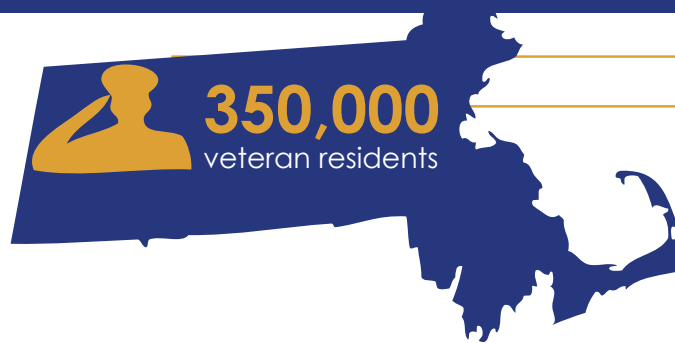


MASSACHUSETTS DEPARTMENT OF VETERANS' SERVICES FACT SHEET



State Facts

22,391
women veterans

Percent of adult population that are veterans: **6.70%**

ABOUT DVS

The mission of the Department of Veterans' Services is to advocate on behalf of all the Commonwealth's veterans and provide them with quality support services and to direct an emergency financial assistance program for those veterans and their dependents who are in need.

Secretary:
Francisco A. Ureña

STAFFING

54.4 FTE's

- As of pay period 8/30/19
- Excludes contracted and Soldiers' Homes employees

LOCATIONS

 **Main Office**
600 Washington Street
Boston, MA 02111

Offices in Boston, Holyoke, and Chelsea

Phone:
617-210-5480

Fax:
617-210-5755

Website:
www.mass.gov/vets

Key Services

- Semi-annual annuity payments
- Statewide Advocacy for Veteran's Empowerment (SAVE)
- Holyoke and Chelsea Soldiers' Homes
- Women's Veteran Network
- Agawam and Winchendon Military Cemeteries
- Housing and Homelessness Advocacy
- Reimburse Cities and Towns for programs benefiting veterans throughout their community
- Direct emergency financial assistance program for those veterans and their dependents who are in need.

DVS By the Numbers (FY 2019)



10,000
veterans and dependents
receive direct financial
assistance per month

Over **14,000** disabled
veterans, and their loved
ones, and gold star parents
and wives receive a
semi-annual annuity totaling
more than **\$28m** per year

Each city and town receives
an average quarterly
reimbursement totaling
over **\$44m** per year

By the end of 2019,
approximately **\$10.9m** will be
allocated to work with
contracted veteran housing
providers



109,000
claims are processed
per year

More than **24,000** Veterans
and eligible dependents
receive both annuity and
Chapter 115 benefits



With approximately **985**
homeless veterans currently
in Massachusetts, DVS works
with **24** veteran centric housing
providers



Since July 2018, the SAVE
team has made
approximately
5,170 direct
contacts, making
1,625 referrals