

MassHealth Contact Matrix

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Accountable Care Partnership Plans	Customer Service	Behavioral Health Services	Member Card Image
Be Healthy Partnership Baystate Health Care Alliance in partnership with Health New England www.behealthypartnership.org	Health New England Where you matter. 1-800-786-9999	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	Health New England The Be Healthy Partnership Baystate Health Care Alliance In Partnership with Health New England Name: FirstXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Berkshire Fallon Health Collaborative Health Collaborative of the Berkshires in partnership with Fallon Health www.fallonhealth.org/Berkshires	fallonhealth 1-855-203-4660	Beacon Health Options 1-888-877-7184	John Sample ID 00000000000000 RX [Y/N] DB [Y/N] COPAYS PCP office visit \$ 0 Physical exam \$ 0 Specialist office \$ 0 Emergency room \$ 0 Same-day surgery \$ 0 Inpatient \$ 0 Prescription \$ 1/3.65 MassHealth IDF: Tallonhealth Collaborative Fallon Health Collaborative Berkshire Fallon Health Collaborative Prescription \$ 0 Prescription \$ 1/3.65
BMC HealthNet Plan Community Alliance Boston Accountable Care Organization (ACO) in partnership with BMC HealthNet Plan www.bmchp.org/community	BOSTON MEDICAL CENTER HEALTHNet PLAN 1-888-566-0010	Beacon Health Strategies 1-888-217-3501	BOSTON MEDICAL CENTER HEALTHNet PLAN COMMUNITY ALLIANCE Member Name Member ID: 800123456 00 MassHealth ID#: 12345678901 Network: Community Alliance hmchp.org/community
BMC HealthNet Plan Mercy Alliance Mercy Medical Center in partnership with BMC HealthNet Plan www.bmchp.org/mercy	BOSTON MEDICAL CENTER HEALTHNet PLAN 1-888-566-0010	Beacon Health Strategies 1-888-217-3501	HEALTHNet PLAN MERCY ALLIANCE Member Name Member ID: 800123456 00 MassHealth ID#: 12345678901 Network: Mercy Alliance Membp.org/mercy



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Accountable Care Partnership Plans	Customer Service	Behavioral Health Services	Member Card Image
BMC HealthNet Plan Signature Alliance Signature Healthcare in partnership with BMC HealthNet Plan www.bmchp.org/signature	BOSTON MEDICAL CENTER HEALTHNet PLAN 1-888-566-0010	Beacon Health Strategies 1-888-217-3501	BOSTON MEDICAL CENTER HEALTHNet PLAN SIGNATURE ALLIANCE Member Name Member ID: 800123456 00 MassHealth ID#: 12345678901 Network: Signature Alliance bmchp.org/signature
BMC HealthNet Plan Southcoast Alliance Southcoast Health in partnership with BMC HealthNet Plan www.bmchp.org/southcoast	BOSTON MEDICAL CENTER HEALTHNet PLAN 1-888-566-0010	Beacon Health Strategies 1-888-217-3501	HEALTHNet PLAN SOUTHCOAST ALLIANCE Member Name Member ID: 800123456 00 MassHealth ID#: 12345678901 Network: Southcoast Alliance bmchp.org/southcoast
Fallon 365 Care Reliant Medical Group in partnership with Fallon Health www.fallonhealth.org/365care	fallonhealth 1-855-508-3390	Beacon Health Options 1-888-877-7182	John Sample ID 00000000000000 RX [Y/N] DB [Y/N] COPAYS PCP office visit \$ 0 Physicial exam \$ 0 Specialist office \$ 0 Emergency room \$ 0 Same-day surgery \$ 0 Inpatient \$ 0 Prescription \$ 1/3.65 MassHealth IDF: John Sample
My Care Family Merrimack Valley ACO in partnership with Allways Health Partners www.mycarefamily.org	1-800-462-5449	Optum 1-844-451-3519	John A Sample 00000000 MassHealth# RXBIN: 004336 RYCK- ADV RXBROUP: RX1653 Core and coverage through MassHealth by the Create Lowence family Health Center, Lowence General Hospital, and AllWays Health Patriess



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Accountable Care Partnership Plans	Customer Service	Behavioral Health Services	Member Card Image
Tufts Health Together with Atrius Health Atrius Health in partnership with Tufts Health Plan (THP) www.TuftsHealthTogether.com/ atriushealth	TUFTS Health Plan 1-888-257-1985	Tufts Health Plan 1-888-257-1985	TUFTS + Atrius Health Tufts Health Plan + Atrius Health A MassHealth Plan Member ID #: NXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Tufts Health Together with BIDCO Beth Israel Deaconess Care Organization (BIDCO) in partnership with Tufts Health Plan (THP) www.TuftsHealthTogether.com/BIDCO	TUFTS Health Plan 1-888-257-1985	Tufts Health Plan 1-888-257-1985	TUFTS + Beth Israel Deaconess CARE ORGANIZATION Tufts Health Together with BIDCO A MassHealth ID #: NXXXXXXXXX MassHealth ID #: NXXXXXXXXXX Member: SUSAN A SAMPLE Pharmacy customer service: 000.000.0000 REBIN 0.00000 REPCN: XXX RIGHR RADOO0 TUftsHealthTogether.com/BIDCO TuftsHealthTogether.com/BIDCO
Tufts Health Together with Boston Children's ACO Boston Children's ACO in partnership with Tufts Health Plan (THP) www.TuftsHealthTogether.com/BCACO	TUFTS Health Plan 1-888-257-1985	Tufts Health Plan 1-888-257-1985	TUFTS +
Tufts Health Together with CHA Cambridge Health Alliance (CHA) in partnership with Tufts Health Plan (THP) www.TuftsHealthTogether.com/CHA	TUFTS Health Plan 1-888-257-1985	Tufts Health Plan 1-888-257-1985	TUFTS + ECHA Cambridge Health Alliance Tufts Health Together with CHA A MassHealth ID #: NXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX



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Accountable Care Partnership Plans	Customer Service	Behavioral Health Services	Member Card Image	
Wellforce Care Plan Wellforce in partnership with Fallon Health www.fallonhealth.org/wellforce	fallonhealth 1-855-508-4715	Beacon Health Options 1-888-877-7183	John Sample ID 0000000000000 RX [Y/N] DB [Y/N] COPAYS PCP office visit \$ 0 Physical exam \$ 0 Specialist office \$ 0 Emergency room \$ 0 Same-day surgery \$ 0 Inpatient \$ 0 Prescription \$ 1/3.65 MassHealth IDF:	re

Primary Care ACO Plans*	Customer Service	Behavioral Health Services	Member Card Image
Community Care Cooperative (C3)* www.c3aco.org	COMMUNITY CARE COOPERATIVE 1-866-676-9226	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	Firstname M. Lastname MassHealth Member ID: 1XXX12345678 Great health is our primary purpose
Partners HealthCare Choice* www.partners.org/ MassHealthACO	PARTNERS® HEALTHCARE 1-800-231-2722	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	First Name MI Last Name MassHealth Member ID: 0000000-00000 Partners HealthCare Choice Member ID: 0000000-00000 Partners HealthCare Choice Member ID: 0000000-00000
Steward Health Choice* www.stewardhealthchoice.org/ massachusetts	Steward Health Care Network HEALTH CHOICE MASSACHUSETTS 1-855-860-4949	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	Member Name: DAKOTAT ESTSAMPLE Member ID: SHC000000433 MassHealth ID: 10002749333 Steward Member Services: 1-855-860-4949 Steward HealthChoice.org/MA



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PCC Plan*	Customer Service	Behavioral Health Services	Member Card Image
Primary Care Clinician (PCC) Plan* http://www.mass.gov/service-details/primary- care-clinician-pcc-plan-for-masshealth-members	MassHealth PCC Plan 1-800-841-2900	Massachusetts Behavioral Health Partnership (MBHP) www.masspartnership.com 1-800-495-0086	FirstName MI LastName 000000000000000000000000000000000000

*Note:

- To enroll in the PCC Plan, members must also select a PCP in the MassHealth network. PCPs may not be available in all service areas.
- PCC Plan members can enroll in an ACO or MCO at any time.
- Community Partners, who provide long-term services and supports, are not available in the PCC Plan.
- Behavioral Health Community Partners are only available for PCC Plan members who also participate in Community Based Flexible Supports (CBFS), a Massachusetts Department of Mental Health program.

MCO Plans	Customer Service	Behavioral Health Services	Member Card Image
BMC HealthNet Plan www.bmchp.org	BOSTON MEDICAL CENTER HEALTHNet PLAN	Beacon Health Strategies 1-888-217-3501	HEALTHNet PLAN John Q Sample ID# 123456789
	1-888-566-0010		MassHealth ID#10912345678 bmchp.org
Tufts Health Together http://www.tuftshealthtogether.com	TUFTS Health Plan 1-888-257-1985	Tufts Health Plan 1-888-257-1985	TUFTS Health Together A MassHealth Plan Member ID #: NXXXXXXXXX MassHealth ID #: NXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX