# District 6 Greater Lowell CISM Team

Tom Greenhalgh, Co-Coordinator Mike Curran Co-Coordinator 833-444-CISM

# District 7 Central Mass CISM Team

Dave Dockstader, Coordinator 508.387.0937

## **District 8**

Montachusetts CISM Team

Pete Stone, Gregg Sculthorpe Co-coordinators 508.899.0055

# Districts 9,10,11,12 Western MA CISM Team

Lisa Herringshaw, Deb Clapp Coordinators 413.586.6065

# **District 13**

Boston Fire-MetroFire CISM Peer Support Team

Charlie Popp, Rick O'Brien Dick Ryan,617.343.2880

# **District 14**

Concord/Carlisle CISM

David Flannery, Coordinator 978.369.1442

## Additional Network Teams

## WINGS CISM

Kathy Minehan, Coord 617.416.0773

# **Boston Police CISM/Peer Support**

Mark Freire 617.594.9313 Peter Moscaritolo 617.594.5175

## **Boston EMS CISM Team**

Pat Calter, Coordinator 781.831.3223

# **MA Corps Fire Chaplains**

James Tilbe, Chief Chaplain 774.696.4587

# **Cambridge Fire CISM Team**

Callout 781.632.0401 Coordinators David House, Pat Haggerty, Diane Moran

## **SEMLEC Law Enforcement Team**

Rob Swartz, Coordinator 508-658-2478

# **METROLEC Law Enforcement Team**

Kristine Lydon 339-235-0989 Ed O'Brien 781424-4919

# **MetroBoston 911/Dispatch Peer Support**

Anthony Landry Coordinator Hotline 617-981-2186

# **Massachusetts Department of Correcti**on 508-422-3481

# **Dept of Conservation and Recreation**

Dwayne Erickson, Coordinator 617.647.1025

# MASSACHUSETTS



# PEER SUPPORT NETWORK

If you need assistance Network members are on-call 24/7

508-820-2000

Our mission is to provide peer assistance to all emergency service personnel within the Commonwealth before, during or after a critical incident, regardless of race, gender or age.

Charlie Popp, Coordinator 617-967-4141(c) 24/7

Jim Leary, Coordinator 508-404-7301 (c)

David Clemons
Director of Operations
DFS/CISM Liaison
978-567-3179 (office)

#### What is a Critical Incident?

Any event that has the potential to create significant human distress and can overwhelm one's usual coping mechanisms. This will vary greatly from person to person and may change over time.

## **Some Possible Critical Incidents**

Line of Duty Death
Suicide of a Working Colleague
Death / Serious Injury of a Child
Discharge of a Firearm
Prolonged Failed Rescue
Mass Casualty Incidents
Victim Known to Responder
Personal Safety Jeopardized
Excessive Media Coverage

# **How Do We React to These Events?**

Often reactions to Critical Incidents fall into five categories. It is not unusual for one, or all members of the department to experience some or all of these reactions.

# **Cognitive Reactions**

Decision making difficulties
Confusion
Disorientation
Concentration
Memory loss
Unable to perform multiple tasks
Flashbacks

### **Behavioral Reactions**

Sleep Disturbance Withdrawal Family Discord Crying Spells Hyper-vigilance Hyperactivity Alcohol / Drug Use (Change)

# **Physical Reactions**

Muscle Tremors
Headaches
Backaches
Loss of coordination
Nausea
Upset stomach

## **Emotional Reactions**

Anxiety
Fear
Feeling overwhelmed
Feeling detached from reality
Anger
Resentment
Grief
Guilt
Melancholy

# **Spiritual Reactions**

Anger at God Withdrawal from Faith-based Community Cessation of Faith-Related Practices

# The MA Peer Support Network seeks to lessen the impact of such stress reactions through a variety of interventions provided by fully trained peer support personnel.

# District Teams serve the towns within their fire district.

# District 1 Cape & Islands CISM

Chrystal LaPine, Coordinator 508-563-4200

# District 2 Plymouth County CISM

Debi Ladd, Coordinator 508 747 1779

# Districts 3&4

Bristol/Norfolk Team

Keith H. Jackson, Coordinator 508.285.5380

# District 5&15

Metro-Boston CISM

Dave Mondi and John D

Dave Mondi, and John Doucette 857-246-8577

All services are rendered taking the greatest care to maintain the highest levels of personal integrity, confidentiality and to do no harm