



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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November 3, 2022

Jeffrey Gonsalves, Superintendent
MASAC in Plymouth
Myles Standish State Forest
Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Gonsalves:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on October 28, 2022 accompanied by Michelle Offley, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 42 repeat violations.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Michelle Offley, EHSO (electronic copy)
Karen Keane, Health Director, Plymouth Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Exterior Trailer – Main Entrance

105 CMR 451.353* Interior Maintenance: Floor surface not easily cleanable, plywood material

Central Control

Lobby

105 CMR 451.353 Interior Maintenance: Wall surface damaged at entrance

105 CMR 451.353 Interior Maintenance: Floor surface damaged at entrance

Control

No Violations Noted

Operations Area

105 CMR 451.353 Interior Maintenance: Floor surface damaged outside Nurse's Station

Safety Director

No Violations Noted

Office of Investigations

No Violations Noted

Shift Supervisor's Office

No Violations Noted

Break Room

No Violations Noted

Right-Side Staff Bathroom

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

Left-Side Staff Bathroom

105 CMR 451.123 Maintenance: Paper towel dispenser rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipes leaking under handwash sink

Medication Room

No Violations Noted

Medical Office

No Violations Noted

Medical Treatment Room

105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

HSA Office

No Violations Noted

A Dorm

Hallway

105 CMR 451.353 Interior Maintenance: Radiator damaged at entrance

Patient Snack Room
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Staff Break Room

No Violations Noted

Day Room 1
105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Radiator damaged
Interior Maintenance: Wall surface damaged

Day Room 2
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Bathroom Area
105 CMR 451.130*
105 CMR 451.130*
105 CMR 451.130*
105 CMR 451.123*
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 4 out-of-order
Plumbing: Plumbing not maintained in good repair, toilet # 6 out-of-order
Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 10
Maintenance: Radiator damaged
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3
Maintenance: Floor surface damaged at entrance
Maintenance: Wall ventilation fan dusty
Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order
Maintenance: Toilet dirty in stall # 5

Shower Area
105 CMR 451.130
105 CMR 451.130

105 CMR 451.123
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower head damaged in shower # 5
Plumbing: Plumbing not maintained in good repair, excessive hot water pressure in shower # 2
Maintenance: Drain flies observed throughout shower area
Maintenance: Dead drain flies observed on ceiling

Toxic/Caustic Closet
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Patient Rooms
105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.141*
105 CMR 451.353*
105 CMR 451.353

Cell Size: Inadequate floor space, all rooms double-bunked
Interior Maintenance: Radiator damaged in all rooms
Screens: Window screen missing in all rooms
Interior Maintenance: Floor tiles damaged in room # 150
Interior Maintenance: Wall surface damaged in room # 104, 107, and 112

B Dorm

Patient Snack Room

No Violations Noted

Recreation Room

No Violations Noted

Hallway
105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Storage Room # 201
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Storage Room # 202
105 CMR 451.353*

Interior Maintenance: Radiator damaged

Day Room # 249

No Violations Noted

Bathroom Area

105 CMR 451.130*
105 CMR 451.130
105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order
Plumbing: Plumbing not maintained in good repair, seat missing on toilet # 1
Maintenance: Radiator damaged

Shower Area

105 CMR 451.123*
105 CMR 451.123

Maintenance: Wall tile damaged outside shower # 2
Maintenance: Ceiling damaged in shower # 1

Patient Rooms

105 CMR 451.320*
105 CMR 451.141*
105 CMR 451.353*
105 CMR 451.350
105 CMR 451.353

Cell Size: Inadequate floor space, all rooms double-bunked
Screens: Window screen missing in all the rooms
Interior Maintenance: Radiators damaged in all rooms
Structural Maintenance: Window cracked on door to room # 248
Interior Maintenance: Wall surface damaged in room # 205

C Dorm

West Wing

Hallway

No Violations Noted

Staff Male Bathroom
105 CMR 451.123

Maintenance: Wall paint damaged around sprinkler head

Staff Female Bathroom
105 CMR 451.123

Maintenance: Wall paint damaged around shower head

Janitor's Closet

No Violations Noted

Bathroom Area

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*

Maintenance: Handwash sink countertop damaged
Maintenance: Multiple toilet stall partitions rusted
Plumbing: Plumbing not maintained in good repair, faucet loose at front handwash sink # 4

105 CMR 451.123*
105 CMR 451.126
105 CMR 451.130
105 CMR 451.123
105 CMR 451.130
105 CMR 451.123

Maintenance: Wall tile damaged under handwash sink # 1
Hot Water: Hot water temperature 140°F at handwash sink # 5
Plumbing: Plumbing not maintained in good repair, handwash sink # 3 out-of-order
Maintenance: Door knob damaged
Plumbing: Plumbing not maintained in good repair, urinal out-of-order
Maintenance: Floor surface damaged in toilet stall # 3

Shower Area

105 CMR 451.130*
105 CMR 451.130
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
Plumbing: Plumbing not maintained in good repair, shower # 6 and 7 leaking
Plumbing: Plumbing not maintained in good repair, shower head missing in shower # 3 and 8
Maintenance: Ceiling dirty throughout shower area, possible mold/mildew
Hot Water: Shower water temperature 130°F in shower # 1

Patient Rooms

105 CMR 451.320*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353
105 CMR 451.103

Cell Size: Inadequate floor space, all rooms double-bunked
Interior Maintenance: Wall surface damaged in room # 301
Interior Maintenance: Floor tiles damaged in room # 312
Interior Maintenance: Floor tiles damaged in room # 324
Interior Maintenance: Wall surface damaged in room # 306, 307, 308, 311, 319, and 320
Interior Maintenance: Ceiling paint damaged in room # 322 and 323
Mattresses: Mattress damaged in room # 304

North Hallway

Supply Closet

No Violations Noted

Observation Room # 327, 329, and 330

No Violations Noted

Offices # 331-333

No Violations Noted

Storage # 328

No Violations Noted

Doctor's Office # 349

No Violations Noted

Blood Lab/Admissions # 350

No Violations Noted

Booking Office # 347

No Violations Noted

Body Scanning Room # 344

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature 144°F at handwash sink

Watch Rooms # 1-4

No Violations Noted

HSU

Medication Room

105 CMR 451.109*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

Nursing Station

No Violations Noted

Medical Records

No Violations Noted

Director of Nursing Office

No Violations Noted

Ward Room

105 CMR 451.126

Hot Water: Hot water temperature 140 °F at handwash sink

Doctor's Office (Provider's Office)

105 CMR 451.126

Hot Water: Hot water temperature 135°F at handwash sink

Shower Room (Handicapped)

105 CMR 451.123*

Maintenance: Wall and ceiling surface damaged in shower # 1

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 2

Ward Bathroom # 1

No Violations Noted

Ward Bathroom # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, pipes leaking under handwash sink

M.A.T. Area

Unable to Inspect – In Use

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Inmate Bathroom

No Violations Noted

Visitor's Bathroom

No Violations Noted

Kitchen

Toxic/Caustic Room

No Violations Noted

Toxic/Caustic Area

FC 6-202.15(A)(3)*

Design, Construction, and Installation; Functionality: Exterior door not weathertight

Kitchen Manager's Room

No Violations Noted

Stove Area

No Violations Noted

Kettle

No Violations Noted

Oven Area

No Violations Noted

Walk-In Refrigerator

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair refrigerator gaskets damaged

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling dirty – possible mild/mildew

Walk-In Freezer

No Violations Noted

Dry Storage

No Violations Noted

Central Common Area

No Violations Noted

Handwash Sink (near Dry Storage)

FC 5-501.16(C)

Refuse, Recyclables, and Returnables; Facilities on the Premises: No trash provided at handwash sink

2-Compartment Sink Area

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet loose on right side sink

3-Compartment Sink Area

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty

Ice Machine

No Violations Noted

Dishwasher Machine Area

No Violations Noted

Exterior Buildings

Morton Building

Main Area

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Exterior garage door not weathertight

Freezer # 1

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

Bunk House # 25 (Office Space)*Large Office Space*

No Violations Noted

Rear Bathroom

No Violations Noted

Front Bathroom

No Violations Noted

Small Office Space

No Violations Noted

Bunk House # 24 (Office Space)

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in small refrigerator

Office Cubicles

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Building # 17 (Training Room)

105 CMR 451.353

Interior Maintenance: Floor surface damaged

Laundry

105 CMR 451.141*

Screens: Window screen damaged

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hose leaking behind washing machines

105 CMR 451.353

Interior Maintenance: Floor surface damaged

105 CMR 451.353

Interior Maintenance: Electrical fixtures not secure on exterior near entrance

Library

Unable to Inspect – Not In Use

Weight Room

Unable to Inspect – Closed for Demolition

Classroom Building # 23*Record Storage*

No Violations Noted

Large Classroom

105 CMR 451.350

Structural Maintenance: Side entry door not rodent and weathertight

Middle Classrooms

105 CMR 451.353

Interior Maintenance: Several lights out

105 CMR 451.350

Structural Maintenance: Door not rodent and weathertight

West Classroom

105 CMR 451.353*

105 CMR 451.350*

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Structural Maintenance: Large door not rodent and weathertight

Interior Maintenance: Light shields missing

Recreation Building

Flex Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, insufficient water pressure at water fountain

Patient Bathroom

105 CMR 451.126

Hot Water: Hot water temperature 62°F at handwash sink # 1

Office Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Slop Sink Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature 62°F at handwash sink

Back Room

No Violations Noted

Pondside Building

Bathroom # 1

No Violations Noted

Bathroom # 2

No Violations Noted

Office Area

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in rear office space

EHSO Office

No Violations Noted

Navigator Building

Kitchenette

No Violations Noted

Offices

No Violations Noted

Staff Bathroom

No Violations Noted

Observations and Recommendations

1. The patient population was 80 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control and the HSU Medication Room do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BEH