

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

Secretary

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

July 2, 2018

Pamela MacEachern, Superintendent

MASAC in Plymouth

Myles Standish State Forest

South Carver, MA 02366

Re: Facility Inspection – MASAC in Plymouth, Carver

Dear Superintendent Neville:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the MASAC in Plymouth on June 7, 2018 accompanied by Dave Dufresne, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 63 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Intake Trailer**

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice build-up in freezer inside brown refrigerator near lockup cage

105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material

**Central Control**

*Lobby*

105 CMR 451.353 Interior Maintenance: Light shield damaged

*Security Offices*

No Violations Noted

*Break Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

*Search Bathroom*

Unable to Inspect – In Use

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1370F

*Medication Room*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Medical Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of white refrigerator dirty

*Medical Treatment Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Mail Room*

No Violations Noted

**A Dorm**

*Hallway*

No Violations Noted

*Break Room*

No Violations Noted

*Bathroom Area*

105 CMR 451.123\* Maintenance: Ventilation fan dusty

105 CMR 451.123\* Maintenance: Ceiling vents dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, slop sink leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer damaged at slop sink

105 CMR 451.123 Maintenance: Window screen missing

*Shower Area*

105 CMR 451.123\* Maintenance: Wall tile damaged in shower # 5

105 CMR 451.123\* Maintenance: Wall tile damaged in shower # 1, 6, and 7

105 CMR 451.123\* Maintenance: Walls dirty in shower # 4 and 5

105 CMR 451.123 Maintenance: Walls dirty in shower # 1, 2, 3, 6, 7, and 8

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 1, 3, 4, 5, and 7

105 CMR 451.123\* Maintenance: Curtain missing in shower # 6

105 CMR 451.123 Maintenance: Curtain missing in shower # 2 and 8

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower area

105 CMR 451.123\* Maintenance: Ceiling vents dusty in shower area

105 CMR 451.123 Maintenance: Floor drain not secured in shower # 5

105 CMR 451.123 Maintenance: Mold on ceiling in shower area

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Bunks*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.103 Mattresses: Mattress damaged in cell # 116

105 CMR 451.353\* Interior Maintenance: Ceiling surface damaged in cell # 108 and 112

105 CMR 451.353 Interior Maintenance: Ceiling surface damaged in cell # 126

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 119 and 121

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 106

105 CMR 451.353 Interior Maintenance: Light shield missing in cell # 144

105 CMR 451.353 Interior Maintenance: Radiator damaged in cell # 139

**B Dorm**

*Break Room*

No Violations Noted

*Hallway*

No Violations Noted

*Toxic/Caustic Room*

105 CMR 451.353 Interior Maintenance: Wet mops in buckets

*Bathroom Area*

105 CMR 451.123\* Maintenance: Wall ventilation fan dusty

105 CMR 451.123\* Maintenance: Light shield missing above sink

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 750F

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink # 1 out-of-order

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.123\* Maintenance: Wall damaged in toilet stall # 1

105 CMR 451.123\* Maintenance: Wall vents dusty

105 CMR 451.123 Maintenance: Toilet seat missing in stall # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at sink # 5 and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink # 7 leaking

*Shower Area*

105 CMR 451.123\* Maintenance: Wall vents dusty in shower # 5 and 6

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 and 3 leaking

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 3, 4, 5, and 6

105 CMR 451.123\* Maintenance: Mold on ceiling in shower # 6

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Window screens missing in shower area

*Bunks*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Wall surface damaged in cell # 202, 207, 213, 220, and 245

105 CMR 451.353 Interior Maintenance: Smoke detector unit missing in cell # 239

**C Dorm (Offices and Dog Area)**

*Offices Hallway*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Staff Male Bathroom* No Violations Noted

*Staff Female Bathroom*

Unable to Inspect – In Use

*Laundry Room*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent damaged above sinks

105 CMR 451.123\* Maintenance: Light out above sinks

105 CMR 451.123\* Maintenance: Window screen missing

105 CMR 451.123 Maintenance: Door missing from handicapped stall

105 CMR 451.123 Maintenance: Handle missing at sink # 9

*Showers*

105 CMR 451.123\* Maintenance: Ceiling paint peeling in shower area

105 CMR 451.123\* Maintenance: Soap scum on walls in all showers

105 CMR 451.123\* Maintenance: Ceiling vent dusty in all showers

105 CMR 451.123\* Maintenance: Soap scum on curtain in all showers

105 CMR 451.123 Maintenance: Mold on ceiling above all showers

105 CMR 451.123 Maintenance: Floor drain missing in shower # 1, 3, and 7

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 2 and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4, 5, and 6 leaking

105 CMR 451.123 Maintenance: Shower area generally dirty

*Toxic/Caustic Closet*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Watch Cells (1-4)*

No Violations Noted

*Offices*

No Violations Noted

*Break Room # 332*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of toaster oven dirty

*Superintendent’s Office*

No Violations Noted

**HSU**

*Medication Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Nursing Station*

No Violations Noted

*Medical Records*

No Violations Noted

*Director of Nursing Office*

No Violations Noted

*Lab/Exam Room (Intake)*

No Violations Noted

*Lab/Exam Room (Discharge)*

No Violations Noted

**Ward Room**

No Violations Noted

*Doctor’s Office*

No Violations Noted

*Shower Room (Handicapped)*

105 CMR 451.123 Maintenance: Shower # 1 and 2 generally dirty

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Ward Bathroom # 1*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Ward Bathroom # 2*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Classification Area**

No Violations Noted

**Food Service**

*Dining Room*

FC 6-202.15(A)(2)\* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 4-903.11(B)(2) Protection of Clean Items, Storing: Utensils not stored in an inverted position in serving line

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vents dusty

*Inmate Bathroom*

FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink, paper towels missing

*Visitor’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Kitchen**

*Stove Area*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wires exposed due to missing panel cover on stove

*Kettles*

No Violations Noted

*Toxic/Caustic Room*

No Violations Noted

*Toxic/Caustic Area*

No Violations Noted

*Officer’s Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles

water-stained

*Walk-In Refrigerator*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Dry Storage*

No Violations Noted

*3-Compartment Sink Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, sink cracked

*Dishwasher Machine Area*

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, rubber boots and aprons stored with clean equipment

**Exterior Buildings**

**Morton Building**

*Main Area*

No Violations Noted

*Freezer # 1*

No Violations Noted

*Freezer # 2*

No Violations Noted

**Bunk House # 25**

*Sleeping Area*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

*Bathroom*

Unable to Inspect – In Use

*Office*

No Violations Noted

**Bunk House # 24**

*Sleeping Area*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling surface damaged

*Shower Room*

No Violations Noted

*Day Room*

105 CMR 451.141 Screens: Screens missing

*Barbershop*

No Violations Noted

**Counselor Building**

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.353 Interior Maintenance: Light shields missing

**Laundry**

No Violations Noted

**Library**

No Violations Noted

**Weight Room**

105 CMR 451.350\* Structural Maintenance: Doors not rodent and weather-tight

105 CMR 451.353\* Interior Maintenance: Weight bench padding not easily cleanable

**Classroom Building**

*Large Classroom*

No Violations Noted

*East Classroom*

No Violations Noted

*Central Classroom*

No Violations Noted

**Fire and Safety Building**

*Bathroom # 1*

No Violations Noted

*Bathroom # 2*

No Violations Noted

*Office Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave dirty

*EHSO Office*

105 CMR 451.141 Screens: Screen not installed adequately

**Observations and Recommendations**

1. The Inmate population was 194 at the time of inspection.
2. At the time of inspection, the Department recommended installing a floor covering that is more durable and easily cleanable in the Intake Trailer.
3. The Medical Exam Room near Central Control, the HSU Medication Room, and the Intake Trailer do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of Inmates and Staff working inside these areas.
4. The Counseling Building does not have convenient handwashing facilities for Staff stationed in the building. Please provide a policy which states how the institution will ensure the health and safety of Inmates and Staff working inside this exterior building.
5. The Counseling Building does not have convenient toilet facilities for staff stationed in the building.

The Department observed two, locked portable toilets outside the Counseling Building which can only be accessed by Staff with a key. Please provide a policy which states how often the portable toilets are serviced and cleaned.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Nicholas Gale

Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Dave Dufresne, EHSO

Michelle Roberts, MA, CHO, Health Director, Plymouth Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit