

MassHealth

Gid pou enskripsyon

Chwa nou apati **AVRIL 2023**



APRANN
sou plan sante



KONPARE
Plan sante



ENSKRI
Plan sante





Si w gen yon ijans,
ou ka ale nan nenpòt
lospital.

Ou pa bezwen
enkyete w sou
ki plan sante ou
genyen.

Nou la pou n ede

Nou pale lang ou

Si w bezwen èd yon entèprt oswa
tradiktè, tanpri rele Sant Sèvis Kliyan
MassHealth la

Si ou gen kesyon ?

www.mass.gov/masshealth

MassHealth Customer Service Center
(800) 841-2900

TDD/TYY: 711

Lendi–Vandredi
8:00 am–5:00 pm





Bonjou epi byenvini

MassHealth se pwogram Medicaid nan Massachusetts la. Nou gen plizyè plan sante ou ka chwazi pam yo pou w ka jwenn swen sante ou bezwen an. Tanpri li gid sa a pou w ka konnen plan yo epi pou w chwazi sa ki pi bon pou ou a.

Gid sa a pral ede w...



Aprann

Jwenn enfòmasyon sou plan sante ki disponib nan zòn ou an ak kijan pou w chwazi yon founisè.



Konpare

Konpare plan sante yo ki nan zòn ou an epi chwazi sa ki bon pou ou a.



Enskri

Enskri nan yon plan sante oswa ale sou yon lòt plan sante.



Èske gid sa a se pou ou?

Sèten manm nan pwogram MassHealth la ap bezwen enskri nan yon plan sante. Sèvi ak gid sa a si ou

- Gen mwens pase 65 an
- Pa gen lòt asirans (*tankou Medicare*)
- Ap viv nan kominate a (*pa egzanp, ou p ap viv nan yon sant retrèt*), epi
- Enskri nan MassHealth Standard, CommonHealth, CarePlus, oswa Family Assistance.

Manm yo nou dekri anba a pa kalifye pou opsyon plan sante ki dekri nan gid sa a.

Pa sèvi ak gid sa a si ou

- Gen plis pase 65 an
- Gen lòt asirans (*tankou Medicare*)
- P ap viv nan kominate a (*pa egzanp, w ap viv nan yon sant retrèt*)
- Enskri nan Senior Care Options (SCO), Program of All-Inclusive Care for the Elderly, PACE), oswa One Care
- Se yon manm ki elijib sèlman pou
 - » *MassHealth Limited*
 - » *Children's Medical Security Plan (CMSP)*, oswa
 - » *Health Safety Net (HSN)*



APRANN

Kijan pou w itilize gid sa a :

3 etap pou jwenn yon plan sante

Etap nimewo 1 : Zòn sèvis yo

Pou kòmanse, chèche **zòn sèvis** ou a. Ale nan paj 38. Chèche vil ou abite a—sou bò dwat vil ou abite avi, w ap jwenn non zòn sèvis ou a. (Gade paj 38 jiska 44.)



Yon **zòn sèvis** se yon gwoup vil yon plan sante ap sèvi.

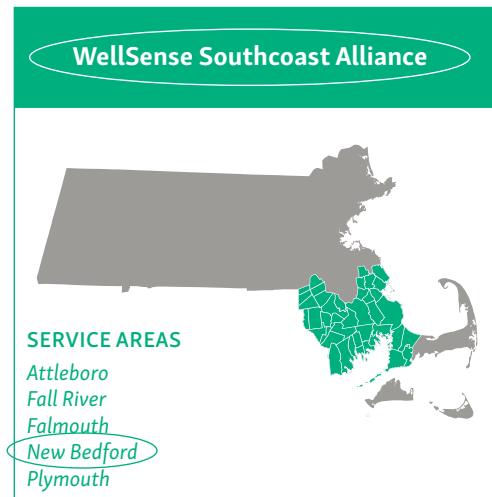
Pa egzanp, si vil ou a se Fairhaven, zòn sèvis ou a se New Bedford. Apre ou fin jwenn zòn sèvis ou a, ale nan etap 2.

Vil ou a	Zòn sèvis yo
Fairhaven	New Bedford
Fall River	Fall River
Falmouth	Falmouth

Etap nimewo 2 : Plan sante nan zòn sèvis ou a

Apre sa, gade paj 10 jiska 33 epi chèche plan ki nan zòn sèvis ou a. Chak plan gen yon lis ak kat zòn sèvis li yo.

Pa egzanp, si w ap viv Fairhaven epi w wè zòn sèvis ou a se "New Bedford," ou pral gade plan ki nan lis "New Bedford" anba "zòn sèvis."



Etap nimewo 3 : Chwazi plan sante w la

Apre w fin konpare plan sante yo nan zòn sèvis ou a, sèvi ak **Fòm Enskripsyon** yo te voye ak tiliv sa a pou w enskri.

Si w gen kesyon oswa si w bezwen èd pou w chwazi yon plan sante, rele nou nan (800) 841-2900, TDD/TTY : 711.

Ou ka ale sou sitwèb nou an tou nan www.masshealthchoices.com pou w jwenn plis enfòmasyon sou plan yo epi chwazi youn.



KONPARE



ENSKRI



PLIS ENFÒMASYON

Konteni



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Aprann sou Chwa ou Genyen Pami plan Sante yo

Òganizasyon ki Responsab Swen Sante yo (ACO)

ACO yo, oswa Accountable Care Organizations nan lang angle a se gwoup doktè, lopital, ak lòt founisè swen sante ki bay manm MassHealth yo swen ki byen òganize epi ki bon kalite. Konsa, manm MassHealth yo jwenn bon swen nan bon moman an.

Gen de (2) kalite ACO ou ka enskri ladan yo :

Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP) oswa ACO Premye Swen yo. Nan toulede ka yo, founisè yo dirije ACO yo. **Founisè Premye Swen yo (PCP yo)** are at the center of your care. Founisè yo travay avèk ou dirèkteman epi yo konnen bezwen ou yo. Yo pral jwe yon wòl ki pi enpòtan nan travay avèk ou pou pran desizyon konsènan swen nan yon ACO pase nan lòt kalite plan sante.

Nan paj sa yo, nou dekri de (2) diferan kalite ACO yo ansanm ak Òganizasyon Jesyon Swen (MCO) ak Plan Klinisyen Premye Swen (PCC). Ou ka chwazi nenpòt nan plan yo ki nan zòn sèvis ou a.

Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP)

Nan plan ACPP yo, oswa Accountable Care Partnership Plans, PCP yo yo travay avèk yon sèl plan sante. Rezo founisè a gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital. PCP yo planifye ak kowòdone swen pou satisfè bezwen swen sante w yo.

Nan kalite ACO sa a, ou

- Dwe abite nan zòn sèvis ACO a kouvri yo
- Dwe itilize rezo founisè ACO a
- Plan sa yo bay swen atravè pwòp rezo founisè yo ki gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital yo. Kowòdonatè swen yo p ap travay pou ACO a
- Ka chanje PCP ou nenpòt ki lè anndan ACO a
- Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) **Patnè Kominotè** (Gade paj 3)
- Ap gen yon **Peryòd Seleksyon Plan** ak yon **Peryòd Enskripsyon Fiks** chak ane (Gade paj 4 pou definisyon)



Mo kle yo

Rezo

Yon gwoup doktè, lopital, ak lòt founisè swen sante yon plan sante fè kontra avèk li pou l ba ou swen medikal.

Founisè Premye Swen (PCP)

Yon founisè swen sante ou chwazi pou ba ou swen òdinè epi ki refere w bay yon espesyalis lè sa nesesè. PCP yo bay anpil sèvis swen sante, tankou

- Egzamen woutin chak ane
- Vaksinasyon
- Randevou pou maladi
- Tès depistaj medikal

(Gade paj 4 pou plis enfòmasyon.)



APRANN

ACO Premye Swen

Nan ACO Premye swen yo, oswa Primary Care ACO, PCP yo mete tèt yo ansanm nan yon ACO pou yo responsab swen ou. ACO a fè kontra dirèkteman ak MassHealth pou kowòdone tout seri sèvis pou pasyan li ki enskri yo. ACO Premye Swen yo travay avèk rezo founisè espesyalis ak lopital MassHealth yo epi yo ka genyen sèten founisè nan "sèk referans" yo. Sèk sa a ba ou aksè dirèk ak lòt founisè yo. Patenarya Sante Konpòtmantal Massachusetts (MBHP) bay sèvis sante konpòtmantal.

Nan kalite plan sa a, ou

- Ou dwe chwazi yon PCP nan gwoup founisè ACO yo lè w ensliri
- Ka chanje PCP ou nenpòt ki lè anndan ACO a
- Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) (*gade anba a*)
- Ap gen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane

Patnè Kominotè

Patnè Kominotè yo se òganizasyon lokal ki ede manm MassHealth ak bezwen sante konpòtmantal (BH) ak sèvis ak sipò alontèm (LTSS).

Ou ka kalifye pou èd nan men yon Patnè Kominotè si ou

- Nan yon Òganizasyon ki Responsab Swen (ACO) oswa Òganizasyon ki Jere Swen (MCO)
- Nan pwogram Sèvis Klinik Kominotè pou Adilt (ACCS) nan Depatman Sante Mantal
- ou te nan pwogram ACCS la

Yon Asosye Kominotè ede w planifye pou swen sante w epi travay avèk Founisè Premye Swen ou (PCP) ak lòt founisè pou satisfè bezwen w yo.

Òganizasyon ki Jere Swen (MCO)

MCO yo, oswa Managed Care Organizations, se plan sante konpayi asirans yo dirije. Plan sa yo bay swen atravè pwòp rezo founisè yo ki gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital yo. Kowòdonatè swen yo p ap travay pou MCO a.

Nan kalite plan sa a, ou

- Dwe abite nan zòn sèvis MCO a kouvari yo
- Dwe itilize rezo founisè MCO a
- Chwazi yon PCP nan MCO a, oswa y ap ba w youn
- Ka chanje PCP ou nenpòt ki lè anndan MCO a
- Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) (*gade anba a*)
- Ap gen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane

PCP ki fè pati yon ACO p ap disponib kòm PCP nan MCO yo.



KONPARE



ENSKRI



PLIS ENFÒMASYON

Pwogram Sèvis Fleksib yo

Si w nan yon Òganizasyon ki Responsab Swen (ACO), ou ka anmezi pou jwenn èd ak sipò pou manje ak lojman atravè Pwogram Sèvis Fleksib yo. Pa egzanp, ou ka jwenn èd pou achte fwi ak legitim epi èd pou chèche lojman. Chak ACO ofri diferan sipò, kidonk tanpri kontakte ACO ou a pou plis enfòmasyon.

Plan klinisyen Premye Swen (PCC)

Nan Plan PCC a, oswa Primary Care Clinician Plan, yo rele founisè premye swen yo klinisyen premye swen (PCC). Rezo MassHealth PCC, espesyalis, ak lopital yo bay sèvis. Patenarya Sante Konpòtmantal Massachusetts (MBHP) bay sèvis sante konpòtmantal.

Nan Plan PCC, ou

- Dwe chwazi yon PCC nan lis MassHealth la lè w enskri
- Ka chanje PCC ou nenpòt ki lè
- Kapab fè chanjman soti nan Plan PCC pou ale nan yon ACO oswa MCO nenpòt ki lè

Sonje:

PCP nan yon ACO p ap disponib kòm PCC nan Plan PCC a.

Anjeneral Asosye Kominotè yo pa disponib nan Plan PCC a.



Chwazi yon Founisè Premye Swen

Li enpòtan pou w chwazi yon founisè premye swen (PCP) pou ou menm oswa pou fanmi w.

PCP ou a ede w jwenn swen ou bezwen an. PCP yo bay yon pakèt sèvis swen sante, tankou PCP yo bay yon pakèt sèvis swen sante, tankou

- Egzamen woutin chak ane
- Vaksinasyon
- Randevou pou maladi
- Tès depistaj medikal

Aprann Konnen PCP w la

PCP ou ap vin konnen ou menm, ki jan sante w te ye, abitid ou yo, ak objektif ou yo byen. PCP ou a :

- Bay tretman
- Ede w jere pwoblèm sante tankou opresyon, obezite, dyabèt, ak tansyon wo
- Refere ou bay yon espesyalis lè sa nesesè

Chanje PCP ou

Ou ka chanje soti nan yon PCP ale nan yon lòt nan plan sante w la nenpòt ki lè ak pou nenpòt ki rezon.

Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP) oswa ACO Premye Swen yo

Si w nan yon Plan Patenarya Òganizasyon ki Responsab pou Sante oswa yon Òganizasyon ki Jere Swen, rele plan w la. Nimewo telefòn nan sou do kat ou a.

ACO Premye Swen ak Plan PCC

Si w nan yon plan Premye Swen ACO oswa PCC, rele MassHealth nan (800) 841-2900.



Mo kle yo

Peryòd Seleksyon Plan

Moman nan ane a ou KA chanje plan sante ou.

(Gade paj 33 pou plis enfòmasyon.)

Peryòd Enskripsyon Fiks

Moman nan ane a ou PA KAPAB chanje plan sante ou, eksepte pou sèten rezon.

(Gade paj 33 pou plis enfòmasyon.)



Ki Founisè ou ka wè?

Chwa PCP ou ak rezo founisè ou ka wè yo depann de ki plan sante ou chwazi. W ap jwenn anba deskripsyon founisè ou ka wè yo datre chwa plan sante w yo. PCP ki nan rezo ACO yo (*Accountable Care Partnership Plans and Primary Care ACOs*) anjeneral pa disponib nan MCO oswa nan Plan PCC. Anjeneral, PCP sa yo disponib sèlman nan ACO pa yo.

Plan Patenarya Òganizasyon ki Responsab pou Sante



PCP yo

Ou dwe chwazi yon PCP nan rezo Accountable Care Partnership Plan.



Sèvis Medikal ak Sèvis Sante Konpòtmantal

W ap resevwa sèvis medikal ak sante konpòtmantal nan rezo **Plan Patenarya Òganizasyon ki Responsab pou Sante a.**

Gen 15 Plan Patenarya Òganizasyon ki Responsab pou Sante. Gade paj 7-24.

Òganizasyon ki Jere Swen



PCP yo

Ou dwe chwazi yon PCP nan rezo MCO a.



Sèvis Medikal ak Sèvis Sante Konpòtmantal

W ap resevwa sèvis medikal AK sèvis sante konpòtmantal nan men founisè ki nan rezo MCO a.

Gen de (2) MCO. Gade paj 27 jiska 28.

ACO Premye Swen



PCP yo

Ou dwe chwazi yon PCP nan **gwoup founisè Premye Swen ACO yo.**



Sèvis Medikal

W ap resevwa sèvis medikal nan men founisè ki nan rezo MassHealth la.



Sèvis sante konpòtmantal

W ap resevwa sèvis sante konpòtmantal ou yo nan men rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP).

Gen de (2) ACO Premye Swen. Gade paj 25 jiska 26.

Plan klinisyen Premye Swen



PCC yo

Ou dwe chwazi yon PCC nan rezo PCC Plan an.



Sèvis Medikal

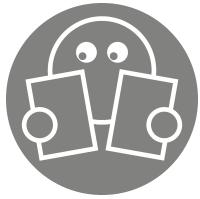
W ap resevwa sèvis medikal nan men founisè ki nan rezo MassHealth la.



Sèvis Sante Konpòtmantal

W ap resevwa sèvis sante konpòtmantal ou yo nan men rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP).

Gen yon (1) Primary Care Clinician Plan. Gade paj 31.



Konpare plan sante yo

Gen anpil plan sante pou chwazi pamí yo. Chak plan sante gen yon lis diferan doktè, founisè sante konpòtmantal, ak lopital. Paj sa yo bay yon rezime chak plan sante ki disponib pou ede w chwazi plan ki bon pou ou.

Ale sou www.MassHealthChoices.com pou itilize zouti nou an pou chèche founisè ki genyen yo epi konpare plan yo.

Jwenn yon Plan Sante nan Zòn Sèvis ou

Chak plan sante yo kouvri yon seri zòn sèvis. Ou ka chwazi yon plan sante sèlman si li nan zòn sèvis ou a.

Yon zòn sèvis se yon gwoup vil yon plan sante ap sèvi.

Konpare anliy

Chwazi yon plan ak yon founisè premye swen senp lè w itilize zouti nou an sou entènèt. www.MassHealthChoices.com pèmèt ou chèche yon lis konplè founisè premye swen epi konpare plan sante yo kòt a kòt selon sa ki enpòtan pou ou menm oswa pou fanmi ou.

Nan www.MassHealthChoices.com ou ka itilize onglè Aprann, Konpare, ak Enskri a pou



Jwenn plis enfòmasyon enpòtan sou MassHealth



Konpare

- Opsyon plan sante pou zòn ou an
- founisè premye swen ki patisce nan opsyon plan sante ou yo



Enskri nan plan ki pi byen satisfè bezwen w yo

Vizite www.MassHealthChoices.com jodi a!



Jwenn zòn sèvis ou... Jwenn plan sante ou.

Pou jwenn zòn sèvis ou a, ale nan paj 38. Jwenn vil ou abite a epi sèvi ak zòn sèvis li pou jwenn plan sante ki disponib pou ou nan paj ki vini apre yo.

Sonje byen, ou ka chwazi yon plan sante sèlman nan zòn sèvis ou a.

Si plan sante ou bezwen an pa nan zòn ou an, ou ka anmezi pou soumèt yon demann pou yon Eksepsyon Zòn Sèvis. Pou plis enfòmasyon, tanpri vizite www.masshealthchoices.com/learn/changing-your-health-plan sou sitwèb MassHealth Choices oswa rele Sèvis Kliyantèl MassHealth nan (800) 841-2900.

Plan Patenarya Òganizasyon ki Responsab pou Sante



Fallon Health ofri plan sa yo

- Fallon Health-Atrius Health Care Collaborative
- Berkshire Fallon Health Collaborative
- Fallon 365 Care

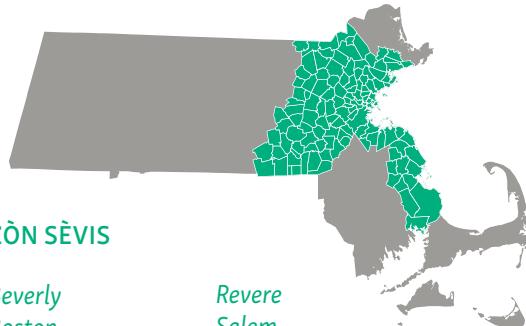


Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele

- (888) 777-1207
Fallon Health-Atrius Health Care Collaborative
- (888) 877-7184
Berkshire Fallon Health Collaborative
- (888) 877-7182
Fallon 365 Care

Fallon Health-Atrius Health Care Collaborative



ZÒN SÈVIS

Beverly
Boston
Brockton
Framingham
Lawrence
Lowell
Lynn
Malden
Plymouth
Quincy
Revere
Salem
Somerville
Waltham
Wareham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Nan Fallon Health-Atrius Health Care Collaborative, priyorite nou se asire manm MassHealth nou yo jwenn swen yo bezwen epi yo merite. Nou kwè nan swen ki pèmèt moun yo viv pi byen. Sa ki gide nou, se anvi pou nou toujou fè sa ki byen pou tout moun nou sèvi ak sipòte.

Pwogram espesyal ak lòt avantaj

- Quit to Win—pwogram kite finmen
- Oh Baby—bienèt tibebe
- Healthwise Knowledgebase—ansiklopedi medikal
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/atriushealth

Sèvis Kliyantèl : (866) 473-0471

Sante Konpòtmantal : (888) 777-1207

APRANN

KONPARE

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PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

Berkshire Fallon Health Collaborative



ZÒN SÈVIS

Adams
Pittsfield

John Sample	fallonhealth
ID 0000000000000000	
RX [Y/N] DB [Y/N]	
COPAYS	
PCP visit \$ 0	
Specialist visit \$ 0	
Emergency room \$ 0	
Same-day surgery \$ 0	
Inpatient \$ 0	
Prescription \$ 1 / 3.65	
MassHealth ID:	

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Berkshire Fallon Health Collaborative (BFHC) se yon patenarya ant Fallon Health, Berkshire Health Systems, ak Pwogram Sante Kominotè. BFHC pran angajman pou l bay manm nou yo bonjan swen nan bon moman an, ak nan bon kote a.

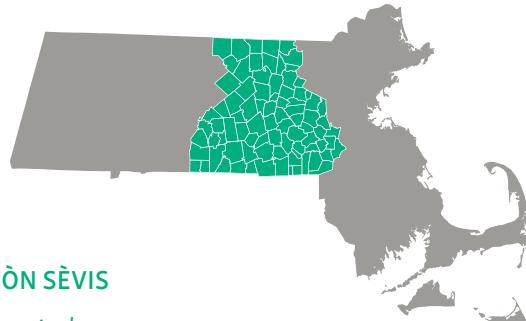
Pwogram espesyal ak lòt avantaj

- Quit to Win—pwogram kite fimen
- Oh Baby—bienèt tibebe
- Healthwise Knowledgebase—Ansiklopedi medikal
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/berkshires
Sèvis Kliyantèl : (855) 203-4660
Sante Konpòtmantal : (888) 877-7184

Fallon 365 Care



ZÒN SÈVIS

Framingham
Gardner-Fitchburg
Southbridge
Worcester

John Sample	fallonhealth
ID 0000000000000000	
RX [Y/N] DB [Y/N]	
COPAYS	
PCP visit \$ 0	
Specialist visit \$ 0	
Emergency room \$ 0	
Same-day surgery \$ 0	
Inpatient \$ 0	
Prescription \$ 1 / 3.65	
MassHealth ID:	

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Ak yon objektif pou bay bonjan kalite swen ak yon istwa inovasyon, Fallon 365 Care pran angajman pou amelyore lavi manm nan kominate nou an.

Pwogram espesyal ak lòt avantaj

- Quit to Win—pwogram kite fimen
- Oh Baby—ti bebe byennèt
- Healthwise Knowledgebase—Ansiklopedi medikal
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/365care
Sèvis Kliyantèl : (855) 508-3390
Sante Konpòtmantal : (888) 877-7182

Plan Patenarya Òganizasyon ki Responsab pou Sante



Lopital

Fallon Health-Atrius Care Collaborative
gen ladan lopital sa yo :

Fallon Health-Atrius Health Care Collaborative

Hospital Name	City
Anna Jaques Hospital	Newburyport
Milton Hospital (Beth Israel Lahey Health)	Milton
Beth Israel Deaconess — Needham	Needham
Beth Israel Deaconess — Plymouth	Plymouth
Beth Israel Deaconess Medical Center	Boston
Boston Children's Hospital	Boston
Emerson Hospital	Concord
Addison Gilbert Hospital (Lahey Health)	Gloucester
Beverly Hospital (Lahey Health)	Beverly
Lahey Hospital and Medical Center	Burlington
Lahey Medical Center — Peabody	Peabody
Lahey Health — Winchester Hospital	Winchester
Lowell General Hospital — Main Campus	Lowell
Lowell General Hospital — Saints Campus	Lowell
Mass. Eye and Ear Infirmary	Boston
Mt. Auburn Hospital (Beth Israel Lahey Health)	Cambridge
New England Baptist Hospital	Roxbury Crossing
Newton-Wellesley Hospital (Mass General Brigham)	Newton
South Shore Hospital	South Weymouth

Berkshire Fallon Health Collaborative

Hospital Name	City
Baystate Medical Center (Baystate Health)	Springfield
Berkshire Medical Center (Berkshire Health Systems)	Pittsfield
Fairview Hospital (Berkshire Health Systems)	Great Barrington
Franklin Medical Center (Baystate Health)	Greenfield
Mass. Eye and Ear Infirmary	Boston
Tufts Medical Center	Boston

Fallon 365 Care

Hospital Name	City
Framingham Union Hospital	Framingham
Harrington Hospital (UMass Memorial)	Southbridge
Heywood Hospital (Heywood Healthcare)	Gardner
Leonard Morse Hospital (MetroWest Medical Center)*	Natick
Milford Regional Medical Center	Milford
Saint Vincent Hospital	Worcester
Tufts Medical Center	Boston

Lis lopital la ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

* Pou Sèvis Sante Konpòtmantal

APRANN

KONPARE

ENSKRI

PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante



Health New England
Where you matter.

Health New England ofri plan sa a :

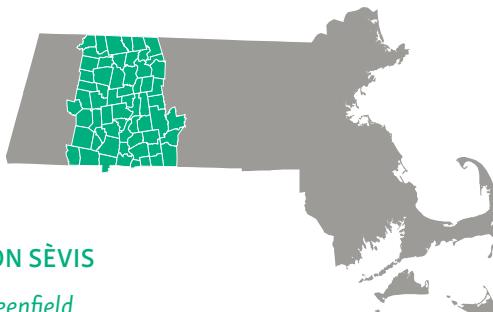
- BeHealthy Partnership Plan



Sèvis sante konpòtmantal

Lowell Lynn Pou plis enfòmasyon, rele (800) 495-0086.

