

MassHealth Services for People in Need of Behavioral Health Support

Executive Office of Health and Human Services

What Behavioral Health Services does MassHealth Cover?

Mental Health (& Substance Use Disorder)	Substance Use Disorder
<ul style="list-style-type: none">• Outpatient Services<ul style="list-style-type: none">• Outpatient behavioral health services• Community Behavioral Health Centers (CBHC)• Behavioral Health Urgent Care• Intensive outpatient treatment• Partial hospitalization and day treatment programs• Overnight Services<ul style="list-style-type: none">• Inpatient psychiatric care• 24-hr diversionary care settings	<ul style="list-style-type: none">• Outpatient Services<ul style="list-style-type: none">• Outpatient care (including Medication Assisted Treatment (MAT))• Intensive outpatient programs• Day treatment programs• Recovery support navigators and recovery coaches• Overnight Services<ul style="list-style-type: none">• Acute treatment services (detox programs)• Clinical stabilization services

Finding BH Providers

- **Behavioral Health Help Line (BHHL)**
- **The Massachusetts Behavioral Health Access (MABHA)** website helps both providers and individuals locate openings in mental health and substance use disorder services: <https://www.mabhaccess.com/>
- **Massachusetts Behavioral Health Partnership:** Find a Behavioral Health Provider: <https://providers.masspartnership.com/member/FindBHProvider.aspx>

MassHealth Service Access Options Most Helpful to People Experiencing Homelessness




Though there are a variety of services that people experiencing homelessness are eligible for, some are more accessible and more tailored to the needs of this population.

Community Behavioral Health Centers	Community Mental Health Centers	Behavioral Health Urgent Care	Community Partners	Behavioral Health Helpline	Community Support Program
<ul style="list-style-type: none">• Mobile crisis intervention 24/7/365 for youth and adults• 24 h crisis stabilization for youth and adults• Provide access to psychopharmacology for BH and SUD• Connects to resources for peer and family supports	<ul style="list-style-type: none">• Diagnostic services• Psychological testing• Short- and long-term therapy, including individual, group, couple, and family therapy• Medication visits	<ul style="list-style-type: none">• Provide integrated behavioral health services more urgently and with extended hours than traditional clinics	<ul style="list-style-type: none">• Care Coordination (including across state agencies)• Social Determinants of Health Resources Navigation	<ul style="list-style-type: none">• Provides warm handoffs to immediate crisis intervention, urgent, & routine services• Resources for other needs such as transportation, childcare, and food	<ul style="list-style-type: none">• Resource navigation• Referrals to transportation services, community-based resources, and more• Crisis planning

Non-exhaustive, for demonstrative purposes only

Historical and Structural Challenges in Behavioral Health



The Commonwealth has implemented recent legislation, policy reforms, and substantial public investment, despite these efforts further improvement is needed.

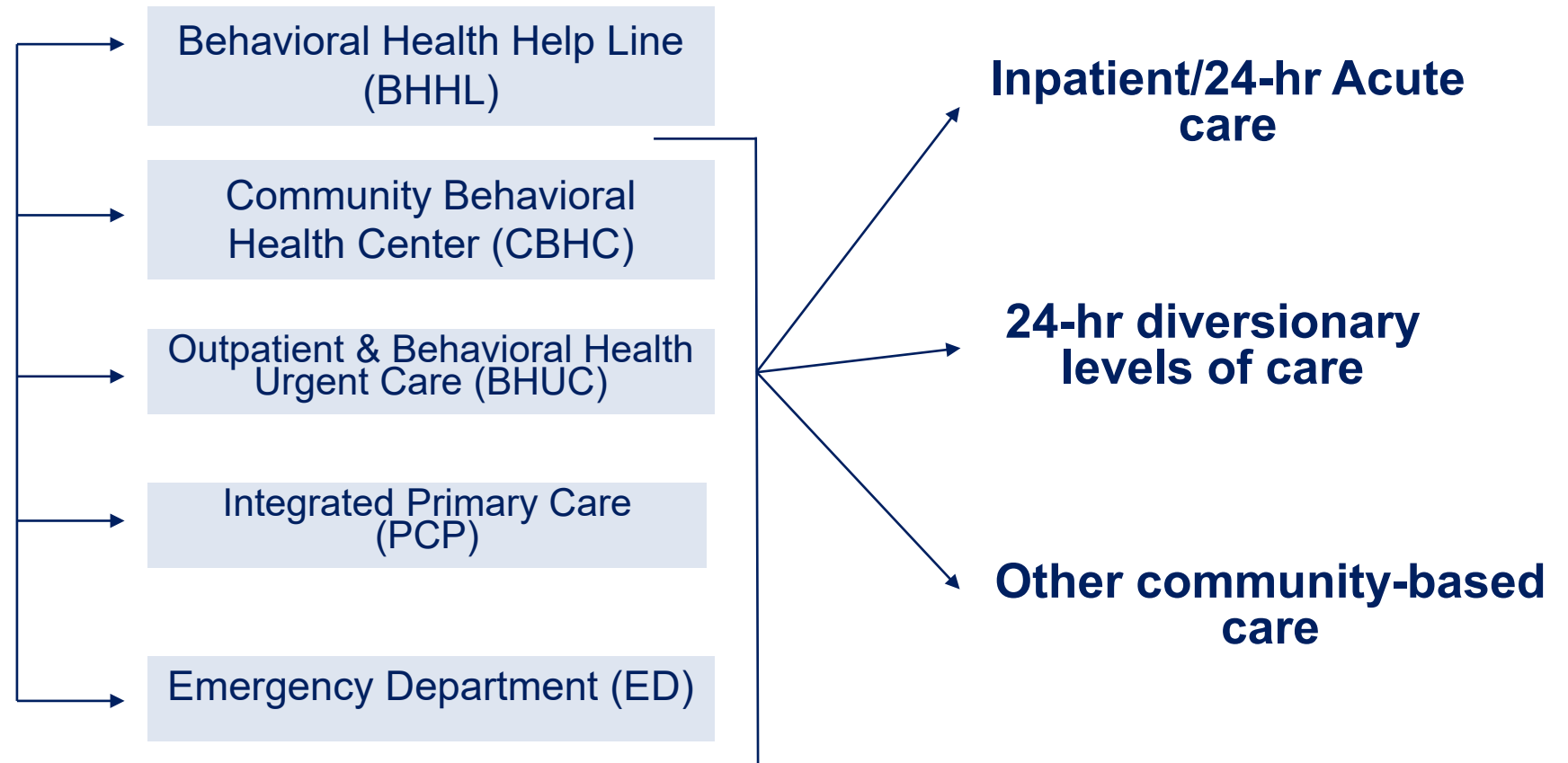
In statewide listening sessions, nearly 700 individuals, families, and others identified **challenges and gaps in the behavioral health system**:

