



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
One Ashburton Place  
Boston, Massachusetts 02108



CHARLES D. BAKER  
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Lieutenant Governor

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Secretary

DANIEL TSAI  
Assistant Secretary for  
MassHealth

[www.mass.gov/eohhs](http://www.mass.gov/eohhs)

November 14, 2016

Dear Sir or Madam,

This letter is to confirm the enclosed letter from Public Consulting Group, Inc. (PCG). A copy of their letter has also been placed on the MassHealth web site to provide further verification. Please visit the MassHealth web site at [www.mass.gov/eohhs/gov/laws-regs/masshealth/special-notice-for-electronic-asset-verification.html](http://www.mass.gov/eohhs/gov/laws-regs/masshealth/special-notice-for-electronic-asset-verification.html) to view the PCG letter.

The Executive Office of Health and Human Services (EOHHS) is the single state agency that administers MassHealth, the Medicaid program in Massachusetts. EOHHS has contracted with PCG to provide asset verification services for certain MassHealth applicants. The change from a manual to an electronic process for asset verification is to comply with federal law and a directive from the Centers for Medicare and Medicaid Services, a federal government agency. Starting in November 2016, EOHHS will conduct asset verifications electronically through PCG's web-based system. However, EOHHS will continue to determine eligibility for Medicaid applicants.

Please read the enclosed letter from PCG for details. If you need further assurance, please contact the Customer Service Help Desk for Accuity Asset Verification Services Inc. at 1-855-807-9822.

Thank you for your cooperation in this matter.

Daniel Tsai  
Assistant Secretary for MassHealth

