Lisa Whelan, Superintendent
MASAC in Plymouth
Myles Standish State Forest
Plymouth, MA 02360  (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Whelan:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on June 22, 2021 accompanied by Adam Lattanzio, Environmental Health and Safety Officer; and Kenneth Finn, Core Compliance Officer. Violations noted during the inspection are listed below including 31 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Nicholas Gale
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH
Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Adam Lattanzio, EHSO (electronic copy)
Michelle Roberts, MA, CHO, Health Director, Plymouth Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

Exterior Trailer – Main Entrance
105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located
105 CMR 451.353* Interior Maintenance: Floor surface not easily cleanable, plywood material

Central Control
Lobby
No Violations Noted

Control
No Violations Noted

Operations Area
No Violations Noted

Break Room
No Violations Noted

Staff Bathroom
No Violations Noted

Search Bathroom
105 CMR 451.123 Maintenance: Wall damaged

Medication Room
No Violations Noted

Medical Office
105 CMR 451.353* Interior Maintenance: Radiator damaged

Medical Treatment Room
105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

Lieutenant’s Office
Unable to Inspect – Locked

A Dorm
Hallway
No Violations Noted

Patient Snack Room
105 CMR 451.353 Interior Maintenance: Radiator damaged

Staff Break Room
No Violations Noted

Meeting Room # 125
105 CMR 451.353* Interior Maintenance: Radiator damaged
Storage Room # 126
105 CMR 451.353* Interior Maintenance: Radiator damaged

Day Room 1
105 CMR 451.353* Interior Maintenance: Radiator damaged

Day Room 2
105 CMR 451.353* Interior Maintenance: Radiator damaged

Bathroom Area
105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No soap at any handwash sinks
105 CMR 451.123 Maintenance: Ceiling paint damaged above toilet stalls
105 CMR 451.123 Maintenance: Standing water near slop sink
105 CMR 451.123 Maintenance: Floor dirty throughout

Shower Area
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 continuously running

Toxic/Caustic Closet
105 CMR 451.353* Interior Maintenance: Radiator damaged

Patient Rooms
105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked
105 CMR 451.141 Screens: Window screens not tight-fitting in all rooms
105 CMR 451.353* Interior Maintenance: Radiator damaged in room # 111, 112, 120, 123, 127, 139, and 140
105 CMR 451.353 Interior Maintenance: Ceiling light damaged in room # 137

B Dorm

Patient Snack Room
No Violations Noted

Hallway
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Meeting Room # 201
105 CMR 451.353* Interior Maintenance: Radiator damaged

Storage Room # 202
105 CMR 451.353 Interior Maintenance: Radiator damaged

Day Room # 249
105 CMR 451.353* Interior Maintenance: Radiator damaged

Toxic/Caustic Room
No Violations Noted

Bathroom Area
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: Two electric hand dryers out-of-order
105 CMR 451.123 Maintenance: Vent fan out-of-order
105 CMR 451.123 Maintenance: Two toilets clogged
105 CMR 451.123 Maintenance: Multiple lights out

Shower Area
105 CMR 451.123 Maintenance: Drain flies observed in all showers
105 CMR 451.123 Maintenance: Light out outside of showers
### Patient Rooms

105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked
105 CMR 451.141 Screens: Window screens not tight-fitting in all rooms
105 CMR 451.353 Interior Maintenance: Radiators damaged in all rooms
105 CMR 451.141 Screens: Screen missing from window in several rooms

### C Dorm

#### West Wing

**Hallway**

No Violations Noted

**Staff Male Bathroom**

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Staff Female Bathroom**

No Violations Noted

**Janitor’s Closet**

No Violations Noted

### Inmate Bathroom

105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sinks
105 CMR 451.123* Maintenance: Sink countertop damaged
105 CMR 451.123* Maintenance: Multiple toilet stall partitions rusted
105 CMR 451.123 Maintenance: Light out above urinals
105 CMR 451.123 Maintenance: Floor tiles damaged
105 CMR 451.123 Maintenance: Wall tiles damaged under rear sinks
105 CMR 451.123 Maintenance: Wall tiles damaged above front sinks
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at front sink # 4
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at front sink # 1
105 CMR 451.126 Hot Water: Hot water temperature recorded at 134°F at front sink # 2

**Showers**

105 CMR 451.123* Maintenance: Blue substance coating floor in all showers
105 CMR 451.123 Maintenance: Mold on ceiling in shower # 6
105 CMR 451.123 Maintenance: Floor drain cover not attached in handicapped shower

### Patient Rooms

105 CMR 451.320* Cell Size: Inadequate floor space, all rooms double-bunked
105 CMR 451.141* Screens: Window screens not tight-fitting in all rooms
105 CMR 451.141 Screens: Window screen damaged in room # 303, 319, and 320
105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 301, 316, and 317
105 CMR 451.353 Interior Maintenance: Ceiling surface damaged in room # 320
105 CMR 451.353 Interior Maintenance: Light fixture not secured to the ceiling in room # 321
105 CMR 451.353 Interior Maintenance: Wall left unfinished in room # 321

### North Hallway

**Supply Closet**

No Violations Noted

**Observation Room # 327, 329, and 330**

No Violations Noted
Chemical Storage #328
No Violations Noted

Break Room #332
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Blood Lab/Admissions
105 CMR 451.126 Hot Water: Hot water temperature recorded at 139°F

