

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021

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MARYLOU SUDDERS Secretary

MARGRET R. COOKE Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

March 15, 2022

Douglas Bower, Superintendent MASAC in Plymouth Myles Standish State Forest Plymouth, MA 02360

(electronic copy)

Re: Facility Inspection - MASAC in Plymouth

Dear Superintendent Bower:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on March 9, 2022 accompanied by Adam Lattanzio, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 41 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

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Margret R. Cooke, Commissioner, DPH cc:

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services Carol A. Mici, Commissioner, DOC

(electronic copy) (electronic copy) (electronic copy)

Terrence Reidy, Secretary, EOPSS Timothy Gotovich, Director, Policy Development and Compliance Unit

(electronic copy)

Adam Lattanzio, EHSO

(electronic copy)

Karen Keane, Health Director, Plymouth Health Department

(electronic copy)

Clerk, Massachusetts House of Representatives

(electronic copy)

Clerk, Massachusetts Senate

(electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Exterior Trailer - Main Entrance

105 CMR 451.353* Interior Maintenance: Floor surface not easily cleanable, plywood material

Central Control

Lobby

No Violations Noted

Control

No Violations Noted

Operations Area

Safety Director

No Violations Noted

Office of Investigations

No Violations Noted

Shift Supervisor's Office

No Violations Noted

Break Room

No Violations Noted

Right-Side Staff Bathroom

No Violations Noted

Left-Side Staff Bathroom

No Violations Noted

Medication Room

No Violations Noted

Medical Office

No Violations Noted

Medical Treatment Room

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and

conveniently located

Mail/Property Clerk

105 CMR 451.353 Interior Maintenance: Radiator damaged

A Dorm

Hallway

No Violations Noted

Patient Snack Room

105 CMR 451.353* Interior Maintenance: Radiator damaged

No Violations Noted

Day Room 1

105 CMR 451.353* Interior Maintenance: Radiator damaged

Day Room 2

105 CMR 451.353* Interior Maintenance: Radiator damaged

Bathroom Area

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, handwash sink # 8 out-of-order
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 4 out-of-order
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 and 6 out-of-order
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 10
105 CMR 451.123 Maintenance: Radiator damaged

Shower Area

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Radiator damaged

Patient Rooms

105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked 105 CMR 451.353* Interior Maintenance: Radiator damaged in all rooms 105 CMR 451.141* Screens: Window screen missing in all rooms 105 CMR 451.353 Interior Maintenance: Floor tiles damaged in room # 150

B Dorm

Patient Snack Room

No Violations Noted

Recreation Room

No Violations Noted

Hallway

No Violations Noted

Storage Room # 201

105 CMR 451.353* Interior Maintenance: Radiator damaged

Storage Room # 202

105 CMR 451.353* Interior Maintenance: Radiator damaged

Day Room # 249

105 CMR 451.353* Interior Maintenance: Radiator damaged 105 CMR 451.141* Screens: Security screen damaged

Bathroom Area

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order

105 CMR 451.123 Maintenance: Radiator damaged

Shower Area

105 CMR 451.123* Maintenance: Wall tile damaged outside shower # 2

Patient Rooms

105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked
105 CMR 451.141* Screens: Window screen missing in all the rooms
105 CMR 451.353* Interior Maintenance: Radiators damaged in all rooms
105 CMR 451.350* Structural Maintenance: Window damaged in room # 242
105 CMR 451.104* Beds: Bed not in good repair, bed frame damaged in cell # 221

C Dorm

West Wing

Hallway

105 CMR 451.353 Interior Maintenance: Baseboard damaged

Staff Male Bathroom

No Violations Noted

Staff Female Bathroom

105 CMR 451.353 Interior Maintenance: Door hardware damaged

Janitor's Closet

No Violations Noted

Bathroom Area

105 CMR 451.123* Maintenance: Handwash sink countertop damaged 105 CMR 451.123* Maintenance: Multiple toilet stall partitions rusted

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at front handwash

sink # 4

105 CMR 451.123* Maintenance: Wall tile damaged under handwash sink # 1

Shower Area

105 CMR 451.123* Maintenance: Blue substance coating floor in shower # 5 and 9

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower # 1, 5, and 8 leaking

Patient Rooms

105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked 105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 301 Interior Maintenance: Floor tiles damaged in room # 312

North Hallway

Supply Closet

No Violations Noted

Observation Room # 327, 329, and 330

No Violations Noted

Offices # 331-333

No Violations Noted

Storage # 328

No Violations Noted

Doctor's Office # 349

No Violations Noted

Blood Lab/Admissions # 350

No Violations Noted

Booking Office # 347

No Violations Noted

Body Scanning Room # 344

No Violations Noted

Male Staff Bathroom

105 CMR 451.123 Maintenance: Window blinds damaged

Female Staff Bathroom

No Violations Noted

Watch Rooms # 1-4

No Violations Noted

HSU

Medication Room

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and

conveniently located

Nursing Station

No Violations Noted

Medical Records

No Violations Noted

Director of Nursing Office

No Violations Noted

Ward Room

Doctor's Office (Provider's Office)

No Violations Noted

Shower Room (Handicapped)

105 CMR 451.123 Maintenance: Wall and ceiling surface damaged in shower # 1

Ward Bathroom # 1

No Violations Noted

Ward Bathroom #2

No Violations Noted

M.A.T. Area

Waiting Area

No Violations Noted

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Inmate Bathroom

No Violations Noted

Visitor's Bathroom

No Violations Noted

Kitchen

Toxic/Caustic Room

No Violations Noted

Toxic/Caustic Area

FC 6-202.15(A)(3)* Design, Construction, and Installation; Functionality: Exterior door not weathertight

Kitchen Manager's Room

No Violations Noted

Stove Area

No Violations Noted

Kettle

No Violations Noted

Oven Area

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, floor drain clogged

Walk-In Refrigerator

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state

of good repair refrigerator gaskets damaged

Walk-In Freezer

No Violations Noted

Dry Storage

No Violations Noted

Central Common Area

No Violations Noted

Handwash Sink (near Dry Storage)

No Violations Noted

2-Compartment Sink Area

Plumbing System, Operations and Maintenance: Plumbing system not maintained in FC 5-205.15(B)

good repair, faucet loose on right side sink

3-Compartment Sink Area

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than

recommended concentration

Ice Machine

No Violations Noted

Dishwasher Machine Area

FC 4-302.13(B) Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing

Devices: No irreversible registering temperature measuring device readily accessible to

measure the surface temperature of the utensil^{Pf}

Exterior Buildings

Morton Building

Main Area

No Violations Noted

Freezer # 1

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, exterior thermometer not working properly

Freezer # 2 – Storage Unit

No Violations Noted

Bunk House #25 (Office Space)

Large Office Space

No Violations Noted

Rear Bathroom

No Violations Noted

Front Bathroom

No Violations Noted

Small Office Space

No Violations Noted

Bunk House # 24 (Office Space)

Office Cubicles

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Building # 17 (Training Room)

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and

conveniently located

105 CMR 451.353 Interior Maintenance: Floor surface damaged

Laundry

105 CMR 451.141* Screens: Window screen damaged

Interior Maintenance: Water pooling on floor 105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, hose leaking behind 105 CMR 451.130

washing machines

Library

No Violations Noted

Weight Room

Unable to Inspect – Closed for Demolition

Classroom Building #23

Record Storage

No Violations Noted

Large Classroom

105 CMR 451.350* Structural Maintenance: Exterior door encasing rotted

Middle Classrooms

105 CMR 451.353 Interior Maintenance: Lights flickering

West Classroom

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Structural Maintenance: Large door not rodent and weathertight 105 CMR 451.350*

Interior Maintenance: Light shields missing 105 CMR 451.353*

Recreation Building

Flex Room

No Violations Noted

Patient Bathroom

No Violations Noted

Office Area

No Violations Noted

Slop Sink Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Back Room

No Violations Noted

Pondside Building

Bathroom #1

No Violations Noted

Bathroom # 2

No Violations Noted

Office Area

105 CMR 451.353* Interior Maintenance: Floor tiles damaged in rear office space

EHSO Office

No Violations Noted

Navigator Building

Kitchenette

No Violations Noted

Offices

No Violations Noted

Staff Bathroom

No Violations Noted

Observations and Recommendations

- 1. The patient population was 60 at the time of inspection.
- 2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
- 3. The Medical Exam Room near Central Control and the HSU Medication Room do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
- 4. The Building #17 does not have convenient and permanent handwashing facilities for staff stationed in the building. The CSP observed temporary handwash stations located outside the building next to the portable toilets. The CSP remains concerned with the lack of appropriate handwashing facilities. Please provide a policy which states how the institution will maintain these temporary handwashing stations, and provide a timeline for permanent handwashing facilities to be constructed.
- 5. The Building # 17 does not have convenient toilet facilities for staff stationed in the building. The CSP observed 2 portable toilets outside the Building which can only be accessed by staff. The CSP remains concerned with the lack of appropriate toilet facilities. Please provide a policy which states how often the portable toilets are serviced and cleaned, as well as a policy which indicates an alternative, convenient toilet facility for the building during months which temperatures do not permit the usage of outdoor bathrooms usage. In addition, please provide a timeline for permanent toilet facilities to be constructed.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

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