

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

Secretary

MARGRET R. COOKE Commissioner

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| CHARLES D. BAKERGovernorKARYN E. POLITOLieutenant Governor  |

March 15, 2022

Douglas Bower, Superintendent

MASAC in Plymouth

Myles Standish State Forest

Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Bower:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities;

105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X);

the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on March 9, 2022 accompanied by Adam Lattanzio, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 41 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,

 

 Patrick Wallace

 Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

 Adam Lattanzio, EHSO (electronic copy)

Karen Keane, Health Director, Plymouth Health Department (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Exterior Trailer – Main Entrance**

105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material

**Central Control**

*Lobby*

 No Violations Noted

*Control*

 No Violations Noted

**Operations Area**

*Safety Director*

 No Violations Noted

*Office of Investigations*

 No Violations Noted

*Shift Supervisor’s Office*

 No Violations Noted

*Break Room*

 No Violations Noted

*Right-Side Staff Bathroom*

 No Violations Noted

*Left-Side Staff Bathroom*

 No Violations Noted

*Medication Room*

 No Violations Noted

*Medical Office*

 No Violations Noted

*Medical Treatment Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Mail/Property Clerk*

105 CMR 451.353 Interior Maintenance: Radiator damaged

**A Dorm**

*Hallway*

 No Violations Noted

*Patient Snack Room*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Staff Break Room*

 No Violations Noted

*Day Room 1*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Day Room 2*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Bathroom Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 8 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 4 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 and 6 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 10

105 CMR 451.123 Maintenance: Radiator damaged

*Shower Area*

 No Violations Noted

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.353\* Interior Maintenance: Radiator damaged in all rooms

105 CMR 451.141\* Screens: Window screen missing in all rooms

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in room # 150

**B Dorm**

*Patient Snack Room*

 No Violations Noted

*Recreation Room*

 No Violations Noted

*Hallway*

 No Violations Noted

*Storage Room # 201*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Storage Room # 202*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Day Room # 249*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

105 CMR 451.141\* Screens: Security screen damaged

*Bathroom Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order
105 CMR 451.123 Maintenance: Radiator damaged

*Shower Area*

105 CMR 451.123\* Maintenance: Wall tile damaged outside shower # 2

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.141\* Screens: Window screen missing in all the rooms

105 CMR 451.353\* Interior Maintenance: Radiators damaged in all rooms

105 CMR 451.350\* Structural Maintenance: Window damaged in room # 242

105 CMR 451.104\* Beds: Bed not in good repair, bed frame damaged in cell # 221

**C Dorm**

**West Wing**

*Hallway*

105 CMR 451.353 Interior Maintenance: Baseboard damaged

*Staff Male Bathroom* No Violations Noted

*Staff Female Bathroom*

105 CMR 451.353 Interior Maintenance: Door hardware damaged

*Janitor’s Closet*

 No Violations Noted

*Bathroom Area*

105 CMR 451.123\* Maintenance: Handwash sink countertop damaged

105 CMR 451.123\* Maintenance: Multiple toilet stall partitions rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at front handwash sink # 4

105 CMR 451.123\* Maintenance: Wall tile damaged under handwash sink # 1

*Shower Area*

105 CMR 451.123\* Maintenance: Blue substance coating floor in shower # 5 and 9

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1, 5, and 8 leaking

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 301

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in room # 312

**North Hallway**

*Supply Closet*

 No Violations Noted

*Observation Room # 327, 329, and 330*

 No Violations Noted

*Offices # 331-333*

 No Violations Noted

*Storage # 328*

 No Violations Noted

*Doctor’s Office # 349*

 No Violations Noted

*Blood Lab/Admissions # 350*

 No Violations Noted

*Booking Office # 347*

 No Violations Noted

*Body Scanning Room # 344*

 No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Window blinds damaged

*Female Staff Bathroom*

 No Violations Noted

*Watch Rooms # 1-4*

 No Violations Noted

**HSU**

*Medication Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Nursing Station*

 No Violations Noted

*Medical Records*

 No Violations Noted

*Director of Nursing Office*

 No Violations Noted

**Ward Room**

*Doctor’s Office (Provider’s Office)*

 No Violations Noted

*Shower Room (Handicapped)*

105 CMR 451.123 Maintenance: Wall and ceiling surface damaged in shower # 1

*Ward Bathroom # 1*

 No Violations Noted

*Ward Bathroom # 2*

 No Violations Noted

**M.A.T. Area**

*Waiting Area*

 No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Visitor’s Bathroom*

 No Violations Noted

**Kitchen**

*Toxic/Caustic Room*

 No Violations Noted

*Toxic/Caustic Area*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Exterior door not weathertight

*Kitchen Manager’s Room*

 No Violations Noted

*Stove Area*

 No Violations Noted

*Kettle*

 No Violations Noted

*Oven Area*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, floor drain clogged

*Walk-In Refrigerator*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

*Walk-In Freezer*

 No Violations Noted

*Dry Storage*

 No Violations Noted

*Central Common Area*

 No Violations Noted

*Handwash Sink (near Dry Storage)*

 No Violations Noted

*2-Compartment Sink Area*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet loose on right side sink

*3-Compartment Sink Area*

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration

*Ice Machine*

No Violations Noted

*Dishwasher Machine Area*

FC 4-302.13(B) Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensilPf

**Exterior Buildings**

**Morton Building**

*Main Area*

 No Violations Noted

*Freezer # 1*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

*Freezer # 2 – Storage Unit*

 No Violations Noted

**Bunk House # 25 (Office Space)**

*Large Office Space*

 No Violations Noted

*Rear Bathroom*

No Violations Noted

*Front Bathroom*

 No Violations Noted

*Small Office Space*

 No Violations Noted

**Bunk House # 24 (Office Space)**

*Office Cubicles*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

**Building # 17 (Training Room)**

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.353 Interior Maintenance: Floor surface damaged

**Laundry**

105 CMR 451.141\* Screens: Window screen damaged

105 CMR 451.353 Interior Maintenance: Water pooling on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hose leaking behind

 washing machines

**Library**

 No Violations Noted

**Weight Room**

 Unable to Inspect – Closed for Demolition

**Classroom Building # 23**

*Record Storage*

 No Violations Noted

*Large Classroom*

105 CMR 451.350\* Structural Maintenance: Exterior door encasing rotted

*Middle Classrooms*

105 CMR 451.353 Interior Maintenance: Lights flickering

*West Classroom*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Large door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Light shields missing

**Recreation Building**

*Flex Room*

No Violations Noted

*Patient Bathroom*

 No Violations Noted

*Office Area*

 No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Back Room*

No Violations Noted

**Pondside Building**

*Bathroom # 1*

 No Violations Noted

*Bathroom # 2*

 No Violations Noted

*Office Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in rear office space

*EHSO Office*

 No Violations Noted

**Navigator Building**

*Kitchenette*

 No Violations Noted

*Offices*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

**Observations and Recommendations**

1. The patient population was 60 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control and the HSU Medication Room do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
4. The Building #17 does not have convenient and permanent handwashing facilities for staff stationed in the building. The CSP observed temporary handwash stations located outside the building next to the portable toilets. The CSP remains concerned with the lack of appropriate handwashing facilities. Please provide a policy which states how the institution will maintain these temporary handwashing stations, and provide a timeline for permanent handwashing facilities to be constructed.
5. The Building # 17 does not have convenient toilet facilities for staff stationed in the building.

The CSP observed 2 portable toilets outside the Building which can only be accessed by staff. The CSP remains concerned with the lack of appropriate toilet facilities. Please provide a policy which states how often the portable toilets are serviced and cleaned, as well as a policy which indicates an alternative, convenient toilet facility for the building during months which temperatures do not permit the usage of outdoor bathrooms usage. In addition, please provide a timeline for permanent toilet facilities to be constructed.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 

 Patrick Wallace

 Environmental Health Inspector, CSP, BEH