

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street, Canton, MA 02021

MARYLOU SUDDERS

Secretary

MARGRET R. COOKE Commissioner

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

November 3, 2022

Jeffrey Gonsalves, Superintendent

MASAC in Plymouth

Myles Standish State Forest

Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Gonsalves:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities;

105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X);

the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on October 28, 2022 accompanied by Michelle Offley, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 42 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Michelle Offley, EHSO (electronic copy)

Karen Keane, Health Director, Plymouth Health Department (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Exterior Trailer – Main Entrance**

105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material

**Central Control**

*Lobby*

105 CMR 451.353 Interior Maintenance: Wall surface damaged at entrance

105 CMR 451.353 Interior Maintenance: Floor surface damaged at entrance

*Control*

No Violations Noted

**Operations Area**

105 CMR 451.353 Interior Maintenance: Floor surface damaged outside Nurse’s Station

*Safety Director*

No Violations Noted

*Office of Investigations*

No Violations Noted

*Shift Supervisor’s Office*

No Violations Noted

*Break Room*

No Violations Noted

*Right-Side Staff Bathroom*

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

*Left-Side Staff Bathroom*

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking under handwash sink

*Medication Room*

No Violations Noted

*Medical Office*

No Violations Noted

*Medical Treatment Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*HSA Office*

No Violations Noted

**A Dorm**

*Hallway*

105 CMR 451.353 Interior Maintenance: Radiator damaged at entrance

*Patient Snack Room*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Staff Break Room*

No Violations Noted

*Day Room 1*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

105 CMR 451.353 Interior Maintenance: Wall surface damaged

*Day Room 2*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Bathroom Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 4 out-of-order

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet # 6 out-of-order

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 10

105 CMR 451.123\* Maintenance: Radiator damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3

105 CMR 451.123 Maintenance: Floor surface damaged at entrance

105 CMR 451.123 Maintenance: Wall ventilation fan dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order

105 CMR 451.123 Maintenance: Toilet dirty in stall # 5

*Shower Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, excessive hot water pressure in

shower # 2

105 CMR 451.123 Maintenance: Drain flies observed throughout shower area

105 CMR 451.123 Maintenance: Dead drain flies observed on ceiling

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.353\* Interior Maintenance: Radiator damaged in all rooms

105 CMR 451.141\* Screens: Window screen missing in all rooms

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in room # 150

105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 104, 107, and 112

**B Dorm**

*Patient Snack Room*

No Violations Noted

*Recreation Room*

No Violations Noted

*Hallway*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Storage Room # 201*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Storage Room # 202*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Day Room # 249*

No Violations Noted

*Bathroom Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, seat missing on toilet # 1

105 CMR 451.123\* Maintenance: Radiator damaged

*Shower Area*

105 CMR 451.123\* Maintenance: Wall tile damaged outside shower # 2

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.141\* Screens: Window screen missing in all the rooms

105 CMR 451.353\* Interior Maintenance: Radiators damaged in all rooms

105 CMR 451.350 Structural Maintenance: Window cracked on door to room # 248

105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 205

**C Dorm**

**West Wing**

*Hallway*

No Violations Noted

*Staff Male Bathroom*105 CMR 451.123 Maintenance: Wall paint damaged around sprinkler head

*Staff Female Bathroom*

105 CMR 451.123 Maintenance: Wall paint damaged around shower head

*Janitor’s Closet*

No Violations Noted

*Bathroom Area*

105 CMR 451.123\* Maintenance: Handwash sink countertop damaged

105 CMR 451.123\* Maintenance: Multiple toilet stall partitions rusted

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at front handwash sink # 4

105 CMR 451.123\* Maintenance: Wall tile damaged under handwash sink # 1

105 CMR 451.126 Hot Water: Hot water temperature 140°F at handwash sink # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 3 out-of-order

105 CMR 451.123 Maintenance: Door knob damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

105 CMR 451.123 Maintenance: Floor surface damaged in toilet stall # 3

*Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 5 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 6 and 7 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head missing in

shower # 3 and 8

105 CMR 451.123 Maintenance: Ceiling dirty throughout shower area, possible mold/mildew

105 CMR 451.130 Hot Water: Shower water temperature 130°F in shower # 1

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.353\* Interior Maintenance: Wall surface damaged in room # 301

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in room # 312

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in room # 324

105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 306, 307, 308, 311, 319, and 320

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in room # 322 and 323

105 CMR 451.103 Mattresses: Mattress damaged in room # 304

**North Hallway**

*Supply Closet*

No Violations Noted

*Observation Room # 327, 329, and 330*

No Violations Noted

*Offices # 331-333*

No Violations Noted

*Storage # 328*

No Violations Noted

*Doctor’s Office # 349*

No Violations Noted

*Blood Lab/Admissions # 350*

No Violations Noted

*Booking Office # 347*

No Violations Noted

*Body Scanning Room # 344*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature 144°F at handwash sink

*Watch Rooms # 1-4*

No Violations Noted

**HSU**

*Medication Room*

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Nursing Station*

No Violations Noted

*Medical Records*

No Violations Noted

*Director of Nursing Office*

No Violations Noted

**Ward Room**

105 CMR 451.126 Hot Water: Hot water temperature 140 °F at handwash sink

*Doctor’s Office (Provider’s Office)*

105 CMR 451.126 Hot Water: Hot water temperature 135°F at handwash sink

*Shower Room (Handicapped)*

105 CMR 451.123\* Maintenance: Wall and ceiling surface damaged in shower # 1

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

*Ward Bathroom # 1*

No Violations Noted

*Ward Bathroom # 2*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking under handwash sink

**M.A.T. Area**

Unable to Inspect – In Use

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Visitor’s Bathroom*

No Violations Noted

**Kitchen**

*Toxic/Caustic Room*

No Violations Noted

*Toxic/Caustic Area*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Exterior door not weathertight

*Kitchen Manager’s Room*

No Violations Noted

*Stove Area*

No Violations Noted

*Kettle*

No Violations Noted

*Oven Area*

No Violations Noted

*Walk-In Refrigerator*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty – possible mild/mildew**

*Walk-In Freezer*

No Violations Noted

*Dry Storage*

No Violations Noted

*Central Common Area*

No Violations Noted

*Handwash Sink (near Dry Storage)*

**FC 5-501.16(C) Refuse, Recyclables, and Returnables; Facilities on the Premises: No trash provided at handwash sink**

*2-Compartment Sink Area*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet loose on right side sink

*3-Compartment Sink Area*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty**

*Ice Machine*

No Violations Noted

*Dishwasher Machine Area*

No Violations Noted

**Exterior Buildings**

**Morton Building**

*Main Area*

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Exterior garage door not weathertight

*Freezer # 1*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

**Bunk House # 25 (Office Space)**

*Large Office Space*

No Violations Noted

*Rear Bathroom*

No Violations Noted

*Front Bathroom*

No Violations Noted

*Small Office Space*

No Violations Noted

**Bunk House # 24 (Office Space)**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in small refrigerator

*Office Cubicles*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

**Building # 17 (Training Room)**

105 CMR 451.353 Interior Maintenance: Floor surface damaged

**Laundry**

105 CMR 451.141\* Screens: Window screen damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hose leaking behind

washing machines

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Electrical fixtures not secure on exterior near entrance

**Library**

Unable to Inspect – Not In Use

**Weight Room**

Unable to Inspect – Closed for Demolition

**Classroom Building # 23**

*Record Storage*

No Violations Noted

*Large Classroom*

105 CMR 451.350 Structural Maintenance: Side entry door not rodent and weathertight

*Middle Classrooms*

105 CMR 451.353 Interior Maintenance: Several lights out

105 CMR 451.350 Structural Maintenance: Door not rodent and weathertight

*West Classroom*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Large door not rodent and weathertight

105 CMR 451.353\* Interior Maintenance: Light shields missing

**Recreation Building**

*Flex Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, insufficient water pressure at

water fountain

*Patient Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature 62°F at handwash sink # 1

*Office Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature 62°F at handwash sink

*Back Room*

No Violations Noted

**Pondside Building**

*Bathroom # 1*

No Violations Noted

*Bathroom # 2*

No Violations Noted

*Office Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged in rear office space

*EHSO Office*

No Violations Noted

**Navigator Building**

*Kitchenette*

No Violations Noted

*Offices*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Observations and Recommendations**

1. The patient population was 80 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control and the HSU Medication Room do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH