

Username: COMSEARCH

Password: COMSEARCH

# MABHAccess Website

## User Guide: Service Search

To search for all levels of care found on the MABHAccess website, please follow the steps outlined below.

1. Navigate to [www.mabhaccess.com](http://www.mabhaccess.com)
2. Click *Login* near the top of the page



3. Enter your username and password, then click the *Log In* button

A login form titled "Log In". It has two input fields: "User Name:" with the text "EXAMPLE" and "Password:" with asterisks. To the right of the password field is a "- OR -" separator and a "Guest Login" button. Below the input fields is a "Remember Me" checkbox. At the bottom of the form is a "Log In" button. Below the form are two blue links: "CBHI Search: User Guide" and "Recover Password".

**NOTE:** clicking on the *Guest Login* button allows you to search for CBHI services (In-Home Therapy, In-Home Behavioral Services, Therapeutic Mentoring, Intensive Care Coordination, and Family Support & Training) and Emergency Services Providers (ESPs) only.

4. After logging in, the navigation menu near the top of the page will update to include *Service Search* and *Logout* links. Click *Service Search* to be directed to that page



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5. Enter your search criteria (all fields are required). Choose the service (level of care) and the age group from the dropdown menus; input the zip code you would like your results to be focused on; select the search radius (anywhere from 10 to 300 miles from the desired zip code); choose the sort filter (proximity, most recently updated, or available capacity) you would like to view your results in; click the *Search* button

Service: IHT  
Service For: Ages 0-20  
Zip: 02135  
Miles: 10  
Sort By:  Proximity  Most recently updated  Available Capacity  
Search

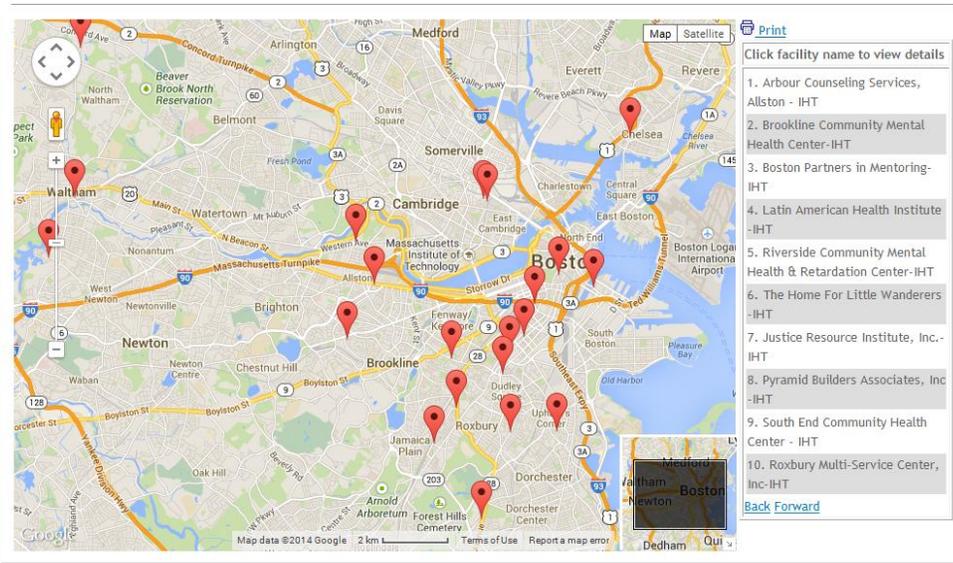
6. After clicking *Search*, you will be brought to the search results page. Here you will find a list of providers that meet your search criteria, their location, available capacity, any comments they may have made regarding their availability, current gender restrictions, distance in miles from the zip code you entered, and how long it's been since this information was updated by the provider. The results will be sorted by whichever filter you have applied to them (proximity, most recently updated, or available capacity). The top of the page will indicate the level of care and age group you have specified. You will also see a Google map with each provider's approximate location.

Search results for IHT Ages 0-20  
After selecting Provider, scroll down to see detail

	Facility	City	Available Capacity (Openings)	Referral Phone	Comments	Gender	Distance (Miles)	Last Updated
<a href="#">Select</a>	Arbour Counseling Services, Allston - IHT	Allston	0	617-782-0505		All	0.80	12 months ago
<a href="#">Select</a>	Brookline Community Mental Health Center-IHT	Brookline	0	617-277-8107		All	1.39	11 months ago
<a href="#">Select</a>	Boston Partners in Mentoring-IHT	Roxbury	10	617-306-6812	We have opening for Spanish, Haitian Creole, and English speaking youths. 617-306-6812	All	1.58	12 months ago
<a href="#">Select</a>	Latin American Health Institute-IHT	Boston	0	(617) 350-6900		All	2.25	12 months ago
<a href="#">Select</a>	Riverside Community Mental Health & Retardation Center-IHT	Somerville	0	617-284-5130		All	2.29	11 months ago
<a href="#">Select</a>	The Home For Little Wanderers-IHT	Somerville	3	617-629-6790	We have 1 Spanish openings and 2 English openings. Please call 855-240-4663 to make a referral, or after hours, page 781-317-8081.	All	2.29	12 months ago
<a href="#">Select</a>	Justice Resource Institute, Inc-IHT	Boston	0	781.484.8261		All	2.75	12 months ago
<a href="#">Select</a>	Pyramid Builders Associates, Inc-IHT	Boston	2	617-516-0280		All	2.95	12 months ago