- Too many people struggle to find the **right type of behavioral health treatment** and **clinical provider that accepts their insurance**.
- Too often **hospital emergency rooms are the entry point** into seeking behavioral health treatment.
- Individuals often **can't get mental health and addiction treatment at the same location**, even though mental health conditions and substance use disorder (SUD) often co-occur.
- **Culturally competent behavioral health care** for racially, ethnically and linguistically diverse communities can be difficult to find.
- These longstanding challenges were **exacerbated by the pandemic**.

The “Front Door” to Behavioral Health Care

The new Roadmap for Behavioral Health Reform improved access to care across the treatment system. Individuals now have a **centralized “front door” to treatment** through the **Behavioral Health Help Line**, with **several other entry points** that support **evaluation, stabilization and triage**.

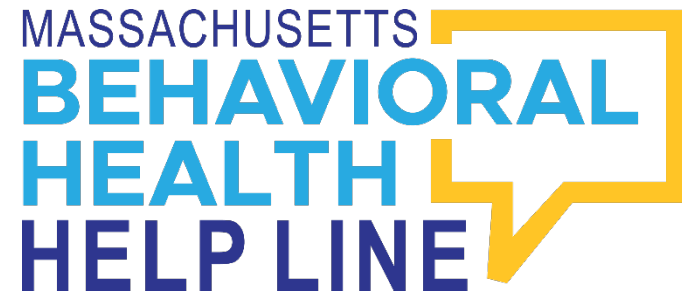
System Entry Points



Non-exhaustive, for demonstrative purposes only

Behavioral Health Help Line (BHHL)

The Help Line connects people directly to clinical help, anytime 24/7 through a chat or a phone line. Trained clinicians can help people **find the treatment they need, including crisis support.**



masshelpline.com | 833-773-2445 (BHHL)

**Call, text, or chat to access treatment,
24/7/365**

**Free and available
to anyone in the
Commonwealth of
Massachusetts**

**Live interpretation
in 200+
languages, with
resources for deaf
& hard of hearing**

**Provides warm
handoffs to
immediate crisis
intervention,
urgent, & routine
services**

**Resources for
other needs such
as transportation,
childcare,
and food**

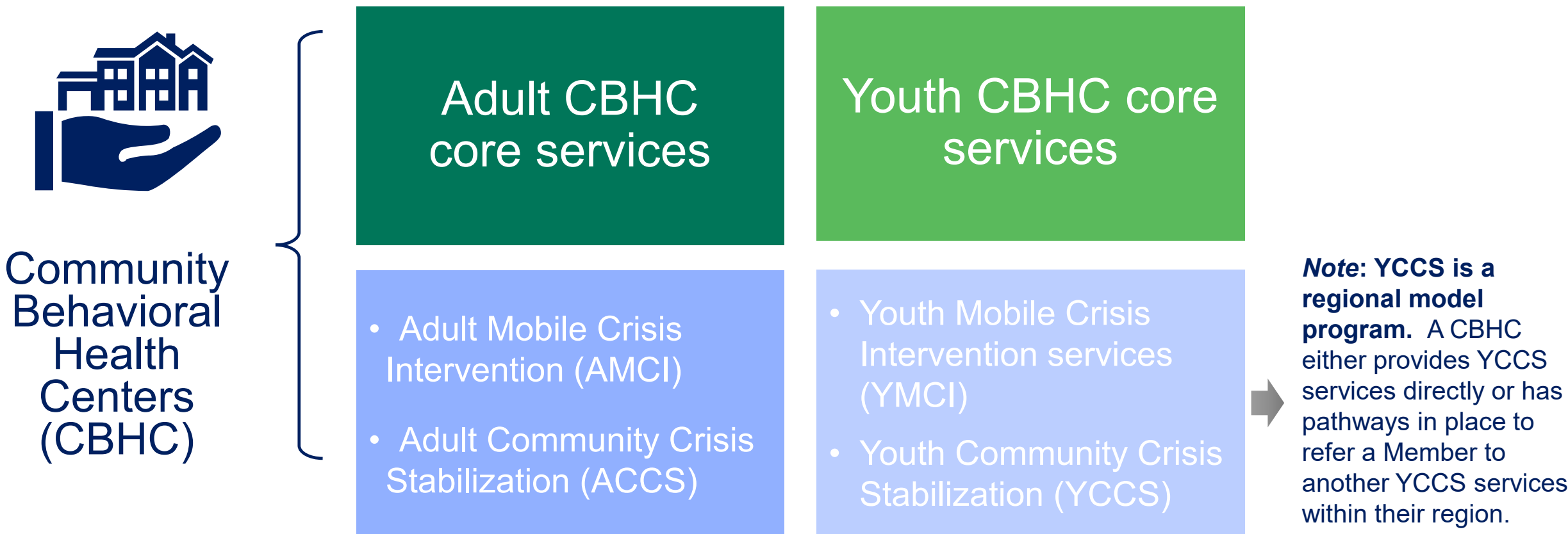
Behavioral Health Help Line: Key Elements



Community Behavioral Health Centers

A community location where a person’s needs **for mental health and substance use** can be assessed, **crisis and urgent services** provided, and **ongoing care is available** and/or referred elsewhere as needed. People can access crisis services 24/7 and get real-time urgent care.

Each CBHC must offer the following services:



Community Behavioral Health Centers: The Basics

Combine mobile crisis teams, crisis stabilization, and outpatient and urgent care for mental health and substance use

Mobile crisis intervention is available 24/7/365 to anyone and can be provided in the community, clinic, or via telehealth

24-hr crisis stabilization services are available for both youth and adults

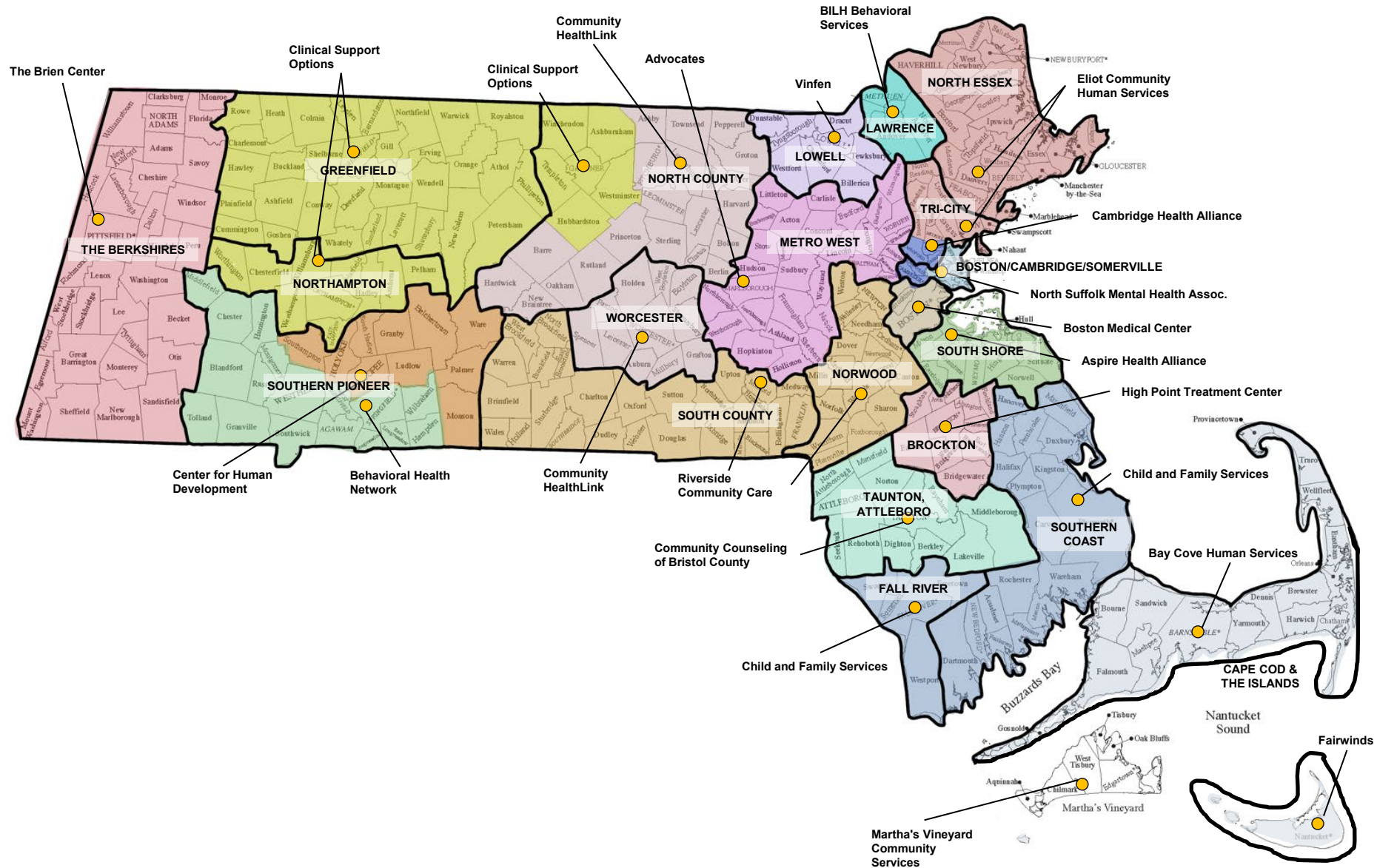
Provides same or next day access to evaluation and assessment, psychopharmacology, and MAT initiation services

Outpatient services include acute therapy using evidence-based practices that are tailored to the client's specific needs

Connects to resources for additional supports including peer and family supports

Community Behavioral Health Centers and their catchment areas

<https://www.mass.gov/community-behavioral-health-centers>



Community Mental Health Centers (CMHC)

Community Mental Health Centers (CMHC)s deliver comprehensive diagnostic and psychotherapeutic treatment services to people with behavioral health disorders and their families. A CMHC must have services available to treat a wide range of mental and emotional disorders and it must provide comprehensive diagnostic assessments for a wide range of problems.

Services	Access and Eligibility
<ul style="list-style-type: none">• Diagnostic services• Psychological testing• Short- and long-term therapy, including individual, group, couple, and family therapy• Medication visits• Psychotherapy for crisis/emergency services	<ul style="list-style-type: none">• Serve all Massachusetts residents, including those who are uninsured and/or have limited insurance

Behavioral Health Urgent Care (BHUC)

Behavioral Health Urgent Care (BHUC)s are Mental Health Centers that provide integrated mental health and addiction services more urgently and with extended hours than traditional clinics. MassHealth members with urgent behavioral health needs can be seen at a BH Urgent Care site. An “urgent BH need” may include changes in behavior or thoughts that cause distress and require immediate support through psychiatric evaluation or therapy.

Services	Access and Eligibility
<ul style="list-style-type: none">• BH Urgent Care gives members non-emergency access to more treatment services when and where they need them<ul style="list-style-type: none">• A same or next day evaluation• Psychopharmacology appointments and addiction medication evaluation within 72 hours of an initial evaluation• All other treatment appointments, including follow-up appointments, within 14 calendar days• Behavioral Health Urgent Care sites also offer extended hours on weekdays, as well as weekend hours.• Diagnostic services & Psychological testing• Short- and long-term therapy, including individual, group, couple, and family therapy• Medication visits• Psychotherapy for crisis/emergency services	<ul style="list-style-type: none">• Serve all Massachusetts residents, including those who are uninsured and/or have limited insurance• There are ~70 BHUCs across the state

Recovery coaches (RC) and recovery support navigators (RSN)

» **Recovery coaches (RC) and recovery support navigators (RSN):** As people who have experienced SUD recovery, RCs are in a unique position to serve as recovery guides and role models. They provide nonjudgemental problem solving, navigation, and advocacy to help members meet their recovery goals.

Recovery Coach	Recovery Support Navigators
<ul style="list-style-type: none">• Individuals currently in recovery who have lived experience with addiction and/or co-occurring mental health disorders and have been trained to help their peers with a similar experience.• They provide emotional and social support by:<ul style="list-style-type: none">• Developing a "wellness plan" with the member• Making at least five connections with the member over a 30-day period• <u>Eligibility:</u> Have a diagnosis of substance use disorder and/or co-occurring mental health disorders and must be "attempting to achieve and/or maintain recovery" <p>Sources: MassHealth Recovery Coach and Recovery Support Navigator Services</p>	<ul style="list-style-type: none">• Bachelor's level paraprofessional who provides care management and system navigation and support MassHealth members in accessing treatment services and community resources• Can help with:<ul style="list-style-type: none">• Accessing treatment services• Finding a residential bed• Facilitating warm hand-offs upon referral to other services and supports• Navigating insurance issues• <u>Eligibility:</u> Have a diagnosis of substance use disorder and/or co-occurring mental health disorders and are in need of further facilitation

Community Support Program (CSP)

Community Support Program (CSP) is part of a larger organization that provides behavioral health services and is licensed within the state of Massachusetts. CSPs provide services to members with mental health or SUD diagnoses, delivered by community-based staff.

Services	Eligibility and Access
<ul style="list-style-type: none">• Resource Navigation<ul style="list-style-type: none">• Assist with obtaining benefits, housing, and healthcare and linking members with support and services• Transportation<ul style="list-style-type: none">• Provide referrals for community-based transportation resources to and from medical and behavioral health appointments• Crisis Planning<ul style="list-style-type: none">• Collaborating with providers to develop crisis prevention or safety plans	<ul style="list-style-type: none">• The CSPs have an open-referral program; initial intake and referral forms can be sent to CSP providers• Once a client is accepted into a program, an employee will initiate contact within 24 hours of the approved referral



Community Partners Program 2023-2027

February 2025

What is the Community Partners Program?

The Community Partners (CP) Program is a program for community-based organizations contracted by MassHealth to provide enhanced Care Coordination to MassHealth Members with complex needs enrolled in Accountable Care Organizations (ACOs), Managed Care Organizations (MCOs), or with the Department of Mental Health (DMH).

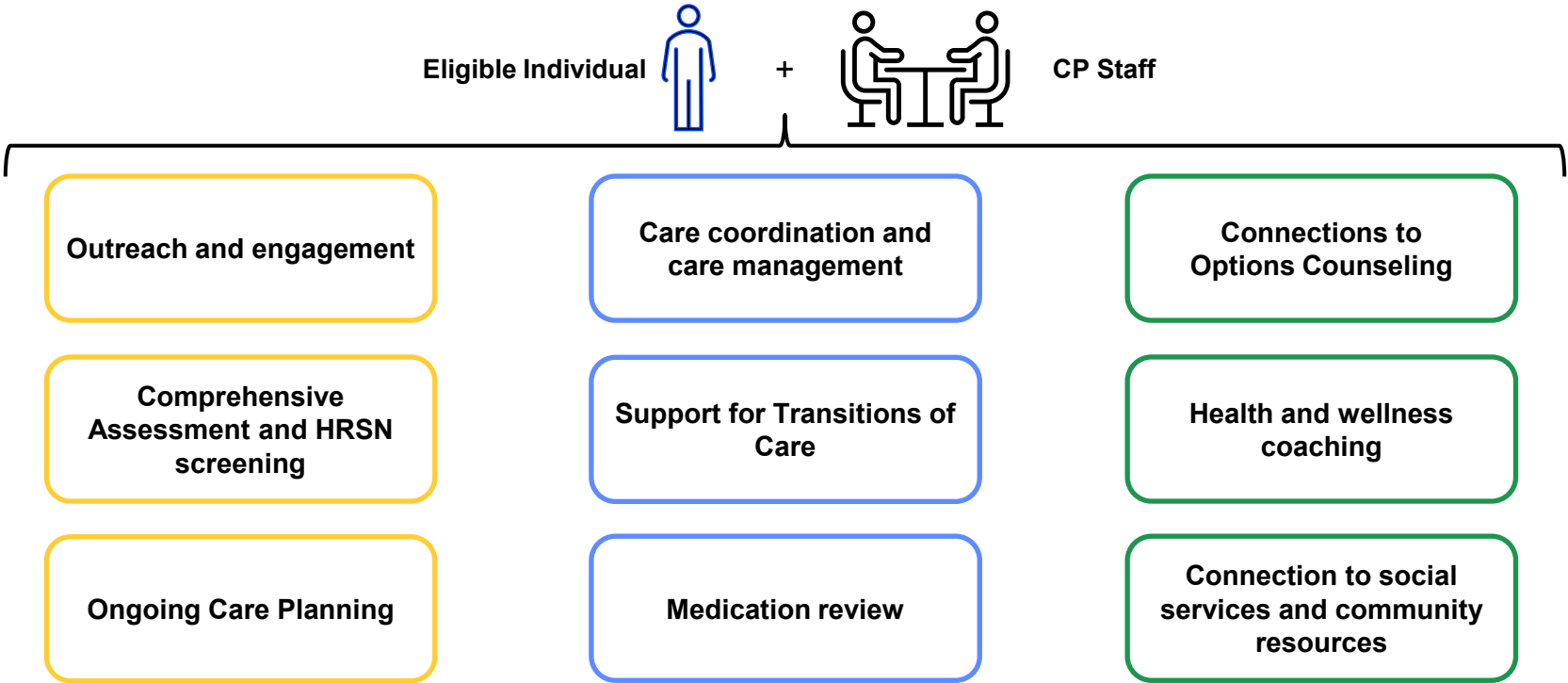
There are two types of CPs:

- **Behavioral Health Community Partners (BH CPs)**
 - Responsible for care management and coordination for members with significant BH needs, including Serious Mental Illness or Substance Use Disorders
 - Program may support up to 26,000 ACO/MCO Members
 - Supporting Members Ages 18-64
- **Long-Term Services and Supports Community Partners (LTSS CPs)**
 - Responsible for care management and coordination for Members with complex LTSS needs
 - Program may support up to 9,000 ACO/MCO Members
 - Supporting Members Ages 3-64

ACO and MCO members should contact their health plan for additional information about the CP program. For patients enrolled in the Department of Mental Health Adult Community Clinical Services (ACCS) program, you may contact the patient's ACCS site office to initiate referral into the CP Program. If the patient already receives services from a provider that is also a Community Partner, you can request their assistance with referrals into the CP Program.

CP Supports

The CP Program utilizes a **comprehensive care model (CP Supports)**. CPs are responsible for holistic care coordination and serve as the lead care coordination entities. Both types of CPs can provide both categories of services (for example, an LTSS CP connecting their enrollee to BH services). Placement in either a BH or and LTSS CP depends on which need(s) are more significant for the Member.



Appendix



Public Materials

EOHHS created a [Behavioral Health Roadmap Toolkit](#) which includes pre-made marketing materials and key information about Massachusetts' newest behavioral health services.



Overview of the BH Roadmap for Reform

<https://www.mass.gov/bhroadmap>



Printable informational and promotional materials

<https://www.mass.gov/info-details/printable-materials-behavioral-health-roadmap>



Social media materials

<https://www.mass.gov/info-details/social-media-materials-behavioral-health-roadmap>



List of CBHCs in Massachusetts, filterable by zip code

<https://www.mass.gov/community-behavioral-health-centers/locations>



Fact sheets and FAQs about the Behavioral Health Helpline and CBHCs

<https://www.mass.gov/info-details/fact-sheets-behavioral-health-roadmap>



Information on 988

<https://www.mass.gov/988>



Questions can be sent to

MassHealthOBHQuestions@mass.gov

Anyone can order free printed materials here:

<https://massclearinghouse.ehs.state.ma.us/category/BehavioralHealth.html>



Crisis System Restructuring to Improve Access to Behavioral Health Services

The Behavioral Health Roadmap seeks to streamline access to crisis services, including providing more options for treatment in community settings.

- **Universal access to a Behavioral Health Help Line and mobile crisis intervention**, allowing for increased access to treatment in community settings.
- New requirement for **acute hospitals with EDs to staff EDs sufficiently to conduct behavioral health crisis evaluations**, freeing up mobile crisis intervention teams to conduct more crisis evaluations in community settings.
- Community Behavioral Health Centers (CBHCs) with **additional medical capabilities to appropriately screen individuals for medical risk** so that more people can be safely treated for their behavioral health needs without going through an ED.
- EOHHS is working collaboratively with inpatient psychiatric hospitals to facilitate **direct admissions from CBHCs for individuals found to be at low medical risk**.
- **Payments** to acute hospitals to support provision of additional behavioral health supports to individuals experiencing an ongoing behavioral health crisis.
- Multi-year inpatient psychiatric payment reform moving toward **acuity-based payment methodology**.

Easier, more convenient access to behavioral health services in MA

Behavioral Health Help Line (BHHL)

(833) 773-BHHL

- ✓ Multi-lingual live response.
- ✓ Call, text, chat.
- ✓ 24/7/365.
- ✓ No insurance necessary.
- ✓ All ages.
- ✓ Mental health and addictions.
- ✓ Crisis identification and action when needed:
 - Dispatch Mobile Crisis Intervention.
 - 911 connection when needed.
 - Follow-up within 48 hours.
- ✓ Clinical assessment, triage and warm handoff to a provider with appropriate expertise.
- ✓ Follow-up to ensure connection is made.

Community Behavioral Health Centers (CBHC)

www.mass.gov/CBHCs

- ✓ All ages.
- ✓ Mental health and addictions.

Mobile Crisis Intervention

- ✓ 24/7/365.
- ✓ No insurance necessary for initial evaluation.
- ✓ At your home or other community location.
- ✓ At the CBHC.
- ✓ Clinical assessment, de-escalation, safety planning and triage.

Urgent & ongoing clinic services

- ✓ Available to all MassHealth members and may be available through commercial insurance.
- ✓ Same day evaluation, assessment, group therapy, peer support.
- ✓ Same or next day appointments, including psychopharmacology and medication for addiction treatment.
- ✓ Care coordination and referral to needed services.
- ✓ Extended hours:
 - 8 AM - 8 PM weekdays
 - 9 AM -- 5 PM weekends

Adult & Youth Community Crisis Stabilization

- ✓ 24-hour diversionary level of care for individuals in crisis who don't need inpatient level of care.
- ✓ Available to all MassHealth members and available through some commercial insurance

Behavioral Health Urgent Care (BH UC)

- ✓ Available to all MassHealth members and may be available through commercial insurance.
- ✓ Same/next day appointments for diagnostic evaluation for new clients and urgent appointments for existing clients.
- ✓ Urgent psychopharmacology, medication for addiction treatment evaluation.
- ✓ Non-urgent appointments within 2 weeks.
- ✓ Extended hours.

www.mass.gov/BHroadmap

CBHC Providers and Catchment Areas (1 of 2)

Region	Organization	Catchment Area
Central	Advocates	Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn
	Community HealthLink	Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Groton, Hardwick, Harvard, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, and Townsend Auburn, Boylston, Grafton, Holden, Leicester, Millbury, Paxton, Shrewsbury, Spencer, West Boylston, and Worcester
	Riverside Community Care	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West Brookfield
	Clinical Support Options	Ashburnham, Gardner, Hubbardston, Templeton, Westminster, and Winchendon
Southeast	High Point	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman
	Child and Family Services	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham Fall River, Freetown, Somerset, Swansea, and Westport
	Community Counseling of Bristol County	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, and Taunton
	Bay Cove Human Services	Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Falmouth, Harwich, Hyannis, Mashpee, Orleans, Osterville, Provincetown, Sandwich, Truro, Wellfleet, Woods Hole, and Yarmouth
	Fairwinds Center	Nantucket

CBHC Providers and Catchment Areas (2 of 2)

Region	Organization	Catchment Area
Metro Boston	Cambridge Health Alliance	Cambridge, Somerville, Everett, Malden, and Medford
	North Suffolk Mental Health Association	Chelsea, Revere, East Boston, Winthrop, and Charlestown
	Boston Medical Center	Boston, Brighton, and Brookline
	Riverside Community Care	Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham
	Aspire Health Alliance	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and Weymouth
Western	Clinical Support Options	Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington
	Behavioral Health Network	Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, and Whately
	Center for Human Development	Agawam, Blandford, Chester, East Longmeadow, Granville, Hampden, Huntington, Indian Orchard, Longmeadow, Montgomery, Russell, Southwick, Springfield, Tolland, Westfield, West Springfield, and Wilbraham
	The Brien Center	Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, and Ware
Northeast	Beth Israel Lahey Health BH Services	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor
	Vinfen	Andover, Lawrence, Methuen, and North Andover
	Eliot Community Human Services	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, and Westford
		Lynn, Lynnfield, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield

Appendix – List of Community Partners, Affiliated Partners, and Service Areas

LTSS CPs

CP Name	Partners	Service Areas
Behavioral Health Network, Inc. (BHN LTSS)	WestMass ElderCare (WMEC) and Stavros	Adams, Greenfield, Holyoke, Northampton, Pittsfield, Springfield, Westfield, Athol
Community Care Partners, LLC (CCP LTSS)	BayCove, Vinfen, Boston Center for Independent Living, Justice Resource Institute, Mystic Valley Elder Services	Somerville, Quincy, Boston-Primary, Revere, Haverhill, Lawrence, Lynn, Malden, Salem, Lowell
Family Service Association of Greater Fall River, Inc. (FSA)	Elder Services of Cape Cod and the Islands, Southeast Center for Independent Living	Barnstable, Falmouth, Nantucket, Oak Bluffs, Orleans, Taunton, Brockton, Plymouth, Wareham, Attleboro, Fall River, New Bedford
Greater Lynn Senior Services (GLSS)	Bridgewell, Disability Resource Center, Element Care Inc, Lynn Community Health Inc, Northeast Arc	Waltham, Beverly, Gloucester, Revere, Woburn, Haverhill, Lawrence, Lynn, Malden, Salem, Lowell
OpenSky Community Services (Community Care Health Partnership, CCHP LTSS)	Center for Living and Working Inc, Elder Services of Worcester, Venture Community Services	Framingham, Gardner-Fitchburg, Southbridge, Worcester, Athol
Seven Hills Family Services (Massachusetts Care Coordination Network, MCCN)	Advocates, BAMSI, Boston Center for Independent Living, Nupath Inc, Springwell Inc	Taunton, Barnstable, Falmouth, Framingham, Nantucket, Oak Bluffs, Orleans, Brockton, Gardner-Fitchburg, Plymouth, Quincy, Southbridge, Waltham, Wareham, Worcester, Athol, Attleboro, Beverly, Boston-Primary, Fall River, Gloucester, New Bedford, Woburn, Haverhill, Lawrence, Lynn, Malden, Salem, Lowell

Confidential and illustrative – policy in development

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LTSS CPs

CP Name	Partners	Service Areas
Innovative Care Partners LLC (ICP)	ServiceNet Inc, Gandara Mental Health Center, Stavros, Highland Valley Elder Services	Adams, Greenfield, Holyoke, Northampton, Pittsfield, Springfield, Westfield
Boston Medical Center Corp. (BMC)	Boston Senior Home Care, Central Boston Elder Services, Ethos, Boston Center for Independent Living	Boston-Primary, Revere

BH CPs

CP Name	Partners	Service Areas
<ul style="list-style-type: none"> Boston Health Care for the Homeless Program, Inc. (BHCHP) 	<ul style="list-style-type: none"> Boston Medical Center, Boston Public Health Commission, Casa Esperanza, Massachusetts Housing and Shelter Alliance, New England Center and Home for Veterans, Pine St. Inn, St. Francis House and Victory Programs 	Boston-Primary
Behavioral Health Network (BHN BH)	N/A	Holyoke, Springfield, Westfield
<ul style="list-style-type: none"> Clinical and Support Options, Inc. (CSO) 	N/A	Athol, Gardner-Fitchburg, Greenfield, Northampton, Pittsfield, Springfield
<ul style="list-style-type: none"> Community Counseling of Bristol County (CCBC) 	N/A	Attleboro, Brockton, Fall River, New Bedford, Plymouth, Quincy, Taunton, Wareham
The Brien Center (Brien)	N/A	Adams, Pittsfield
The Bridge of Central MA (Community Care Health Partnership, CCHP BH)	Venture Community Services; Elder Services of Worcester Area, Center for Living and Working.	Athol, Framingham, Gardner-Fitchburg, Southbridge, Worcester

BH CPs

CP Name	Partners	Service Areas
Behavioral Health Partners of MetroWest (BPHMW)	Advocates; Southern Middlesex Opportunity Council; Spectrum Health Systems; Wayside Youth and Family Support Network	Beverly, Framingham, Gardner-Fitchburg, Gloucester, Haverhill, Lawrence, Lynn, Lowell, Salem, Southbridge, Waltham, Woburn, Worcester
Stanley Street Treatment & Resources Inc (SSTAR)	Fairwinds-Nantucket's Counseling Center; Elwyn Adult Behavioral Health Services; Martha's Vineyard Community Services	Attleboro, Barnstable, Brockton, Fall River, Falmouth, Nantucket, New Bedford, Oak Bluffs, Orleans, Plymouth, Taunton, Wareham
Community Care Partners, LLC (CCP)	BayCove, Vinfen	Attleboro, Barnstable, Boston-Primary, Brockton, Fall River, Falmouth, Haverhill, Lawrence, Lowell, Malden, New Bedford, Orleans, Plymouth, Quincy, Revere, Salem, Somerville Taunton, Wareham
Riverside Community Care, Inc. (Riverside)	Bay State Community Services, Inc.; The Edinburg Center; North Suffolk Community Services; Uphams Community Care	Attleboro, Boston-Primary, Brockton, Framingham, Lynn, Malden, Quincy, Revere, Somerville, Southbridge, Waltham, Woburn
Eliot Community Human Services, Inc. (Eliot)	N/A	Beverly, Boston-Primary, Gloucester, Haverhill, Lawrence, Lowell, Lynn, Malden, Quincy, Revere, Salem, Somerville, Waltham, Woburn
Innovative Care Partners (ICP)	ServiceNet Inc, Gandara Mental Health Center, Stavros, Highland Valley Elder Services, Center for Human Development	Athol, Adams, Greenfield, Holyoke, Northampton, Springfield, Westfield

Community Partners Program



Behavioral Health (BH) CPs:

- Behavioral Health Network Inc.
- Behavioral Health Partners of MetroWest
- Boston Health Care for the Homeless Program, Inc.
- The Brien Center
- Clinical and Support Options, Inc.
- Community Care Partners, LLC
- Community Counseling of Bristol County
- Eliot Community Human Services, Inc.
- Innovative Care Partners LLC
- The Bridge of Central Massachusetts, Inc. (DBA OpenSky Community Services)
- Riverside Community Care, Inc.
- Stanley Street Treatment and Resources, Inc.

Long-Term Services and Supports (LTSS) CPs:

- Behavioral Health Network, Inc.
- Boston Medical Center Corp.
- Community Care Partners, LLC
- Family Service Association of Greater Fall River, Inc.
- Greater Lynn Senior Services (DBA North Region LTSS Partnership)
- Innovative Care Partners LLC
- OpenSky Community Services
- Seven Hills Family Services (DBA Massachusetts Care Coordination Network)

- **Appendix – List of Accountable Care Organizations and Managed Care Organizations**

Accountable & Managed Care Organizations Participating in the CP Program



- Community Care Cooperative (C3)
- Fallon Health-Atrius Health Care Collaborative
- Berkshire Fallon Health Collaborative
- Fallon 365 Care
- Mass General Brigham ACO
- Revere Health Choice
- Tufts Health Together with Cambridge Health Alliance (Tufts CHA)
- Tufts Health Together with UMass Memorial Health (Tufts UMMH)
- Tufts Health Together MCO
- East Boston Neighborhood Health WellSense Alliance
- WellSense Care Alliance
- WellSense Community Alliance
- WellSense Boston Children's ACO (*note: partnered with the LTSS CP Program ONLY*)
- WellSense BILH Performance Network ACO
- WellSense Mercy Alliance
- WellSense Signature Alliance
- WellSense Southcoast Alliance
- WellSense Essential MCO