Booking Office
No Violations Noted

Body Scanning Room #334
No Violations Noted

Male Staff Bathroom
No Violations Noted

Female Staff Bathroom
No Violations Noted

Watch Rooms #1-4
No Violations Noted

HSU

Medication Room
105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located
105 CMR 480.500(B)* Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing entry
105 CMR 480.500(B)(2) Procedures; Records; Record-Keeping Log: Missing the printed name and signature of the person responsible for shipping the waste

Nursing Station
No Violations Noted

Medical Records
No Violations Noted

Director of Nursing Office
No Violations Noted

Lab/Exam Room (Intake)
No Violations Noted

Lab/Exam Room (Discharge)
No Violations Noted

Ward Room

Doctor’s Office
No Violations Noted

Shower Room (Handicapped)
Unable to Inspect – In Use
**Ward Bathroom # 1**
105 CMR 451.110(A)  
Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

**Ward Bathroom # 2**
No Violations Noted

**M.A.T. Area**

**Waiting Area**
No Violations Noted

**Medication Distribution Room**
No Violations Noted

**Food Service**
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Dining Room**
Used as a Class Room/Programs Space
No Violations Noted

**Inmate Bathroom**
105 CMR 451.123  
Maintenance: Floor generally dirty

**Visitor’s Bathroom**
No Violations Noted

**Kitchen**

**Toxic/Caustic Room**
No Violations Noted

**Toxic/Caustic Area**
No Violations Noted

**Officer’s Room**
No Violations Noted

**Stove Area**
FC 6-501.12(A)  
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty behind stove

**Kettles**
No Violations Noted

**Oven Area**
FC 6-501.12(A)  
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of oven dirty
FC 4-501.11(B)  
Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, Traulsen refrigerator gaskets damaged

**Walk-In Refrigerator**
No Violations Noted

**Walk-In Freezer**
No Violations Noted
**Dry Storage**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, light out

**Central Common Area**

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, interior of microwave oven damaged

**Handwash Sink (near Dry Storage)**

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 140°F

**2-Compartment Sink Area**

No Violations Noted

**3-Compartment Sink Area**

No Violations Noted

**Dishwasher Machine Area**

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

FC 5-205.11(A) Plumbing System; Operations and Maintenance: Handwashing sink not accessible, blocked

**Exterior Buildings**

**Morton Building**

**Main Area**

No Violations Noted

**Freezer # 1**

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

**Freezer # 2**

Not Used as a Freezer – Used as Storage Unit

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets dirty

**Bunk House # 25**

Converting to Office Space – Closed, Under Construction

**Large Office Space**

No Violations Noted

**Bathroom**

No Violations Noted

**Small Office Space**

No Violations Noted

**Bunk House # 24**

**Office Cubicles**

No Violations Noted

**Bathroom # 1**

No Violations Noted
Bathroom # 2
105 CMR 451.123 Maintenance: Ceiling vent dusty

Counselor Building # 17
105 CMR 451.109* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located
105 CMR 451.353 Interior Maintenance: Light shield missing in closet

Laundry
105 CMR 451.141 Screens: Window screen damaged
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, large pipe leaking against back wall
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Library
No Violations Noted

Weight Room
Closed – Preparing for Demolition
No Violations Noted

Classroom Building # 23

Record Storage
105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

Large Classroom
105 CMR 451.350 Structural Maintenance: Exterior door encasing rotted

East Classroom
No Violations Noted

Central Classroom
No Violations Noted

West Classroom
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged
105 CMR 451.350 Structural Maintenance: Large door not rodent and weathertight
105 CMR 451.353 Interior Maintenance: Light shields missing

Pondside Building

Bathroom # 1
105 CMR 451.126 Hot Water: Hot water temperature recorded at 139°F

Bathroom # 2
No Violations Noted

Office Area
105 CMR 451.353 Interior Maintenance: Floor tiles damaged in rear office space

EHSCO Office
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
Navigator Building

**Kitchenette**  No Violations Noted

**Offices**  No Violations Noted

**Staff Bathroom**  No Violations Noted

**Observations and Recommendations**

1. The patient population was 130 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control, the HSU Medication Room, and the Exterior Trailer near the main entrance do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
4. The Counseling Building does not have convenient and permanent handwashing facilities for staff stationed in the building. The CSP observed temporary handwash stations located outside the building next to the portable toilets. The CSP remains concerned with the lack of appropriate handwashing facilities. Please provide a policy which states how the institution will maintain these temporary handwashing stations, and provide a timeline for permanent handwashing facilities to be constructed.
5. The Counseling Building does not have convenient toilet facilities for staff stationed in the building. The CSP observed 2 portable toilets outside the Counseling Building which can only be accessed by staff. The CSP remains concerned with the lack of appropriate toilet facilities. Please provide a policy which states how often the portable toilets are serviced and cleaned, as well as a policy which indicates an alternative, convenient toilet facility for the Counseling Building during months which temperatures do not permit the usage of outdoor bathrooms usage. In addition, please provide a timeline for permanent toilet facilities to be constructed.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food".
This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Nicholas Gale  
Environmental Analyst, CSP, BEH