



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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Tel: 617-624-6000
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February 11, 2020

Pamela MacEachern, Superintendent
 MASAC in Plymouth
 Myles Standish State Forest
 Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth, Carver

Dear Superintendent MacEachern:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on January 30, 2020 accompanied by Dave Dufresne, Environmental Health and Safety Officer; Kurt DeMoura, Director of Security; and Patrick Wallace, Community Sanitation Program. Violations noted during the inspection are listed below including 50 violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Nicholas Gale
 Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH (electronic copy)
 Jana Ferguson, Director, BEH (electronic copy)
 Steven Hughes, Director, CSP, BEH (electronic copy)
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Thomas Turco, Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
 Dave Dufresne, EHSO (electronic copy)
 Kurt DeMoura, Director of Security (electronic copy)
 Michelle Roberts, MA, CHO, Health Director, Plymouth Health Department (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Exterior Trailer – Substance Abuse Office

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located
105 CMR 451.353* Interior Maintenance: Floor surface not easily cleanable, plywood material

Central Control

Lobby

No Violations Noted

Operations Area

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

Break Room

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Baseboard damaged

Search Bathroom

No Violations Noted

Medication Room

No Violations Noted

Medical Office

105 CMR 451.353 Interior Maintenance: Radiator damaged

Medical Treatment Room

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

Lieutenant's Office

No Violations Noted

A Dorm

Hallway

No Violations Noted

Staff Break Room

No Violations Noted

Meeting Room # 125

105 CMR 451.353 Interior Maintenance: Radiator damaged

Storage Room # 126

105 CMR 451.353 Interior Maintenance: Radiator damaged

Day Room 1

105 CMR 451.353* Interior Maintenance: Radiator damaged

Day Room 2

105 CMR 451.353

Interior Maintenance: Radiator damaged

Bathroom Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, backflow preventer damaged at slop sink

105 CMR 451.123*

Maintenance: Floor tiles damaged around floor drain near toilets

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No soap at any handwash sinks

105 CMR 451.123

Maintenance: Floor tiles damaged at the entrance of bathroom

105 CMR 451.123

Maintenance: Handwash sink # 2 dirty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90⁰F at handwash sink # 8

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 5 out-of-order

Shower Area

105 CMR 451.123*

Maintenance: Wall tile damaged in shower # 1 and 5

105 CMR 451.123

Maintenance: Wall tile damaged in shower # 4 and 6

105 CMR 451.123*

Maintenance: Grout dirty in shower # 4

105 CMR 451.123

Maintenance: Ceiling tile damaged in shower # 5

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 6

105 CMR 451.123

Maintenance: Floor drain cover loose in shower # 5

105 CMR 451.123

Maintenance: Blue substance on walls and floors in shower # 4

105 CMR 451.123

Maintenance: Floor dirty in shower # 4

105 CMR 451.123

Maintenance: Floor tiles damaged outside showers

105 CMR 451.123

Maintenance: Wall tile damaged outside shower # 8

Toxic/Caustic Closet

105 CMR 451.353*

Interior Maintenance: Radiator damaged

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Bunks

105 CMR 451.320*

Cell Size: Inadequate floor space, all cells double bunked

105 CMR 451.103*

Mattresses: Mattress damaged in cell # 116

105 CMR 451.353*

Interior Maintenance: Radiator damaged in cell # 111, 120, and 123

105 CMR 451.353

Interior Maintenance: Radiator damaged in cell # 112, 127, 139, and 140

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 103

105 CMR 451.353

Interior Maintenance: Wall surface damaged in cell # 110 and 149

105 CMR 451.353

Interior Maintenance: Baseboard damaged in cell # 138

105 CMR 451.353

Interior Maintenance: Window does not close properly in cell # 147

B Dorm

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in hallway between A Dorm and B Dorm

Break Room

No Violations Noted

Hallway

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Meeting Room # 201

105 CMR 451.353

Interior Maintenance: Radiator damaged

Storage Room # 202

No Violations Noted

Day Room # 249
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Toxic/Caustic Room
105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Bathroom Area
105 CMR 451.130*
105 CMR 451.123
105 CMR 451.130
properly

Plumbing: Plumbing not maintained in good repair, slop sink leaking
Maintenance: Slop sink dirty, blue substance coating sink
Plumbing: Plumbing not maintained in good repair, handwash sink # 4 not draining

Shower Area
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130
105 CMR 451.123
105 CMR 451.124

Maintenance: Wall tiles damaged in shower # 3 and 6
Maintenance: Ceiling surface damaged in shower # 1
Plumbing: Plumbing not maintained in good repair, shower # 1 and 6 out-of-order
Maintenance: Mold on ceiling in shower area
Water Supply: Insufficient water supply in quantity and pressure in shower # 5

Bunks
105 CMR 451.320*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Cell Size: Inadequate floor space, all cells double bunked
Interior Maintenance: Radiator damaged in cell # 202
Interior Maintenance: Wall paint damaged in cell # 207, 213, 217, and 222
Interior Maintenance: Baseboard damaged in cell # 211
Interior Maintenance: Floor tiles damaged in cell # 220

C Dorm

West Wing

Hallway
105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Staff Male Bathroom
105 CMR 451.123
105 CMR 451.126

Maintenance: Ceiling vent dusty
Hot Water: Hot water temperature recorded at 152⁰F at handwash sink

Staff Female Bathroom

Unable to Inspect – In Use

Laundry Room
105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Floor drain cover missing
Interior Maintenance: Light shield missing

Inmate Bathroom
105 CMR 451.110(A)*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sinks
Maintenance: Sink countertop damaged
Maintenance: Multiple toilet stall partitions rusted
Maintenance: Wall paint damaged in all toilet stalls

Showers

105 CMR 451.123* Maintenance: Mold on ceiling outside shower area
105 CMR 451.123 Maintenance: Floor drain cover missing in all showers
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 9 leaking
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 leaking
105 CMR 451.123 Maintenance: Floor dirty, blue substance coating floor in all showers
105 CMR 451.126 Hot Water: Hot water temperature recorded at 51⁰F in shower # 1

Bathroom Toxic/Caustic Closet

No Violations Noted

Cells

105 CMR 451.320* Cell Size: Inadequate floor space, all cells double bunked
105 CMR 451.141 Screens: Window screens do not cover the entire window in all cells
105 CMR 451.353 Interior Maintenance: Wall surface damaged in cell # 308
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 301, 306, and 321
105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 302

North Hallway

Holding Cells # 327, 329, and 330

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in cell # 330

Laundry # 328

No Violations Noted

Break Room # 332

No Violations Noted

Blood Lab/Admissions

No Violations Noted

Booking Office

No Violations Noted

Body Scanning Room

No Violations Noted

Male Staff Bathroom

105 CMR 451.123* Maintenance: Window screen missing

Female Staff Bathroom

105 CMR 451.123* Maintenance: Window screen missing

Watch Cells # 1-4

No Violations Noted

HSU

Medication Room

105 CMR 451.109*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 480.500(B)

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing entry

105 CMR 480.500(H)

Procedures; Records; Record-Keeping Log: Generator did not maintain copies of shipping papers and tracking forms with record keeping log for at least 375 days, missing shipping paper for shipment on 10/3/2019

Nursing Station

No Violations Noted

Medical Records

No Violations Noted

Director of Nursing Office

No Violations Noted

Lab/Exam Room (Intake)

No Violations Noted

Lab/Exam Room (Discharge)

No Violations Noted

Ward Room

Doctor's Office

No Violations Noted

Shower Room (Handicapped)

105 CMR 451.123*

Maintenance: Shower # 2 leaking

105 CMR 451.123

Maintenance: Shower dirty, blue substance on walls and floors in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

Ward Bathroom # 1

No Violations Noted

Ward Bathroom # 2

No Violations Noted

Classification Area

Unable to Inspect – Under Construction

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Inmate Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Visitor's Bathroom

105 CMR 451.123

Maintenance: Faucet loose

Kitchen

FC 2-402.11*

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards/hair restraints missing

FC 2-401.11(A)

Hygienic Practices Food Contamination Prevention: Food service personnel eating in an inappropriate area

Stove Area

No Violations Noted

Kettles

No Violations Noted

Toxic/Caustic Room

No Violations Noted

Toxic/Caustic Area

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Exterior door not self-closing or tight-fitting, not weathertight

Officer's Room

No Violations Noted

Walk-In Refrigerator

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing water on floor

Walk-In Freezer

No Violations Noted

Dry Storage

No Violations Noted

Handwash Sink (near Dry Storage)

No Violations Noted

2-Compartment Sink Area

No Violations Noted

3-Compartment Sink Area

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, right faucet leaking

Dishwasher Machine Area

FC 4-901.11(A)*

Protection of Clean Items, Drying: Clean and sanitized equipment and trays not allowed to air dry fully

FC 4-602.11(E)(4)(b)*

Cleaning of Equipment and Utensils, Frequency: Accumulation of mold observed on interior surfaces of ice machine

Exterior Buildings

Morton Building

Main Area

105 CMR 451.350

Structural Maintenance: Large garage door not rodent and weathertight

Freezer # 1

No Violations Noted

Freezer # 2

No Violations Noted

Bunk House # 25

Sleeping Area

105 CMR 451.322*

Cell Size: Inadequate floor space in dorm room

Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 136⁰F

105 CMR 451.123

Maintenance: Wall behind sink damaged

105 CMR 451.123

Maintenance: Light shield missing

105 CMR 451.123

Maintenance: Wall left unfinished outside shower

Office

No Violations Noted

Bunk House # 24

Sleeping Area

105 CMR 451.322*

Cell Size: Inadequate floor space in dorm room

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged at entrance

Bathroom

105 CMR 451.123*

Maintenance: Ceiling surface damaged

105 CMR 451.123

Maintenance: Floor tiles damaged

Shower Room

105 CMR 451.123*

Maintenance: Baseboard damaged between shower # 1 and 2

105 CMR 451.123*

Maintenance: Ceiling paint damaged in shower area

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower area

105 CMR 451.123

Maintenance: Floor tiles damaged outside showers

105 CMR 451.123

Maintenance: Wall heater cover damaged, wires exposed

Day Room

105 CMR 451.353*

Interior Maintenance: Wall vent damaged

105 CMR 451.353

Interior Maintenance: Wall paint damaged

105 CMR 451.353

Interior Maintenance: Ceiling stained

Barbershop

No Violations Noted

Counselor Building

105 CMR 451.109*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.350*

Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged at the entrance

Laundry

No Violations Noted

Library

No Violations Noted

Weight Room

105 CMR 451.350*
 105 CMR 451.353*

Structural Maintenance: Doors not rodent and weathertight
 Interior Maintenance: Temporary floor surface not easily cleanable

Classroom Building

105 CMR 451.350

Structural Maintenance: Main door not rodent and weathertight

Large Classroom

No Violations Noted

East Classroom

No Violations Noted

Central Classroom

No Violations Noted

West Classroom

No Violations Noted

Pondside Building

Bathroom # 1

No Violations Noted

Bathroom # 2

No Violations Noted

Office Area

No Violations Noted

EHSO Office

No Violations Noted

Administration Building

Offices

No Violations Noted

Bathroom

No Violations Noted

Observations and Recommendations

1. The inmate population was 144 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer for Substance Abuse Counselors.
3. The Medical Exam Room near Central Control, the HSU Medication Room, and the Exterior Trailer for Substance Abuse Counselors do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
4. The Counseling Building does not have convenient handwashing facilities for staff stationed in the building. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside this exterior building.
5. The Counseling Building does not have convenient toilet facilities for staff stationed in the building. The CSP observed 1 locked portable toilet outside the Counseling Building which can only be accessed by Staff with a key. Please provide a policy which states how often the portable toilets are serviced and cleaned. Please

also provide a policy which indicates an alternative, convenient toilet and handwashing facility for the Counseling Building during months which temperatures are too cold or too hot for safe, outdoor bathroom usage.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Nicholas Gale
Environmental Health Inspector, CSP, BEH