Gid pou enskripsyon MassHealth - janvye 2025

Si w gen yon ijans, ou ka ale nan nenpòt lopital.

Ou pa bezwen enkyete w sou ki plan sante ou genyen.

Nou pale lang ou

Si w bezwen èd yon entèprèt oswa tradiktè, tanpri rele Sant Sèvis Kliyan MassHealth la

Si ou gen kesyon ?

www.mass.gov/masshealth Sant Sèvis Kliyan MassHealth

(800) 841-2900

TDD/TYY: 711

Lendi jiska vandredi ant 8è a.m. ak 5è p.m.

## Bonjou epi byenvini

MassHealth se pwogram Medicaid nan Massachusetts la. Nou gen plizyè plan sante ou ka chwazi pami yo pou w ka jwenn swen sante ou bezwen an. Tanpri li gid sa a pou w ka konnen plan yo epi pou w chwazi sa ki pi bon pou ou a.

Gid sa a pral ede w...

* Jwenn enfòmasyon sou plan sante ki disponib nan zòn ou an ak kijan pou w chwazi yon founisè.
* Konpare plan sante yo ki nan zòn ou an epi chwazi sa ki bon pou ou a.
* Enskri nan yon plan sante oswa ale sou yon lòt plan sante.

## Èske gid sa a se pou ou?

Sèten manm nan pwogram MassHealth la ap bezwen enskri nan yon plan sante. Sèvi ak gid sa a si ou

* Gen mwens pase 65 an
* Pa gen lòt asirans (tankou Medicare)
* Ap viv nan kominote a (pa egzanp, ou p ap viv nan yon sant retrèt), epi
* Enskri nan MassHealth Standard, CommonHealth, CarePlus, oswa Family Assistance.

Manm yo nou dekri anba a pa kalifye pou opsyon plan sante ki dekri nan gid sa a.

Pa sèvi ak gid sa a si ou

* Gen plis pase 65 an
* Gen lòt asirans (tankou Medicare)
* P ap viv nan kominote a (pa egzanp, w ap viv nan yon sant retrèt)
* Enskri nan Senior Care Options (SCO), Program of All-Inclusive Care for the Elderly, PACE), oswa One Care

Se yon manm ki elijib sèlman pou

* MassHealth Limited
* Children’s Medical Security Plan (CMSP), oswa
* Health Safety Net (HSN)

## Kijan pou w itilize gid sa a: 3 etap pou jwenn yon plan sante

**Etap nimewo 1 : Zòn sèvis yo**

Pou kòmanse, chèche zòn sèvis ou a. Ale nan paj 39. Chèche vil ou abite a—sou bò dwat vil ou abite avi, w ap jwenn non zòn sèvis ou a. (Gade paj 39 jiska 49.)

Yon zòn sèvis se yon gwoup vil yon plan sante ap sèvi.

Zòn sèvis vil ou a

Pa egzanp, si vil ou a se Fairhaven, zòn sèvis ou a se New Bedford. Apre ou fin jwenn zòn sèvis ou a, ale nan etap 2.

**Etap nimewo 2 : Plan sante nan zòn sèvis ou a**

Apre sa, gade paj 8 jiska 29 epi chèche plan ki nan zòn sèvis ou a. Chak plan gen yon lis ak kat zòn sèvis li yo.

Pa egzanp, si w ap viv Fairhaven epi w wè zòn sèvis ou a se "New Bedford," ou pral gade plan ki nan lis "New Bedford" anba "Zòn sèvis."

**Etap nimewo 3 : Chwazi plan sante w la**

Apre w fin konpare plan sante yo nan zòn sèvis ou a, sèvi ak Fòm Enskripsyon yo te voye ak tiliv sa a pou w enskri.

Si w gen kesyon oswa si w bezwen èd pou w chwazi yon plan sante, rele nou nan (800) 841-2900, TDD/TTY : 711.

Ou ka ale sou sitwèb nou an tou nan www.masshealthchoices.com pou w jwenn plis enfòmasyon sou plan yo epi chwazi youn.

Sa ki nan gid sa a

[Gid pou enskripsyon MassHealth - janvye 2025 i](#_Toc180681939)

[Bonjou epi byenvini ii](#_Toc180681940)

[Èske gid sa a se pou ou? iii](#_Toc180681941)

[Kijan pou w itilize gid sa a: 3 etap pou jwenn yon plan sante iv](#_Toc180681942)

[Aprann sou Chwa ou Genyen Pami plan Sante yo 3](#_Toc180681943)

[Òganizasyon ki Responsab Swen Sante yo (ACO) 3](#_Toc180681944)

[Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP) 3](#_Toc180681945)

[ACO Premye Swen 4](#_Toc180681946)

[Òganizasyon ki Jere Swen (MCO) 4](#_Toc180681947)

[Plan klinisyen Premye Swen (PCC) 5](#_Toc180681948)

[Chanje PCP ou 5](#_Toc180681949)

[Ki Founisè ou ka wè? 6](#_Toc180681950)

[Plan Patenarya Òganizasyon ki Responsab pou Sante 6](#_Toc180681951)

[ACO Premye Swen 6](#_Toc180681952)

[Òganizasyon ki Jere Swen 6](#_Toc180681953)

[Plan klinisyen Premye Swen 6](#_Toc180681954)

[Konpare plan sante yo 7](#_Toc180681955)

[Jwenn yon Plan Sante nan Zòn Sèvis ou 7](#_Toc180681956)

[Konpare anliy 7](#_Toc180681957)

[Plan Patenarya Òganizasyon ki Responsab pou Sante 8](#_Toc180681958)

[Fallon Health 8](#_Toc180681959)

[Fallon Health-Atrius Health Care Collaborative 8](#_Toc180681960)

[Berkshire Fallon Health Collaborative 9](#_Toc180681961)

[Health New England 12](#_Toc180681962)

[BeHealthy Partnership Plan 12](#_Toc180681963)

[Mass General Brigham 14](#_Toc180681964)

[Mass General Brigham Health Plan ak Mass General Brigham ACO 14](#_Toc180681965)

[Tufts Health Plan 16](#_Toc180681966)

[Tufts Health Together with Cambridge Health Alliance (CHA) 16](#_Toc180681967)

[Tufts Health Together with UMass Memorial Health 16](#_Toc180681968)

[WellSense Health Plan 18](#_Toc180681969)

[East Boston Neighborhood Health WellSense Alliance 18](#_Toc180681970)

[WellSense Beth Israel Lahey Health (BILH) Performance Network ACO 19](#_Toc180681971)

[WellSense Boston Children's ACO 19](#_Toc180681972)

[WellSense Care Alliance 20](#_Toc180681973)

[WellSense Community Alliance 21](#_Toc180681974)

[WellSense Mercy Alliance 21](#_Toc180681975)

[WellSense Signature Alliance 22](#_Toc180681976)

[WellSense Southcoast Alliance 22](#_Toc180681977)

[ACO Premye Swen 25](#_Toc180681978)

[Plan Community Care Cooperative (C3) 25](#_Toc180681979)

[Steward Health Care Network 26](#_Toc180681980)

[Revere Health Choice 26](#_Toc180681981)

[Òganizasyon ki Jere Swen 27](#_Toc180681982)

[WellSense Essential MCO 27](#_Toc180681983)

[Tufts Health Together 30](#_Toc180681984)

[Plan MassHealth Primary Care Clinician 33](#_Toc180681985)

[Plan klinisyen Premye Swen 33](#_Toc180681986)

[Enskri nan yon plan sante oswa ale nan yon lòt 34](#_Toc180681987)

[Chanje Plan Sante w la 34](#_Toc180681988)

[Peryòd Seleksyon Plan 35](#_Toc180681989)

[Peryòd Enskripsyon Fiks 35](#_Toc180681990)

[Eksepsyon nan Peryòd Enskripsyon Fiks 36](#_Toc180681991)

[Sèvi ak kat idantite manm ou yo 37](#_Toc180681992)

[Plis enfòmasyon 38](#_Toc180681993)

[Dwa ou yo 38](#_Toc180681994)

[Responsablite w yo 38](#_Toc180681995)

[Si ou resevwa yon bòdwo 39](#_Toc180681996)

[Plent, Kontestasyon, ak Odyans san Patipri 39](#_Toc180681997)

[Plent 39](#_Toc180681998)

[Kontestasyon ak Odyans san Patipri 39](#_Toc180681999)

[Zòn sèvis yo 40](#_Toc180682000)

[Ou bezwen èd? 51](#_Toc180682001)

[MyServices 51](#_Toc180682002)

[My Ombudsman (Medyatè mwen) 51](#_Toc180682003)

## Aprann sou Chwa ou Genyen Pami plan Sante yo

### Òganizasyon ki Responsab Swen Sante yo (ACO)

ACO yo, oswa *Accountable Care Organizations* nan lang angle a se gwoup doktè, lopital, ak lòt founisè swen sante ki bay manm MassHealth yo swen ki byen òganize epi ki bon kalite. Konsa, manm MassHealth yo jwenn bon swen nan bon moman an.

Gen de (2) kalite ACO ou ka enskri ladan yo: Plan Patenarya Òganizasyon ki Responsab Swen Sante yo oswa ACO Premye Swen yo. Nan toulede ka yo, founisè yo dirije ACO yo. Se pa sèlman administratè yo. Founisè Premye Swen yo (PCP yo) nan potomitan swen ou. Founisè yo travay avèk ou dirèkteman epi yo konnen bezwen ou yo. Yo pral jwe yon wòl ki pi enpòtan nan travay avèk ou pou pran desizyon konsènan swen nan yon ACO pase nan lòt kalite plan sante.

Nan paj sa yo, nou dekri de (2) diferan kalite ACO yo ansanm ak Òganizasyon Jesyon Swen (MCO) ak Plan Klinisyen Premye Swen (PCC). Ou ka chwazi nenpòt nan plan yo ki nan zòn sèvis ou a.

### Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP)

Nan plan ACPP yo,oswa *Accountable Care Partnership Plans*, PCP yo yo travay avèk yon sèl plan sante. Rezo founisè a gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital. PCP yo planifye ak kowòdone swen pou satisfè bezwen swen sante w yo.

Nan kalite ACO sa a, ou

* Dwe abite nan zòn sèvis ACO a kouvri yo
* Dwe itilize rezo founisè ACO a.
* Chwazi yon PCP nan ACO a, oswa y ap ba w youn
* Ka chanje PCP ou nenpòt ki lè anndanACO a
* Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) (Gade paj 4)
* Ap gen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane (Gade paj 5 pou definisyon)

**Mo kle yo**

* **Rezo**

Yon gwoup doktè, lopital, ak lòt founisè swen sante yon plan sante fè kontra avèk li pou l ba ou swen medikal.

* **Founisè Premye Swen (PCP)**

Yon founisè swen sante ou chwazi pou ba ou swen òdinè epi ki refere w bay yon espesyalis lè sa nesesè. PCP yo bay anpil sèvis swen sante, tankou

* Egzamen woutin chak ane
* Vaksinasyon
* Tès depistaj medikal
* Randevou medikal

(Gade paj k ap vini an pou plis enfòmasyon.)

### ACO Premye Swen

NanACO Premye swen yo, oswa *Primary Care ACO,* PCP yo mete tèt yo ansanm nan yon ACO pou yo responsab swen ou. ACO a fè kontra dirèkteman ak MassHealth pou kowòdone tout seri sèvis pou pasyan li ki enskri yo. ACO Premye Swen yo travay avèk rezo founisè espesyalis ak lopital MassHealth yo epi yo ka genyen sèten founisè nan “sèk referans” yo. Sèk sa a ba ou aksè dirèk ak lòt founisè yo. Patenarya Sante Konpòtmantal Massachusetts (Massachusetts Behavioral Health Partnership, MBHP) bay sèvis sante konpòtmantal. Nan kalite plan sa a, ou

* Ou dwe chwazi yon PCP nan gwoup founisè ACO yo lè w enskri.
* Ka chanje PCP ou nenpòt ki lè anndan ACO a
* Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) (gade anba a)
* Ap gen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane

**Patnè Kominotè**

Patnè Kominotè yo se òganizasyon lokal ki ede manm MassHealth ak bezwen sante konpòtmantal (BH) ak sèvis ak sipò alontèm (LTSS).

Ou ka kalifye pou èd nan men yon Patnè Kominotè si ou

* Nan yon Òganizasyon ki Responsab Swen (ACO) oswa Òganizasyon ki Jere Swen (MCO)
* Nan pwogram Sèvis Klinik Kominotè pou Adilt (ACCS) nan Depatman Sante Mantal
* Te nan pwogram ACCS la

Yon Asosye Kominotè ede w planifye pou swen sante w epi travay avèk Founisè Premye Swen ou (PCP) ak lòt founisè pou satisfè bezwen w yo.

**Sèvis sante e sèvis sosyal**

Si w nan yon òganism swen responsab (Accountable Care Organization, ACO), ou gendwa jwenn èd pou nouriti e lojman nan pwogram sèvis sante e sèvis sosyal (*Health Related Social Needs, HRSN*) MassHealth. Pa egzanp, ou gendwa jwenn èd pou achte fwi ak legim epi èd pou jwenn yon lojman. Chak ACO ofri diferan sèvis HRSN, kidonk kontakte tanpri ACO ou a pou w jwenn enfòmasyon siplemantè.

### Òganizasyon ki Jere Swen (MCO)

MCO yo, oswa *Managed Care Organizations*, se plan sante konpayi asirans yo dirije. Plan sa yo bay swen atravè pwòp rezo founisè yo ki gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital yo. Kowòdonatè swen yo p ap travay pou MCO a.

Nan kalite plan sa a, ou

* Dwe abite nan zòn sèvis MCO a kouvri yo
* Dwe itilize rezo founisè MCO a
* Chwazi yon PCP nan MCO a, oswa y ap ba w youn
* Ka chanje PCP ou nenpòt ki lè anndan MCO a
* Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) (gade anba a)
* Pral genyen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane. PCP ki fè pati yon ACO p ap disponib kòm PCP nan MCO yo.

### Plan klinisyen Premye Swen (PCC)

Nan Plan PCC a, oswa *Primary Care Clinician* Plan, yo rele founisè premye swen yo klinisyen premye swen (PCC). Rezo MassHealth PCC, espesyalis, ak lopital yo bay sèvis. Patenarya Sante Konpòtmantal Massachusetts (MBHP) bay sèvis sante konpòtmantal. Nan Plan PCC, ou

* Dwe chwazi yon PCC nan lis MassHealth la lè w enskri
* Ka chanje PCC ou nenpòt ki lè
* Kapab fè chanjman soti nan Plan PCC pou ale nan yon ACO oswa MCO nenpòt ki lè

**Sonje**: PCP nan yon ACO p ap disponib kòm PCC nan Plan PCC a. Anjeneral Asosye Kominotè yo pa disponib nan Plan PCC a.

**Mo kle yo**

Peryòd Seleksyon Plan: Moman nan ane a ou KA chanje plan sante ou. (Gade paj 34 pou plis enfòmasyon.)

Peryòd Enskripsyon Fiks: Moman nan ane a ou PA KAPAB chanje plan sante ou, eksepte pou sèten rezon. (Gade paj 34 pou plis enfòmasyon.)

**Chwazi yon Founisè Premye Swen**

Li enpòtan pou w chwazi yon founisè premye swen (PCP) pou ou menm oswa pou fanmi w. PCP ou a ede w jwenn swen ou bezwen an. PCP yo bay yon pakèt sèvis swen sante, tankou

* Egzamen woutin chak ane
* Vaksinasyon
* Randevou pou maladi
* Tès depistaj medikal

**Aprann Konnen PCP w la**

PCP ou ap vin konnen ou menm, ki jan sante w te ye, abitid ou yo, ak objektif ou yo byen. PCP ou a:

* Bay tretman
* Ede w jere pwoblèm sante tankou opresyon, obezite, dyabèt, ak tansyon wo
* Refere ou bay yon espesyalis lè sa nesesè

### Chanje PCP ou

Ou ka chanje soti nan yon PCP ale nan yon lòt nan plan sante w la nenpòt ki lè ak pou nenpòt ki rezon.

Si w nan yon Plan Patenarya Òganizasyon ki Responsab pou Sante oswa yon Òganizasyon ki Jere Swen, rele plan w la. Nimewo telefòn nan sou do kat ou a.

Si w nan yon plan Premye Swen ACO oswa PCC, rele MassHealth nan (800) 841-2900, TDD/TYY: 711.

Ki Founisè ou ka wè?

Chwa PCP ou ak rezo founisè ou ka wè yo depann de ki plan sante ou chwazi. W ap jwenn anba deskripsyon founisè ou ka wè yo dapre chwa plan sante w yo. PCP ki nan rezo ACO yo (Accountable Care Partnership Plans and Primary Care ACOs) anjeneral pa disponib nan MCO oswa nan Plan PCC. Anjeneral, PCP sa yo disponib sèlman nan ACO pa yo.

### Plan Patenarya Òganizasyon ki Responsab pou Sante

**PCP yo**

Ou dwe chwazi yon PCP nan rezo Plan Patenarya Òganizasyon ki Responsab pou Sante a

**Sèvis Medikal ak Sèvis Sante Konpòtmantal**

W ap resevwa sèvis medikal ak sante konpòtmantal nan rezo Plan Patenarya Òganizasyon ki Responsab pou Sante a. Gen 15 Plan Patenarya Òganizasyon ki Responsab pou Sante. Gade paj 8 jiska 21.

### ACO Premye Swen

**PCP yo**

Ou dwe chwazi yon PCP nan gwoup founisè Premye Swen ACO yo.

**Sèvis Medikal**

W ap resevwa sèvis medikal nan men founisè ki nan rezo MassHealth la.

**Sèvis Sante Konpòtmantal**

W ap resevwa sèvis sante konpòtmantal ou yo nan men rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP). Gen de (2) ACO Premye Swen, ki kòmanse nan paj 24.

### Òganizasyon ki Jere Swen

**PCP yo**

Ou dwe chwazi yon PCP nan rezo MCO a.

**Sèvis Medikal ak Sèvis Sante Konpòtmantal**

W ap resevwa sèvis medikal AK sèvis sante konpòtmantal nan men founisè ki nan rezo MCO a. Gen de (2) MCO, ki kòmanse nan paj 26.

### Plan klinisyen Premye Swen

**PCC yo**

Ou dwe chwazi yon PCC nan rezo PCC Plan an.

**Sèvis Medikal**

W ap resevwa sèvis medikal nan men founisè ki nan rezo MassHealth la.

**Sèvis Sante Konpòtmantal**

W ap resevwa sèvis sante konpòtmantal ou yo nan men rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP). Gen yon (1) Primary Care Clinician Plan. Gade paj 32.

## Konpare plan sante yo

Gen anpil plan sante pou chwazi pami yo. Chak plan sante gen yon lis diferan doktè, founisè sante konpòtmantal, ak lopital. Paj sa yo bay yon rezime chak plan sante ki disponib pou ede w chwazi plan ki bon pou ou. Ale sou www.MassHealthChoices.com pou itilize zouti nou an pou chèche founisè ki genyen yo epi konpare plan yo.

### Jwenn yon Plan Sante nan Zòn Sèvis ou

Chak plan sante yo kouvri yon seri zòn sèvis. Ou ka chwazi yon plan sante sèlman si li nan zòn sèvis ou a.

Yon zòn sèvis se yon gwoup vil yon plan sante ap sèvi.

### Konpare anliy

Chwazi yon plan ak yon founisè premye swen senp lè w itilize zouti nou an sou entènèt. www.MassHealthChoices.com pèmèt ou chèche yon lis konplè founisè premye swen epi konpare plan sante yo kòt a kòt selon sa ki enpòtan pou ou menm oswa pou fanmi ou.

Nan www.MassHealthChoices.com ou ka itilize onglè Aprann, Konpare, ak Enskri a pou

* Jwenn plis enfòmasyon enpòtan sou MassHealth
* Konpare opsyon plan sante nan zòn ou an, founisè premye swen ki patisipe nan opsyon plan sante ou yo
* Enskri nan plan ki pi byen satisfè bezwen w yo

Vizite www.MassHealthChoices.com jodi a!

**Jwenn zòn sèvis ou... Jwenn plan sante ou.**

Pou jwenn zòn sèvis ou a, ale nan paj 39. Jwenn vil ou abite a epi sèvi ak zòn sèvis li pou jwenn plan sante ki disponib pou ou nan paj ki vini apre yo.

Sonje byen, ou ka sèlman chwazi yon plan sante nan zòn sèvis ou a. Si plan sante ou bezwen an pa nan zòn ou an, ou ka anmezi pou soumèt yon demann pou yon Eksepsyon Zòn Sèvis. Pou plis enfòmasyon, tanpri vizite www.masshealthchoices.com/learn/changing-your-health-plan sou sitwèb MassHealth Choices oswa rele Sèvis Kliyantèl MassHealth nan (800) 841-2900, TDD/TYY: 711.

# Plan Patenarya Òganizasyon ki Responsab pou Sante

Fallon Health ofri plan sa yo

* Fallon Health-Atrius Health Care Collaborative
* Berkshire Fallon Health Collaborative
* Fallon 365 Care

## Fallon Health-Atrius Health Care Collaborative

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele

* (888) 777-1207 Fallon Health-Atrius Health Care Collaborative
* (888) 877-7184 Berkshire Fallon Health Collaborative
* (888) 877-7182 Fallon 365 Care

Fallon Health-Atrius Health Care Collaborative

**ZÒN SÈVIS**

Beverly, Boston, Brockton, Framingham, Lawrence, Lowell, Lynn, Malden, Plymouth, Quincy, Revere, Salem, Somerville, Waltham, Wareham, Woburn

Nan Fallon Health-Atrius Health Care Collaborative, priyorite nou se asire manm MassHealth nou yo jwenn swen yo bezwen epi yo merite. Nou kwè nan swen ki pèmèt moun yo viv pi byen. Sa ki gide nou, se anvi pou nou toujou fè sa ki byen pou tout moun nou sèvi ak sipòte.

**Pwogram espesyal ak lòt avantaj**

* Quit to Win—pwogram pou sispann fimen
* Oh Baby— byennèt ti bebe
* Healthwise Knowledgebase—Ansiklopedi medikal
* Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

Fallon Health-Atrius Health Care Collaborative

www.fallonhealth.org/atriushealth

Sèvis Kliyantèl : (866) 473-0471

Sante Konpòtmantal : (888) 777-1207

### Berkshire Fallon Health Collaborative

**ZÒN SÈVIS**

Adams, Pittsfield

Berkshire Fallon Health Collaborative (BFHC) se yon patenarya ant Fallon Health, Berkshire Health Systems, ak Pwogram Sante Kominotè. BFHC pran angajman pou l bay manm nou yo bonjan swen nan bon moman an, ak nan bon kote a.

* Pwogram espesyal ak avantaj siplemantè
* Quit to Win—pwogram pou sispann fimen
* Oh Baby— byennèt ti bebe
* Healthwise Knowledgebase—Ansiklopedi medikal
* Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/berkshires

Sèvis Kliyantèl : (855) 203-4660

Sante Konpòtmantal : (888) 877-7184

**Fallon 365**

**ZÒN SÈVIS**

Framingham, Gardner-Fitchburg, Southbridge, Worcester

Ak yon objektif pou bay bonjan kalite swen ak yon istwa inovasyon, Fallon 365 Care pran angajman pou amelyore lavi manm nan kominote nou an.

Pwogram espesyal ak avantaj siplemantè

* Quit to Win — pwogram kite fimen
* Oh Baby—ti bebe byennèt
* Healthwise Knowledgebase—Ansiklopedi medikal
* Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/365care

Sèvis Kliyantèl : (855) 508-3390

Sante Konpòtmantal : (888) 877-7182

Jwenn vil ou a ak zòn sèvis li yo nan paj 39.

**Lopital**

Fallon Health-Atrius Care Collaborative gen ladan lopital sa yo:

**Fallon Health-Atrius Health Care Collaborative**

**Non Lopital la, Vil**

Addison Gilbert Hospital (*Beth Israel* *Lahey Health*), *Gloucester*

Anna Jaques Hospital (*Beth Israel Lahey Health*), *Newburyport*

*Baystate Medical Center (Baystate Health), Springfield*

Berkshire Medical Center (*Berkshire Health Systems*), *Pittsfield*

Beth Israel Deaconess--Needham, *Needham*

Beth Israel Deaconess--Plymouth, *Plymouth*

Beth Israel Deaconess Medical Center, *Boston*

Beverly Hospital (*Beth Israel* *Lahey Health*), *Beverly*

Boston Children's Hospital, *Boston*

Brockton Hospital (*Signature Health Care*), *Brockton*

Cape Cod Hospital, (Cape Code Healthcare), *Hyannis*

Dana-Farber Cancer Institute, *Boston*

Emerson Hospital, *Concord*

Falmouth Hospital (Cape Code Healthcare), Falmouth

Lahey Hospital and Medical Center, *Burlington*

Lahey Medical Center--Peabody, P*eabody*

Lowell General Hospital--Main Campus, *Lowell*

Lowell General Hospital--Saints Campus, *Lowell*

Mass. Eye and Ear Infirmary, *Boston*

Milton Hospital (*Beth Israel Lahey Health*), *Milton*

Mt. Auburn Hospital (*Beth Israel Lahey Health*), *Cambridge*

New England Baptist Hospital, *Roxbury Crossing*

Newton-Wellesley Hospital (*Mass General Brigham*), *Newton*

South Shore Hospital, *Weymouth*

Winchester Hospital (*Beth Israel* *Lahey Health*), *Winchester*

**Berkshire Fallon Health Collaborative**

**Non Lopital la, Vil**

Baystate Medical Center (*Baystate Health*), *Springfield*

Berkshire Medical Center (*Berkshire Health Systems*), *Pittsfield*

Fairview Hospital (*Berkshire Health Systems*), *Great Barrington*

Franklin Medical Center (*Baystate Health*), *Greenfield*

North Adams Regional Hospital, *North Adams*

Mass. Eye and Ear Infirmary, *Boston*

Tufts Medical Center, *Boston*

**Fallon 365 Care**

**Non Lopital la, Vil**

Athol Hospital (*Heywood Healthcare*), *Athol*

Framingham Union Hospital, *Framingham*

Heywood Hospital (Heywood Healthcare), *Gardner*

Milford Regional Medical Center, *Milford*

Saint Vincent Hospital, *Worcester*

Tufts Medical Center, *Boston*

*Lis lopital la ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.*

Health New England

**Health New England** ofri plan sa a:

## BeHealthy Partnership Plan

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (800) 495-0086.

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (800) 495-0086.

**ZÒN SÈVIS**

Greenfield, Holyoke, Northampton, Springfield, Westfield

***Jwenn vill ou a ak zòn sèvis li yo nan paj 39.***

Nan BeHealthy Partnership Plan, ou jwenn sipò pwofesyonèl konpasyone ki ap viv epi travay nan kominote w la. Objektif nou se vin patnè w pou regle zafè swen sante w, epi konsantre nou sou byennèt jeneral ou menm ak fanmi w, pou nou asire nou ou resevwa bonjan kalite swen medikal ak konpòtmantal.

**Pwogram espesyal ak lòt avantaj**

* Pwogram Bee Healthy Babies
* Pwogram byennèt ak ranbousman pou aktivite fizik
* Kit dantè gratis
* Kas pou bisiklèt pou timoun gratis
* Chèz chèz pou pozisyone ti bebe pi wo oswa chèz machin gratis

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. *Ka gen kèk kondisyon.*

www.behealthypartnership.org

Sèvis Kliyantèl : (800) 786-9999

Sante Konpòtmantal : (800) 495-0086

**Lopital**

Health New England gen ladan lopital sa yo:

**BeHealthy Partnership Plan**

**Non Lopital la, Vil**

Baystate Medical Center (*Baystate*), *Springfield*

Cooley Dickinson Health Care (*Mass General Brigham*), *Northampton*

Franklin Medical Center (*Baystate Health*), *Greenfield*

Heywood Hospital, *Gardner*

Holyoke Medical Center , *Holyoke*

Noble Hospital (*Baystate*), *Westfield*

Mercy Medical Center (*Trinity Health of New England*), *Springfield*

Wing Hospital (Baystate), *Palmer*

*Lis lopital la ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.*

# Mass General Brigham

## Mass General Brigham Health Plan ak Mass General Brigham ACO

**Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Tanpri rele (800) 462-5449.

**ZÒN SÈVIS**

Attleboro, Beverly, Boston, Brockton, Framingham, Gloucester, Greenfield, Haverhill Holyoke, Lawrence, Lowell, Lynn, Malden, Nantucket, Northampton, Oak Bluffs, Quincy, Revere, Salem Somerville, Waltham, Westfield, Woburn.

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39***

Mass General Brigham Health Plan ak Mass General Brigham ACO ba ou premye swen ki trete moun nan an antye, ansanm ak bezwen sante konpòtmantal ou. Founisè ou yo pral jere swen ou, satisfè bezwen ou yo, epi kowòdone avantaj ou yo atravè pratik premye swen yo. Epitou, yo pral ede jwenn resous sipò sosyal, tankou lojman ak resous manje, lè sa nesesè.

**Pwogram espesyal ak lòt avantaj**

* Rabè sou pwodui sekirite ak gadri
* Ranbousman abònman nan aktivite fizik
* Pwogram pou sispann fimen
* Jesyon ak edikasyon dyabèt
* Sipò pou pèdi pwa

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.massgeneralbrighamhealthplan.org](http://www.massgeneralbrighamhealthplan.org/)

Sèvis Kliyantèl : (800) 462-5449

Sante Konpòtmantal : (800) 462-5449

**Lopital**

Mass General Brigham Health Plan ak Mass General Brigham ACO ofri lopital ki annapre la

**Non Lopital la, Vil**

Addison Gilbert Hospital (*Beth Israel* *Lahey Health*), *Gloucester*

Anna Jaques Hospital, (*Beth Israel* *Lahey Health*), *Newburyport*

Baystate Medical Center, *Springfield*

Beth Israel Deaconess Hospital – Milton, *Milton*

Beth Israel Deaconess Hospital – Needham, *Needham*

Beth Israel Deaconess Hospital – Plymouth, *Plymouth*

Beth Israel Deaconess Medical Center, *Boston*

Beverly Hospital (*Beth Israel Lahey Health*), *Beverly*

Boston Children's Hospital, *Boston*

Boston Medical Center, *Boston*

Brigham and Women’s Hospital (*Mass General Brigham*), *Boston*

Brockton Hospital (*Signature Healthcare*), *Brockton*

Cambridge Hospital (*CHA*), *Cambridge*

Cape Code Hospital, Hyannis

Clinton Hospital (*UMass Memorial HealthAlliance*), *Clinton*

Clinton Hospital (*UMass Memorial HealthAlliance*), *Leominster*

Cooley Dickinson Health Care (*Mass General Brigham*), *Northampton*

Dana-Farber Cancer Institute, *Boston*

Emerson Hospital, *Concord*

Everett Hospital (*CHA*), *Everett*

Falmouth Hospital (*Cape Cod Healthcare*), *Falmouth*

Faulkner Hospital (*Mass General Brigham*), *Jamaica Plain*

Franklin Medical Center (*Baystate Health*), Greenfield

Good Samaritan Medical Center (*Boston Medical Center*), *Brockton*

Harrington Hospital (*UMass Memorial*), *Southbridge*

Holy Family Hospital (*Lawrence General Hospital*), *Haverhill*

*Heywood Hospital (Heywood Healtlhcare), Gardner*

Holy Family Hospital--Haverhill (*Lawrence General Hospital*), *Haverhill*

Holy Family Hospital-Methuen (*Lawrence General Hospital*), *Methuen*

Holyoke Medical Center, *Holyoke*

Lahey Hospital and Medical Center, *Burlington*

Lahey Medical Center, Peabody, *Peabody*

Lawrence General Hospital, *Lawrence*

Marlborough Hospital (*UMass Memorial Health*), *Marlboro*

Martha’s Vineyard Hospital (*Mass General Brigham*), *Oak Bluffs*

Mass. Eye and Ear Infirmary, *Boston*

Mass. General Hospital (*Mass General Brigham*), *Boston*

MelroseWakefield Hospital (*TuftsMedicine*), *Melrose*

Milford Regional Medical Center, *Milford*

Morton Hospital (*Lifespan Health Systems*), *Taunton*

Mount Auburn Hospital (*Beth Israel Lahey Health*), *Cambridge*

Nantucket Cottage Hospital (*Mass General Brigham*), *Nantucket*

New England Baptist Hospital, *Roxbury Crossing*

Newton-Wellesley Hospital (*Mass General Brigham*), *Newton*

Noble Hospital (Baystate), *Westfield*

Saint Anne's Hospital (*Lifespan Health Systems*), *Fall River*

Salem Hospital (Mass General Brigham), *Salem*

St. Elizabeth's Medical Center (Boston Medical Center), *Brighton*

Shriner’s Hospital, *Boston*

Shriners Hospital for Children, *Springfield*

Somerville Hospital (*CHA*), *Somerville*

South Shore Hospital, *Weymouth*

UMass Memorial Medical Center - Memorial Campus, *Worcester*

UMass Memorial Medical Center - University Campus, *Worcester*

Winchester Hospital (Beth Israel Lahey Health), *Winchester*

Wing Hospital (Baystate), *Palmer*

# Tufts Health Plan

Tufts Health Plan ofri plan sa yo

* Tufts Health Together with Cambridge Health Alliance (CHA)
* Tufts Health Together with UMass Memorial Health

## Tufts Health Together with Cambridge Health Alliance (CHA)

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985.

**ZÒN SÈVIS**

*Boston, Lynn, Malden, Revere, Salem, Somerville, Waltham, Woburn*

Jwenn vil ou a ak zòn sèvis li yo nan paj 39.

Tufts Health Together with CHA bay swen sante kowòdone ki santre sou moun pou ede w santi w pi byen. Nou aksepte divèsite, pale plizyè lang, respekte kilti, e nou kwè tout moun merite pou nou trete yo ak diyite.

Pwogram espesyal ak l**ò**t avantaj

* Pwogram gwosès
* Pwogram pou kuit manje ak nitrisyon an sante
* Ranbousman pou aktivite fizik
* Kat kado pou konpòtman ki prezève lasante
* Kat kado pou chèz machin ak chèz pou pozisyone tibebe pi wo

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

www.tuftshealthtogether.com/cha

Sèvis Kliyantèl : (888) 257-1985

Sante Konpòtmantal : (888) 257-1985

## Tufts Health Together with UMass Memorial Health

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985

**ZÒN SÈVIS**

*Athol, Framingham, Gardner-Fitchburg, Southbridge, Worcester*

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39.***

Tufts Health Together with CHA bay swen sante kowòdone ki santre sou moun pou ede w santi w pi byen. Nou aksepte divèsite, pale plizyè lang, respekte kilti, e nou kwè tout moun merite pou nou trete yo ak diyite.

**Pwogram espesyal ak lòt avantaj**

* Pwogram gwosès
* Pwogram pou kuit manje ak nitrisyon an sante
* Ranbousman pou aktivite fizik
* Kat kado pou konpòtman ki prezève lasante
* Kat kado pou chèz machin ak chèz pou pozisyone tibebe pi wo

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.tuftshealthtogether.com/cha](http://www.tuftshealthtogether.com/cha)

*Sèvis Kliyantèl :* (888) 257-1985

*Sante Konpòtmantal : (888) 257-198*5

**Lopital**

Tufts Health Together ak CHA gen lopital sa yo:

**Non Lopital la, Vil**

Beth Israel Deaconess Medical Center, *Boston*

Cambridge Hospital (*CHA*), *Cambridge*

Everett Hospital (*CHA*) *Everett*

Mt. Auburn Hospital (*Beth Israel Lahey Health*), *Cambridge*

Newton-Wellesley Hospital (*Mass General Brigham*), *Newton*

Somerville Hospital(*CHA*), *Somerville*

Tufts Medical Center, *Boston*

Tufts Health Together akUMass Memorial Health gen lopital sa yo:

**Non Lopital la, Vil**

Athol Hospital (Heywood Healthcare), Athol

Clinton Hospital (UMass Memorial HealthAlliance), *Clinton*

Harrington Hospital (UMass Memorial), *Southbridge*

HealthAlliance-Clinton Hospital—Leominster Campus, *Leominster*

Heywood Hospital (Heywood Healthcare), *Gardner*

Marlborough Hospital (UMass Memorial Health) , *Marlboro*

Milford Regional Medical Center, *Milford*

UMass Memorial Medical Center - Memorial Campus, *Worcester*

UMass Memorial Medical Center - University Campus, *Worcester*

# WellSense Health Plan

WellSense Health Plan ofri plan sa yo:

* East Boston Neighborhood Health WellSense Alliance
* WellSense Beth Israel Lahey Health (BILH) Performance Network ACO
* WellSense Boston Children’s ACO
* WellSense Care Alliance
* WellSense Community Alliance
* WellSense Mercy Alliance
* WellSense Signature Alliance
* WellSense Southcoast Alliance

## East Boston Neighborhood Health WellSense Alliance

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

**ZÒN SÈVIS**

*Boston, Lynn, Malden, Revere*

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39.***

East Boston Neighborhood Health WellSense Alliance se yon patenarya ant WellSense Health Plan ak East Boston Neighborhood Health Center. Ansanm nou pran swen ou ak kominote ou nan chak etap nan lavi a

* Klas vityèl pou aprann kuit manje
* Kit dantè gratis
* Chèz machin ak chèz pou chèz pou pozisyone ti bebe pi wo gratis
* Pwogram gwosès
* Livrezon Preskripsyon pa lapòs

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[*www.wellsense.org/eastboston*](http://www.wellsense.org/eastboston)

*Sèvis Kliyantèl : (888) 566-0010*

*Sante Konpòtmantal : (888) 217-3501* WellSense Beth Israel Lahey Health (BILH) Performance Network ACO

## WellSense Beth Israel Lahey Health (BILH) Performance Network ACO

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

**ZÒN SÈVIS**

*Attleboro, Beverly, Boston, Brockton, Falmouth, Framingham, Gloucester, Haverhill, Lawrence, Lowell, Lynn, Malden, Plymouth, Quincy, Revere, Salem, Somerville, Taunton, Waltham, Wareham, Woburn*

WellSense BILH Performance Network ACO se yon patenarya ant WellSense Health Plan ak Beth Israel Lahey Health Performance Network. Ansanm nou devwe pou bay swen ki amelyore sante w pou w ka viv pi bèl vi w.

**Pwogram espesyal ak lòt avantaj**

* Ranbousman pou aktivite fizik
* Pwogram gwosès
* Kòmand preskripsyon pa lapòs
* Kit dantè gratis
* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.wellsense.org/bilh](http://www.wellsense.org/bilh)

*Sèvis Kliyantèl :* (888) 566-0010

*Sante Konpòtmantal :* (888) 217-3501

## WellSense Boston Children's ACO

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

**ZÒN SÈVIS**

*Tout vil yo*

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39.***

WellSense Boston Children's ACO se yon patenarya ant WellSense Health Plan ak Boston Children's Health ACO. Nou kwè nan bay pi bon swen posib pou tout timoun nou sèvi yo—mete avni sante yo an premye.

Pwogram espesyal ak l**ò**t avantaj

* Pwogram sipò nitrisyon
* Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
* Kit dantè gratis
* Kòmand preskripsyon pa lapòs
* Klas vityèl pou aprann kuit manje

## WellSense Care Alliance

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

**ZÒN SÈVIS**

*Beverly, Boston, Brockton, Framingham, Haverhill, Lawrence, Lowell, Lynn, Malden, Quincy, Revere, Salem, Somerville, Waltham, Woburn*

WellSense Care Alliance se yon patenarya ant WellSense Health Plan, Tufts Medical Center, Lowell General, Melrose Wakefield, ak Lawrence Memorial hospitals. Nou travay youn ansanm ak lòt pou asire swen sante a bon mache epi aksesib pou tout moun.

**Pwogram espesyal ak lòt avantaj**

Klas vityèl pou aprann kuit manje ak pwogram sipò nitrisyon

* Kit dantè gratis
* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
* Kòmand preskripsyon pa lapòs
* Ranbousman pou aktivite fizik

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

[www.wellsense.org/carealliance](http://www.wellsense.org/carealliance)

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

## WellSense Community Alliance

**ZÒN SÈVIS**

Attleboro, Barnstable, Beverly, Boston, Brockton, Fall River, Falmouth, Framingham, Holyoke, Malden, New Bedford, Northampton, Oak Bluffs, Orleans, Plymouth, Quincy, Revere, Somerville, Springfield, Taunton, Waltham, Wareham, Westfield, Woburn

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39.***

WellSense Community Alliance se yon patenarya ant WellSense Health Plan, Boston Medical Center, community health centers, ak lòt founisè atravè zòn sèvis rezo yo montre pi wo a.

Objektif nou se konprann sitiyasyon sante w epi ede w jere li. Sa vle di ou ka espere resevwa bon kalite swen lè ou plis bezwen li.

**Pwogram espesyal ak lòt avantaj**

* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
* Klas vityèl pou aprann kuit manje ak pwogram sipò nitrisyon
* Ranbousman fitness
* Pwogram gwosès
* Kòmand preskripsyon pa lapòs

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

## WellSense Mercy Alliance

**ZÒN SÈVIS**

Holyoke, Springfield, Westfield

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

WellSense Mercy Alliance se yon patenarya ant WellSense Health Plan ak Mercy Medical Center. Nou konsantre sou mete zòn Springfield an sante lè nou mete w an premye lè li gen rapò ak sante w. Sa vle di nou tout travay ansanm pou ka an sante epi gen kè kontan.

Pwogram espesyal ak lòt avantaj

* Pwogram jesyon pwa
* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
* Ranbousman pou aktivite fizik
* Pwogram gwosès
* Kòmand preskripsyon pa lapòs

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.wellsense.org/mercy](http://www.wellsense.org/mercy)

*Sèvis Kliyantèl :* (888) 566-0010

*Sante Konpòtmantal :* (888) 217-3501

## WellSense Signature Alliance

**ZÒN SÈVIS**

*Attleboro, Brockton, Plymouth, Quincy, Taunton*

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

WellSense Signature Alliance se yon patenarya ant WellSense Health Plan ak Signature Healthcare. Nou travay ansanm pou ofri w swen pèsonèl epi mete w nan konvèsasyon an pandan pwosesis la. Nou la pou tout bezwen swen ou yo.

**Pwogram espesyal ak lòt avantaj**

* Parantaj, klas pou fanmi, ak pwogram gwosès
* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
* Ranbousman pou aktivite fizik
* Kit dantè gratis
* Kòmand preskripsyon pa lapòs

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.wellsense.org/signature](http://www.wellsense.org/signature)

*Sèvis Kliyantèl :* (888) 566-0010

*Sante Konpòtmantal :* (888) 217-3501

## WellSense Southcoast Alliance

**ZÒN SÈVIS**

*Attleboro, Fall River, Falmouth, New Bedford, Plymouth, Taunton, Wareham*

***Jwenn vil ou a ak zòn sèvis li yo nan paj 39.***

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

WellSense Southcoast Alliance se yon patenarya ant WellSense Health Plan ak Southcoast Health. Lè nou tout travay ansanm, ou menm ak sante ou pran plas prensipal la. Ou enplike nan chak etap nan pwosesis la pou asire ou jwenn pi bon swen pou tèt ou.

**Pwogram espesyal ak lòt avantaj**

* Pwogram gwosès ak aksè nan Baby Café nou an
* Egzamen sante nan kamyonèt mobil
* Chèz machin ak chèz chèz pou pozisyone ti bebe pi wo gratis
* Ranbousman pou aktivite fizik
* Kòmand preskripsyon pa lapòs

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

[www.wellsense.org/southcoast](http://www.wellsense.org/southcoast)

*Sèvis Kliyantèl :* (888) 566-0010

*Sante Konpòtmantal :* (888) 217-3501

**Lopital**

WellSense Health Plan gen lopital annapre la yo nan tout plan yo. (Wè paj 23 pou plis lopital ki nan plan presi WellSense.)

**Non Lopital la, Vil**Addison Gilbert Hospital (Beth Israel *Lahey Health*), *Gloucester*

Anna Jaques Hospital (*Beth Israel Lahey Health*), *Newburyport*

Athol Hospital (*Heywood Healthcare*), *Athol*

Baystate Medical Center, *Springfield*

Berkshire Medical Center (*Berkshire Health Systems*), *Pittsfield*

Beth Israel Deaconess – Needham, *Needham*

Beth Israel Deaconess – Plymouth, *Plymouth*

Beth Israel Deaconess Medical Center, *Boston*

Beverly Hospital (Beth Israel *Lahey Health* ), *Beverly*

Boston Children's Hospital, *Boston*

Boston Medical Center, *Boston*

Brockton Hospital (*Signature Healthcare*), *Brockton*

Cambridge Hospital (*CHA*), *Cambridge*

Cape Cod Hospital (*Cape Cod Healthcare*), *Hyannis*

Charlton Hospital (*Southcoast*), *Fall River*

Clinton Hospital (*UMass Memorial HealthAlliance*), *Clinton*

Clinton Hospital, Leominster (*UMass Memorial HealthAlliance*), *Leominster*

Cooley Dickinson Hospital (*Mass General Brigham*), *Northampton*

Dana-Farber Cancer Institute, *Boston*

Everett Hospital (CHA), Everett

Fairview Hospital (*Berkshire Health Systems*), *Great Barrington*

Falmouth Hospital (*Cape Cod Healthcare*), *Falmouth*

Framingham Union Hospital, *Framingham*

Franklin Medical Center (*Baystate Health*), *Greenfield*

Good Samaritan Medical Center (*Boston Medical Center*), *Brockton*

Harrington Hospital (*UMass Memorial*), *Southbridge*

Hasbro Children's Hospital at Rhode Island Hospital, *Providence, RI*

Health Alliance Hospital (*UMass Memorial*), *Leominster*

Holy Family Hospital Haverhill (*Lawrence General Hospital*), *Haverhill*

Holy Family Hospital Methuen (*Lawrence General Hospital*), *Methuen*

Lahey Hospital and Medical Center, *Burlington*

Lahey Medical Center - Peabody , *Peabody*

Lawrence General Hospital, *Lawrence*

Lawrence Memorial Hospital, (TuftsMedicine), *Medford*

Lowell General Hospital - Main Campus, *Lowell*

Lowell General Hospital - Saints Campus, *Lowell*

Marlborough Hospital (*UMass Memorial Health*), *Marlboro*

Mass. Eye and Ear Infirmary, *Boston*

MelroseWakefield Hospital (Tufts Medicine), *Melrose*

Milford Regional Medical Center, *Milford*

Milton Hospital (*Beth Israel Lahey Health*), *Milton*

Miriam Hospital, *Providence, RI*

Morton Hospital (*Lifespan Health Systems*), *Taunton*

Mt. Auburn Hospital (*Beth Israel Lahey*), *Cambridge*

New England Baptist Hospital, *Roxbury Crossing*

Newton-Wellesley Hospital (*Mass General Brigham*), *Newton*

Noble Hospital (Baystate), *Westfield*

North Adams Regional Hospital, *North Adams*

Rhode Island Hospital, *Providence, RI*

Saint Anne's Hospital (*Lifespan Health Systems*), *Fall River*

Saint Vincent, *Worcester*

Shriners Hospital for Children, *Boston*

Shriners Hospital for Children, *Springfield*

Somerville Hospital (*CHA*), *Somerville*

South Shore Hospital, *Weymouth*

Southwestern Vermont Medical Center, *Bennington, VT*

St. Luke's Hospital (*Southcoast*,) *New Bedford*

Sturdy Memorial Hospital, *Attleboro*

Tobey Hospital (*Southcoast*), *Wareham*

Trinity Health of New England (*Mercy Medical Center*), Springfield

Tufts Medical Center, *Boston*

UMass Memorial Medical Center - Memorial Campus, *Worcester*

UMass Memorial Medical Center - University Campus, *Worcester*

Winchester Hospital (Beth Israel *Lahey Health* ), *Winchester*

Wing Hospital (Baystate), *Palmer*

**Lopital**

WellSense Community Alliance, East Boston Neighborhood Health, e WellSense Boston Children’s ACO gen adan tou lopital sa yo :

**Non Lopital la, Vil**

Brigham & Women's Hospital (Mass General Brigham), Boston

Faulkner Hospital (Mass General Brigham), Jamaica Plain

Martha's Vineyard Hospital (Mass General Brigham), Oak Bluffs

Mass General Hospital (Partner's HealthCare), Boston

Nantucket Cottage Hospital (Mass General Brigham), Nantucket

Newton-Wellesley Hospital (Mass General Brigham), Newton

Salem Hospital (Mass General Brigham), Salem

# ACO Premye Swen

## Plan Community Care Cooperative (C3)

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup founisè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.

**ZÒN SÈVIS**

Tout vil yo.

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pu plis enfòmasyon, rele Massachusetts Behavioral Health Partnership nan Massachusetts Behavioral Health Partnership nan (800) 495-0086 oswa ale sou [www.masspartnership.com](http://www.masspartnership.com).

**Pwogram espesyal ak lòt avantaj**

* Èd pou konekte ak sèvis sosyal yo, ki gen ladan edikasyon sou nitrisyon, makèt ak bon pwodui, twous manje ak repa yo livre lakay, pwogram modifikasyon kay, ak pwogram prevansyon degèpisman ak sanzabri
* Liy konsèy enfimyè ki disponib 24 èdtan pa jou, 7 jou sou 7, 365 jou pa ane
* Sèlman ou menm ak ekip swen w lan — pa gen konpayi asirans ant oumenm ak founisè w la

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

**Lopital**

ACO Swen Prensipal Community Care Cooperativel a itilize lopital MassHealth yo. Tanpri ale nan https://masshealth.ehs.state.ma.us/providerdirectory/ pou jwenn yon lis lopital.

Manm Community Care Cooperative (C3) jwenn swen prensipal nan yon sant sante kominotè oswa founisè patisipan pratik epi yo gen aksè ak espesyalis MassHealth ak lopital yo.

[www.c3aco.org](http://www.c3aco.org/)

***Sèvis Kliyantèl :*** (866) 676-9226

***Sante Konpòtmantal :*** (800) 495-0086

## Steward Health Care Network

Steward Health Care Network ofri plan sa a:

## Revere Health Choice

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup doktè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.

**ZÒN SÈVIS**

*Tout vil yo*

**Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele Massachusetts Behavioral Health Partnership nan (800) 495-0086 oswa vizite [www.masspartnership.com](http://www.masspartnership.com).

**Lopital**

ACO Swen Prensipal Revere Health Choice itilize lopital MassHealth yo. Tanpri ale nan https://masshealth.ehs.state.ma.us/providerdirectory/ pou jwenn yon lis lopital

www.reverehealthchoice.com/MA

# Òganizasyon ki Jere Swen

WellSense Health Plan ofri plan sa a:

## WellSense Essential MCO

**ZÒN SÈVIS**

*Tout vil yo*

**Pwogram espesyal ak lòt avantaj**

* Rekonpans pou moun ki ansent
* Pwogram byennèt ak mòdvi
* Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
* Ranbousman pou aktivite fizik
* Kit dantè gratis

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.*

Li pi fasil pou w an sante lè ou gen yon kominote pou kore ou. Se poutèt sa WellSense Essential MCO vin konnen bezwen ou ak bezwen fanmi ou. Nou konekte ou ak swen ak resous lokal yo, sipòte ou sou chemen lasante a.

www.wellsense.org

Sèvis Kliyantèl : (888) 566-0010

Sante Konpòtmantal : (888) 217-3501

**Lopital**

MCO WellSense Essential gen ladan tou lopital annapre la yo :

**Non Lopital la, Vil**

Addison Gilbert Hospital (Beth Israel LaheyHealth), Gloucester

Anna Jaques Hospital, (Beth Israel LaheyHealth), Newburyport

Baystate Medical Center (Baystate), Springfield

Berkshire Medical Center, Pittsfield

Beth Israel Deaconess – Needham, Needham

Beth Israel Deaconess – Plymouth, Plymouth

Beth Israel Deaconess Medical Center, Boston

Beverly Hospital (Beth Israel Lahey Health), Beverly

Boston Children's Hospital, Boston

Boston Medical Center, Boston

Brigham & Women's Hospital (Mass General Brigham), Boston

Brockton Hospital (Signature Healthcare), Brockton

Cambridge Hospital (CHA), Cambridge

Cape Cod Hospital (Cape Code Healthcare), Hyannis

Charlton Hospital (Southcoast), Fall River

Clinton Hospital (UMass Memorial HealthAlliance), Clinton

Cooley Dickinson Health Care (Mass General Brigham), Northampton

Dana-Farber Cancer Institute, Boston

Everett Hospital (CHA), Everett

Fairview Hospital (Berkshire Health Systems), Great Barrington

Falmouth Hospital (Cape Cod Healthcare), Falmouth

Faulkner Hospital (Mass General Brigham), Jamaica Plain

Framingham Union Hospital (MetroWest Medical Center). Framingham

Franklin Medical Center (Baystate), Greenfield

Good Samaritan Medical Center (Boston Medical Center), Brockton

Harrington Hospital (Umass Memorial), Southbridge

Hasbro Children's Hospital at Rhode Island Hospital, Providence, RI

Health Alliance Hospital (UMass Memorial), Leominster

Holy Family Hospital (Lawrence General Hospital), Haverhill

Holy Family Hospital Methuen (Lawrence General Hospital), Methuen

Lahey Hospital and Medical Center, Burlington

Lahey Medical Center-Peabody, Peabody

Lawrence General Hospital, Lawrence

Lawrence Memorial, Medford

Lowell General Hospital - Main Campus, Lowell

Lowell General Hospital - Saints Campus, Lowell

Marlborough Hospital (UMass Memorial), Marlboro

Martha's Vineyard Hospital (Mass General Brigham), Oak Bluffs

Mass General Hospital (Partner's HealthCare), Boston

Mass. Eye and Ear Infirmary, Boston

MelroseWakefield Hospital (Tufts Medicine), Melrose

Milford Regional Medical Center, Milford

Milton Hospital (Beth Israel Lahey), Milton

Miriam Hospital, Providence, RI

Morton Hospital (Lifespan Health Systems), Taunton

Mt. Auburn Hospital (Beth Israel Lahey Hospital), Cambridge

Nantucket Cottage Hospital (Mass General Brigham), Nantucket

New England Baptist Hospital, Boston

Newton-Wellesley Hospital (*Mass General Brigham*), *Newton*

Noble Hospital (Baystate), Westfield

North Adams Regional Hospital, North Adams

Rhode Island Hospital, Providence, RI

Saint Anne's Hospital (Lifespan Health Systems), Fall River

Saint Vincent Hospital, Worcester

Salem Hospital (Mass General Brigham), Salem

Shriners Hospital for Children, Boston

Shriners Hospital for Children, Springfield

Somerville Hospital (CHA), Somerville

South Shore Hospital, Weymouth

Southwestern Vermont Medical Center, Bennington, VT

St. Elizabeth's Medical Center (Boston Medical Center), Brighton

St. Luke's Hospital (Southcoast), New Bedford

Sturdy Memorial, Attleboro

Tobey Hospital (Southcoast), Wareham

Trinity Health of New England - Mercy Medical Center, Springfield

Tufts Medical Center, Boston

UMass Memorial Medical Center Memorial Campus, Worcester

UMass Memorial Medical Center University Campus, Worcester

Winchester Hospital (Beth Israel *Lahey Health*), Winchester

Wing Hospital (Baystate), Palmer

Tufts Health Plan ofri plan sa a:

## Tufts Health Together

**ZÒN SÈVIS**

*Adams, Athol, Beverly, Boston, Framingham, Gardner-Fitchburg, Gloucester, Greenfield, Haverhill, Holyoke, Lawrence, Lowell, Lynn, Malden, Northampton, Pittsfield, Quincy, Revere, Salem, Somerville, Southbridge, Springfield, Waltham, Westfield, Woburn, Worcester*

Jwenn vil ou a ak zòn sèvis li yo nan paj 39.

**Sèvis Sante Konpòtmantal**

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985.

Tufts Health Together konsantre sou amelyore sante ak byennèt manm yo, yo vize pou yo vin pi bon plan jesyon swen MassHealth nan Massachusetts, reyalize rezilta eksepsyonèl nan bon jan kalite ak eksperyans pou manm yo ki pa chè.

**Pwogram espesyal ak lòt avantaj**

* Pwogram gwosès
* Pwogram nitrisyon ak kuit manje an sante
* Ranbousman pou aktivite fizik
* Kat kado pou konpòtman ki bon pou lasante
* Kat kado pou chèz machin ak chèz chèz pou pozisyone ti bebe pi wo

Tufts Health Together gen ladan tou lopital annapre la yo :

**Non Lopital la, Vil**

Addison Gilbert Hospital (Beth Israel *Lahey Health*), Gloucester

Anna Jaques Hospital (Beth Israel Lahey Health),Newburyport

Athol Hospital (Heywood Healthcare), Athol

Baystate Medical Center (Baystate), Springfield

Berkshire Medical Center (Berkshire Health Systems), Pittsfield

Beth Israel Deaconess Hospital – Milton, Milton

Beth Israel Deaconess Hospital – Needham, Needham

Beth Israel Deaconess Hospital – Plymouth, Plymouth

Beth Israel Deaconess Medical Center, Boston

Beverly Hospital (Beth Israel Lahey Health), Beverly

Boston Children's Hospital, Boston

Boston Medical Center, Boston

Brockton Hospital (Signature Healthcare), Brockton

Cambridge Hospital (CHA), Cambridge

Cape Cod Hospital (Cape Cod Healthcare), Hyannis

Charlton Memorial Hospital (Southcoast),Fall River

Clinton Hospital (UMass Memorial HealthAlliance), Clinton

Clinton Hospital, Leominster Campus (HealthAlliance), Leominster

Cooley Dickinson Hospital (Mass General Brigham), Northampton

Dana-Farber Cancer Institute, Boston

Emerson Hospital, Concord

Everett Hospital (CHA), Everett

Fairview Hospital (Berkshire Health Systems), Great Barrington

Falmouth Hospital (Cape Cod Healthcare), Falmouth

Framingham Union Hospital, Framingham

Franklin Medical Center (Baystate Health), Greenfield

Good Samaritan Medical Center (Boston Medical Center), Brockton

Harrington Hospital (UMass Memorial), Southbridge

Hasbro Children's Hospital at Rhode Island Hospital, Providence, RI

Heywood Hospital (Heywood Healthcare), Gardner

Holy Family Hospital-Haverhill (Lawrence General Hospital), Haverhill

Holy Family Hospital-Methuen (Lawrence General Hospital), Methuen

Holyoke Medical Center , Holyoke

Kent County Memorial Hospital, Warwick, RI

Lahey Hospital and Medical Center, Burlington

Lahey Medical Center, Peabody, Peabody

Landmark Medical Center, Woonsocket, RI

Lawrence General Hospital, Lawrence

Lawrence Memorial Hospital of Medford (TuftsMedicine), Medford

Lowell General Hospital - Main Campus, Lowell

Lowell General Hospital - Saints Campus, Lowell

Marlborough Hospital (UMass Memorial Health) , Marlboro

Mass. Eye and Ear Infirmary, Boston

MelroseWakefield Hospital (TuftsMedicine), Melrose

Mercy Medical Center (Trinity Health of New England), Springfield

Milford Regional Medical Center, Milford

Miriam Hospital , Providence, RI

Morton Hospital (Lifespan Health Systems), Taunton

Mount Auburn Hospital, Cambridge

New England Baptist Hospital, Roxbury Crossing

Noble Hospital (Baystate), Westfield

Rhode Island Hospital, Providence, RI

Saint Anne's Hospital (Lifespan Health Systems), Fall River

Saint Vincent Hospital, Worcester

Shriners Children's Hospital Boston

Shriners Children's Hospital, New England, Springfield

Somerville Hospital (CHA), Somerville

South Shore Hospital, Weymouth

St. Elizabeth's Medical Center (Boston Medical Center), Brighton

St. Luke's Hospital (Southcoast), New Bedford

Sturdy Memorial Hospital, Attleboro

Tobey Hospital (Southcoast), Wareham

Tufts Medical Center, Boston

UMass Memorial Medical Center - Memorial Campus, Worcester

UMass Memorial Medical Center - University Campus, Worcester

Winchester Hospital (Beth Israel Lahey Health), Winchester

Women & Infants Hospital, Providence, RI

Wing Hospital (Baystate), Palmer

# Plan MassHealth Primary Care Clinician

## Plan klinisyen Premye Swen

MassHealth ofri plan sa a: Plan klinisyen Premye Swen (PCC)

Pou w enskri nan Plan Primary Care Clinician (PCC), w ap bezwen chwazi yon klinisyen premye swen nan rezo PCC Plan an. PCC yo ka pa disponib nan tout zòn sèvis yo. Manm PCC Plan kapab enskri nan yon ACO oswa MCO nenpòt ki lè.

**ZÒN SÈVIS**

*Tout vil yo*

Jwenn vil ou a ak zòn sèvis li yo nan paj 39.

Plan PCC a se yon plan sante ki jere pou manm MassHealth atravè Massachusetts. Founisè Plan PCC yo gen ladan yo doktè, enfimyè pratikan, lopital, famasi, ak lòt founisè swen sante. Antanke manm Plan PCC, ou ka jwenn sèvis sante konpòtmantal (MBHP) nan Massachusetts.

**Pwogram espesyal ak lòt avantaj**

* Materyèl pou fanmi ak timoun
* Materyèl jesyon maladi

*Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak avantaj. Ka gen kèk kondisyon.*

www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members

Sèvis Kliyantèl : (800) 841-2900, TDD/TYY: 711

**Lopital**

PCC Plan itilize rezo lopital MassHealth yo. Tanpri ale nan <https://masshealth.ehs.state.ma.us/providerdirectory/> pou jwenn yon lis lopital.

# Enskri nan yon plan sante oswa ale nan yon lòt

Enskri nan yon Plan Sante

Chwazi yon plan sante yo ofri nan zòn ou an ki pi byen adapte ak bezwen swen sante ou menm oswa fanmi ou. Si w pa chwazi yon plan sante, MassHealth ap chwazi youn pou ou.

Èske ou pare pou w enskri? Li fasil!

**Enskri anliy**

(REKÒMANDE)

Fason ki pi rapid pou w enskri nan yon plan sante se anliy.

[www.MassHealthChoices.com](http://www.MassHealthChoices.com)

**Enskri pa telefòn**

Reprezantan sèvis kliyan nou yo ka enskri w nan yon plan sante pa telefòn.

(800) 841-2900

TDD/TTY : 711

Lendi jiska vandredi ant 8è a.m. ak 5è p.m.

**Enskri pa lapòs oswa faks**

Ranpli yon Fòm Enskripsyon Plan Sante MassHealth la. Voye pa lapòs fòm ou ranpli a bay:

Health Insurance Processing Center

ATTN: Enrollment PO Box 4405

Taunton, MA 02780

Faks : (617) 988-8903

## Chanje Plan Sante w la

Antanke manm MassHealth ki enskri nan yon plan sante, ou ka chanje plan sante w pou nenpòt rezon sèlman pandan Peryòd Seleksyon Plan w lan. Depi w nan Peryòd Enskripsyon Fiks a, w ap kapab chanje plan sante w la sèlman pou kèk rezon.

Manm sa yo ka chanje plan sante nenpòt ki lè pou nenpòt rezon.

* Timoun ki nan swen oswa gad nan Depatman Timoun ak Fanmi (DCF)
* Jèn ki nan swen oswa gad nan Depatman Sèvis Jèn (DYS)
* Tibebe ki fenk fèt ak timoun ki poko gen yon ane
* Manm ki enskri nan Plan Klinisyen Premye Swen (PCC).

## Peryòd Seleksyon Plan

Si w enskri nan yon MCO oswa ACO, w ap gen yon Peryòd Seleksyon Plan 90 jou chak ane. MassHealth ap fè w konnen Peryòd Seleksyon Plan w lan. Pandan peryòd sa a, ou ka chanje plan sante yo pou nenpòt rezon.

Si w enskri nan Plan PCC a, ou ka chanje pou ale nan yon ACO oswa yon MCO nenpòt ki lè.

Si w deside chanje plan sante w, asire w ou tcheke www.MassHealthChoices.com pou jwenn opsyon plan sante ki disponib nan zòn ou an.

### Peryòd Enskripsyon Fiks

Si w nan yon ACO oswa yon MCO lè Peryòd Seleksyon Plan w lan fini, w ap nan Peryòd Enskripsyon Fiks ou a. Pandan Peryòd Enskripsyon Fiks ou a, w ap kapab chanje plan sante w sèlman pou kèk rezon.

**Peryòd Seleksyon Plan**

Pandan tan sa a, ou KA chanje plan sante w.

**Peryòd Enskripsyon Fiks**

Pandan tan sa a, ou PA KAPAB chanje plan sante ou, eksepte pou kèk rezon (Gade pwochen paj la.)

#### Eksepsyon nan Peryòd Enskripsyon Fiks

Lè w nan Peryòd Enskripsyon Fiks ou a, ou ka chanje plan sante w sèlman pou youn nan rezon sa yo.

* Ou deplase soti nan zòn sèvis MCO, Accountable Care Partnership Plan, oswa Primary Care ACO.
* MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen pa kouvri sèvis ou mande a, akòz objeksyon moral oswa relijye.
* Ou bezwen sèvis ki gen rapò yo fèt an menm tan. Se pa tout sèvis ki gen rapò ki disponib nan rezo a, epi founisè swen prensipal ou oswa yon lòt founisè detèmine si w resevwa sèvis yo apa, sa pral mete w nan risk ki pa nesesè.
* Ou resevwa move kalite swen, ou pa gen aksè a sèvis ki kouvri yo, oswa ou pa gen aksè ak founisè ki gen eksperyans nan pou rezoud bezwen swen sante ou.
* MCO oswa Plan Patenarya Òganizasyon ki Responsab pou Sante a pa gen kontra avèk MassHealth ankò pou kouvri zòn sèvis ou a, oswa PCPou ki patisipe nan ACO Premye Swen ou a pa disponib nan zòn sèvis ou a.
* Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an pa te bay aksè ak founisè ki satisfè bezwen swen sante w yo alavni, menm apre ou mande asistans.
* Ou sanzabri (epi dosye MassHealth yo endike tou ou pa gen kay), epi MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante oswa ACO Premye Swen an pa kapab akomode bezwen ou yo kote ou ye a.
* Ou demontre MassHealth MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen vyole yon dispozisyon nan kontra li ak MassHealth.
* MassHealth enpoze yon penalite sou MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen, ki espesyalman pèmèt ou anile enskripsyon ou nan MCO,Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen san rezon.
* Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen pa reponn ak bezwen ou pa rapò ak lang ou. mwayen nkominikasyon ou, oswa lòt preferans oswa bezwen aksè.
* Ou demontre MassHealth founisè prensipal rezo w yo, tankou PCP, espesyalis, oswa founisè sante konpòtmantal yo, kite rezo MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an.
* W ap viv nan zòn sèvis Oak Bluffs oswa Nantucket.

Si MassHealth refize demann ou pou transfere nan yon lòt plan sante pandan Peryòd Enskripsyon Fiks ou a, ou ka mande pou yon odyans san patipri (kontestasyon). Aprann plis sou fason pou mande yon odyans san patipri nan paj 38.

## Sèvi ak kat idantite manm ou yo

Apre ou fin enskri nan yon plan sante, MassHealth ap voye yon lèt pou konfime enskripsyon ou. Plan sante ou te chwazi a ap voye yon pake byenvini ba ou pa lapòs ak detay enpòtan sou plan sante w la ak yon kat ID manm plan sante.

Toujou pote ni plan sante w yo ak kat idantite manm MassHealth ou avèk ou pou w genyen yo lè w bezwen swen. Asire w ou montre toude kat idantite manm yo chak fwa ou jwenn swen sante oswa ranpli yon preskripsyon.

Si kat idantite manm plan sante a domaje, pèdi oswa yo vòlè li, rele depatman sèvis pou manm plan sante a pou yo ranplase li.

Si kat idantite manm MassHealth ou a domaje, pèdi oswa yo vòlè li, rele Sant Sèvis Kliyan MassHealth nan (800) 841-2900, TDD/TTY : 711, pou ranplase kat la.

## Plis enfòmasyon

#### Dwa ou yo

* Ou ka mande yon kopi dosye sante w nenpòt ki lè.
* Founisè swen sante w yo ap kenbe enfòmasyon sou sante w ak dosye w yo prive.
* Founisè swen sante w yo ap ba w enfòmasyon ki fasil pou w konprann sou opsyon tretman yo.
* Founisè w yo ap fè w patisipe nan tout desizyon konsènan swen sante w.
* Ou ka refize tretman swen sante nenpòt ki lè ak pou nenpòt rezon.
* Ou ka depoze yon plent oswa konteste si ou panse plan sante w la oswa MassHealth te refize w yon sèvis oswa tretman ki nesesè sou plan medikal.

#### Responsablite w yo

Rele MassHealth ak plan sante w la si

* ou chanje adrès ou
* ou chanje nimewo telefòn ou
* fè yon nouvo tibebe oswa adopte yon timoun

**Mo kle**

**Sèvis oswa founiti ki nesesè sou plan medikal**

Sèvis swen sante oswa founiti ki nesesè pou anpeche, dyagnostike, oswa trete yon maladi oswa chòk, oswa sentòm li yo epi ki satisfè nòm lamedsin yo aksepte yo.

## Si ou resevwa yon bòdwo

Manm MassHealth yo pa ta dwe resevwa yon bòdwo pou yon sèvis ki kouvri.

Si w enskri nan yon Plan Patenary Òganizasyon ki Responsab pou Sante oswa yon MCO epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou ak nimewo ID plan sante w, epi di yo pou yo rele plan sante w la.

Si w enskri nan ACO Premye Swen oswa Plan PCC a epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou, epi di yo pou yo rele Sèvis Kliyan MassHealth nan (800) 841-2900, TDD/TTY : 711

Ou ka jwenn nimewo idantifikasyon (ID) manm MassHealth ak ID manm plan sante ou sou kat ID manm MassHealth ak kat ID manm plan sante ou a. Gade paj 36 pou enfòmasyon sou kat idantite manm ou yo.

## Plent, Kontestasyon, ak Odyans san Patipri

#### Plent

Plan sante w la pran angajman pou l asire l ou jwenn pi bon eksperyans swen sante posib. Si w pa kontan ak yon sèvis oswa si w gen yon kesyon oswa yon plent, rele sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite plan sante w la.

Ou ka kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900, TDD/TTY : 711.

#### Kontestasyon ak Odyans san Patipri

Si w pa dakò ak yon desizyon plan sante w la oswa founisè plan sante w la pran, ou ka fè yon kontestasyon oswa mande yon Odyans san Patipri nan MassHealth. Gid pou manm plan sante w la gen plis enfòmasyon detaye sou kontestasyon ak Odyans san Patipri.

Si w gen kesyon sou pwosesis la, rele depatman sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite manm plan sante w la. Ou kapab kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900. TDD/TTY : 711.

# Zòn sèvis yo

Chak plan sante kouvri zòn sèvis espesifik yo. Zòn sèvis yo se gwoup vilaj ak vil yo. Sonje byen, ou ka chwazi yon plan sante sèlman nan zòn sèvis ou a.

**Vil Zòn sèvis**

Abington Brockton

Accord Quincy

Acton Lowell

Acushnet New Bedford

Adams Adams

Agawam Westfield

Alford Pittsfield

Allston Boston

Amesbury Haverhill

Amherst Northampton

Andover Lawrence

Aquinnah Oak Bluffs

Arlington Somerville

Arlington Heights Somerville

Ashburnham Gardner-Fitchburg

Ashby Gardner-Fitchburg

Ashfield Greenfield

Ashland Framingham

Ashley Falls Pittsfield

Assonet Fall River

Athol Athol

Attleboro Attleboro

Auburn Worcester

Auburndale Waltham

Avon Brockton

Ayer Gardner-Fitchburg

Babson Park Waltham

Baldwinville Athol

Barnstable Barnstable

Barre Athol

Becket Pittsfield

Bedford Woburn

Belchertown Holyoke

Bellingham Framingham

Belmont Waltham

Berkley Taunton

Berkshire Pittsfield

Berlin Gardner-Fitchburg

Bernardston Greenfield

Beverly Beverly

Billerica Lowell

Blackstone Framingham

Blandford Westfield

Bolton Gardner-Fitchburg

Bondsville Springfield

Boston Boston

Bourne Falmouth

Boxboro Framingham

Boxford Haverhill

Boylston Worcester

Braintree Quincy

Brant Rock Plymouth

Brewster Orleans

Bridgewater Brockton

Brighton Boston

Brimfield Southbridge

Brookline Boston

Brookline Village Boston

Bryantville Plymouth

Buckland Greenfield

Burlington Woburn

Buzzards Bay Falmouth

Byfield Haverhill

Cambridge Somerville

Canton Brockton

Carlisle Lowell

Carver Plymouth

Cataumet Falmouth

Centerville Barnstable

Charlemont Greenfield

Charlestown Boston

Charlton Southbridge

Charlton City Southbridge

Charlton Depot Southbridge

Chartley Attleboro

Chatham Orleans

Chelmsford Lowell

Chelsea Revere

Cheshire Adams

Chester Westfield

Chesterfield Northampton

Chestnut Hill Boston

Chicopee Springfield

Chilmark Oak Bluffs

Clarksburg Adams

Clinton Gardner-Fitchburg

Cohasset Quincy

Colrain Greenfeld

Concord Lowell

Conway Greenfeld

Cotuit Barnstable

Cummaquid Barnstable

Cummington Northampton

Cuttyhunk New Bedford

Dalton Pittsfield

Danvers Salem

Dartmouth New Bedford

Dedham Quincy

Deerfield Greenfeld

Dennis Orleans

Dennis Port Orleans

Devens Gardner-Fitchburg

Dighton Taunton

Dorchester Boston

Douglas Framingham

Dover Framingham

Dracut Lowell

Drury Adams

Dudley Southbridge

Dunstable Lowell

Duxbury Plymouth

East Boston Revere

East Bridgewater Brockton

East Brookfield Southbridge

East Dennis Orleans

East Douglas Framingham

East Falmouth Falmouth

East Freetown Fall River

East Longmeadow Springfield

East Mansfeld Attleboro

East Orleans Orleans

East Otis Pittsfield

East Princeton Gardner-Fitchburg

East Sandwich Falmouth

East Templeton Athol

East Walpole Framingham

East Wareham Wareham

Eastham Orleans

Easthampton Northampton

Easton Brockton

Edgartown Oak Bluffs

Egremont Pittsfield

Elmwood Brockton

Erving Greenfield

Essex Gloucester

Everett Malden

Fairhaven New Bedford

Fall River Fall River

Falmouth Falmouth

Feeding Hills Westfield

Fiskdale Southbridge

Fitchburg Gardner-Fitchburg

Florida Adams

Forestdale Falmouth

Foxboro Attleboro

Framingham Framingham

Franklin Framingham

Freetown Fall River

Gardner Gardner-Fitchburg

Georgetown Haverhill

Gilbertville Athol

Gill Greenfield

Glendale Pittsfield

Gloucester Gloucester

Goshen Northampton

Gosnold New Bedford

Grafton Framingham

Granby Holyoke

Granville Westfield

Great Barrington Pittsfield

Green Harbor Plymouth

Greenbush Quincy

Greenfeld Greenfield

Groton Gardner-Fitchburg

Groveland Haverhill

Hadley Northampton

Halifax Plymouth

Hamilton Beverly

Hampden Springfield

Hancock Adams

Hanover Plymouth

Hanson Plymouth

Hardwick Athol

Harvard Gardner-Fitchburg

Harwich Orleans

Harwich Port Orleans

Hatfield Northampton

Hathorne Salem

Haverhill Haverhill

Hawley Greenfield

Haydenville Northampton

Heath Greenfield

Hingham Quincy

Hinsdale Pittsfield

Holbrook Brockton

Holden Worcester

Holland Southbridge

Holliston Framingham

Holyoke Holyoke

Hopedale Framingham

Hopkinton Framingham

Housatonic Pittsfield

Hubbardston Gardner-Fitchburg

Hudson Framingham

Hull Quincy

Humarock Plymouth

Huntington Westfield

Hyannis Barnstable

Hyannis Port Barnstable

Hyde Park Boston

Ipswich Gloucester

Jamaica Plain Boston

Jeferson Worcester

Kingston Plymouth

Lake Pleasant Greenfeld

Lakeville Taunton

Lancaster Gardner-Fitchburg

Lanesboro Adams

Lawrence Lawrence

Lee Pittsfield

Leeds Northampton

Leicester Worcester

Lenox Pittsfield

Lenox Dale Pittsfield

Leominster Gardner-Fitchburg

Leverett Greenfeld

Lexington Woburn

Leyden Greenfeld

Lincoln Lowell

Linwood Framingham

Littleton Lowell

Longmeadow Springfield

Lowell Lowell

Ludlow Springfield

Lunenburg Gardner-Fitchburg

Lynn Lynn

Lynnfield Lynn

Malden Malden

Manchaug Framingham

Manchester-by-the-Sea Beverly

Manomet Plymouth

Mansfeld Attleboro

Marblehead Salem

Marion New Bedford

Marlborough Framingham

Marshfield Plymouth

Marshfield Hills Plymouth

Marstons Mills Barnstable

Mashpee Falmouth

Mattapan Boston

Mattapoisett New Bedford

Maynard Framingham

Medfield Framingham

Medford Malden

Medway Framingham

Melrose Malden

Mendon Framingham

Menemsha Oak Bluffs

Merrimac Haverhill

Methuen Lawrence

Middleboro Taunton

Middlefield Northampton

Middleton Salem

Milford Framingham

Mill River Pittsfield

Millbury Worcester

Millis Framingham

Millville Framingham

Milton Quincy

Milton Village Quincy

Minot Quincy

Monponsett Plymouth

Monroe Adams

Monroe Bridge Adams

Monson Springfield

Montague Greenfeld

Monterey Pittsfield

Montgomery Westfield

Monument Beach Falmouth

Mount Hermon Greenfeld

Mount Washington Pittsfield

Nahant Lynn

Nantucket Nantucket

Natick Framingham

Needham Waltham

New Ashford Adams

New Bedford New Bedford

New Braintree Worcester

New Marlborough Pittsfield

New Salem Athol

Newbury Haverhill

Newburyport Haverhill

Newton Waltham

Norfolk Framingham

North Adams Adams

North Amherst Northampton

North Andover Lawrence

North Attleboro Attleboro

North Billerica Lowell

North Brookfield Southbridge

North Carver Plymouth

North Chatham Orleans

North Chelmsford Lowell

North Dartmouth New Bedford

North Dighton Taunton

North Eastham Orleans

North Easton Brockton

North Egremont Pittsfield

North Falmouth Falmouth

North Grafton Framingham

North Hatfield Northampton

North Marshfield Plymouth

North Oxford Southbridge

North Pembroke Plymouth

North Reading Woburn

North Scituate Quincy

North Truro Orleans

North Uxbridge Framingham

Northampton Northampton

Northborough Framingham

Northbridge Framingham

Northfeld Greenfield

Norton Attleboro

Norwell Quincy

Norwood Quincy

Nutting Lake Lowell

Oak Bluffs Oak Bluffs

Oakdale Framingham

Oakham Worcester

Onset Wareham

Orange Athol

Orleans Orleans

Osterville Barnstable

Otis Pittsfield

Oxford Southbridge

Palmer Springfield

Paxton Worcester

Peabody Salem

Pelham Northampton

Pembroke Plymouth

Pepperell Gardner-Fitchburg

Peru Pittsfield

Petersham Athol

Phillipston Athol

Pinehurst Lowell

Pittsfield Pittsfield

Plainfield Northampton

Plainville Attleboro

Plymouth Plymouth

Plympton Plymouth

Pocasset Falmouth

Prides Crossing Beverly

Princeton Gardner-Fitchburg

Provincetown Orleans

Quincy Quincy

Randolph Quincy

Raynham Taunton

Raynham Center Taunton

Reading Woburn

Readville Boston

Rehoboth Taunton

Revere Rever

Richmond Pittsfield

Rochdale Worcester

Rochester New Bedford

Rockland Brockton

Rockport Gloucester

Roslindale Boston

Rowe Greenfield

Rowley Haverhill

Roxbury Boston

Royalston Athol

Russell Westfield

Rutland Worcester

Sagamore Falmouth

Sagamore Beach Falmouth

Salem Salem

Salisbury Haverhill

Sandisfield Pittsfield

Sandwich Falmouth

Saugus Lynn

Savoy Adams

Scituate Quincy

Seekonk Taunton

Sharon Brockton

Shattuckville Greenfeld

Sheffield Pittsfield

Shelburne Greenfeld

Shelburne Falls Greenfeld

Sheldonville Attleboro

Sherborn Framingham

Shirley Gardner-Fitchburg

Shrewsbury Worcester

Shutesbury Greenfeld

Siasconset Nantucket

Somerset Fall River

Somerville Somerville

South Barre Athol

South Carver Plymouth

South Chatham Orleans

South Dartmouth New Bedford

South Deerfield Greenfeld

South Dennis Orleans

South Easton Brockton

South Egremont Pittsfield

South Grafton Framingham

South Hadley Holyoke

South Hamilton Beverly

South Harwich Orleans

South Lancaster Gardner-Fitchburg

South Lee Pittsfield

South Orleans Orleans

South Walpole Framingham

South Wellfleet Orleans

South Yarmouth Barnstable

Southampton Holyoke

Southborough Framingham

Southbridge Southbridge

Southfield Pittsfield

Southwick Westfield

Spencer Southbridge

Springfield Springfield

Sterling Gardner-Fitchburg

Still River Gardner-Fitchburg

Stockbridge Pittsfield

Stoneham Woburn

Stoughton Brockton

Stow Framingham

Sturbridge Southbridge

Sudbury Framingham

Sunderland Greenfeld

Sutton Framingham

Swampscott Lynn

Swansea Fall River

Taunton Taunton

Templeton Athol

Tewksbury Lowell

Torndike Springfield

Tree Rivers Springfield

Tisbury Oak Bluffs

Tolland Westfield

Topsfield Beverly

Townsend Gardner-Fitchburg

Truro Orleans

Turners Falls Greenfeld

Tyngsboro Lowell

Tyringham Pittsfield

Upton Framingham

Uxbridge Framingham

Vill. of Nagog Woods Lowell

Vineyard Haven Oak Bluffs

Waban Waltham

Wakefield Malden

Wales Southbridge

Walpole Framingham

Waltham Waltham

Ware Springfield

Wareham Wareham

Warren Southbridge

Warwick Athol

Washington Pittsfield

Watertown Waltham

Waverley Waltham

Wayland Framingham

Webster Southbridge

Wellesley Waltham

Wellfleet Orleans

Wendell Greenfield

Wendell Depot Greenfield

Wenham Beverly

West Barnstable Barnstable

West Boxford Haverhill

West Boylston Worcester

West Bridgewater Brockton

West Brookfield Southbridge

West Chatham Orleans

West Chesterfield Northampton

West Dennis Orleans

West Falmouth Falmouth

West Groton Gardner-Fitchburg

West Harwich Orleans

West Hatfield Northampton

West Hyannisport Barnstable

West Medford Malden

West Newbury Haverhill

West Roxbury Boston

West Springfield Westfield

West Stockbridge Pittsfield

West Tisbury Oak Bluffs

West Upton Framingham

West Wareham Wareham

West Warren Southbridge

West Yarmouth Barnstable

Westborough Framingham

Westfield Westfield

Westford Lowell

Westhampton Northampton

Westminster Gardner-Fitchburg

Weston Waltham

Westport Fall River

Westport Point Fall River

Westwood Quincy

Weymouth Quincy

Whately Northampton

Wheelwright Athol

White Horse Beach Plymouth

Whitinsville Framingham

Whitman Brockton

Wilbraham Springfield

Wilkinsonville Framingham

Williamsburg Northampton

Williamstown Adams

Wilmington Woburn

Winchendon Gardner-Fitchburg

Winchendon Springs Gardner-Fitchburg

Winchester Woburn

Windsor Adams

Winthrop Revere

Woburn Woburn

Woods Hole Falmouth

Woodville Framingham

Worcester Worcester

Woronoco Westfield

Worthington Northampton

Wrentham Framingham

Yarmouth Barnstable

Yarmouth Port Barnstable

# Ou bezwen **èd?**

## MyServices

**MyServices** se yon zouti anliy e yon app mobil ki pèmèt ou wè enfòmasyon ki itil, tèlke estati sou admisiblite, enskripsyon nan MassHealth, epi anons sou evènman enpòtan e sou ki aksyon ou dwe pran. **MyServices** pèmèt ou revwa tou anliy anons MassHealth epi enfòmasyon sou enskripsyon pou vote. Pou enfòmasyon siplemantè, monte nan [myservices.mass.gov](https://myservices.mass.gov/).

## **My Ombudsman (Medyatè mwen)**

Si w gen kesyon oswa si w bezwen èd pou w jwenn avantaj oswa sèvis nan men MassHealth oswa plan sante w, ou ka rele My Ombudsman (Medyatè Mwen) My Ombudsman se yon pwogram ki separe de MassHealth ak plan sante w. Pwogram nan kapab

* ba w enfòmasyon sou avantaj ak dwa sou plan sante w yo,
* ede w ak nenpòt enkyetid, epi
* ede eksplike kijan pou depoze yon doleyans (plent) oswa yon kontestasyon (revizyon yon desizyon).

Pou plis enfòmasyon sou My Ombudsman:

* vizite sit entènèt yo a nan www.myombudsman.org
* rele nan telefò (855) 781-9898 oswa nan videyo (VP) nan (339) 224-6831
* voye yon imèl ba yo nan info@myombudsman.org

Tanpri vizite sitwèb My Ombudsman lan oswa kontakte yo dirèkteman pou jwenn dènye enfòmasyon sou adrès yo ak lè y ap resevwa moun.