



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
5 Randolph Street, Canton, MA 02021  
Phone: 781-828-7700 Fax: 781-828-7703

CHARLES D. BAKER  
Governor

KARYN E. POLITO  
Lieutenant Governor

MARYLOU SUDDERS  
Secretary

MONICA BHAREL, MD, MPH  
Commissioner

Tel: 617-624-6000  
[www.mass.gov/dph](http://www.mass.gov/dph)

September 15, 2015

Steven O'Brien, Superintendent  
Massachusetts Treatment Center  
30 Administration Road  
Bridgewater, MA 02324

Re: Facility Inspection – Massachusetts Treatment Center, Bridgewater

Dear Superintendent O'Brien:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Massachusetts Treatment Center on September 1 and 2, 2015 accompanied by Paul Gordon, Environmental Health and Safety/Fire Safety Officer. Violations noted during the inspection are listed below including 33 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Front Lobby**

*Waiting Area*

105 CMR 451.350                      Structural Maintenance: Ceiling water damaged

*Mail Room*

No Violations Noted

*Men's Bathroom*

105 CMR 451.123\*                      Maintenance: Ceiling vent dusty

*Women's Bathroom*

105 CMR 451.123\*                      Maintenance: Ceiling vent dusty

**Administration Area**

*Utility Closet # A2-52*

No Violations Noted

*Utility Closet # A3-29*

No Violations Noted

*Main Area*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

105 CMR 451.350\*

Structural Maintenance: Ceiling leaking

*Handicapped Bathroom*

No Violations Noted

*Men's Bathroom*

No Violations Noted

*Women's Bathroom*

No Violations Noted

**Control Area**

*Roll Call Room*

No Violations Noted

*Men's Locker Room*

Unable to Inspect – Occupied

*Women's Locker Room*

No Violations Noted

*Control Room # A2-40*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing

*Control Room Bathroom*

Unable to Inspect – Occupied

*Central Tower*

105 CMR 451.353\*

Interior Maintenance: Window pane cracked

105 CMR 451.353\*

Interior Maintenance: Window latch broken

105 CMR 451.350\*

Structural Maintenance: Four windows broken

105 CMR 451.353

Interior Maintenance: Air conditioning unit missing cover

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, excessive hot water pressure

*Booking*

No Violations Noted

*Investigations # A1-27*

No Violations Noted

*Inmate Bathroom # A2-46*

No Violations Noted

*Strip Room # A2-45*

No Violations Noted

**Visiting Room**

No Violations Noted

*Children's Day Room*

No Violations Noted

*Conference Rooms*

No Violations Noted

*Toxic Caustic Closet*

No Violations Noted

**Fire Safety Room**

No Violations Noted

*Central Laundry*

No Violations Noted

*Archives*

No Violations Noted

**Therapy Room # A1-19**

No Violations Noted

**A Units****A Control**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

No Violations Noted

**A1 Unit***Common Area*

No Violations Noted

*Slop Sink # A1-1*

No Violations Noted

*Utility Closet # AG-2*

No Violations Noted

*Utility Closet # AM-2*

No Violations Noted

*2<sup>nd</sup> Floor Showers*

No Violations Noted

*1<sup>st</sup> Floor Showers*

No Violations Noted

*Cells*

No Violations Noted

## **A2 Unit**

### *Common Area*

105 CMR 451.350\* Structural Maintenance: Floor cracked  
105 CMR 451.141 Screens: Screen missing near cell # 1

### *Classroom # A1-8*

No Violations Noted

### *Utility Closet*

No Violations Noted

### *2<sup>nd</sup> Floor Showers*

No Violations Noted

### *1<sup>st</sup> Floor Showers*

No Violations Noted

### *Cells*

105 CMR 451.350 Structural Maintenance: Ceiling damaged in cell # 11, 12, 13, and 14  
105 CMR 451.353 Interior Maintenance: Wall paint bubbling in cell # 12

## **Health Service Unit**

### *Biohazard Room # A1-23*

No Violations Noted

### *Men's Bathroom # A1-47*

No Violations Noted

### *Medication Room # A1-35*

No Violations Noted

### *Administrative Assistant Room # A1-36*

No Violations Noted

### *Dentist's Office # A1-37*

Unable to Inspect – Locked

### *X-Ray Room # A1-46*

No Violations Noted

### *Main Area*

No Violations Noted

### *Break Room # A1-65*

No Violations Noted

### *Nurse Practitioner's Office*

No Violations Noted

### *Medical Records Room*

No Violations Noted

### *Patient Bathroom # A1-69*

No Violations Noted

<i>Exam Room # A1-58</i>	No Violations Noted
<i>Utility Closet # A1-68</i>	No Violations Noted
<i>Exam Room # A1-49</i>	No Violations Noted
<i>Officer's Area</i>	No Violations Noted
<i>Women's Bathroom</i>	No Violations Noted
<b>Therapy Suite</b>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Utility Closet</i>	No Violations Noted
<i>Men's Bathroom</i> 105 CMR 451.123	Maintenance: Sink faucet leaking
<i>Women's Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<b><u>B Units</u></b>	
<b>B Control</b>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<b>B1 Unit</b>	
<i>Common Area</i>	No Violations Noted
<i>Utility Closet # B1-1</i>	No Violations Noted
<i>2<sup>nd</sup> Floor Showers</i>	No Violations Noted
<i>1<sup>st</sup> Floor Showers</i>	No Violations Noted
<i>Cells</i>	No Violations Noted

## **B2 Unit**

### *Common Area*

No Violations Noted

### *Utility Closet # B1-11*

No Violations Noted

### *Utility Closet # BG-50*

No Violations Noted

### *2<sup>nd</sup> Floor Showers*

No Violations Noted

### *1<sup>st</sup> Floor Showers*

105 CMR 451.123

Maintenance: Shower # BG-36 not working

105 CMR 451.123

Maintenance: Floor dirty in shower # BG-36

### *Cells*

No Violations Noted

## **Maintenance Corridor**

### *Maintenance Workshop # B1-62*

No Violations Noted

### *Bulk Storage # EI-59*

No Violations Noted

### *Staff Bathroom # B1-76*

No Violations Noted

### *Store Room # B1-75*

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

### *Flammable Storage # B1-63*

Unable to Inspect – Locked

### *Tool Crib Room # B1-74*

No Violations Noted

### *Canteen Room*

FC 4-202.16

Design and Construction, Nonfood-Contact Surfaces: Nonfood-contact surfaces not designed and constructed to allow easy cleaning and maintenance, unfinished wood shelves

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged

FC 6-404.11

Location and Placement; Distressed Merchandise: Dented cans not properly segregated

## **Barber Shop**

No Violations Noted

## **Food Service**

### *South-Side Dining Area*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, floor cracked

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling return vents dusty

### *North-Side Dining Area*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling return vents dusty

## **Kitchen**

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 85°F

### *3-Bay Sink Area*

No Violations Noted

### *Rinse/Dishwashing Area*

No Violations Noted

### *Serving Area*

No Violations Noted

### *Cooler # 6/Freezer Unit*

FC 3-305.11(A)(2)

Preventing Contamination from Premises: Food exposed to dust, freezer fans dusty

### *Dry Storage*

FC 6-501.111(B)

Maintenance and Operations; Pest Control: Flies observed

### *Recycling Area*

FC 6-202.15(A)(2)\*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

### *Office*

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, window broken

### *Hoods*

No Violations Noted

### *Utility/Toxic Closet*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint peeling

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling water damaged

### *Inmate Bathroom*

No Violations Noted

### *Swill Room*

No Violations Noted

## **Staff Food Service**

### *Dining Area*

No Violations Noted

**Kitchen**

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Prep Area*

No Violations Noted

*Storage Area*

No Violations Noted

**Gym***Main Area*

105 CMR 451.350\*

Structural Maintenance: Ceiling leaking

105 CMR 451.353\*

Interior Maintenance: Floor surface damaged throughout

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing in back corner

*Men's Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling damaged near entrance

*Women's Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Utility Room*

No Violations Noted

*Office*

No Violations Noted

**C Units****C Control**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

No Violations Noted

**C1 Unit***Common Area*

105 CMR 451.353

Interior Maintenance: Mop hanging out open window

*Utility Closet # CG-2*

No Violations Noted

*2<sup>nd</sup> Floor Showers*

No Violations Noted

*1<sup>st</sup> Floor Showers*

105 CMR 451.123

Maintenance: Door paint peeling in shower # CG-13



<i>Cells</i>	No Violations Noted
<b>C2 Unit</b>	
<i>Common Area</i>	No Violations Noted
<i>Utility Closet</i>	No Violations Noted
<i>2<sup>nd</sup> Floor Showers</i>	No Violations Noted
<i>1<sup>st</sup> Floor Showers</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.350*	Structural Maintenance: Windows broken in cell # 10 and 11
<b><u>D Units</u></b> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing outside of D Units
<b>D Control</b> FC 4-602.12(B)	Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty
<i>Control Bathroom</i>	No Violations Noted
<b>D1 Unit</b>	
<i>Common Area</i> 105 CMR 451.350	Structural Maintenance: Window cracked near cell # 1
<i>Utility Closet</i>	No Violations Noted
<i>2<sup>nd</sup> Floor Showers</i>	No Violations Noted
<i>1<sup>st</sup> Floor Showers</i> 105 CMR 451.123	Maintenance: Soap scum on shower curtain in shower # DG-13
<i>Cells</i>	No Violations Noted
<b>D2 Unit</b>	
<i>Common Area</i> 105 CMR 451.353	Interior Maintenance: Mop hanging out of an open window
<i>Utility Closet # D1-10</i>	No Violations Noted
<i>2<sup>nd</sup> Floor Showers</i>	No Violations Noted

*1<sup>st</sup> Floor Showers*

No Violations Noted

*Cells*

No Violations Noted

**Chapel**

105 CMR 451.353

Interior Maintenance: Ceiling tile missing

**Minimum Privilege Area**

**Control**

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

No Violations Noted

**Main Area**

*Cells*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged in cell # 11 and 12

*Utility Closet*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

*Closet # A2-25*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # A2-22 and A2-23

**Learning Area**

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged in hallway outside Learning Area

*Hallway*

105 CMR 451.353\*

Interior Maintenance: Ceiling tile missing

105 CMR 451.350

Structural Maintenance: Ceiling leaking

***Library # 132-3***

105 CMR 451.350

Structural Maintenance: Ceiling leaking

105 CMR 451.353

Interior Maintenance: Carpet stained

*Library Bathroom # B2-12*

No Violations Noted

*Library Storage # B2-13*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123

Maintenance: Ceiling water damaged

*Female Staff Bathroom*

No Violations Noted

*Utility Closet # B2-28*

105 CMR 451.353\*

105 CMR 451.353

Interior Maintenance: Hole in ceiling

Interior Maintenance: Ceiling water damaged

*Toxic/Caustic Closet # B2-29*

No Violations Noted

*Inmate Bathroom # B2-16*

Unable to Inspect – Occupied

**Industry Operations**

*Print Shop*

No Violations Noted

*Art Room*

No Violations Noted

**Wood Shop**

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water faucet leaking at sink

*Hallway*

105 CMR 451.350

Structural Maintenance: Ceiling leaking

*Assembly Room*

No Violations Noted

*Utility Closet # C2-10*

No Violations Noted

*Inmate Bathroom # C2-11*

No Violations Noted

*Staff Office # C2-16*

No Violations Noted

*Staff Office Bathroom*

No Violations Noted

**MODULAR UNITS**

**South 1**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

No Violations Noted

**Common Area***Day Room*

No Violations Noted

*Medication Room*

Unable to Inspect – Locked

*Exam Room*

No Violations Noted

*Back Room*

No Violations Noted

**Dorm Hallway***Dorms*

No Violations Noted

*Utility Closet*

No Violations Noted

*East Bathroom*

105 CMR 451.123\*

Maintenance: Soap scum on shower curtains in showers # 1-5

*West Bathroom*

105 CMR 451.123

Unable to Inspect Showers – Occupied  
Maintenance: Wall vent dusty

**South 2****Staff Area***Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

**Common Area***Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Rooms*

No Violations Noted

**Dorm Hallway***Dorms*

No Violations Noted

*Utility Closet*

No Violations Noted

*East Bathroom*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Sink # 5 and 6 out-of-order

Maintenance: Wall vent dusty outside of showers

Maintenance: Soap scum on shower curtains in shower # 1 and 2

*West Bathroom*

105 CMR 451.123

105 CMR 451.123

Maintenance: Wall vent dusty outside of showers

Maintenance: Soap scum on shower curtains in showers # 1-5

**North 1**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Conference Room*

No Violations Noted

**Common Area**

*Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Room*

No Violations Noted

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

105 CMR 451.353

Interior Maintenance: Strong noxious smell

*East Bathroom*

Unable to Inspect – Occupied

*West Bathroom*

Unable to Inspect – Occupied

**North 2**

**Staff Area**

*Staff Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Conference Room*

No Violations Noted

**Common Area**

*Day Room*

No Violations Noted

*Old Laundry Area*

No Violations Noted

*Back Room*

No Violations Noted

**Dorm Hallway**

*Dorms*

No Violations Noted

*Utility Closet*

105 CMR 451.353\*

Interior Maintenance: Floor damaged

105 CMR 451.353\*

Interior Maintenance: Wall damaged

*East Bathroom*

105 CMR 451.123

Unable to Inspect Showers – Under Construction

Maintenance: Sink # 5 not working properly

*West Bathroom*

Unable to Inspect – Occupied

**COMMUNITY TRANSITION HOUSE**

**1<sup>st</sup> Floor**

*Kitchen*

No Violations Noted

*Living Area*

No Violations Noted

*Bathroom/Laundry*

No Violations Noted

**2<sup>nd</sup> Floor**

*Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling paint peeling above showers

*Bedrooms*

No Violations Noted

**Basement**

No Violations Noted

## **Observations and Recommendations**

1. The inmate population was 528 at the time of inspection.
2. At the time of inspection, the steam was shut down by the complex power plant for maintenance; this provides hot water throughout the facility. The Department was unable to test the dishwasher as the sanitizing temperatures are achieved via a steam booster. During the shut down, the facility was using paper products and the 3-bay sinks in the food service areas.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH  
Steven Hughes, Director, CSP, BEH  
Jay Youmans, Director of Government Affairs  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Carol Higgins O'Brien, Commissioner, DOC  
Paul Gordon, EHSO/FSO  
Daniel Quinn, Director of Engineering  
Eric J. Badger, CHO, Health Agent, Bridgewater Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS