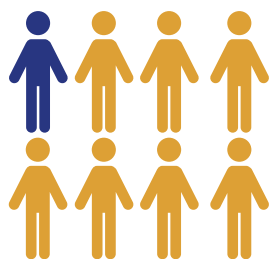


MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING FACT SHEET



National Institutes of Health estimates
1 of every 8 people
in the United States is Deaf or
significantly Hard of Hearing

ABOUT MCDHH

Established in 1986 by Mass General Law, c.6 § 191-199 to act as the focal point for Deaf, Hard of Hearing, and Late-Deafened people needing services that were not accessible or available anywhere else. All functions and services are carried out in order to enable Deaf and Hard of Hearing individuals to have access to information, services, education, and opportunities which will be equal to those of able-bodied people who hear and which will enable each Deaf and Hard of Hearing individual to live productively and independently while assuming fullest responsibilities as a citizen.

Commissioner:
Steven Florio

STAFFING

45.4 FTEs

31% of staff
Deaf/Hard of Hearing/
Late-Deafened

LOCATIONS



Main Office

600 Washington Street
Boston, MA 02111

Five Regional Offices

Boston / Springfield / Westboro
Plymouth / Pittsfield

(617) 740-1600 Voice
(617) 740-1700 TTY
(617) 326-7546 Videophone
(617) 740-1880 Fax

<http://www.mass.gov/mcdhh>

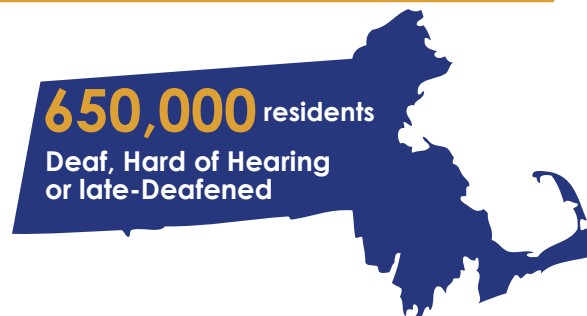
State Facts



60%
AGED 65+

650,000 residents

**Deaf, Hard of Hearing
or late-Deafened**



Key Services

Interpreter and referral services (CART) for deaf and hearing residents

Communication Access, Training & Technology Services including compliance trainings technical assistance, and information requests

Case management and Social Services for Deaf and Hard of Hearing Residents including independent living support and other referrals

MCDHH by the Numbers (FY 19)



29,531

interpreter
requests



100

ADA Communication
Access Compliance
trainings

725

fulfilled information
requests from
constituents



25

Technical Assists
for compliance
and assistive
technology issues



8

statewide programs
for case management
and social services



16,991+ hours

information, referral,
advocacy, skills training,
emergency intervention,
peer mentoring, and
community based
assistance



1,935

supported by Independent
Living Services to assist people
access, safety, health
preservation, education, and
economic participation