Carver

Dear Superintendent MacEachern:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on June 18, 2019 accompanied by Dave Dufresne, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 45 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Exterior Trailer – Substance Abuse Office:**

- 105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located
- 105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material
- 105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in brown refrigerator

**Central Control**

*Lobby*

No Violations Noted

*Operations Area*

No Violations Noted

*Break Room*

- 105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

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| <i>Search Bathroom</i><br>105 CMR 451.123*   | Maintenance: Baseboard damaged   |
| <i>Staff Bathroom</i>  | No Violations Noted  |
| <i>Medication Room</i>   | No Violations Noted  |
| <i>Medical Office</i>  | No Violations Noted  |
| <i>Medical Treatment Room</i><br>105 CMR 451.109*  | Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located   |
| <i>Lieutenant's Office</i>   | No Violations Noted  |
| <b><u>A Dorm</u></b>   |  |
| <i>Hallway</i>   | No Violations Noted  |
| <i>Staff Break Room</i><br>105 CMR 451.200*  | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty  |
| <i>Day Room 1</i><br>105 CMR 451.353   | Interior Maintenance: Radiator damaged   |
| <i>Day Room 2</i>  | No Violations Noted  |
| <i>Bathroom Area</i><br>105 CMR 451.123*<br>105 CMR 451.130*   | Maintenance: Ventilation fan dusty<br>Plumbing: Plumbing not maintained in good repair, backflow preventer damaged at slop sink  |
| 105 CMR 451.123*<br>105 CMR 451.110(A)<br>105 CMR 451.130<br>105 CMR 451.123   | Maintenance: Floor tiles damaged around floor drain near toilets<br>Hygiene Supplies at Toilet and Handwash Sink: No soap at any handwash sinks<br>Plumbing: Plumbing not maintained in good repair, sink # 3 out-of-order<br>Maintenance: Screen missing from window near sinks |
| <i>Shower Area</i><br>105 CMR 451.123*<br>105 CMR 451.123*<br>105 CMR 451.123*<br>105 CMR 451.123<br>105 CMR 451.123 | Maintenance: Wall tile damaged in shower # 1 and 5<br>Maintenance: Curtain missing in shower # 6<br>Maintenance: Ceiling vents dusty in shower area<br>Maintenance: Grout dirty in shower # 4<br>Maintenance: Ceiling dirty in shower # 5  |
| <i>Toxic/Caustic Closet</i><br>105 CMR 451.353*<br>105 CMR 451.353*  | Interior Maintenance: Radiator damaged<br>Interior Maintenance: Wet mop stored in bucket   |

*Bunks*

105 CMR 451.320\*  
105 CMR 451.103\*  
105 CMR 451.353

Cell Size: Inadequate floor space, all cells double bunked  
Mattresses: Mattress damaged in cell # 116  
Interior Maintenance: Radiator damaged in cell # 111, 120, and 123

**B Dorm**

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in hallway between A Dorm and B Dorm

*Break Room*

No Violations Noted

*Hallway*

No Violations Noted

*Day Room # 249*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

105 CMR 451.353

Interior Maintenance: Radiator damaged

*Toxic/Caustic Room*

No Violations Noted

*Bathroom Area*

105 CMR 451.123\*

Maintenance: Ceiling surface damaged above stall # 5

105 CMR 451.353

Interior Maintenance: Wall surface damaged in stall # 1

105 CMR 451.353

Interior Maintenance: Debris on floor in toilet stalls # 1, 2, 3, 4, and 5

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Shower Area*

105 CMR 451.123\*

Maintenance: Drain flies observed in shower area

105 CMR 451.123\*

Maintenance: Wall tiles damaged in shower # 6

105 CMR 451.123

Maintenance: Wall tiles damaged in shower # 3

105 CMR 451.123

Maintenance: Generally dirty conditions in shower # 6

105 CMR 451.123

Maintenance: Ceiling surface damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Debris on floor in shower # 1, 2, 3, and 5

*Bunks*

105 CMR 451.320\*

Cell Size: Inadequate floor space, all cells double bunked

105 CMR 451.353

Interior Maintenance: Radiator damaged in cell # 202

**C Dorm**

**West Wing**

*Hallway*

No Violations Noted

*Staff Male Bathroom*

No Violations Noted

*Staff Female Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Laundry Room*

105 CMR 451.353

Interior Maintenance: Floor drain cover missing

*Inmate Bathroom*

105 CMR 451.123\*  
105 CMR 451.110(A)  
105 CMR 451.123

Maintenance: Door missing from handicapped stall  
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sinks  
Maintenance: Gap surrounding sink # 1, does not sit in countertop appropriately

*Showers*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.130\*  
105 CMR 451.130  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Mold on ceiling outside shower area  
Maintenance: Floor drain missing in shower # 3, 7, and 8  
Plumbing: Plumbing not maintained in good repair, shower # 4, 5, and 6 leaking  
Plumbing: Plumbing not maintained in good repair, shower # 2 and 9 leaking  
Maintenance: Curtain missing in shower # 2  
Maintenance: Curtain dirty in shower # 1  
Maintenance: Floor stained in shower # 4, 5, 6, and 8

*Bathroom Toxic/Caustic Closet*

105 CMR 451.353

Interior Maintenance: Ceiling dirty

*Cells*

105 CMR 451.320\*  
105 CMR 451.353  
105 CMR 451.141

Cell Size: Inadequate floor space, all cells double bunked  
Interior Maintenance: Wall paint damaged in cell # 320  
Screens: Screen damaged in cell # 318

**North Hallway**

*Holding Cells # 327, 329, and 330*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged in cell # 330

*Laundry # 328*

No Violations Noted

*Break Room # 332*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of toaster oven dirty

105 CMR 451.353\*

Interior Maintenance: Wall surface damaged near window

*Blood Lab/Admissions*

No Violations Noted

*Booking Office*

No Violations Noted

*Body Scanning Room*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123

Maintenance: Window screen missing

*Female Staff Bathroom*

105 CMR 451.123

Maintenance: Window screen missing

*Watch Cells # 1-4*

No Violations Noted

## **HSU**

### *Medication Room*

105 CMR 451.109\*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

### *Nursing Station*

No Violations Noted

### *Medical Records*

No Violations Noted

### *Director of Nursing Office*

No Violations Noted

### *Lab/Exam Room (Intake)*

No Violations Noted

### *Lab/Exam Room (Discharge)*

No Violations Noted

## **Ward Room**

### *Doctor's Office*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

### *Shower Room (Handicapped)*

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Ceiling vent dusty

Maintenance: Shower # 2 leaking

### *Ward Bathroom # 1*

105 CMR 451.110(A)\*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

### *Ward Bathroom # 2*

No Violations Noted

## **Classification Area**

### *Superintendent's Office*

No Violations Noted

### *Deputy Superintendent's Office*

No Violations Noted

## **Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

### *Dining Room*

No Violations Noted

### *Inmate Bathroom*

No Violations Noted

### *Visitor's Bathroom*

No Violations Noted

**Kitchen**

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Exterior door not self-closing or tight-fitting, exterior door propped open  
FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards

*Stove Area*  
No Violations Noted

*Kettles*  
No Violations Noted

*Toxic/Caustic Room*  
No Violations Noted

*Toxic/Caustic Area*  
No Violations Noted

*Officer's Room*  
FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water-stained

*Walk-In Refrigerator*  
No Violations Noted

*Walk-In Freezer*  
No Violations Noted

*Dry Storage*  
No Violations Noted

*Handwash Sink (near Dry Storage)*  
No Violations Noted

*2-Compartment Sink Area*  
No Violations Noted

*3-Compartment Sink Area*  
No Violations Noted

*Dishwasher Machine Area*  
FC 4-901.11(A)\* Protection of Clean Items, Drying: Clean and sanitized equipment and trays not allowed to air dry fully  
FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Accumulation of mold observed on interior surfaces of ice machine

**Exterior Buildings**

**Morton Building**

*Main Area*  
No Violations Noted

*Freezer # 1*  
No Violations Noted

*Freezer # 2*

No Violations Noted

**Bunk House # 25**

*Sleeping Area*

105 CMR 451.322\*

Cell Size: Inadequate floor space in dorm room

*Bathroom*

105 CMR 451.123\*

Maintenance: Mold on ceiling above shower

105 CMR 451.123

Maintenance: Sink vanity cabinet damaged

*Office*

No Violations Noted

**Bunk House # 24**

*Sleeping Area*

105 CMR 451.322\*

Cell Size: Inadequate floor space in dorm room

105 CMR 451.353

Interior Maintenance: Floor tiles damaged at entrance

*Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling surface damaged

*Shower Room*

105 CMR 451.123

Maintenance: Baseboard damaged between shower # 1 and 2

105 CMR 451.123

Maintenance: Mold on ceiling

105 CMR 451.123

Maintenance: Ceiling paint damaged

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Day Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

105 CMR 451.353

Interior Maintenance: Wall vent damaged

*Barbershop*

No Violations Noted

**Counselor Building**

105 CMR 451.109\*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged at the entrance

**Laundry**

No Violations Noted

**Library**

No Violations Noted

**Weight Room**

105 CMR 451.350\*

Structural Maintenance: Doors not rodent and weather-tight

105 CMR 451.353\*

Interior Maintenance: Temporary floor surface not easily cleanable

## **Classroom Building**

### *Large Classroom*

No Violations Noted

### *East Classroom*

No Violations Noted

### *Central Classroom*

No Violations Noted

### *West Classroom*

No Violations Noted

## **Pondside Building**

105 CMR 451.353

Interior Maintenance: Floor surface not easily cleanable, plywood subfloor exposed throughout

### *Bathroom # 1*

No Violations Noted

### *Bathroom # 2*

No Violations Noted

### *Office Area*

No Violations Noted

### *EHSO Office*

No Violations Noted

## **Observations and Recommendations**

1. The inmate population was 152 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer for Substance Abuse Counselors and in the Pondside Building.
3. The Medical Exam Room near Central Control, the HSU Medication Room, and the Exterior Trailer for Substance Abuse Counselors do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
4. The Counseling Building does not have convenient handwashing facilities for staff stationed in the building. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside this exterior building.
5. The Counseling Building does not have convenient toilet facilities for staff stationed in the building. The Department observed one locked portable toilet outside the Counseling Building which can only be accessed by Staff with a key. Please provide a policy which states how often the portable toilets are serviced and cleaned. Please also provide a policy which indicates an alternative, convenient toilet and handwashing facility for the Counseling Building during months which temperatures are too cold or too hot for safe, outdoor bathroom usage.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).



To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Nicholas Gale  
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
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