

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

# The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-828-7703

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

April 19, 2017

Steven J. O'Brien, Superintendent Massachusetts Treatment Center 30 Administration Road Bridgewater, MA 02324

Re: Facility Inspection - Massachusetts Treatment Center, Bridgewater

Dear Superintendent O'Brien:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Massachusetts Treatment Center on March 22 and 23, 2017 accompanied by Kenneth Finn, Environmental Health and Safety/Fire Safety Officer. Violations noted during the inspection are listed below including 96 repeat violations:

## HEALTH AND SAFETY VIOLATIONS

(\* indicates conditions documented on previous inspection reports)

#### Front Lobby

*Waiting Area* 105 CMR 451.350\*

Structural Maintenance: Ceiling water damaged

Mail Room

No Violations Noted

Male Bathroom 105 CMR 451.123\*

Maintenance: Ceiling vent dusty

Female Bathroom 105 CMR 451.123\*

Maintenance: Ceiling vent dusty

## Administration Area

Utility Closet # A2-52

Utility Closet # A3-29

No Violations Noted

Main Area

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged
105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

Handicapped Bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water damaged

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

<u>Control Area</u>

Roll Call Room

Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, food vending machine tray dirty

Male Locker Room

105 CMR 451.123 Maintenance: Caulking damaged around sinks

Female Locker Room

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty 105 CMR 451.353 Interior Maintenance: Ceiling tile missing

Control Room # A2-40

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged 105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

Control Room Bathroom

No Violations Noted

Central Tower

105 CMR 451.353\* Interior Maintenance: Window pane cracked 105 CMR 451.353\* Interior Maintenance: Window latch broken 105 CMR 451.350\* Structural Maintenance: Four windows broken

105 CMR 451.350\* Structural Maintenance: Window not weathertight, plastic covering window

Inmate Bathroom # A2-46

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged outside bathroom

*Strip Room # A2-45* 

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

Visiting Room

No Violations Noted

Children's Day Room

Conference Rooms

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

Toxic/Caustic Closet

No Violations Noted

Fire Safety Room

No Violations Noted

Central Laundry

No Violations Noted

Archives

No Violations Noted

Therapy Room # A1-19

No Violations Noted

Utility Closet # A1-11

No Violations Noted

A Units

A Control

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink faucet loose

Control Bathroom

No Violations Noted

A1 Unit

Common Area

105 CMR 451.353\* Interior Maintenance: Ceiling surface damaged

105 CMR 451.350\* Structural Maintenance: Window cracked near stairs

Slop Sink # A1-1

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

*Utility Closet* # *AG-2* 

No Violations Noted

Utility Closet # AM-2

No Violations Noted

2<sup>nd</sup> Floor Showers Unable to Inspect Shower # AM-13 – In Use

No Violations Noted

1<sup>st</sup> Floor Showers

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # AG-13

Cells

105 CMR 451.353 Interior Maintenance: Floor surface damaged in cell # 11 and 12

#### A2 Unit

Common Area

105 CMR 451.353\* I

105 CMR 451.353

Interior Maintenance: Floor paneling missing outside 1st floor showers

Interior Maintenance: Ceiling surface damaged in main area

Classroom # A1-8

No Violations Noted

Utility Closet

No Violations Noted

2<sup>nd</sup> Floor Showers

105 CMR 451.123

Maintenance: Floor paint peeling in shower # AM-35

1<sup>st</sup> Floor Showers

105 CMR 451.123\* 105 CMR 451.123 Maintenance: Floor cracked in shower # AG-35 Maintenance: Floor paint peeling in shower # AG-35

105 CMR 451.123 Maintenar

Maintenance: Door frame rusted in shower # AG-36

Cells

105 CMR 451.350\* 105 CMR 451.350 Structural Maintenance: Ceiling damaged in cell # 13 Structural Maintenance: Ceiling damaged in cell # 11 Interior Maintenance: Floor tiles missing in cell # 4 and 6

105 CMR 451.353\* 105 CMR 451.353

Interior Maintenance: Baseboard damaged outside cell # 28

**PS** 

No Violations Noted

IPS Interview

Unable to Inspect - In Use

Utility Closet

No Violations Noted

Bathroom # A1-40

No Violations Noted

Booking

No Violations Noted

**Health Service Unit** 

Biohazard Room # A1-23

No Violations Noted

Male Bathroom # A1-47

No Violations Noted

Medication Room # A1-35

No Violations Noted

Administrative Assistant Room # AI-36

Dentist's Office # A1-37

Unable to Inspect - In Use

X-Ray Room # A1-46

No Violations Noted

Main Area

No Violations Noted

Break Room # A1-65

No Violations Noted

Nurse Practitioner's Office # A1-58

No Violations Noted

Medical Records Room # A1-60

No Violations Noted

Patient Bathroom # A1-69

No Violations Noted

Exam Room # A1-58

105 CMR 451.126 Hot

Hot Water: Hot water temperature recorded at 100°F

Utility Closet # A1-68

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

Exam Room # A1-49

No Violations Noted

Officer's Area

No Violations Noted

Female Bathroom # A1-48

No Violations Noted

Chemical Closet # B1-13

No Violations Noted

**Therapy Suite** 

105 CMR 451.353\* 105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged Interior Maintenance: Ceiling tiles missing

Offices

No Violations Noted

Utility Closet

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

**B** Units

105 CMR 451,353\*

Interior Maintenance: Ceiling tiles damaged outside B Units

**B** Control

No Violations Noted

Control Bathroom

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

**B1** Unit

Common Area

105 CMR 451.350\*

Structural Maintenance: Window cracked near washer and dryer units

Utility Closet # B1-1

105 CMR 451.353

Interior Maintenance: Pipe insulation damaged

*Therapy Room # B1-2 & B1-3* 

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged in room # B1-3

2<sup>nd</sup> Floor Showers

No Violations Noted

1st Floor Showers

105 CMR 451.123

Maintenance: Floor paint damaged in shower # BG-13

Cells

No Violations Noted

**B2** Unit

Common Area

No Violations Noted

Utility Closet # B1-11

No Violations Noted

Utility Closet # BG-50

No Violations Noted

2<sup>nd</sup> Floor Showers

Unable to Inspect - In Use

1st Floor Showers

No Violations Noted

Cells

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged and covered with plastic in cell # 24, 25, and

26

105 CMR 451.353

Interior Maintenance: Ceiling surface damaged in cell # 27 and 29

105 CMR 451.353

Interior Maintenance: Floor surface damaged in cell #9

**Maintenance Corridor** 

Maintenance Workshop # B1-62

No Violations Noted

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Bulk Storage # EI-59

No Violations Noted

Staff Bathroom # B1-76

105 CMR 451.123

Maintenance: Caulking damaged around sinks

Store Room # B1-75

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

Flammable Storage # B1-63

Unable to Inspect - Locked

Tool Crib Room # B1-74

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave dirty

Canteen Room

No Violations Noted

**Barber Shop** 

No Violations Noted

**Food Service** 

South-Side Dining Area

FC 6-501.11\* FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged

on far right of dining area

North-Side Dining Area

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

Kitchen

3-Bay Sink Area

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, faucet leaking

Rinse/Dishwashing Area

FC 6-501.12(A)\*

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty under

table, possible mold and/or mildew

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, warewash machine must be filled manually

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, soap dispensing system in warewash machine not functioning properly

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, warewash machine not meeting appropriate sanitizing temperature

Serving Area

No Violations Noted

Cooler # 6/Freezer Unit

FC 3-305.11(A)(2)\*

Preventing Contamination from Premises: Food exposed to dust, cooler fans dusty

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FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, cookies

on trays not appropriately covered

Preventing Food and Ingredient Contamination: Preventing cross contamination, cereal FC 3-302.11(A)(4)

not appropriately covered

Dry Storage

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged FC 6-501.11\*

Protection of Clean Items, Storing: Single-service items not protected from

contamination, utensils left uncovered

Recycling Area

FC 4-903.11(A)(2)

No Violations Noted

Office

No Violations Noted

Hoods

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

and missing near kettles

Utility/Toxic Closet

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint peeling FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling water

damaged

FC 6-501.16 Maintenance and Operation; Cleaning: Wet mop stored in bucket

Maintenance and Operation; Cleaning: Facility not cleaned properly, mobile fan dusty FC 6-501.12(A)

Inmate Bathroom

No Violations Noted

Swill Room

No Violations Noted

**Staff Food Service** 

Dining Area

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling tiles missing

Kitchen

Prep Area

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the

food and container line, scoop stored in food on prep table

Storage Area

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers, prepared

food not dated in refrigerator # 1

<u>Gym</u>

Main Area

105 CMR 451.353\* Interior Maintenance: Floor surface damaged throughout 105 CMR 451,353\* Interior Maintenance: Ceiling tiles missing in back corner

Male Staff Bathroom 105 CMR 451.123

Maintenance: Shower floor damaged

105 CMR 451.123

Maintenance: Caulking damaged around sinks

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Utility Room

No Violations Noted

Office

No Violations Noted

C Units

C Control

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, toaster oven dirty

Control Bathroom

No Violations Noted

C1 Unit

Common Area

105 CMR 451.353 Interior Maintenance: Ceiling surface damaged

105 CMR 451.350 Structural Maintenance: Ceiling leaking

*Utility Closet # CG-2* 

No Violations Noted

2<sup>nd</sup> Floor Showers

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # CM-13

1st Floor Showers

No Violations Noted

Cells

No Violations Noted

C2 Unit

Common Area

105 CMR 451.353 Interior Maintenance: Ceiling surface damaged

105 CMR 451.350 Structural Maintenance: Ceiling leaking

Utility Closet

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

2<sup>nd</sup> Floor Showers

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # CM-36

1<sup>st</sup> Floor Showers 105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # CG-35 and CG-36

Cells

105 CMR 451.353\* 105 CMR 451.353 Interior Maintenance: Door window broken in cell # 10 and 11 Interior Maintenance: Floor surface damaged outside cell # 9

**D** Units

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing outside of D Units

Utility Closet # D1-12

No Violations Noted

**D** Control

No Violations Noted

Control Bathroom

No Violations Noted

D1 Unit

Common Area

105 CMR 451.350\* 105 CMR 451.350\* Structural Maintenance: Ceiling damaged at entrance Structural Maintenance: Window cracked near cell # 1

105 CMR 451.350

Structural Maintenance: Ceiling leaking

Utility Closet

No Violations Noted

Therapy Room # D1-3

105 CMR 451.353\*

Interior Maintenance: Ceiling damaged

2<sup>nd</sup> Floor Showers

No Violations Noted

1st Floor Showers

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # DG-12 and DG-13

Cells

No Violations Noted

D2 Unit

Common Area

105 CMR 451.353\*

Interior Maintenance: Floor tiles missing outside of 1st floor showers

Utility Closet # D1-10

105 CMR 451.353

Interior Maintenance: Ceiling surface damaged

2<sup>nd</sup> Floor Showers 105 CMR 451.123

Unable to Inspect Shower # DM-36 Out-of-Order Maintenance: Floor paint peeling in shower # DM-35 Maintenance: Door frame rusted in shower # DM-35

105 CMR 451.123 105 CMR 451.123

Maintenance: Mold on ceiling in shower # DM-35

1<sup>st</sup> Floor Showers

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # DG-35 and DG-36

105 CMR 451.123\*

Maintenance: Door frame rusted in shower DG-36

Cells

No Violations Noted

Chapel

105 CMR 451.353\*

Interior Maintenance: Ceiling tile missing

Minimum Privilege Unit

Control

105 CMR 451.353

Interior Maintenance: Ceiling tile damaged

Control Bathroom

No Violations Noted

Main Area

Utility Closet

No Violations Noted

Closet # A2-25

No Violations Noted

Showers

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1

Maintenance: Soap scum on walls in shower # 1 and 2

Cells

No Violations Noted

Library # 132-3

No Violations Noted

Library Bathroom # B2-12

No Violations Noted

Library Storage # B2-13

No Violations Noted

**Learning Center** 

Hallway

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.123\*

Maintenance: Ceiling water damaged

Utility Closet # B2-28

No Violations Noted

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Toxic/Caustic Closet # B2-29

No Violations Noted

Bathroom # B2-34

No Violations Noted

Inmate Bathroom # B2-16

No Violations Noted

**Industry Operations** 

Print Shop

No Violations Noted

Art Room

No Violations Noted

Wood Shop

No Violations Noted

Hallway

105 CMR 451.350\*

Structural Maintenance: Ceiling leaking

Assembly Room

No Violations Noted

Utility Closet # C2-10

No Violations Noted

Inmate Bathroom # C2-11

No Violations Noted

Staff Office # C2-16

No Violations Noted

Staff Office Bathroom

No Violations Noted

# **MODULAR UNITS**

## South 1

## Staff Area

Staff Bathroom

105 CMR 451.123

Maintenance: Light out

Offices

No Violations Noted

Staff Break Room

Common Area

Day Room

No Violations Noted

Medication Room

No Violations Noted

Exam Room

No Violations Noted

Back Rooms

No Violations Noted

Dorm Hallway

Dorms

No Violations Noted

Utility Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

East Bathroom

105 CMR 451.123\*

Maintenance: Soap scum on shower curtains in shower # 1-5

105 CMR 451.123 105 CMR 451.123 Maintenance: Mold on ceiling Maintenance: Wall vents dusty

West Bathroom

105 CMR 451.123\*

Maintenance: Soap scum on shower curtains in shower # 1-5

105 CMR 451.123\*

Maintenance: Wall vents dusty

South 2

Staff Area

Staff Bathroom

105 CMR 451.123

Maintenance: Light out

Staff Break Room

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Common Area

Day Room

No Violations Noted

Old Laundry Area

No Violations Noted

Back Rooms

No Violations Noted

Dorm Hallway

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Dorms

No Violations Noted

Utility Closet

No Violations Noted

East Bathroom

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1-5

105 CMR 451.123\* Maintenance: Ceiling vents dusty

105 CMR 451.123 Maintenance: Mold on walls outside showers

West Bathroom

105 CMR 451.123 Maintenance: Urinal out-of-order

105 CMR 451.123 Maintenance: Wall vents dusty outside showers

North 1

Staff Area

Staff Bathroom

No Violations Noted

Staff Break Room

No Violations Noted

Conference Room

No Violations Noted

Common Area

Day Room

No Violations Noted

Old Laundry Area

No Violations Noted

Back Rooms

No Violations Noted

**Dorm Hallway** 

Dorms

No Violations Noted

Utility Closet

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

East Bathroom

105 CMR 451.123 Maintenance: Counter top damaged

105 CMR 451.123 Maintenance: Wall vent dusty outside showers

105 CMR 451.123 Maintenance: Shower surface damaged in shower # 1-5

West Bathroom

105 CMR 451.123\* Maintenance: Wall vent rusted in shower area 105 CMR 451.123\* Maintenance: Bottom of toilet partitions rusted

105 CMR 451.123 Maintenance: Wall vent dusty outside showers

## North 2

#### Staff Area

Staff Bathroom

Unable to Inspect - In Use

Staff Break Room

No Violations Noted

Conference Room

No Violations Noted

Common Area

Day Room

No Violations Noted

Old Laundry Area

No Violations Noted

Back Room

No Violations Noted

# **Dorm Hallway**

**Dorms** 

No Violations Noted

Utility Closet

105 CMR 451.353\* Interior Maintenance: Wall damaged 105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353\* Interior Maintenance: Drain cover not secure in slop sink

East Bathroom

105 CMR 451.123 Maintenance: Wall vent dusty outside showers 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-5

West Bathroom

105 CMR 451.123\* Maintenance: Unfinished wood bench in handicapped shower

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap seum on shower curtains in shower # 1

105 CMR 451.123 Maintenance: Wall vent dusty outside showers

**VEHICLE TRAP TOWER** 

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, utensils left uncovered

**REAR TOWER** 

105 CMR 451.350\* Structural Maintenance: Two windows cracked

#### **COMMUNITY TRANSITION HOUSE**

1st Floor

Kitchen

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, upper cabinet

damaged

Living Area

No Violations Noted

Bathroom/Laundry

No Violations Noted

2<sup>nd</sup> Floor

Bathroom

No Violations Noted

**Bedrooms** 

No Violations Noted

**Basement** 

No Violations Noted

# Observations and Recommendations

1. The inmate population was 512 at the time of inspection.

2. At the time of inspection, the warewash machine was not reaching the appropriate temperature and was not functioning properly. The Department recommended the kitchen use paper plates and utensils until the temperature was brought into compliance.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at <a href="www.mass.gov/dph/dcs">www.mass.gov/dph/dcs</a> and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Nicholas Gale

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Kenneth Finn, EHSO/FSO

Eric J. Badger, CHO, Health Agent, Bridgewater Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit