



# MASSACHUSETTS OFFICE FOR REFUGEES AND IMMIGRANTS FACT SHEET

## ABOUT ORI

The Massachusetts Office for Refugees and Immigrants (ORI) administers programs that provide direct services to clients through a network of community partners including sister agencies, resettlement agencies, faith-based and ethnically grounded organizations, all of which cooperate to meet the needs of our culturally and linguistically diverse newcomer populations. We promote the full participation of refugees and immigrants as self-sufficient individuals and families in the economic, social and civic life of the commonwealth.

**Executive Director:**  
Mary Truong

## STAFFING

ORI has **12.37** FTE

## LOCATIONS



### Main Office

600 Washington St., 4th Fl  
Boston, MA 02111

**Phone:** (617) 727-7888

**Toll free:** (617) 727-8147

**Fax:** (617) 727-1822

**Website:** [www.mass.gov/ori](http://www.mass.gov/ori)  
[www.twitter.com/ORIMassState](https://twitter.com/ORIMassState)

## State Facts

### IMMIGRATION STATUS

Overseas Refugees **491**

Cuban or Haitian Entrant **117**

Asylee **115**

Special Immigrant Visa Holder  
(Iraq or Afghan) **55**

Certified Victim of Trafficking **5**

### AGE DISTRIBUTION

0 through 4 years **81**

5 through 17 years **198**

18 through 64 years **494**

65 years and over **10**

**783**

individuals  
welcomed  
in 2018



## Key Services

ORI partners with refugee resettlement agencies and ethnic, faith and community based organizations across the state to deliver direct cultural and linguistic appropriate services, to nearly 6500 refugees and immigrants annually.

- Citizenship for New Americans Program (CNAP)
- Comprehensive Refugee Employment Services (CRES)
- Employment Support Services Program (ESSP)
- English Language Training for Integration (ELT-I)
- Financial Literacy for Newcomers (FLN)
- Program to Enhance Elder Refugee Services (PEERS)
- Refugee Case Management (RCM)
- Refugee Community Services (RCS)
- Refugee Health Assessment Program (RHAP)
- Refugee Health Promotion Program (RHPP)
- Refugee Medical Assistance Program (RMA)
- Refugee School Impact Program (RSI)
- Refugee Youth Mentoring (RYM)
- Unaccompanied Refugee Minors Program (URMP)
- Youth Adjustment Services (YAS)

## ORI By the Numbers (FY 2018)



More than **45** workshops have been delivered in **3** regions of the state to equip more than **220** participants with knowledge necessary for them to take control of their finances.



More than **600** newly-arrived refugees and immigrants received early medical screening services with more than **99%** making successful transition to primary care.

ORI's health promotion services reached out to over **590** individuals and helped them with their medical needs.



More than **170** refugee and immigrant elders received ORI's services to refugee elders



**1,810**

residents enrolled in ORI Citizenship for New Americans Program

Assisted **149** unaccompanied minors into appropriate housing and care.



ORI Refugee School impact program served **722** young people and **337** parents around the state to ensure better academic achievement for children.

Over **1,190** refugees participated in various employment programs. Of those, more than **760** obtained employment, with hourly wages from **\$11.00 to \$13.24 per hour**