BeHealthy Partnership Plan



ZÒN SÈVIS

Greenfield
Holyoke
Northampton
Springfield
Westfield

BeHealthy Partnership

Regional Health Care Alliance in Partnership with Health New England
Name: _____
ID: _____
BeHealthy Partnership ID: _____
Plan: BeHealthy Partnership Plan Name: _____
R#: 610593

For Pharmacy:
Call the OptumRx
Help Desk at
(800) 918-7545

Issue Date: MM/DD/YYYY
Questions? Call us at (413) 786-0123 or (800) 786-9999
For TTY, call 711

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Nan BeHealthy Partnership Plan, ou jwenn sipò pwofesyonèl konpasyone ki ap viv epi travay nan kominote w la. Objektif nou se vin patnè w pou regle zafè swen sante w, epi konsantre nou sou byennèt jeneral ou menm ak fanmi w, pou nou asire nou ou resevwa bonjan kalite swen medikal ak konpòtmantal.

Pwogram espesyal ak lòt avantaj

- Pwogram Bee Healthy Babies
- Pwogram byennèt ak ranbousman pou aktivite fizik
- Kit dantè gratis
- Kas pou bisiklèt pou timoun gratis
- Chèz pou pozisyonе ti bebe pi wo oswa chèz machin gratis

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.behealthypartnership.org

Sèvis Kliyantèl : (800) 786-9999

Sante Konpòtmantal : (800) 495-0086

Plan Patenarya Òganizasyon ki Responsab pou Sante



Lopital

Health New England gen ladan lopital
sa yo :



APRANN

BeHealthy Partnership Plan

Non Lopital la	Vil
Baystate Medical Center (<i>Baystate</i>)	<i>Springfield</i>
Baystate Noble Hospital	<i>Westfield</i>
Baystate Wing Hospital	<i>Palmer</i>
Franklin Medical Center (<i>Baystate Health</i>)	<i>Greenfield</i>
Holyoke Medical Center	<i>Holyoke</i>
Trinity Health of New England (<i>Mercy Medical Center</i>)	<i>Springfield</i>



KONPARE

Lis lopital la ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.



ENSKRI



PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante



Mass General Brigham

Mass General Brigham ofri plan sa yo :

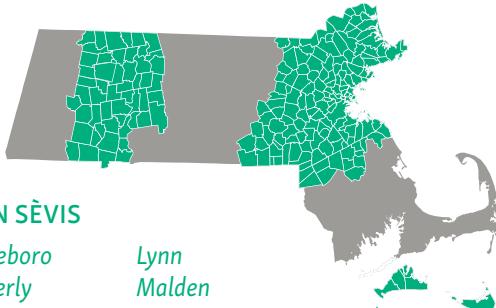
- Mass General Brigham Health Plan ak Mass General Brigham ACO



Sante Konpòtmantal

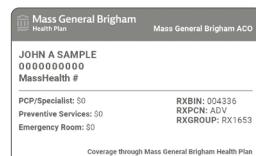
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Tanpri rele (800) 462-5449.

Mass General Brigham Health Plan ak Mass General Brigham ACO



ZÒN SÈVIS

Attleboro	Lynn	Somerville
Beverly	Malden	Waltham
Boston	Nantucket	Westfield
Brockton	Northampton	
Framingham	Oak Bluffs	
Gloucester	Quincy	
Greenfield	Revere	
Haverhill	Salem	
Holyoke		
Lawrence		
Lowell		



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Mass General Brigham Health Plan ak Mass General Brigham ACO ba ou premye swen ki trete moun nan an antye, ansanm ak bezwen sante konpòtmantal ou. Founisè ou yo pral jere swen ou, satisfè bezwen ou yo, epi kowòdone avantaj ou yo atravè pratik premye swen yo. Epitou, yo pral ede jwenn resous sipò sosyal, tankou lojman ak resous manje, lè sa nesesè.

Pwogram espesyal ak lòt avantaj

- Rabè sou pwodwi sekirite ak gadri
- Ranbousman abònman nan aktivite fizik
- Pwogram pou sispann fimen
- Jesyon ak edikasyon dyabèt
- Sipò pou pèdi pwa

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.massgeneralbrighamhealthplan.org

Sèvis Kliyantèl : (800) 462-5449

Sante Konpòtmantal : (800) 462-5449

Plan Patenarya Òganizasyon ki Responsab pou Sante



APRANN



Lopital

Mass General Brigham ofri lopital sa yo :

Mass General Brigham Health Plan ak Mass General Brigham ACO

Non Lopital la	Vil
Addison Gilbert Hospital (Lahey Health)	Gloucester
Anna Jaques Hospital (Beth Israel Lahey Health)	Newburyport
Athol Hospital (Heywood Healthcare)	Athol
Baystate Medical Center	Springfield
Baystate Noble Hospital	Westfield
Baystate Wing Hospital	Palmer
Berkshire Medical Center (Berkshire Health Systems)	Pittsfield
Beth Israel Deaconess — Needham	Needham
Beth Israel Deaconess — Plymouth	Plymouth
Beth Israel Deaconess Medical Center	Boston
Beverly Hospital (Lahey Health)	Beverly
Boston Children's Hospital	Boston
Boston Medical Center	Boston
Brigham & Women's Hospital (Mass General Brigham)	Boston
Brockton Hospital (Signature Healthcare)	Brockton
Cape Cod Hospital (Cape Cod Healthcare)	Hyannis
Carney Hospital (Steward)	Dorchester
CHA Cambridge Hospital	Cambridge
CHA Everett Hospital	Everett

Non Lopital la

Vil

CHA Somerville Hospital	Somerville
Charlton Hospital (Southcoast)	Fallriver
Clinton Hospital (UMass Memorial HealthAlliance)	Clinton
Clinton Hospital, Leominster (UMass Memorial HealthAlliance)	Leominster
Cooley Dickinson Hospital (Mass General Brigham)	Northampton
Dana-Farber Cancer Institute	Boston
Emerson Hospital	Concord
Fairview Hospital (Berkshire Health Systems)	Great Barrington
Falmouth Hospital (Cape Cod Healthcare)	Falmouth
Faulkner Hospital (Mass General Brigham)	Jamaica Plain
Framingham Union Hospital	Framingham
Franklin Medical Center (Baystate Health)	Greenfield
Good Samaritan Medical Center (Steward)	Brockton
Harrington Hospital (UMass Memorial)	Southbridge
Hasbro Children's Hospital at Rhode Island Hospital	Providence, RI
Heywood Hospital (Heywood Healthcare)	Gardner
Holy Family Hospital Haverhill (Steward)	Haverhill
Holy Family Hospital Methuen (Steward)	Methuen
Holyoke Medical Center	Holyoke
Lahey Hospital and Medical Center	Burlington
Lahey Medical Center — Peabody	Peabody
Lawrence General Hospital	Lawrence
Lawrence Memorial Hospital of Medford (TuftsMedicine)	Medford



KONPARE



ENSKRI



PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

Non Lopital la	Vil
Leonard Morse Hospital (MetroWest Medical Center)*	Natick
Lowell General Hospital — Main Campus	Lowell
Lowell General Hospital — Saints Campus	Lowell
Marlborough Hospital (UMass Memorial Health)	Marlboro
Martha's Vineyard Hospital (Mass General Brigham)	Oak Bluffs
Mass. Eye and Ear Infirmary	Boston
Mass General Hospital (Mass General Brightam)	Boston
MelroseWakefield Hospital (TuftsMedicine)	Melrose
Milford Regional Medical Center	Milford
Morton Hospital (Steward)	Taunton
Mount Auburn Hospital	Cambridge
Nantucket Cottage Hospital (Mass General Brigham)	Nantucket
Nashoba Valley Medical Center (Steward)	Ayer
New England Baptist Hospital	Roxbury Crossing
Newton-Wellesley Hospital (Mass General Brigham)	Newton
Saint Anne's Hospital (Steward)	Fall River
Salem Hospital (Mass General Brigham)	Salem
St. Elizabeth's Medical Center (Steward)	Brighton
UMass Memorial Medical Center — Memorial Campus	Worcester
UMass Memorial Medical Center — University Campus	Worcester
Winchester Hospital (Lahey Health)	Winchester

Plan Patenarya Òganizasyon ki Responsab pou Sante



Fallon Health ofri plan sa yo

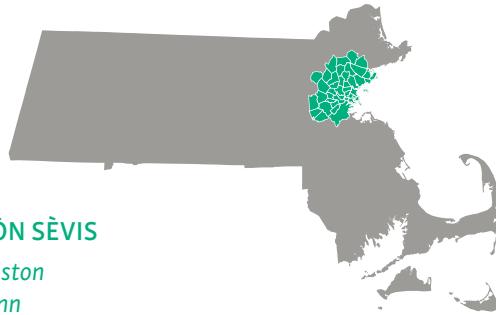
- Tufts Health Together with Cambridge Health Alliance (CHA)
- Tufts Health Together with UMass Memorial Health



Sèvis Sante Konpòtmantal

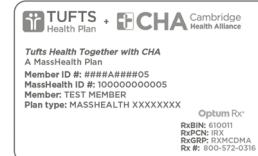
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985.

Tufts Health Together ak CHA



ZÒN SÈVIS

Boston
Lynn
Malden
Revere
Salem
Somerville
Waltham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Tufts Health Together with CHA bay swen sante kowòdone ki santre sou moun pou ede w santi w pi byen. Nou aksepte divèsite, pale plizyè lang, respekte kilti, e nou kwè tout moun merite pou nou trete yo ak diyite.

Pwogram espesyal ak lòt avantaj

- Somerville Southbridge
- Pwogram pou kwit manje ak nitrisyon an sante
- Ranbousman abònman nan aktivite fizik
- Kat kado pou konpòtman ki prezève lasante
- Kat kado pou chèz machin ak chèz pou pozisyon tibebe pi wo

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.tuftshealthtogether.com/cha

Sèvis Kliyantèl : (888) 257-1985
Sante Konpòtmantal : (888) 257-1985



APRANN



KONPARE



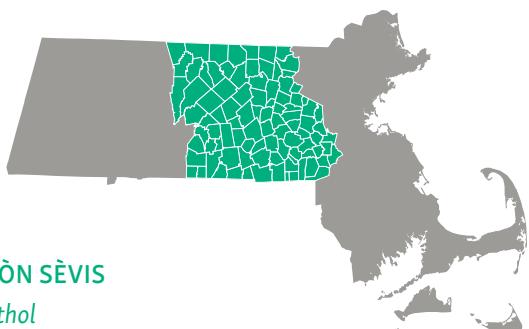
ENSKRI



PLIS ENFÒMASYON

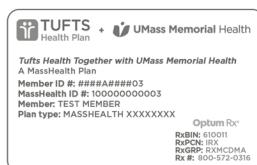
Plan Patenarya Òganizasyon ki Responsab pou Sante

Tufts Health Together with UMass Memorial Health



ZÒN SÈVIS

Athol
Framingham
Gardner-Fitchburg
Southbridge
Worcester



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Mision Tufts Health Together ak UMass Memorial Health se amelyore sante ak byenèt manm MassHealth nou sèvi yo. Nou fè sa lè nou bay manm nou yo swen kalite siperyè ki santre sou pasyan an, e ki reponn a bezwen medikal, konpòtmantal ak sosyal yo. Nou pral travay pou konprann bezwen kiltirèl ak lengistik nou e ede nou reyalize objektif sante nou

Pwogram espesyal ak lòt avantaj

- Pwogram gwo
- Pwogram pou kwit manje ak nitrisyon an sante
- Ranbousman abònman nan aktivite fizik
- Kat kado pou konpòtman ki prezève lasante
- Kat kado pou chèz machin ak chèz pou pozisyon tibebe pi wo

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.tuftshealthtogether.com/umassmemorialhealth

Sèvis Kliyantèl : (888) 257-1985

Sante Konpòtmantal : (888) 257-1985

Lopital

Tufts Health Plan gen ladan lopital sa yo :

Tufts Health Together ak CHA

Non Lopital la	Vil
Beth Israel Deaconess Medical Center	Boston
CHA -Cambridge Hospital	Cambridge
CHA Everett Hospital	Everett
CHA Somerville Hospital	Somerville
Mt. Auburn Hospital	Cambridge
Newton-Wellesley Hospital (Mass General Brigham)	Newton
Tufts Medical Center	Boston

Tufts Health Together with UMass Memorial Health

Non Lopital la	Vil
Athol Hospital (Heywood Healthcare)	Athol
Clinton Hospital (UMass Memorial HealthAlliance)	Clinton
Harrington Hospital (UMass Memorial)	Southbridge
HealthAlliance-Clinton Hospital, Leominster Campus	Leominster
Heywood Hospital (Heywood Healthcare)	Gardner
Marlborough Hospital (UMass Memorial Health)	Marlboro
Milford Regional Medical Center	Milford
UMass Memorial Medical Center — Memorial Campus	Worcester
UMass Memorial Medical Center — University Campus	Worcester

Plan Patenarya Òganizasyon ki Responsab pou Sante



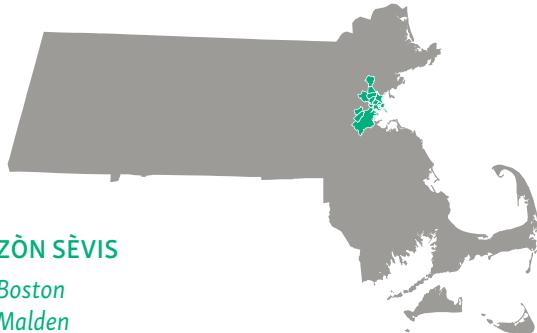
Fallon Health ofri plan sa yo :

- East Boston Neighborhood Health WellSense Alliance
- WellSense Beth Israel Lahey Health (BILH) Performance Network ACO
- WellSense Boston Children's ACO
- WellSense Care Alliance
- WellSense Community Alliance
- WellSense Mercy Alliance
- WellSense Signature Alliance
- WellSense Southcoast Alliance

Sèvis Sante Konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501.

East Boston Neighborhood Health WellSense Alliance



ZÒN SÈVIS

Boston
Malden
Revere



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

East Boston Neighborhood Health WellSense Alliance se yon patenarya ant WellSense Health Plan ak East Boston Neighborhood Health Center. Ansanm nou pran swen ou ak kominote ou nan chak etap nan lavi a

Pwogram espesyal ak lòt avantaj

- Klas vityèl pou aprann kwit manje
- Kit dantè gratis
- Chèz machin ak chèz chèz pou pozisyone ti bebe pi wo gratis
- Pwogram pou fanm ansent
- Livrezon Preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/eastboston

Sèvis Kliyantèl : (888) 566-0010
Sante Konpòtmantal : (888) 217-3501



APRANN



KONPARE



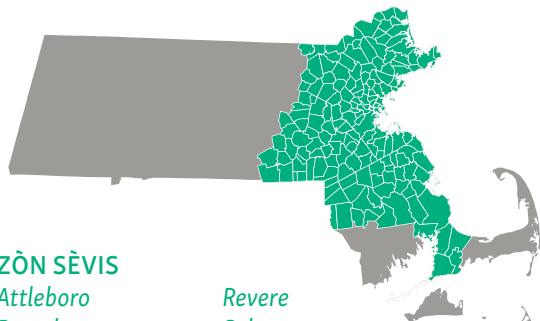
ENSKRI



PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense BILH Performance Network ACO



ZÒN SÈVIS

Attleboro
Beverly
Boston
Brockton
Falmouth
Framingham
Gloucester
Haverhill
Lawrence
Lowell
Lynn
Malden
Plymouth
Quincy

Revere
Salem
Somerville
Taunton
Waltham
Wareham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense BILH Performance Network ACO se yon patenarya ant WellSense Health Plan ak Beth Israel Lahey Health Performance Network. Ansanm nou devwe pou bay swen ki amelyore sante w pou w ka viv pi bèle vi w.

Pwogram espesyal ak lòt avantaj

- Ranbousman pou aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs
- Kit dantè gratis
- Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou

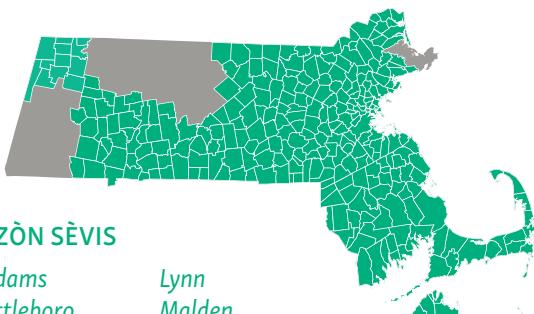
Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/bilh

Sèvis Kliyantèl : (888) 566-0010

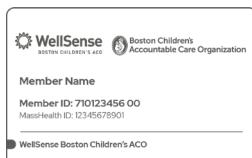
Sante Konpòtmantal : (888) 217-3501

ACO Premye Swen



ZÒN SÈVIS

Adams
Attleboro
Barnstable
Beverly
Boston
Brockton
Fall River
Framingham
Gardner
Fitchburg
Haverhill
Holyoke
Lawrence
Lowell
Lynn
Malden
Nantucket
New Bedford
Northampton
Oak Bluffs
Orleans
Plymouth
Quincy
Revere
Salem
Somerville
Southbridge
Springfield
Taunton
Waltham
Wareham
Westfield
Woburn
Worcester



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Boston Children's ACO se yon patenarya ant WellSense Health Plan ak Boston Children's Health ACO. Nou kwè nan bay pi bon swen posib pou tout timoun nou sèvi yo—mete avni sante yo an premye.

Pwogram espesyal ak lòt avantaj

- Pwogram sipò nitrisyon
- Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
- Kit dantè gratis
- Kòmand preskripsyon pa lapòs
- Klas vityèl pou aprann kwit manje

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/bch

Sèvis Kliyantèl : (888) 566-0010

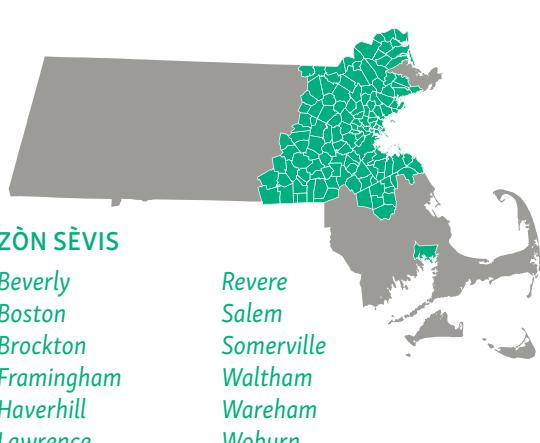
Sante Konpòtmantal : (888) 217-3501

Plan Patenarya Òganizasyon ki Responsab pou Sante



APRANN

WellSense Care Alliance



WellSense
CARE ALLIANCE

Member Name
Member ID: 730123456 00
MassHealth ID: 12345678901
WellSense Care Alliance

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Care Alliance se yon patenarya ant WellSense Health Plan e lpitai Tufts Medical Center, Lowell General, Melrose Wakefield, ak Lawrence Memorial yo Nou travay youn ansanm ak lòt pou asire swen sante a bon mache epi aksesib pou tout moun.

Pwogram espesyal ak lòt avantaj

- Klas vityèl pou aprann kwit manje ak pwogram sipò nitrisyon
- Kit dantè gratis
- Chèz machin gratis, chèz pou pozisyon ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Kòmand preskripsyon pa lapòs
- Ranbousman pou aktivite fizik

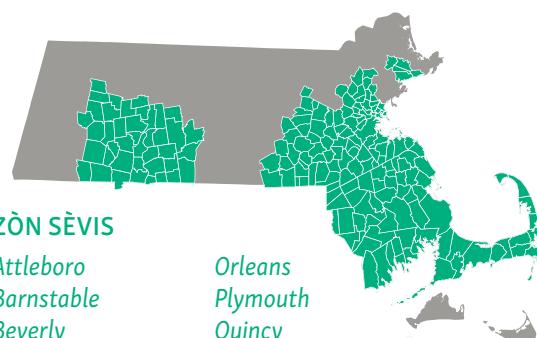
Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/carealliance

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

WellSense Community Alliance



WellSense
COMMUNITY ALLIANCE

Member Name
Member ID: 200123456 00
MassHealth ID: 12345678901
WellSense Community Alliance

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Community Alliance se yon patenarya ant WellSense Health Plan, Boston Medical Center, community health centers, ak lòt founisè atravè zòn sèvis rezo yo montre pi wo a.

Objektif nou se konprann sitiyasyon sante w epi ede w jere li. Sa vle di ou ka espere resevwa bon kalite swen lè ou plis bezwen li.

Pwogram espesyal ak lòt avantaj

- Chèz machin gratis, chèz chèz pou pozisyon ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Klas vityèl pou aprann kwit manje ak pwogram sipò nitrisyon
- Ranbousman pou aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/community

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501



KONPARE



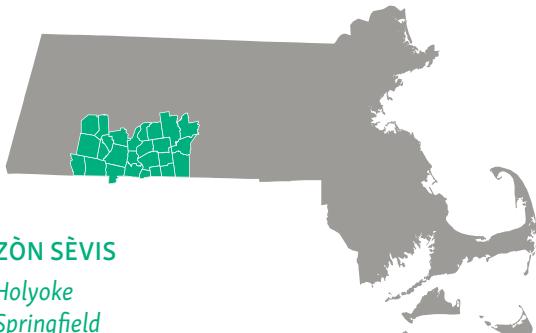
ENSKRI



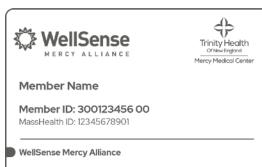
PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense Mercy Alliance



ZÒN SÈVIS
Holyoke
Springfield
Westfield



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Mercy Alliance se yon patenarya ant WellSense Health Plan ak Mercy Medical Center. Nou konsantre sou mete zòn Springfield an sante lè nou mete w an premye lè li gen rapò ak sante w. Sa vle di nou tout travay ansanm pou ka an sante epi gen kè kontan.

Pwogram espesyal ak lòt avantaj

- Pwogram jesyon pwa
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman abònman nan aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs

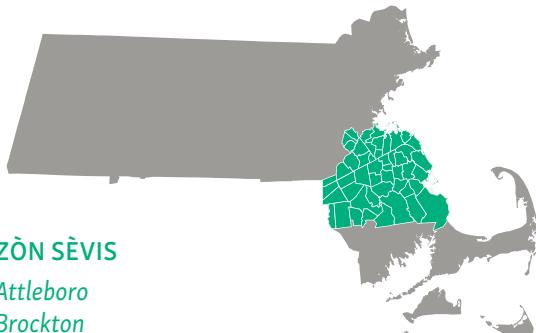
Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/mercy

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

WellSense Signature Alliance



ZÒN SÈVIS
Attleboro
Brockton
Plymouth
Quincy
Taunton



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Signature Alliance se yon patenarya ant WellSense Health Plan ak Signature Healthcare. Nou travay ansanm pou ofri w swen pèsonèl epi mete w nan konvèrsasyon an pandan pwosesis la. Nou la pou tout bezwen swen ou yo.

Pwogram espesyal ak lòt avantaj

- Parantaj, klas pou fanmi, ak pwogram gwo sès
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman abònman nan aktivite fizik
- Kit dantè gratis
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/signature

Sèvis Kliyantèl : (888) 566-0010

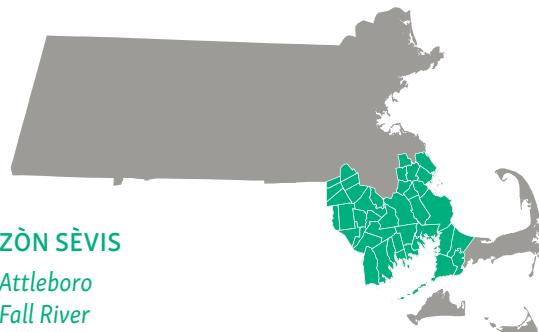
Sante Konpòtmantal : (888) 217-3501

Plan Patenarya Òganizasyon ki Responsab pou Sante



APRANN

WellSense Southcoast Alliance



ZÒN SÈVIS
Attleboro
Fall River
Falmouth
New Bedford
Plymouth
Taunton
Wareham



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

WellSense Southcoast Alliance se yon patenarya ant WellSense Health Plan ak Southcoast Health. Lè nou tout travay ansanm, ou menm ak sante ou pran plas prensipal la. Ou enplike nan chak etap nan pwoesisis la pou asire ou jwenn pi bon swen pou tèt ou.

Pwogram espesyal ak lòt avantaj

- Pwogram gwosès ak aksè nan Baby Café nou an
- Egzamen sante nan kamyonèt mobil
- Chèz machin ak chèz chèz pou pozisyon ti bebe pi wo gratis
- Ranbousman abònman nan aktivite fizik
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/southcoast

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

Lopital

Wellsense Health Plan gen ladan lopital sa yo pou plan sa yo (Gade paj 23 la tou pou lis lopital pou lòt plan WellSense yo)

East Boston Neighborhood Health Wellsense Alliance

WellSense Care Alliance

WellSense Mercy Alliance

WellSense Signature Alliance

WellSense Southcoast Alliance

Non Lopital la

Vil

Addison Gilbert Hospital (Lahey Health) Gloucester

Anna Jaques Hospital (Beth Israel Lahey Health) Newburyport

Athol Hospital (Heywood Healthcare) Athol

Baystate Medical Center Springfield

Baystate Noble Hospital Westfield

Baystate Wing Hospital Palmer

Berkshire Medical Center (Berkshire Health Systems) Pittsfield

Beth Israel Deaconess — Needham Needham

Beth Israel Deaconess — Plymouth Plymouth

Beth Israel Deaconess Medical Center Boston

Beverly Hospital (Lahey Health) Beverly

Boston Children's Hospital Boston

Boston Medical Center Boston

Brigham & Women's Hospital (Mass General Brigham) Boston

Brockton Hospital (Signature Healthcare) Brockton

Cape Cod Hospital (Cape Cod Healthcare) Hyannis

Carney Hospital (Steward) Dorchester

CHA Cambridge Hospital Cambridge



KONPARE



ENSKRI



PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

Non Lopital la	Vil	Non Lopital la	Vil
CHA Everett Hospital	Everett	Leonard Morse Hospital <i>(MetroWest Medical Center)*</i>	Natick
CHA Somerville Hospital	Somerville	Lowell General Hospital — Main Campus	Lowell
Charlton Hospital (<i>Southcoast</i>)	Fallriver	Lowell General Hospital — Saints Campus	Lowell
Clinton Hospital <i>(UMass Memorial HealthAlliance)</i>	Clinton	Marlborough Hospital <i>(UMass Memorial Health)</i>	Marlboro
Clinton Hospital, Leominster <i>(UMass Memorial HealthAlliance)</i>	Leominster	Martha's Vineyard Hospital <i>(Mass General Brigham)</i>	Oak Bluffs
Cooley Dickinson Hospital <i>(Mass General Brigham)</i>	Northampton	Mass Eye and Ear Infirmary	Boston
Dana-Farber Cancer Institute	Boston	Mass General Hospital <i>(Mass General Brigham)</i>	Boston
Emerson Hospital	Concord	MelroseWakefield Hospital <i>(Tufts Medicine)</i>	Melrose
Fairview Hospital <i>(Berkshire Health Systems)</i>	Great Barrington	Milton Hospital <i>(Beth Israel Lahey Health)</i>	Milton
Falmouth Hospital <i>(Cape Cod Healthcare)</i>	Falmouth	Miriam Hospital	Providence, RI
Faulkner Hospital <i>(Mass General Brigham)</i>	Jamaica Plain	Morton Hospital (<i>Steward</i>)	Taunton
Framingham Union Hospital	Framingham	Mt. Auburn Hospital <i>(Beth Israel Lahey)</i>	Cambridge
Franklin Medical Center <i>(Baystate Health)</i>	Greenfield	Nantucket Cottage Hospital <i>(Mass General Brigham)</i>	Nantucket
Good Samaritan Medical Center <i>(Steward)</i>	Brockton	Nashoba Valley Medical Center <i>(Steward)</i>	Ayer
Harrington Hospital <i>(UMass Memorial)</i>	Southbridge	New England Baptist Hospital	Roxbury Crossing
Hasbro Children's Hospital at Rhode Island Hospital	Providence, RI	Newton-Wellesley Hospital <i>(Mass General Brigham)</i>	Newton
Heywood Hospital <i>(Heywood Healthcare)</i>	Gardner	Saint Anne's Hospital (<i>Steward</i>)	Fall River
Holy Family Hospital Haverhill <i>(Steward)</i>	Haverhill	Saint Elizabeth's Medical Center <i>(Steward)</i>	Brighton
Holy Family Hospital Methuen <i>(Steward)</i>	Methuen	Saint Vincent	Worcester
Holyoke Medical Center	Holyoke	Salem Hospital <i>(Mass General Brigham)</i>	Salem
Lahey Hospital and Medical Center	Burlington	Shriners Children's New England	Springfield
Lahey Medical Center — Peabody	Peabody	Shriners Hospital for Children	Boston
Lawrence General Hospital	Lawrence	South Shore Hospital	South Weymouth
Lawrence Memorial Hospital of Medford (<i>Tufts Medicine</i>)	Medford	Southwestern Vermont Medical Center	Bennington, VT

* Pou Sèvis Sante Konpòtmantal

Plan Patenarya Òganizasyon ki Responsab pou Sante



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Non Lopital la	Vil
St. Luke's Hospital (<i>Southcoast</i>)	New Bedford
Sturdy Memorial Hospital	Attleboro
Tobey Hospital (<i>Southcoast</i>)	Wareham
Trinity Health of New England — (<i>Mercy Medical Center</i>)	Springfield
Tufts Medical Center	Boston
UMass Memorial Medical Center — Memorial Campus	Worcester
UMass Memorial Medical Center — University Campus	Worcester
Winchester Hospital (<i>Lahey Health</i>)	Winchester

Lis lopital la ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.



Lopital

WellSense Health Plan gen ladan lopital sa yo pou plan sa yo (Gade paj 21 la tou pou lis lopital pou lòt plan WellSense yo)

WellSense BILH Performance Network ACO
WellSense Community Alliance
WellSense Boston Children's ACO
WellSense Essential MCO

Non Lopital la	Vil
Addison Gilbert Hospital (<i>Lahey Health</i>)	Gloucester
Anna Jaques Hospital (<i>Beth Israel Lahey Health</i>)	Newburyport
Athol Hospital (<i>Heywood Healthcare</i>)	Athol
Baystate Medical Center	Springfield
Noble Hospital (<i>Baystate</i>)	Westfield



KONPARE

Non Lopital la	Vil
Wing Hospital (<i>Baystate</i>)	Palmer
Berkshire Medical Center (<i>Berkshire Health Systems</i>)	Pittsfield
Beth Israel Deaconess — Needham	Needham
Beth Israel Deaconess — Plymouth	Plymouth
Beth Israel Deaconess Medical Center	Boston
Beverly Hospital (<i>Lahey Health</i>)	Beverly
Boston Children's Hospital	Boston
Boston Medical Center	Boston
Brockton Hospital (<i>Signature Healthcare</i>)	Brockton
Cape Cod Hospital (<i>Cape Cod Healthcare</i>)	Hyannis
Carney Hospital (<i>Steward</i>)	Dorchester
CHA Cambridge Hospital	Cambridge
CHA Everett Hospital	Everett
CHA Somerville Hospital	Somerville
Charlton Hospital (<i>Southcoast</i>)	Fall River
Clinton Hospital (<i>UMass Memorial HealthAlliance</i>)	Clinton
Clinton Hospital, Leominster (<i>UMass Memorial HealthAlliance</i>)	Leominster
Cooley Dickinson Hospital (<i>Mass General Brigham</i>)	Leominster
Dana-Farber Cancer Institute	Boston
Emerson Hospital	Concord
Fairview Hospital (<i>Berkshire Health Systems</i>)	Great Barrington
Falmouth Hospital (<i>Cape Cod Healthcare</i>)	Falmouth
Framingham Union Hospital	Framingham
Franklin Medical Center (<i>Baystate Health</i>)	Greenfield



ENSKRI



PLIS ENFÒMASYON

Plan Patenarya Òganizasyon ki Responsab pou Sante

Non Lopital la	Vil	Non Lopital la	Vil
Good Samaritan Medical Center (Steward)	Brockton	Nashoba Valley Medical Center (Steward)	Ayer
Harrington Hospital (UMass Memorial)	Southbridge	New England Baptist Hospital	Roxbury Crossing
Hasbro Children's Hospital at Rhode Island Hospital	Providence, RI	Rhode Island Hospital	Providence, RI
Heywood Hospital (Heywood Healthcare)	Gardner	Saint Anne's Hospital (Steward)	Fall River
Holy Family Hospital Haverhill (Steward)	Haverhill	Saint Elizabeth's Medical Center (Steward)	Brighton
Holy Family Hospital Methuen (Steward)	Methuen	Saint Vincent Hospital	Worcester
Holyoke Medical Center	Holyoke	Shriners Children's New England	Springfield
Lahey Hospital and Medical Center	Burlington	Shriners Hospital for Children	Boston
Lahey Medical Center - Peabody	Peabody	South Shore Hospital	South Weymouth
Lawrence General Hospital	Lawrence	Southwestern Vermont Medical Center	Bennington, VT
Lawrence Memorial Hospital of Medford (Hallmark)	Medford	St. Luke's Hospital (Southcoast)	New Bedford
Leonard Morse Hospital (MetroWest Medical Center)*	Natick	Sturdy Memorial Hospital	Attleboro
Lowell General Hospital — Main Campus	Lowell	Tobey Hospital (Southcoast)	Wareham
Lowell General Hospital — Saints Campus	Lowell	Trinity Health of New England (Mercy Medical Center)	Springfield
Marlborough Hospital (UMass Memorial Health)	Marlboro	Tufts Medical Center	Boston
Mass. Eye and Ear Infirmary	Boston	UMass Memorial Medical Center — Memorial Campus	Worcester
MelroseWakefield Hospital (Tufts Medicine)	Melrose	UMass Memorial Medical Center — University Campus	Worcester
Milton Hospital (Beth Israel Lahey Health)	Milton	Winchester Hospital (Lahey Health)	Winchester
Miriam Hospital	Providence, RI		
Morton Hospital (Steward)	Taunton		
Mt. Auburn Hospital (Beth Israel Lahey Health)	Cambridge		

* Pou Sèvis Sante Konpòtmantal



Community Care Cooperative ofri plan sa yo :

- Community Care Cooperative (C3)

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup founisè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.



Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele, Massachusetts Behavioral Health Partnership nan (800) 495-0086 oubyen vizite www.masspartnership.com.



Lopital

ACO Premye Swen Community Care Cooperative yo itilize lopital MassHealth yo. Silvouplè ale nan <https://masshealth.ehs.state.ma.us/providerdirectory/> pou yon lis lopital yo.



APRANN



KONPARE

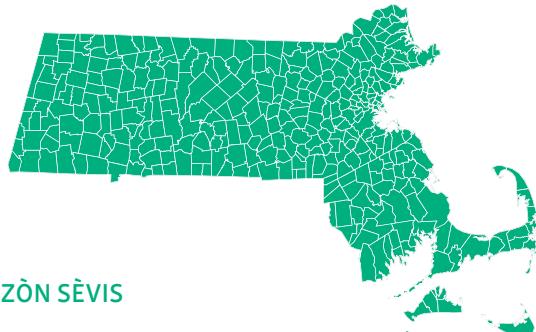


ENSKRI



PLIS ENFÒMASYON

Community Care Cooperative (C3)



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Manm Community Care Cooperative (C3) jwenn swen prensipal nan yon sant sante kominotè oswa nan men founisè ki patisipe yo epi yo gen aksè ak espesyalis MassHealth ak lopital yo.

Pwogram espesyal ak lòt avantaj

- Ëd pou konekte ak sèvis sosyal yo, ki gen ladan edikasyon sou nitrisyon, makèt ak bon pwodui, twous manje ak repa yo livre lakay, pwogram modifikasyon kay, ak pwogram prevansyon degèpisman ak sanzabri
- Liy telefòn konsèy enfimyè ki disponib 24 èdtan pa jou, 7 jou sou 7, 365 jou pa ane
- Sèlman ou menm ak ekip swen w lan — pa gen konpayi asirans ant oumenm ak founisè w la

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.c3aco.org
Sèvis Klijantèl : (866) 676-9226
Sante Konpòtmantal : (800) 495-0086

ACO Premye Swen



Steward Health Care Network ofri plan sa yo :

- **Steward Health Choice**

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup doktè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.



Sèvis Sante Konpòtmantal

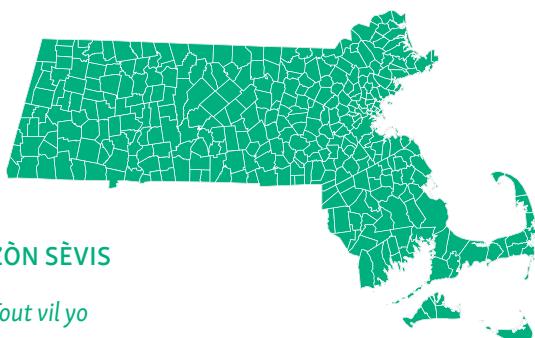
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele, Massachusetts Behavioral Health Partnership nan (800) 495-0086 oubyen vizite www.masspartnership.com.



Lopital

Steward Health Choice ki nan Primary Care ACO itilize lopital MassHealth yo. Silvouplè ale nan <https://masshealth.ehs.state.ma.us/providerdirectory/> pou yon lis lopital yo.

Steward Health Choice



ZÒN SÈVIS

Tout vil yo



MEMBER NAME: JANE C. DOE
MEMBER ID: SHC1005503764102
MASSHEALTH ID: 1000558764102

Steward Member Services: 1-855-860-4949

Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Steward Health Choice sousye li de byennèt ou an antye. Antan plan sante w, nou kwè nan yon apwòch pèsonèl pou dwa sante nan kominate w la. Nou kreye plan sante nou yo apati ou menm Objektif nou se ba ou swen sante kalite, pwogram, sèvis ak avantaj an plis pou sipòte ou pandan w ap chèche byennèt.

Nou la pou rann swen sante de kalite fasil pou jwenn e fasil pou itilize.

Pwogram espesyal ak lòt avantaj

- Chèz machin ak chèz chèz pou pozisyone ti bebe pi wo gratis
- Kas pou bisiklèt pou timoun gratis
- Klas sou achouchman timoun gratis
- Kat pou kado ak lòt rekompans pou fini aktivite swen sante

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.stewardhealthchoice.org/massachusetts

Sèvis Klyiantèl : (855) 860-4949

Sante Konpòtmantal : (800) 495-0086

Organizasyon ki Jere Swen



Fallon Health ofri plan sa yo :

- WellSense Essential MCO



Sèvis Sante Konpòtmantal

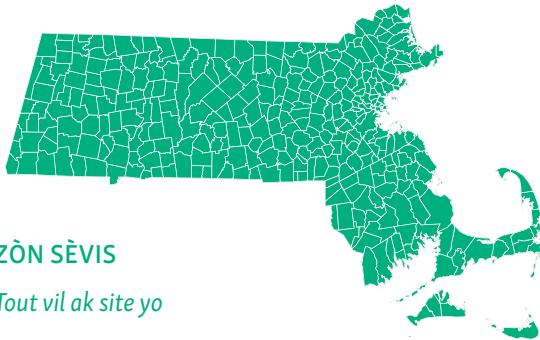
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501.



Lopital

Silvouplè ale nan paj 23 pou yon lis lopital yo. Lis la gen ladann lopital pou WellSense BILH Performance Network ACO, WellSense Community Alliance, WellSense Boston Children's ACO, WellSense Essential MCO.

WellSense Essential MCO



ZÒN SÈVIS

Tout vil ak site yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Li pi fasil pou w an sante lè ou gen yon kominote pou kore ou. Se poutèt sa WellSense Essential MCO vin konnen bezwen ou ak bezwen fanmi ou. Nou konekte ou ak swen ak resous lokal yo, sipòte ou sou chemen lasante a.

Pwogram espesyal ak lòt avantaj

- Rekonpans pou moun ki ansezt
- Pwogram byennèt ak mòdvi
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman pou aktivite fizik
- Kit dantè gratis

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

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PLIS ENFÒMASYON

Organizasyon ki Jere Swen



Fallon Health ofri plan sa yo :

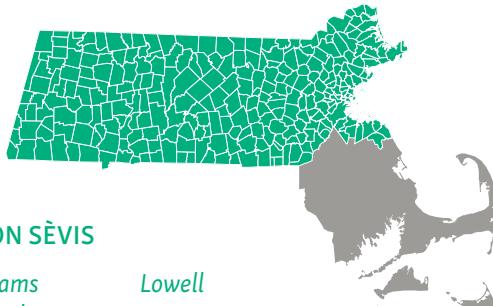
- Tufts Health Together



Sèvis Sante Konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985.

Tufts Health Together



ZÒN SÈVIS

Adams	Lowell	Westfield
Athol	Lynn	Woburn
Beverly	Malden	Worcester
Boston	Northampton	
Framingham	Pittsfield	
Gardner-	Quincy	
Fitchburg	Revere	
Gloucester	Salem	
Greenfield	Somerville	
Haverhill	Southbridge	
Holyoke	Springfield	
Lawrence	Waltham	



Jwenn vil ou a ak zòn sèvis li yo nan paj 38.

Tufts Health Together konsantre sou amelyore sante ak byennèt manm yo, yo vize pou yo vin pi bon plan jesyon swen MassHealth nan Massachusetts, reyalize rezulta eksepsyonèl nan bon jan kalite ak eksperyans pou manm yo ki pa chè.

Pwogram espesyal ak lòt avantaj

- Pwogram pou fanm ansent
- Pwogram pou kwit manje ak nitrisyon an sante
- Ranbousman pou aktivite fizik
- Kat kado pou konpòtman ki prezève lasante
- Kat kado pou chèz machin ak chèz pou pozisyone tibebe pi wo

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.tuftshealthplan.com/together

Sèvis Kliyantèl : (888) 257-1985

Sante Konpòtmantal : (888) 257-1985

Organizasyon ki Jere Swen



Lopital

Tufts Health Together ak CHA gen lopital sa yo :

Tufts Health Together

Non Lopital la	Vil
Addison Gilbert Hospital (Lahey Health)	Gloucester
Anna Jaques Hospital (Beth Israel Lahey Health)	Newburyport
Athol Hospital (Heywood Healthcare)	Athol
Baystate Medical Center (Baystate)	Springfield
Baystate Noble Hospital	Westfield
Baystate Wing Hospital	Palmer
Berkshire Medical Center (Berkshire Health Systems)	Pittsfield
Beth Israel Deaconess Hospital — Milton	Milton
Beth Israel Deaconess Hospital — Needham	Needham
Beth Israel Deaconess Hospital — Plymouth	Plymouth
Beth Israel Deaconess Medical Center	Boston
Beverly Hospital (Lahey Health)	Beverly
Boston Children's Hospital	Boston
Boston Medical Center	Boston
Brigham and Women's Hospital (Mass General Brigham)	Boston
Brockton Hospital (Signature Healthcare)	Brockton
Cape Cod Hospital (Cape Cod Healthcare)	Hyannis
Carney Hospital (Steward)	Dorchester
CHA Cambridge Hospital	Cambridge
CHA Everett Hospital	Everett

Non Lopital la

Non Lopital la	Vil
CHA Somerville Hospital	Somerville
Charlton Memorial Hospital (Southcoast)	Fall River
Clinton Hospital (UMass Memorial HealthAlliance)	Clinton
Clinton Hospital, Leominster Campus (HealthAlliance)	Leominster
Cooley Dickinson Hospital (Mass General Brigham)	Northampton
Dana-Farber Cancer Institute	Boston
Emerson Hospital	Concord
Fairview Hospital (Berkshire Health Systems)	Great Barrington
Falmouth Hospital (Cape Cod Healthcare)	Falmouth
Framingham Union Hospital	Framingham
Franklin Medical Center (Baystate Health)	Greenfield
Good Samaritan Medical Center (Steward)	Brockton
Harrington Hospital (UMass Memorial)	Southbridge
Hasbro Children's Hospital at Rhode Island Hospital	Providence, RI
Heywood Hospital (Heywood Healthcare)	Gardner
Holy Family Hospital — Haverhill (Steward)	Haverhill
Holy Family Hospital-Methuen (Steward)	Methuen
Holyoke Medical Center	Holyoke
Kent County Memorial Hospital	Warwick, RI
Lahey Hospital and Medical Center	Burlington
Lahey Medical Center, Peabody	Peabody
Landmark Medical Center	Woonsocket, RI
Lawrence General Hospital	Lawrence

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KONPARE

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PLIS ENFÒMASYON

Organizasyon ki Jere Swen

Non Lopital la	Vil	Non Lopital la	Vil
Lawrence Memorial Hospital of Medford (<i>TuftsMedicine</i>)	Medford	UMass Memorial Medical Center — Memorial Campus	Worcester
Leonard Morse Hospital (<i>MetroWest Medical Center</i>)*	Natick	UMass Memorial Medical Center — University Campus	Worcester
Lowell General Hospital — Main Campus	Lowell	Winchester Hospital (<i>Lahey Health</i>)	Winchester
Lowell General Hospital — Saints Campus	Lowell	Women & Infants Hospital	Providence, RI
Marlborough Hospital (<i>UMass Memorial Health</i>)	Marlboro		
Mass Eye and Ear Infirmary	Boston		
MelroseWakefield Hospital (<i>TuftsMedicine</i>)	Melrose		
Mercy Medical Center (<i>Trinity Health of New England</i>)	Springfield		
Milford Regional Medical Center	Milford		
Miriam Hospital	Providence, RI		
Morton Hospital (<i>Steward</i>)	Taunton		
Mount Auburn Hospital	Cambridge		
Nashoba Valley Medical Center (<i>Steward</i>)	Ayer		
Rhode Island Hospital	Providence, RI		
Saint Anne's Hospital (<i>Steward</i>)	Fall River		
Saint Vincent Hospital	Worcester		
Shriners Children's Boston	Boston		
Shriners Children's New England	Springfield		
Southwestern Vermont Medical Center	Bennington, VT		
St. Elizabeth's Medical Center (<i>Steward</i>)	Brighton		
St. Luke's Hospital (<i>Southcoast</i>)	New Bedford		
Sturdy Memorial Hospital	Attleboro		
Tobey Hospital (<i>Southcoast</i>)	Wareham		
Tufts Medical Center	Boston		

* Pou Sèvis Sante Konpòtmantal

Plan klinisyen Premye Swen



MassHealth ofri plan sa a:

- Plan klinisyen Premye Swen (PCC)

Pou w enskri nan Plan Primary Care Clinician (PCC), w ap bezwen chwazi yon klinisyen premye swen nan rezo PCC Plan an. PCC yo ka pa disponib nan tout zòn sèvis yo.

- Manm PCC Plan kapab enskri nan yon ACO oswa MCO nenpòt ki lè.



Sèvis sante konpòtmantal

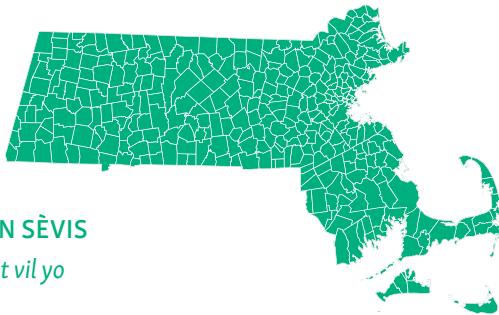
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele, Massachusetts Behavioral Health Partnership nan (800) 495-0086 oubyen vizite www.masspartnership.com.



Lopital

PCC Plan itilize rezo lopital MassHealth yo. Silvouplè ale nan <https://masshealth.ehs.state.ma.us/providerdirectory/> pou yon lis lopital yo.

Plan klinisyen Premye Swen (PCC)



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 31.

Plan PCC a se yon plan sante ki jere pou manm MassHealth atravè Massachusetts. Founisè Plan PCC yo gen ladan yo doktè, enfimyè pratikan, lopital, famasi, ak lòt founisè swen sante. Antanke manm Plan PCC, ou ka jwenn sèvis sante konpòtmantal (MBHP) nan Massachusetts.

Pwogram espesyal ak lòt avantaj

- Materyèl pou fanmi ak timoun
- Materyèl jesyon maladi

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak avantaj. Ka gen kèk kondisyon.

www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members

Sèvis Kliyantèl : (800) 841-2900

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PLIS ENFÒMASYON



Enskri nan yon plan sante oswa ale nan yon lòt

Enskri nan yon Plan Sante

Chwazi yon plan sante yo ofri nan zòn ou an ki pi byen adapte ak bezwen swen sante ou menm oswa fanmi ou. Si w pa chwazi yon plan sante, MassHealth ap chwazi youn pou ou.

Èske ou pare pou w enskri?
Li fasil!



Enskri anliy (SA REKOMANDE)

Fason ki pi rapid pou w
enskri nan yon plan sante se
anliy.

www.MassHealthChoices.com

- Klik pou enskri kounye a
- Ranpli fòm nan
- Klike "Submit"



Enskri pa telefòn

Reprezantan sèvis kliyan
nou yo ka enskri w nan yon
plan sante pa telefòn.

(800) 841-2900

TDD/TTY : 711
Lendi–Vandredi
8:00 a.m.–5:00 p.m.



Enskri pa lapòs oswa faks

Ranpli yon Fòm Enskripsyon
Plan Sante MassHealth la.
Voye pa lapòs fòm ou ranpli
a bay:

Health Insurance
Processing Center
ATTN: Enrollment
PO Box 4405
Taunton, MA 02780

Fax : (617) 988-8903



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PLIS ENFÒMASYON

Chanje Plan Sante w la

Antanke manm MassHealth ki enskri nan yon plan sante, ou ka chanje plan sante w pou nenpòt rezon sèlman pandan Peryòd Seleksyon Plan w lan. Depi w nan Peryòd Enskripsyon Fiks a, w ap kapab chanje plan sante w la sèlman pou kèk rezon.

Manm sa yo ka chanje plan sante nenpòt ki lè pou nenpòt rezon.

- Timoun ki nan swen oswa gad nan Depatman Timoun ak Fanmi (DCF)
- Jèn ki nan swen oswa gad nan Depatman Sèvis Jèn (DYS)
- Tibebe ki fenk fèt ak timoun ki pokogen yon ane
- Manm ki enskri nan Plan Klinisyen Premye Swen (PCC).

Peryòd Seleksyon Plan

Si w enskri nan yon MCO oswa ACO, w ap gen yon Peryòd Seleksyon Plan 90 jou chak ane. MassHealth ap fè w konnen Peryòd Seleksyon Plan w lan. Pandan peryòd sa a, ou ka chanje plan sante yo pou nenpòt rezon.

Si w enskri nan Plan PCC a, ou ka chanje pou ale nan yon ACO oswa yon MCO nenpòt ki lè.

Si w deside chanje plan sante w, asire w ou tcheke www.MassHealthChoices.com pou jwenn opsyon plan sante ki disponib nan zòn ou an.

Peryòd Enskripsyon Fiks

Si w nan yon ACO oswa yon MCO lè Peryòd Seleksyon Plan w lan fini, w ap nan Peryòd Enskripsyon Fiks ou a. Pandan Peryòd Enskripsyon Fiks ou a, w ap kapab chanje plan sante w sèlman pou kèk rezon. Peryòd Seleksyon Plan Pandan tan sa a, ou KA chanje plan sante w. Gade paj 34.

PERYÒD SELEKSYON PLAN VS. PERYÒD ENSKRIPSYON FIKS



Peryòd Seleksyon Plan

Pandan tan sa a, ou KAPAB chanje plan sante w.

Peryòd Enskripsyon Fiks

Pandan tan sa a PA KAPAB chanje plan Sante w la.

Eksepte pou sèten rezon (gade paj 34)

Ekspsyón pou Peryòd Enskripsyon Fiks

Depi w nan Peryòd Enskripsyon Fiks a, w ap kapab chanje plan sante w la sèlman pou kèk rezon.

- Ou deplase soti nan zòn sèvis MCO, Accountable Care Partnership Plan, oswa Primary Care ACO.
- MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen pa kouvri sèvis ou mande a, akòz objeksyon moral oswa relije.
- Ou bezwen sèvis ki gen rapò yo fèt an menm tan. Se pa tout sèvis ki gen rapò ki disponib nan rezo a, epi founisè swen prensipal ou oswa yon lòt founisè detèmine si w resevwa sèvis yo apa, sa pral mete w nan risk ki pa nesesè.
- Ou resevwa move kalite swen, ou pa gen aksè a sèvis ki kouvri yo, oswa ou pa gen aksè ak founisè ki gen eksperyans nan pou rezoud bezwen swen sante ou.
- MCO oswa Plan Patenarya Òganizasyon ki Responsab pou Sante a pa gen kontra avèk MassHealth ankò pou kouvri zòn sèvis ou a, oswa PCPou ki patisipe nan ACO Premye Swen ou a pa disponib nan zòn sèvis ou a.
- Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an pa te bay aksè ak founisè ki satisfè bezwen swen sante w yo alavni, menm apre ou mande asistans.
- Ou sanzabri (*epi dosye MassHealth yo endike tou ou pa gen kay*), epi MCO, Accountable Care Partnership Plan, or Primary Care ACO pa kapab akomode bezwen ou kote ou ye a.

- Ou demontre MassHealth MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen vyole yon dispozisyon nan kontra li ak MassHealth.
- MassHealth enpoze yon penalite sou MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen, ki espesyalman pèmèt ou anile enskripsiyon ou nan MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen san rezon.
- Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen pa reponn ak bezwen ou pa rapò ak lang ou. mwayen n komunikasyon ou, oswa lòt preferans oswa bezwen aksè.
- Ou demontre MassHealth founisè prensipal rezo w yo, tankou PCP, espesyalis, oswa founisè sante konpòtmantal yo, kite rezo MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an.
- W ap viv nan zòn sèvis Oak Bluffs oswa Nantucket.

Si MassHealth refize demann ou pou transfere nan yon lòt plan sante pandan Peryòd Enskripsiyon Fiks ou a, ou ka mande pou yon odyans san patipri (kontestasyon). Aprann plis sou fason pou mande yon odyans san patipri nan paj 38.



APRANN



KONPARE



ENSKRI



PLIS ENFÒMASYON

Sèvi ak kat idantite manm ou yo

Pre ou fin enskri nan yon plan sante, MassHealth ap voye yon lèt pou konfime enskripsyon ou. Plan sante ou te chwazi a ap voye yon pake byenvini ba ou pa lapòs ak detay enpòtan sou plan sante w la ak yon kat ID manm plan sante.

Toujou pote ni plan sante w yo ak kat idantite manm MassHealth ou avèk ou pou w genyen yo lè w bezwen swen. Asire w ou montre toude kat idantite manm yo chak fwa ou jwenn swen sante oswa ranpli yon preskripsiyan.



Si kat idantite manm plan sante a domaje, pèdi oswa yo vòlè li, rele depatman sèvis pou manm plan sante a pou yo ranplase li.

Si kat idantite manm MassHealth ou a domaje, pèdi oswa yo vòlè li, rele Sant Sèvis Kliyan MassHealth nan **(800) 841-2900** (TDD/TTY : 711) pou ranplase kat la.

Mache ak toulede kat idantite yo

Tout moun nan fanmi w ki enskri pral gen yon plan sante ak kat idantite manm MassHealth.

Asire w ou montre toude kat idantite manm yo chak fwa ou jwenn swen sante oswa ranpli yon preskripsiyan.



PLIS ENFÒMASYON

Dwa ou yo

- Ou ka mande yon kopi dosye sante w nenpòt ki lè.
- Founisè swen sante w yo ap kenbe enfòmasyon sou sante w ak dosye w yo prive.
- Founisè swen sante w yo ap ba w enfòmasyon ki fasil pou w konprann sou opsyon tretman yo.
- Founisè w yo ap fè w patisipe nan tout desizyon konsènan swen sante w.
- Ou ka refize tretman swen sante nenpòt ki lè ak pou nenpòt rezon.
- Ou ka depoze yon plent oswa konteste si ou panse plan sante w la oswa MassHealth te refize w **yon sèvis ki medikalman nesesè** oswa yon tretman.

Responsabilite w yo

Kimoun pou m rele?	MassHealth	Plan sante
Chanjman adres	✓	✓
Nouvo nimewo telefòn	✓	✓
Nouvo bene oubyen adiosyon	✓	



Mo kle

Sèvis oswa founiti ki nesesè sou plan medikal

Sèvis swen sante oswa founiti ki nesesè pou anpeche, dyagnostike, oswa trete yon maladi oswa chòk, oswa sentòm li yo epi ki satisfè nòm lamedsin aksepte yo.



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PLIS ENFÒMASYON

Konprann depans ou yo Kotpa pou Medikaman

Yon kotpa se yon ti kantite lajan yon moun peye lè li resevwa sèvis sante. Sèl fwa ou ka gen yon kotpa se lè ou jwenn kèk medikaman sou preskripsyon.

Pou plis enfòmasyon sou kotpa yo, tanpri vizite www.mass.gov/copayment-information-for-members.

Si ou resevwa yon bòdwo

Manm MassHealth yo pa ta dwe resevwa yon bòdwo pou yon sèvis ki garanti. Si ou pa t peye kotpa ou nan moman sèvis la, ou ka resevwa yon bòdwo pou kotpa sa a.

Si w enskri nan yon Plan Patenarya Òganizasyon ki Responsab pou Sante oswa yon MCO epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou ak nimewo ID plan sante w, epi di yo pou yo rele plan sante w la.

Si w enskri nan ACO Premye Swen oswa Plan PCC a epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou, epi di yo pou yo rele Sèvis Kliyan MassHealth nan (800) 841-2900.

Ou ka jwenn nimewo idantifikasyon (ID) manm MassHealth ak ID manm plan sante ou sou kat ID manm MassHealth ak kat ID manm plan sante ou a. Gade paj 36 pou enfòmasyon sou kat idantite manm ou yo.

Plent, Kontestasyon, ak Odyans san Patipri

Plent

Plan sante w la pran angajman pou l asire l ou jwenn pi bon eksperyans swen sante posib. Si w pa kontan ak yon sèvis oswa si w gen yon kesyon oswa yon plent, rele sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite plan sante w la.

Ou kapab kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900. TDD/TTY : 711.

Kontestasyon ak Odyans san Patipri

Si w pa dakò ak yon desizyon plan sante w la oswa founisè plan sante w la pran, ou ka fè yon kontestasyon oswa mande yon Odyans san Patipri nan MassHealth. Gid pou manm plan sante w la gen plis enfòmasyon detaye sou kontestasyon ak Odyans san Patipri.

Si w gen kesyon sou pwosesis la, rele depatman sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite manm plan sante w la. Ou kapab kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900. TDD/TTY : 711.



Zòn sèvis

Chak plan sante kouvari zòn sèvis espesifik yo. Zòn sèvis yo se gwoup vilaj ak vil yo. Sonje byen, ou ka chwazi yon plan sante sèlman nan zòn sèvis ou a.

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
Abington	Brockton	Berkshire	Pittsfield
Accord	Quincy	Berlin	Gardner-Fitchburg
Acton	Lowell	Bernardston	Greenfield
Acushnet	New Bedford	Beverly	Beverly
Adams	Adams	Billerica	Lowell
Agawam	Westfield	Blackstone	Framingham
Alford	Pittsfield	Blanford	Westfield
Allston	Boston	Bolton	Gardner-Fitchburg
Amesbury	Haverhill	Bondsville	Springfield
Amherst	Northampton	Boston	Boston
Andover	Lawrence	Bourne	Falmouth
Aquinnah	Oak Bluffs	Boxboro	Framingham
Arlington	Somerville	Boxford	Haverhill
Arlington Heights	Somerville	Boylston	Worcester
Ashburnham	Gardner-Fitchburg	Braintree	Quincy
Ashby	Gardner-Fitchburg	Brant Rock	Plymouth
Ashfield	Greenfield	Brewster	Orleans
Ashland	Framingham	Bridgewater	Brockton
Ashley Falls	Pittsfield	Brighton	Boston
Assonet	Fall River	Brimfield	Southbridge
Athol	Athol	Brockton	Brockton
Attleboro	Attleboro	Brookfield	Southbridge
Auburn	Worcester	Brookline	Boston
Auburndale	Waltham	Brookline Village	Boston
Avon	Brockton	Bryantville	Plymouth
Ayer	Gardner-Fitchburg	Buckland	Greenfield
Babson Park	Waltham	Burlington	Woburn
Baldwinville	Athol	Buzzards Bay	Falmouth
Barnstable	Barnstable	Byfield	Haverhill
Barre	Athol	Cambridge	Somerville
Becket	Pittsfield	Canton	Brockton
Bedford	Woburn	Carlisle	Lowell
Belchertown	Holyoke	Carver	Plymouth
Bellingham	Framingham	Cataumet	Falmouth
Belmont	Waltham	Centerville	Barnstable
Berkley	Taunton	Charlemont	Greenfield



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PLIS ENFÒMASYON

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
Charlestown	Boston	East Bridgewater	Brockton
Charlton	Southbridge	East Brookfield	Southbridge
Charlton City	Southbridge	East Dennis	Orleans
Charlton Depot	Southbridge	East Douglas	Framingham
Chartley	Attleboro	East Falmouth	Falmouth
Chatham	Orleans	East Freetown	Fall River
Chelmsford	Lowell	East Longmeadow	Springfield
Chelsea	Revere	East Mansfield	Attleboro
Cheshire	Adams	East Orleans	Orleans
Chester	Westfield	East Otis	Pittsfield
Chesterfield	Northampton	East Princeton	Gardner-Fitchburg
Chestnut Hill	Boston	East Sandwich	Falmouth
Chicopee	Springfield	East Templeton	Athol
Chilmark	Oak Bluffs	East Walpole	Framingham
Clarksburg	Adams	East Wareham	Wareham
Clinton	Gardner-Fitchburg	Eastham	Orleans
Cohasset	Quincy	Easthampton	Northampton
Colrain	Greenfield	Easton	Brockton
Concord	Lowell	Edgartown	Oak Bluffs
Conway	Greenfield	Egremont	Pittsfield
Cotuit	Barnstable	Elmwood	Brockton
Cummaquid	Barnstable	Erving	Greenfield
Cummington	Northampton	Essex	Gloucester
Cuttyhunk	New Bedford	Everett	Malden
Dalton	Pittsfield	Fairhaven	New Bedford
Danvers	Salem	Fall River	Fall River
Dartmouth	New Bedford	Falmouth	Falmouth
Dedham	Quincy	Feeding Hills	Westfield
Deerfield	Greenfield	Fiskdale	Southbridge
Dennis	Orleans	Fitchburg	Gardner-Fitchburg
Dennis Port	Orleans	Florida	Adams
Devens	Gardner-Fitchburg	Forestdale	Falmouth
Dighton	Taunton	Foxboro	Attleboro
Dorchester	Boston	Framingham	Framingham
Douglas	Framingham	Franklin	Framingham
Dover	Framingham	Freetown	Fall River
Dracut	Lowell	Gardner	Gardner-Fitchburg
Drury	Adams	Georgetown	Haverhill
Dudley	Southbridge	Gilbertville	Athol
Dunstable	Lowell	Gill	Greenfield
Duxbury	Plymouth	Glendale	Pittsfield
East Boston	Revere	Gloucester	Gloucester

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
Goshen	Northampton	Huntington	Westfield
Gosnold	New Bedford	Hyannis	Barnstable
Grafton	Framingham	Hyannis Port	Barnstable
Granby	Holyoke	Hyde Park	Boston
Granville	Westfield	Ipswich	Gloucester
Great Barrington	Pittsfield	Jamaica Plain	Boston
Green Harbor	Plymouth	Jefferson	Worcester
Greenbush	Quincy	Kingston	Plymouth
Greenfield	Greenfield	Lake Pleasant	Greenfield
Groton	Gardner-Fitchburg	Lakeville	Taunton
Groveland	Haverhill	Lancaster	Gardner-Fitchburg
Hadley	Northampton	Lanesboro	Adams
Halifax	Plymouth	Lawrence	Lawrence
Hamilton	Beverly	Lee	Pittsfield
Hampden	Springfield	Leeds	Northampton
Hancock	Adams	Leicester	Worcester
Hanover	Plymouth	Lenox	Pittsfield
Hanson	Plymouth	Lenox Dale	Pittsfield
Hardwick	Athol	Leominster	Gardner-Fitchburg
Harvard	Gardner-Fitchburg	Leverett	Greenfield
Harwich	Orleans	Lexington	Woburn
Harwich Port	Orleans	Leyden	Greenfield
Hatfield	Northampton	Lincoln	Lowell
Hathorne	Salem	Linwood	Framingham
Haverhill	Haverhill	Littleton	Lowell
Hawley	Greenfield	Longmeadow	Springfield
Haydenville	Northampton	Lowell	Lowell
Heath	Greenfield	Ludlow	Springfield
Hingham	Quincy	Lunenburg	Gardner-Fitchburg
Hinsdale	Pittsfield	Lynn	Lynn
Holbrook	Brockton	Lynnfield	Lynn
Holden	Worcester	Malden	Malden
Holland	Southbridge	Manchaug	Framingham
Holliston	Framingham	Manchester-by-the-Sea	Beverly
Holyoke	Holyoke	Manomet	Plymouth
Hopedale	Framingham	Mansfield	Attleboro
Hopkinton	Framingham	Marblehead	Salem
Housatonic	Pittsfield	Marion	New Bedford
Hubbardston	Gardner-Fitchburg	Marlborough	Framingham
Hudson	Framingham	Marshfield	Plymouth
Hull	Quincy		
Humarock	Plymouth		



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PLIS ENFÒMASYON

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
Marshfield Hills	Plymouth	New Marlborough	Pittsfield
Marstons Mills	Barnstable	New Salem	Athol
Mashpee	Falmouth	Newbury	Haverhill
Mattapan	Boston	Newburyport	Haverhill
Mattapoisett	New Bedford	Newton	Waltham
Maynard	Framingham	Norfolk	Framingham
Medfield	Framingham	North Adams	Adams
Medford	Malden	North Amherst	Northampton
Medway	Framingham	North Andover	Lawrence
Melrose	Malden	North Attleboro	Attleboro
Mendon	Framingham	North Billerica	Lowell
Menemsha	Oak Bluffs	North Brookfield	Southbridge
Merrimac	Haverhill	North Carver	Plymouth
Methuen	Lawrence	North Chatham	Orleans
Middleboro	Taunton	North Chelmsford	Lowell
Middlefield	Northampton	North Dartmouth	New Bedford
Middleton	Salem	North Dighton	Taunton
Milford	Framingham	North Eastham	Orleans
Mill River	Pittsfield	North Easton	Brockton
Millbury	Worcester	North Egremont	Pittsfield
Millis	Framingham	North Falmouth	Falmouth
Millville	Framingham	North Grafton	Framingham
Milton	Quincy	North Hatfield	Northampton
Milton Village	Quincy	North Marshfield	Plymouth
Minot	Quincy	North Oxford	Southbridge
Monponsett	Plymouth	North Pembroke	Plymouth
Monroe	Adams	North Reading	Woburn
Monroe Bridge	Adams	North Scituate	Quincy
Monson	Springfield	North Truro	Orleans
Montague	Greenfield	North Uxbridge	Framingham
Monterey	Pittsfield	Northampton	Northampton
Montgomery	Westfield	Northborough	Framingham
Monument Beach	Falmouth	Northbridge	Framingham
Mount Hermon	Greenfield	Northfield	Greenfield
Mount Washington	Pittsfield	Norton	Attleboro
Nahant	Lynn	Norwell	Quincy
Nantucket	Nantucket	Norwood	Quincy
Natick	Framingham	Nutting Lake	Lowell
Needham	Waltham	Oak Bluffs	Oak Bluffs
New Ashford	Adams	Oakdale	Framingham
New Bedford	New Bedford	Oakham	Worcester
New Braintree	Worcester	Onset	Wareham

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
Orange	Athol	Russell	Westfield
Orleans	Orleans	Rutland	Worcester
Osterville	Barnstable	Sagamore	Falmouth
Otis	Pittsfield	Sagamore Beach	Falmouth
Oxford	Southbridge	Salem	Salem
Palmer	Springfield	Salisbury	Haverhill
Paxton	Worcester	Sandisfield	Pittsfield
Peabody	Salem	Sandwich	Falmouth
Pelham	Northampton	Saugus	Lynn
Pembroke	Plymouth	Savoy	Adams
Pepperell	Gardner-Fitchburg	Scituate	Quincy
Peru	Pittsfield	Seekonk	Taunton
Petersham	Athol	Sharon	Brockton
Phillipston	Athol	Shattuckville	Greenfield
Pinehurst	Lowell	Sheffield	Pittsfield
Pittsfield	Pittsfield	Shelburne	Greenfield
Plainfield	Northampton	Shelburne Falls	Greenfield
Plainville	Attleboro	Sheldonville	Attleboro
Plymouth	Plymouth	Sherborn	Framingham
Plympton	Plymouth	Shirley	Gardner-Fitchburg
Pocasset	Falmouth	Shrewsbury	Worcester
Prides Crossing	Beverly	Shutesbury	Greenfield
Princeton	Gardner-Fitchburg	Siasconset	Nantucket
Provincetown	Orleans	Somerset	Fall River
Quincy	Quincy	Somerville	Somerville
Randolph	Quincy	South Barre	Athol
Raynham	Taunton	South Carver	Plymouth
Raynham Center	Taunton	South Chatham	Orleans
Reading	Woburn	South Dartmouth	New Bedford
Readville	Boston	South Deerfield	Greenfield
Rehoboth	Taunton	South Dennis	Orleans
Revere	Revere	South Easton	Brockton
Richmond	Pittsfield	South Egremont	Pittsfield
Rochdale	Worcester	South Grafton	Framingham
Rochester	New Bedford	South Hadley	Holyoke
Rockland	Brockton	South Hamilton	Beverly
Rockport	Gloucester	South Harwich	Orleans
Roslindale	Boston	South Lancaster	Gardner-Fitchburg
Rowe	Greenfield	South Lee	Pittsfield
Rowley	Haverhill	South Orleans	Orleans
Roxbury	Boston	South Walpole	Framingham
Royalston	Athol	South Wellfleet	Orleans



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PLIS ENFÒMASYON

Vil ou a	Zòn sèvis yo	Vil ou a	Zòn sèvis yo
South Yarmouth	Barnstable	Ware	Springfield
Southampton	Holyoke	Wareham	Wareham
Southborough	Framingham	Warren	Southbridge
Southbridge	Southbridge	Warwick	Athol
Southfield	Pittsfield	Washington	Pittsfield
Southwick	Westfield	Watertown	Waltham
Spencer	Southbridge	Waverley	Waltham
Springfield	Springfield	Wayland	Framingham
Sterling	Gardner-Fitchburg	Webster	Southbridge
Still River	Gardner-Fitchburg	Wellesley	Waltham
Stockbridge	Pittsfield	Wellfleet	Orleans
Stoneham	Woburn	Wendell	Greenfield
Stoughton	Brockton	Wendell Depot	Greenfield
Stow	Framingham	Wenham	Beverly
Sturbridge	Southbridge	West Barnstable	Barnstable
Sudbury	Framingham	West Boxford	Haverhill
Sunderland	Greenfield	West Boylston	Worcester
Sutton	Framingham	West Bridgewater	Brockton
Swampscott	Lynn	West Brookfield	Southbridge
Swansea	Fall River	West Chatham	Orleans
Taunton	Taunton	West Chesterfield	Northampton
Templeton	Athol	West Dennis	Orleans
Tewksbury	Lowell	West Falmouth	Falmouth
Thorndike	Springfield	West Groton	Gardner-Fitchburg
Three Rivers	Springfield	West Harwich	Orleans
Tisbury	Oak Bluffs	West Hatfield	Northampton
Tolland	Westfield	West Hyannisport	Barnstable
Topsfield	Beverly	West Medford	Malden
Townsend	Gardner-Fitchburg	West Newbury	Haverhill
Truro	Orleans	West Roxbury	Boston
Turners Falls	Greenfield	West Springfield	Westfield
Tyngsboro	Lowell	West Stockbridge	Pittsfield
Tyringham	Pittsfield	West Tisbury	Oak Bluffs
Upton	Framingham	West Upton	Framingham
Uxbridge	Framingham	West Wareham	Wareham
Vill. of Nagog Woods	Lowell	West Warren	Southbridge
Vineyard Haven	Oak Bluffs	West Yarmouth	Barnstable
Waban	Waltham	Westborough	Framingham
Wakefield	Malden	Westfield	Westfield
Wales	Southbridge	Westford	Lowell
Walpole	Framingham	Westhampton	Northampton
Waltham	Waltham	Westminster	Gardner-Fitchburg

Vil ou a	Zòn sèvis yo
Weston	<i>Waltham</i>
Westport	<i>Fall River</i>
Westport Point	<i>Fall River</i>
Westwood	<i>Quincy</i>
Weymouth	<i>Quincy</i>
Whately	<i>Northampton</i>
Wheelwright	<i>Athol</i>
White Horse Beach	<i>Plymouth</i>
Whitinsville	<i>Framingham</i>
Whitman	<i>Brockton</i>
Wilbraham	<i>Springfield</i>
Wilkinsonville	<i>Framingham</i>
Williamsburg	<i>Northampton</i>
Williamstown	<i>Adams</i>
Wilmington	<i>Woburn</i>
Winchendon	<i>Gardner-Fitchburg</i>
Winchendon Springs	<i>Gardner-Fitchburg</i>
Winchester	<i>Woburn</i>
Windsor	<i>Adams</i>
Winthrop	<i>Revere</i>
Woburn	<i>Woburn</i>
Woods Hole	<i>Falmouth</i>
Woodville	<i>Framingham</i>
Worcester	<i>Worcester</i>
Woronoco	<i>Westfield</i>
Worthington	<i>Northampton</i>
Wrentham	<i>Framingham</i>
Yarmouth	<i>Barnstable</i>
Yarmouth Port	<i>Barnstable</i>

Ou bezwen èd ?

Medyatè mwen

Si w gen késyon oswa si w bezwen èd pou w jwenn avantaj oswa sèvis nan men MassHealth oswa plan sante w, ou ka rele My Ombudsman (Medyatè Mwen). My Ombudsman se yon pwogram ki separe de MassHealth ak plan sante w. Pwogram nan kapab

- ba w enfòmasyon sou avantaj ak dwa sou plan sante w yo,
- ede w ak nenpòt enkyetid, epi
- ede eksplike kijan pou depoze yon doleyans (plent) oswa yon kontestasyon (revizyon yon desizyon).

Pou plis enfòmasyon sou My Ombudsman:

- vizite sit entènèt yo a nan www.myombudsman.org
- rele nan telefòn (855) 781-9898 oswa nan videyo (VP) nan (339) 224-6831
- voye yon imèl ba yo nan info@myombudsman.org

Tanpri vizite sitwèb My Ombudsman lan oswa kontakte yo dirèkteman pou jwenn dènye enfòmasyon sou adrès yo ak lè y ap resevwa moun.



Si ou gen kesyon ?

Nou la pou ede.

MassHealth Customer Service Center
(800) 841-2900

TDD/TTY : 711

Pou enfòmasyon sou pwogram
MassHealth, vizite
www.mass.gov/masshealth

Aprann, Konpare, e Enskri an liy

Jwenn yon doktè, konpare plan,
e anrejistre an liy nan

www.MassHealthChoices.com