



Massachusetts Behavioral Health Access (MABHA) Website

Agenda

- What is MABHA?
- What services can be searched on MABHA?
- Who can search?
- What shows in search results?
- How often is the available capacity updated?
- Who updates the information?
- Questions

What is the MABHA Website?

- Established in 2009 as a result of requests from both providers and stakeholders to develop a state wide “bed finder” tool.
- **Web-based tool** designed to enable behavioral health and health care providers to identify available capacity in mental health and substance use disorder programs and facilities
- Available to behavioral health providers, emergency departments, and other stakeholders, such as state agency staff

What services can you search for?

- 24-Hour Levels of Care
- Children's Behavioral Health Initiative (CBHI) Services

24-Hour Levels of Care

- Inpatient Mental Health Services for Adult and Youth
- Community-Based Acute Treatment (CBAT)
- Intensive Community-Based Acute Treatment (ICBAT)
- Addiction Treatment Services (ATS)
- Enhanced Addiction Treatment Services (E-ATS)
- Community Crisis Stabilization (CCS)
- Emergency Services Programs (ESP)

CBHI Services

- In-Home Therapy (IHT)
- In-Home Behavioral Services (IHBS)
- Therapeutic Mentoring (TM)
- Intensive Care Coordination (ICC)
- Family Support and Training (FS&T)

Who can search on MABHA?

- Emergency Services Providers (ESPs)
- Hospital emergency departments
- All 24-hour level of care providers listed on the site have search capabilities.
- CBHI providers and guest users are able to search for ESP and CBHI services.
- State agencies, and other providers are given access to search all levels of care upon request.

What shows in search results?

- When Searching for any and all services, Users can filter search results by three ways:
- Proximity to zip code entered
- Most recently updated
- Current available capacity

Other information displayed:

- Facility name and city
- Referral phone number
- Single room available (inpatient facilities)
- Gender restrictions
- Comment by provider

Facility Information

Facility Information also includes:

- Detailed contact information
- Accepted Payers/Insurance
- Referral options and specialties
- Facility e-mail and website if available

How often do providers update their available capacity?

- **24-hour levels of care** are required to update three times per day (once per 8-hour shift).
 - Compliance with updating bed availability daily has been included in provider pay for performance methodology for inpatient providers.
- **CBHI providers** update available capacity once per week, and additional information is reported monthly.

Who updates the information?

- Providers are asked to keep their facility and contact information current.
- The MBHP project coordinator reviews the site daily and contacts any 24-hour levels of care that have not updated the available capacity in 11 hours or more.

Questions?

Moirra Muir

Vice President of Network Management

moira.muir@valueoptions.com

(978) 716-3381

Shelley Baer

Director of Emergency Services Program

shelley.baer@valueoptions.com

(978) 718-3383