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7. To view the provider’s facility and contact information, click *Select* to the left of the facility name

	Facility	City	Available Capacity (Openings)	Comments	Gender	Distance (Miles)	Last Updated
<a href="#">Select</a>	WAYSIDE YOUTH & FAMILY SUPPORT	Framingham	0	5/30/13 at 9:29am	All	16.33	2 hours ago
<a href="#">Select</a>	YOUTH OPPORTUNITIES UPHELD, INC.- THE WETZEL CENTER- ICBAT	WORCESTER	0	Full	All	34.15	31 minutes ago

The selected facility will be highlighted in yellow, and contact and facility information as below will appear on the screen below the list of search results (**please note:** depending on how long the list of search results is, you may need to scroll down the page to view this information)

\*Service availability is not guaranteed. Please call before going to facility

**Facility Detail Information**

Arbour Counseling Services, Allston - IHT  
 Referral Phone: 617-782-0505  
 Toll Free:  
 14 Fordham Rd  
 Allston, MA 02134  
 Fax: 617-782-6444  
 Email:  
 Website:

**Contact Information**

Gina Desmond, Director of Community Services  
 Michelle Prescott, Director of CBHI Services  
 617-782-6460 x219  
 gina.desmond@uhsinc.com; michelle.prescott@uhsinc.com

Total Capacity:

Service For	Available Capacity	Gender Restriction	Comments
Ages 0-20	0	All	

Primary Service Area: All of Metro Boston

Secondary Service Area:

Referral Options: Call intake line 617-782-0505 during business hours. After hours/weekends line is 617-782-3985.

Who can get this service? Ages 0-20,

Level of Care Offered: IHT

Specialties: Spanish, German, French, Italian, Haitian Creole, Turkish, Hebrew, Mandarin, Taiwanese, Yoruba, ASL

Payment Options: PCC Plan/MassHealth/MBHP, Neighborhood Health Plan/MassHealth/Beacon, Boston Medical Center HealthNet Plan/MassHealth/Beacon, Fallon Community Health Plan/MassHealth/Beacon, Network Health/MassHealth, Blue Cross/Blue Shield, Harvard Pilgrim, Tufts, United Behavioral Health, Neighborhood Health Plan/Commercial, Fallon Community Health Plan/Commercial, Self pay

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Repeat the steps above as needed. **NOTE:** information seen on MABHAccess may be out of date at the time of your search. Please call the facility to verify available capacity, etc. when making referrals.

- When searching for inpatient units, repeat steps 1 through 5. The results page will include an additional column (between the Available Capacity (Openings) and Comments columns) that indicates whether or not the unit has specified that they have single rooms available. **This will appear ONLY when searching for inpatient units.**

Search results for Inpatient Adult 18+

After selecting Provider, scroll down to see detail

	Facility	City	Available Capacity (Openings)	Open Single Beds	Referral Phone	Comments	Gender	Distance (Miles)	Last Updated
<a href="#">Select</a>	CARITAS ST ELIZABETHMEDICAL CENTER	BOSTON	0		(617) 789-2104		All	0.00	11 months ago
<a href="#">Select</a>	ARBOUR-HRI HOSPITAL	Brookline	2		617-390-1320		Male	0.49	11 months ago
<a href="#">Select</a>	BETH ISRAEL DEACONESS MEDICAL CTR	BOSTON	1		617-754-2036		Male	0.95	11 months ago
<a href="#">Select</a>	CAMBRIDGE HEALTH ALLIANCE	CAMBRIDGE	0			FULL	All	1.30	11 months ago

- When searching for ESPs, repeat steps 1 through 5. The results page will provide you with the name and toll free number of the ESP that provides service to the zip code you entered

Service	ESP	
Service For	All	
Zip	02135	Pittsfield:01201, 01202, 01203 Springfield:01101, 01119, 01199 Greenfield:01301, 01302 Gardner:01440, 01441 Worcester:01601, 01612, 01655 Framingham:01701, 01703, 01705 Boston:02110, 02130, 02297 Beverly:01915 Brockton:02301, 02303,02305 Taunton:02718, 02780, 02783 Fall River:02720, 02723, 02726 Barnstable:02630, 02634
Miles	10	
Sort By	<input checked="" type="radio"/> Proximity <input type="radio"/> Most recently updated <input type="radio"/> Available Capacity	
<input type="button" value="Search"/>		

[Home](#) > Service Search

You searched for Zip Code: **02135**

The Emergency Service Provider (ESP) for 02135 is:  
**Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)**  
**(800) 891-4357**

To search again, simply click the Service Search link in the navigation bar again.

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If you are searching this website for a CBHI service and are unable to obtain access, please contact the MassHealth Managed Care Entity (MCE) that is insuring the youth for further assistance:

- Massachusetts Behavioral Health Partnership Access Line: 800-495-0086 (select prompts 1, 4, 2, 1)
- Health New England-Be Healthy: 800-495-0086 (select prompts 1, 4, 2, 2)
- Network Health: 888-257-1985
- Neighborhood Health Plan: 800-414-2820
- Boston Medical Center HealthNet Plan: 866-444-5155
- Fallon Community Health Plan: 888-421-8861

If you experience any difficulty with or have any questions regarding the MABHAccess website, please contact Margaret Major at 617-350-1939 and/or [margaret.major@valueoptions.com](mailto:margaret.major@valueoptions.com).