

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-828-7703

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

March 1, 2016

Steven O'Brien, Superintendent Massachusetts Treatment Center 30 Administration Road Bridgewater, MA 02324

Re: Facility Inspection - Massachusetts Treatment Center, Bridgewater

Dear Superintendent O'Brien:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Massachusetts Treatment Center on February 18 and 19, 2016 accompanied by Kenneth Finn and Paul Gordon, Environmental Health and Safety/Fire Safety Officers. Violations noted during the inspection are listed below including 43 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Front Lobby

Waiting Area 105 CMR 451.350

Structural Maintenance: Ceiling water damaged

Mail Room

Unable to Inspect - Locked

Men's Bathroom

No Violations Noted

Women's Bathroom 105 CMR 451.123*

Maintenance: Ceiling vent dusty

Administration Area

Utility Closet # A2-52

No Violations Noted

Utility Closet # A3-29

No Violations Noted

Main Area

105 CMR 451.353* Interior Maintenance: Ceiling tiles damaged 105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged 105 CMR 451.353* Interior Maintenance: Ceiling tiles missing Structural Maintenance: Ceiling leaking 105 CMR 451.350*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Handicapped Bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water damaged

Men's Bathroom

No Violations Noted

Women's Bathroom

No Violations Noted

Control Area

Roll Call Room

No Violations Noted

Men's Locker Room

No Violations Noted

Women's Locker Room

No Violations Noted

Control Room # A2-40

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Control Room Bathroom

No Violations Noted

Central Tower

105 CMR 451.353* Interior Maintenance: Window pane cracked Interior Maintenance: Window latch broken 105 CMR 451.353* 105 CMR 451.350* Structural Maintenance: Four windows broken

105 CMR 451.353* Interior Maintenance: Air conditioning unit missing cover

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic covering window

Booking

No Violations Noted

Investigations # A1-27

No Violations Noted

Inmate Bathroom # A2-46

105 CMR 451.123 Maintenance: Ceiling vent dusty

Strip Room # A2-45 105 CMR 451.350

Structural Maintenance: Ceiling damaged

Visiting Room

No Violations Noted

Children's Day Room

No Violations Noted

Conference Rooms

No Violations Noted

Toxic Caustic Closet

No Violations Noted

Fire Safety Room

No Violations Noted

Central Laundry

No Violations Noted

Archives

No Violations Noted

Therapy Room # A1-19

No Violations Noted

A Units

A Control

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

105 CMR 451.130 Plumbing: Sink faucet loose

Control Bathroom

No Violations Noted

A1 Unit

Common Area

No Violations Noted

Slop Sink # A1-1

No Violations Noted

Utility Closet # AG-2

No Violations Noted

Utility Closet # AM-2

No Violations Noted

2nd Floor Showers

105 CMR 451.123 Maintenance: Floor paint damaged in shower # AM-13

1st Floor Showers

105 CMR 451.123 Maintenance: Floor paint damaged in shower # AG-12 and AG-13

Cells

105 CMR 451.350

Structural Maintenance: Window not weathertight, plastic covering window in cell # 14

A2 Unit

Common Area

105 CMR 451.353

Interior Maintenance: Floor paneling missing outside showers

Classroom # A1-8

No Violations Noted

Utility Closet

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

2nd Floor Showers

Unable to Inspect - Occupied

1st Floor Showers

105 CMR 451.123 105 CMR 451.123 Maintenance: Door frame rusted and damaged in shower # AG-36

Maintenance: Floor paint damaged in shower # AG-36

Cells

105 CMR 451.350* 105 CMR 451.350 Structural Maintenance: Ceiling damaged in cell #11, 12, 13, and 14

Structural Maintenance: Ceiling damaged in cell # 9

 $\mathbb{P}S$

No Violations Noted

IPS Interview

No Violations Noted

Utility Closet

No Violations Noted

Bathroom # *A1-40*

No Violations Noted

Booking

No Violations Noted

Health Service Unit

Biohazard Room # A1-23

No Violations Noted

Men's Bathroom # A1-47

No Violations Noted

Medication Room # A1-35

No Violations Noted

Administrative Assistant Room # AI-36

No Violations Noted

Dentist's Office # A1-37

X-Ray Room # A1-46

No Violations Noted

Main Area

No Violations Noted

Break Room # A1-65

No Violations Noted

Nurse Practitioner's Office

No Violations Noted

Medical Records Room

No Violations Noted

Patient Bathroom # A1-69

No Violations Noted

Exam Room # A1-58

No Violations Noted

Utility Closet # A1-68 105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Exam Room # A1-49

No Violations Noted

Officer's Area

No Violations Noted

Women's Bathroom

No Violations Noted

Therapy Suite

105 CMR 451.353 105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged Interior Maintenance: Ceiling tiles missing

Offices

No Violations Noted

Utility Closet

No Violations Noted

Men's Bathroom

105 CMR 451.123*

Maintenance: Sink faucet leaking

Women's Bathroom

No Violations Noted

B Units

B Control

No Violations Noted

Control Bathroom

B1 Unit

Common Area

105 CMR 451.350

Structural Maintenance: Window cracked

Utility Closet # B1-1

No Violations Noted

Therapy Room # B1-3

105 CMR 451.350

Structural Maintenance: Ceiling damaged

2nd Floor Showers

105 CMR 451.123

Maintenance: Floor paint damaged in shower # BM-13

1st Floor Showers

No Violations Noted

Cells

No Violations Noted

B2 Unit

Common Area

105 CMR 451.350

Structural Maintenance: Ceiling damaged near cell #8

Utility Closet # B1-11

No Violations Noted

Utility Closet # BG-50

No Violations Noted

2nd Floor Showers

105 CMR 451.123 105 CMR 451.123

Maintenance: Wall tile damaged in shower # BM-36

Maintenance: Ceiling paint peeling in shower # BM-36

1st Floor Showers

No Violations Noted

Cells

105 CMR 451.350

Structural Maintenance: Ceiling damaged in cell # 24, 25, and 26

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic covering window in cell # 1

and 15

Maintenance Corridor

Maintenance Workshop # B1-62

No Violations Noted

Bulk Storage # EI-59

No Violations Noted

Staff Bathroom # B1-76

105 CMR 451.123

Maintenance: Ceiling vent dusty

Store Room # B1-75

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Flammable Storage # B1-63

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Tool Crib Room # B1-74

No Violations Noted

Canteen Room

FC 6-501.11* FC 6-404.11* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged Location and Placement; Distressed Merchandise: Dented cans not properly segregated

Barber Shop

No Violations Noted

Food Service

South-Side Dining Area

FC 6-501.11* FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing Maintenance and Operation; Repairing: Facility not in good repair, floor cracked

North-Side Dining Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

Kitchen

3-Bay Sink Area FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling return vents

dusty

Rinse/Dishwashing Area

No Violations Noted

Serving Area

No Violations Noted

Cooler # 6/Freezer Unit

FC 3-305.11(A)(2) FC 6-501.12(A) Preventing Contamination from Premises: Food exposed to dust, cooler fans dusty Maintenance and Operation; Cleaning: Facility not cleaned properly, cooler walls dirty

Dry Storage

FC 4-202.16

Design and Construction, Nonfood-Contact Surfaces: Nonfood-contact surfaces not

designed and constructed to allow easy cleaning and maintenance, unfinished wood

shelves in cabinet

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, cabinet shelves

dirty

Recycling Area

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Outer door not weather and

vermin tight

Office

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, window broken

Hoods

Utility/Toxic Closet

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint peeling

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling water

damaged

Inmate Bathroom

No Violations Noted

Swill Room

No Violations Noted

Staff Food Service

Dining Area FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

Kitchen

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, refrigerator # 7 gaskets damaged

Prep Area

No Violations Noted

Storage Area

No Violations Noted

Gym

Main Area

105 CMR 451.350* Structural Maintenance: Ceiling leaking

105 CMR 451.353* Interior Maintenance: Floor surface damaged throughout 105 CMR 451.353* Interior Maintenance: Ceiling tiles missing in back corner

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain piped to bucket

Men's Staff Bathroom

Unable to Inspect - Occupied

Women's Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Utility Room

105 CMR 451.353 Interior Maintenance: Ceiling dirty

Office

No Violations Noted

C Units

C Control

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Control Bathroom

No Violations Noted

C1 Unit

Common Area

No Violations Noted

Utility Closet # CG-2

No Violations Noted

2nd Floor Showers

No Violations Noted

1st Floor Showers 105 CMR 451.123

Maintenance: Floor paint damaged in shower # CG-13

Cells

105 CMR 451.350

Structural Maintenance: Window not weathertight, plastic covering window in cell # 9

C2 Unit

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling left unfinished

Utility Closet

105 CMR 451.350

Structural Maintenance: Ceiling water damaged

2nd Floor Showers

105 CMR 451.123

Maintenance: Floor paint damaged in shower # CM-36

1st Floor Showers

No Violations Noted

Cells

105 CMR 451.350

Structural Maintenance: Window not weathertight, plastic covering window in cell # 10,

11, and 15

105 CMR 451.353

Interior Maintenance: Door window broken in cell # 10

D Units

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing outside of D Units

D Control

No Violations Noted

Control Bathroom

No Violations Noted

D1 Unit

Common Area

No Violations Noted

Utility Closet

2nd Floor Showers 105 CMR 451.123

Maintenance: Floor paint damaged in shower # DM-12

1st Floor Showers

105 CMR 451.123 Maintenance: Floor paint damaged in shower # DG-12 and DG-13

Cells

No Violations Noted

D2 Unit

Common Area 105 CMR 451.350

Structural Maintenance: Ceiling leaking near cell # 21

Utility Closet # D1-10

No Violations Noted

2nd Floor Showers 105 CMR 451.123

Maintenance: Ceiling paint peeling in shower # DM-36

1st Floor Showers

No Violations Noted

Cells

No Violations Noted

Chapel

105 CMR 451.353* Interior Maintenance: Ceiling tile missing

Minimum Privilege Area

Control

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

Control Bathroom

No Violations Noted

Main Area

Cells

No Violations Noted

Utility Closet

No Violations Noted

Closet # A2-25

No Violations Noted

Showers

Learning Area

105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged in hallway outside Learning Area

Hallway

105 CMR 451.353* 105 CMR 451.350* Interior Maintenance: Ceiling tile missing Structural Maintenance: Ceiling leaking

Library # 132-3

105 CMR 451.350*

Structural Maintenance: Ceiling leaking

Library Bathroom # B2-12

No Violations Noted

Library Storage # B2-13

No Violations Noted

Male Staff Bathroom 105 CMR 451.123

Maintenance: Ceiling water damaged

Female Staff Bathroom

No Violations Noted

Utility Closet # B2-28

105 CMR 451.350*

Structural Maintenance: Large hole in ceiling

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

105 CMR 451.353

Interior Maintenance: Unknown liquid substance in trash can

Toxic/Caustic Closet # B2-29

Unable to Inspect - Locked

Inmate Bathroom # B2-16

No Violations Noted

Industry Operations

Print Shop

No Violations Noted

Art Room

No Violations Noted

Wood Shop

Hallway

105 CMR 451.350*

Structural Maintenance: Ceiling leaking

Assembly Room

No Violations Noted

Utility Closet # C2-10

No Violations Noted

Inmate Bathroom # C2-11

Staff Office # C2-16

No Violations Noted

Staff Office Bathroom

No Violations Noted

MODULAR UNITS

105 CMR 451.350

Structural Maintenance: Exterior door window broken

South 1

Staff Area

Staff Bathroom

No Violations Noted

Offices

No Violations Noted

Staff Break Room

No Violations Noted

Common Area

Day Room

105 CMR 451.353

Interior Maintenance: Two table tops damaged

Medication Room

Unable to Inspect - Locked

Exam Room

Unable to Inspect - Locked

Back Rooms

No Violations Noted

Dorm Hallway

Dorms

No Violations Noted

Utility Closet

No Violations Noted

East Bathroom

105 CMR 451.123* 105 CMR 451.123 Maintenance: Soap scum on shower curtains in showers # 1-5

Maintenance: Wall vent dusty in shower area

West Bathroom

Unable to Inspect Shower #5 - Occupied

105 CMR 451.123

Maintenance: Soap scum on shower curtains in showers # 1-4

South 2

Staff Area

Staff Bathroom

No Violations Noted

Staff Break Room

No Violations Noted

Common Area

Day Room

No Violations Noted

Old Laundry Area

No Violations Noted

Back Rooms

No Violations Noted

Dorm Hallway

Dorms

No Violations Noted

Utility Closet

No Violations Noted

East Bathroom

105 CMR 451.123 Maintenance: Sink # 5 missing hot water faucet

105 CMR 451.123 Maintenance

Maintenance: Soap scum on shower curtains in shower # 1-5

West Bathroom

105 CMR 451.123 Maintenance: Urinal # 2 out-of-order

105 CMR 451.123 Maintenance: Shower # 1 missing shower head

Maintenance: Soap scum on shower curtains in shower # 1, 2, 4, and 5

105 CMR 451.123 Maintenance: Shower # 3 missing shower curtain 105 CMR 451.123 Maintenance: Wall vent dusty in shower area

North 1

Staff Area

Staff Bathroom

No Violations Noted

Staff Break Room

No Violations Noted

Conference Room

No Violations Noted

Common Area

Day Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain not working properly

Old Laundry Area

No Violations Noted

Back Rooms

No Violations Noted

Dorm Hallway

Dorms

No Violations Noted

Utility Closet

105 CMR 451.353

Interior Maintenance: Drain cover not secure

East Bathroom

105 CMR 451.123

Maintenance: Wall paint damaged in shower area

105 CMR 451.123

Maintenance: Walls and floors not easily cleanable in showers, patch work done in

shower # 1-4

105 CMR 451.123 105 CMR 451.123 Maintenance: Unfinished wood above showers

Maintenance: Toilet partitions damaged at bottom

West Bathroom

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 5

North 2

Staff Area

Staff Bathroom

Unable to Inspect - Occupied

Staff Break Room

No Violations Noted

Conference Room

No Violations Noted

Common Area

Day Room

No Violations Noted

Old Laundry Area

No Violations Noted

Back Room

No Violations Noted

Dorm Hallway

Dorms

No Violations Noted

Utility Closet

East Bathroom

Unable to Inspect - Occupied

West Bathroom

Unable to Inspect - Occupied

VEHICLE TRAP TOWER

No Violations Noted

REAR TOWER

No Violations Noted

COMMUNITY TRANSITION HOUSE

1st Floor

Kitchen

No Violations Noted

Living Area

No Violations Noted

Bathroom/Laundry

No Violations Noted

2nd Floor

Bathroom

No Violations Noted

Bedrooms

No Violations Noted

Basement

No Violations Noted

Observations and Recommendations

1. The inmate population was 509 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Marian Robertson

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O'Brien, Commissioner, DOC

Paul Gordon, EHSO/FSO

Kenneth Finn, EHSO/FSO

Daniel Quinn, Director of Engineering

Eric J. Badger, CHO, Health Agent, Bridgewater Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit