MassHealth
Gid pou enskripsyon

Chwa nou apati **JANVYE 2026**

APRANN
sou plan sante

KONPARE
plan sante

ENSKRI
plan sante



COMMONWEALTH OF MASSACHUSETTS | Executive Office of Health and Human Services

Si w gen yon ijans, ou ka ale nan nenpòt lopital.

Ou pa bezwen enkyete w sou ki plan sante ou genyen.

Nou la pou n ede w

Nou pale lang ou

Si w bezwen èd yon entèprèt oswa tradiktè, tanpri rele Sant Sèvis Kliyan MassHealth la

Si ou gen kesyon ?

www.mass.gov/masshealth

MassHealth Customer Service Center
(800) 841-2900

TDD/TYY: 711

Lendi–Vandredi
8:00 am–5:00 pm



Bonjou epi byenvini

MassHealth se pwogram Medicaid nan Massachusetts la. Nou gen plizyè plan sante ou ka chwazi pami yo pou w ka jwenn swen sante ou bezwen an. Tanpri li gid sa a pou w ka konnen plan yo epi pou w chwazi sa ki pi bon pou ou a.

Gid sa a pral ede w...



Aprann

Jwenn enfòmasyon sou plan sante ki disponib nan zòn ou an ak kijan pou w chwazi yon founisè.



Konpare

Konpare plan sante yo ki nan zòn ou an epi chwazi sa ki bon pou ou a.



Enskri

Enskri nan yon plan sante oswa ale sou yon lòt plan sante.



Èske gid sa a se pou ou?

Sèten manm nan pwogram MassHealth la ap bezwen enskri nan yon plan sante. Sèvi ak gid sa a si ou

- Gen mwens pase 65 an
- Pa gen lòt asirans *(tankou Medicare)*
- Ap viv nan kominote a (pa egzanp, ou p ap viv nan yon sant retrèt), epi
- Enskri nan MassHealth Standard, CommonHealth, CarePlus, oswa Family Assistance.

Manm yo nou dekri anba a pa kalifye pou opsyon plan sante ki dekri nan gid sa a.

Pa sèvi ak gid sa a si ou

- Gen 65 an ouben plis
- Gen lòt asirans *(tankou Medicare)*
- P ap viv nan kominote a *(pa egzanp, w ap viv nan yon sant retrèt)*
- Enskri nan Senior Care Options (SCO), Program of All-Inclusive Care for the Elderly, PACE), oswa One Care
- Se yon manm ki elijib sèlman pou
  - » *MassHealth Limited*
  - » *Children's Medical Security Plan (CMSP), oswa*
  - » *Health Safety Net (HSN)*

Kijan pou w itilize gid sa a :
3 etap pou jwenn yon plan sante

Etap nimewo 1: Zòn sèvis yo

Pou kòmanse, chèche **zòn sèvis** ou a. Ale nan paj 36. Chèche vil ou abite a—sou bò dwat vil ou abite avi, w ap jwenn non zòn sèvis ou a. (Gade paj 36 jiska 41.)



Yon **zòn sèvis** se yon gwoup vil yon plan sante ap sèvi.

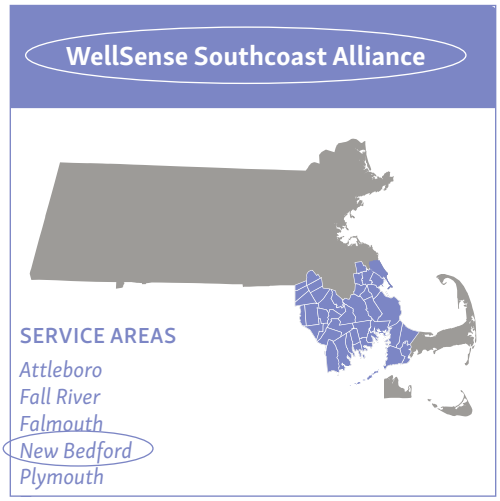
Pa egzanp, si vil ou a se Fairhaven, zòn sèvis ou a se New Bedford. Apre ou fin jwenn zòn sèvis ou a, ale nan etap 2.

Vil ou a	*Zòn sèvis yo*
Fairhaven	*New Bedford*
Fall River	*Fall River*
Falmouth	*Falmouth*

Etap nimewo 2: Plan sante nan zòn sèvis ou a

Apre sa, gade paj 7 jiska 31 epi chèche plan ki nan zòn sèvis ou a. Chak plan gen yon lis ak kat zòn sèvis li yo.

Pa egzanp, si w ap viv Fairhaven epi w wè zòn sèvis ou a se "New Bedford," ou pral gade plan ki nan lis "New Bedford" anba "Zòn Sèvis yo."



Etap nimewo 3: Chwazi plan sante w la

Apre w fin konpare plan sante yo nan zòn sèvis ou a, sèvi ak **Fòm Enskripsyon** yo te voye ak tiliv sa a pou w enskri.

Si w gen kesyon oswa si w bezwen èd pou w chwazi yon plan sante, rele nou nan (800) 841-2900, TDD/TTY: 711.

Ou ka ale sou sitwèb nou an tou nan www.masshealthchoices.com pou w jwenn plis enfòmasyon sou plan yo epi chwazi youn.

Konteni



Aprann sou Chwa ou Genyen Pami plan Sante yo **2–5**
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Plan klinisyen Premye Swen (PCC) 4
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Aprann sou Chwa ou Genyen Pami plan Sante yo

Òganizasyon ki Responsab Swen Sante yo (ACO)

ACO yo, oswa Accountable Care Organizations nan lang angle a se gwoup doktè, lopital, ak lòt founisè swen sante ki bay manm MassHealth yo swen ki byen òganize epi ki bon kalite. Konsa, manm MassHealth yo jwenn bon swen nan bon moman an.

Gen de (2) kalite ACO ou ka enskri ladan yo : **Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP)** oswa **ACO Premye Swen yo.** Nan toulede ka yo, founisè yo dirije ACO yo. ***Founisè Premye Swen yo (PCP yo)*** are at the center of your care. Founisè yo travay avèk ou dirèkteman epi yo konnen bezwen ou yo. Yo pral jwe yon wòl ki pi enpòtan nan travay avèk ou pou pran desizyon konsènan swen nan yon ACO pase nan lòt kalite plan sante.

Nan paj sa yo, nou dekri de (2) diferan kalite ACO yo ansanm ak Òganizasyon Jesyon Swen an (MCO) ak Plan Klinisyen Premye Swen (PCC). Ou ka chwazi nenpòt nan plan yo ki nan zòn sèvis ou a.

Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP)

Nan plan ACPP yo,oswa Accountable Care Partnership Plans, PCP yo yo travay avèk yon sèl plan sante. Rezo founisè a gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital. PCP yo planifye ak kowòdone swen pou satisfè bezwen swen sante w yo.

Nan kalite ACO sa a, ou

- Dwe abite nan zòn sèvis ACO a kouvri yo
- Dwe itilize rezo founisè ACO a
- Plan sa yo bay swen atravè pwòp rezo founisè yo ki gen ladann PCP, espesyalis, founisè sante konpòtmantal, ak lopital yo. Kowòdonatè swen yo p ap travay pou ACO a
- Ka chanje PCP ou nenpòt ki lè anndan ACO a
- Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) ***Patnè Kominotè***
- Ap gen yon ***Peryòd Seleksyon Plan*** ak yon ***Peryòd Enskripsyon Fiks*** chak ane

Mo kle yo

Rezo
Yon gwoup doktè, lopital, ak lòt founisè swen sante yon plan sante fè kontra avèk li pou l ba ou swen medikal.

Founisè Premye Swen (PCP)
Yon founisè swen sante ou chwazi pou ba ou swen òdinè epi ki refere w bay yon espesyalis lè sa nesesè. PCP yo bay anpil sèvis swen sante, tankou

- Egzamen woutin chak ane
- Randevou pou maladi
- Vaksinasyon
- Tès depistaj medikal

ACO Premye Swen

Nan ACO Premye swen yo, oswa Primary Care ACO, PCP yo mete tèt yo ansanm nan yon ACO pou yo responsab swen ou. ACO a fè kontra dirèkteman ak MassHealth pou kowòdone tout seri sèvis pou pasyan li ki enskri yo. ACO Premye Swen yo travay avèk rezo founisè espesyalis ak lopital MassHealth yo epi yo ka genyen sèten founisè nan "sèk referans" yo. Sèk sa a ba ou aksè dirèk ak lòt founisè yo. Patenarya Sante Konpòtmantal Massachusetts (MBHP) bay sèvis sante konpòtmantal.

Nan kalite plan sa a, ou

- Ou dwe chwazi yon PCP nan gwoup founisè ACO yo lè w enskri
- Ka chanje PCP ou nenpòt ki lè anndan ACO a
- Kapab jwenn sèvis yon Patnè Kominotè nan sante konpòtmantal oswa sèvis ak sipò alontèm (LTSS) *(gade anba a)*
- Ap gen yon Peryòd Seleksyon Plan ak yon Peryòd Enskripsyon Fiks chak ane

Òganizasyon swen ki jere (MCO)

Se yon konpayi asirans ki jere plan medikal MCO a. Plan an founi swen nan pwòp rezo founisè li a ki gen ladan PCP, spesyalis, founisè swen konpòtmantal, e gwo lopital. Se pou MCO kowòdinatè swen yo ap travay.

Nan kalite plan sa a, ou

- Dwe itilize founisè MCO ki nan rezo a
- Chwazi yon PCP nan MCO a, ouben youn ap chwazi ba ou
- Ka chanje PCP ou a nenpòt lè nan MCO a
- Gendwa jwenn sèvis nan men yon patnè kominotè pou swen konpòtmantal ouben sèvis e soutyen alontèm (LTSS) (wè sa pi devan la)
- Ap gen chak ane yon peryòd seleksyon plan e peryòd enskripsyon fiks

PCP ki nan yon ACO pa p disponib kòm yon PCP nan yon MCO.

Patnè Kominotè

Patnè Kominotè yo se òganizasyon lokal ki ede manm MassHealth ak bezwen sante konpòtmantal (BH) ak sèvis ak sipò alontèm (LTSS).

Ou ka kalifye pou èd nan men yon Patnè Kominotè si ou

- Nan yon Òganizasyon ki Responsab Swen (ACO) oswa Òganizasyon ki Jere Swen (MCO)
- Nan pwogram Sèvis Klinik Kominotè pou Adilt (ACCS) nan Depatman Sante Mantal
- ou te nan pwogram ACCS la

Yon Asosye Kominotè ede w planifye pou swen sante w epi travay avèk Founisè Premye Swen ou (PCP) ak lòt founisè pou satisfè bezwen w yo.

Sèvis sante e sèvis sosyal

Si w nan yon òganism swen responsab (Accountable Care Organization, ACO), ou gendwa jwenn èd pou nouriti e lojman nan pwogram sèvis sante e sèvis sosyal (Health Related Social Needs, HRSN) MassHealth. Pa egzanp, ou gendwa jwenn èd pou achte fwi ak legim epi èd pou jwenn yon lojman. Chak ACO ofri diferan sèvis HRSN, kidonk kontakte tanpri ACO ou a pou w jwenn enfòmasyon siplemantè.

Plan klinisyen Premye Swen (PCC)

Nan Plan PCC a, oswa Primary Care Clinician Plan, yo rele founisè premye swen yo klinisyen premye swen (PCC). Rezo MassHealth PCC, espesyalis, ak lopital yo bay sèvis. Patenarya Sante Konpòtmantal Massachusetts (MBHP) bay sèvis sante konpòtmantal.

Nan Plan PCC, ou

- Dwe chwazi yon PCC nan lis MassHealth la lè w enskri
- Ka chanje PCC ou nenpòt ki lè
- Kapab fè chanjman soti nan Plan PCC pou ale nan yon ACO oswa MCO nenpòt ki lè

Sonje:

PCP nan yon ACO p ap disponib kòm PCC nan Plan PCC a.

Anjeneral Asosye Kominotè yo pa disponib nan Plan PCC a.



Mo kle yo

Peryòd Seleksyon Plan

Moman nan ane a ou KA chanje plan sante ou.

(Gade paj 31 pou plis enfòmasyon.)

Peryòd Enskripsyon Fiks

Moman nan ane a ou PA KAPAB chanje plan sante ou, eksepte pou sèten rezon.

(Gade paj 31 pou plis enfòmasyon.)



Chwazi yon Founisè Premye Swen

Li enpòtan pou w chwazi yon founisè premye swen (PCP) pou ou menm oswa pou fanmi w.

PCP ou a ede w jwenn swen ou bezwen an. PCP yo bay yon pakèt sèvis swen sante, tankou PCP yo bay yon pakèt sèvis swen sante, tankou

- Egzamen woutin chak ane
- Vaksinasyon
- Randevou pou maladi
- Tès depistaj medikal

Aprann Konnen PCP w la

PCP ou ap vin konnen ou menm, ki jan sante w te ye, abitid ou yo, ak objektif ou yo byen. PCP ou a :

- Bay tretman
- Ede w jere pwoblèm sante tankou opresyon, obezite, dyabèt, ak tansyon wo
- Refere ou bay yon espesyalis lè sa nesesè

Chanje PCP ou

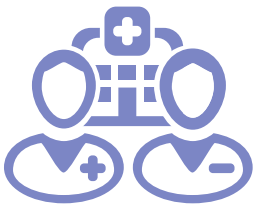
Ou ka chanje soti nan yon PCP ale nan yon lòt nan plan sante w la nenpòt ki lè ak pou nenpòt ki rezon.

Plan Patenarya Òganizasyon ki Responsab pou Sante (ACPP) oswa ACO Premye Swen yo

Si w nan yon Plan Patenarya Òganizasyon ki Responsab pou Sante oswa yon Òganizasyon ki Jere Swen, rele plan w la. Nimewo telefòn nan sou do kat ou a.

ACO Premye Swen ak Plan PCC

Si w nan yon plan Premye Swen ACO oswa PCC, rele MassHealth nan (800) 841-2900.



Ki Founisè ou ka wè?

Chwa PCP ou ak rezo founisè ou ka wè yo depann de ki plan sante ou chwazi. W ap jwenn anba deskripsyon founisè ou ka wè yo dapre chwa plan sante w yo. PCP ki nan rezo ACO yo *(Accountable Care Partnership Plans* and *Primary Care ACOs)* anjeneral pa disponib nan MCO oswa nan Plan PCC. Anjeneral, PCP sa yo disponib sèlman nan ACO pa yo.

Plan Patenarya Òganizasyon ki Responsab pou Sante

PCP yo

Ou dwe chwazi yon PCP nan **rezo Accountable Care Partnership Plan.**

Sèvis Medikal ak Sèvis Sante Konpòtmantal

W ap resevwa sèvis medikal ak sante konpòtmantal nan rezo **Plan Patenarya Òganizasyon ki Responsab pou Sante a.**

Gen 15 Plan Patenarya Òganizasyon ki Responsab pou Sante. Gade paj 7-21.

Òganizasyon ki Jere Swen

PCP yo

Ou dwe chwazi yon PCP nan **rezo MCO a.**

Sèvis Medikal ak Sèvis Sante Konpòtmantal

W ap resevwa sèvis medikal AK sèvis sante konpòtmantal nan men founisè ki nan **rezo MCO a.**

Gen yon MCO. Gade paj 26.

ACO Premye Swen

PCP yo

Ou dwe chwazi yon PCP nan **gwoup founisè Premye Swen ACO yo.**

Sèvis Medikal

W ap resevwa sèvis medikal nan men founisè ki nan **rezo MassHealth la.**

Sèvis sante konpòtmantal

W ap resevwa sèvis sante konpòtmantal ou yo nan men **rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP).**

Gen de (2) ACO Premye Swen. Gade paj 24 jiska 25.

Plan klinisyen Premye Swen

PCC yo

Ou dwe chwazi yon PCC nan **rezo PCC Plan an.**

Sèvis Medikal

W ap resevwa sèvis medikal nan men **founisè ki nan rezo MassHealth la.**

Sèvis Sante Konpòtmantal

W ap resevwa sèvis sante konpòtmantal ou yo nan men **rezo Patenarya Sèvis Sante Konpòtmantal Massachusetts (MBHP).**

Gen yon (1) Primary Care Clinician Plan. Gade paj 29.

Konpare plan sante yo

Gen anpil plan sante pou chwazi pami yo. Chak plan sante gen yon lis diferan doktè, founisè sante konpòtmantal, ak lopital. Paj sa yo bay yon rezime chak plan sante ki disponib pou ede w chwazi plan ki bon pou ou.

Ale sou www.MassHealthChoices.com pou itilize zouti nou an pou chèche founisè ki genyen yo epi konpare plan yo.

Jwenn yon Plan Sante nan Zòn Sèvis ou

Chak plan sante yo kouvri yon seri zòn sèvis. Ou ka chwazi yon plan sante sèlman si li nan zòn sèvis ou a.

Yon zòn sèvis se yon gwoup vil yon plan sante ap sèvi.

Konpare anliy

Chwazi yon plan ak yon founisè premye swen senp lè w itilize zouti nou an sou entènèt. www.MassHealthChoices.com pèmèt ou chèche yon lis konplè founisè premye swen epi konpare plan sante yo kòt a kòt selon sa ki enpòtan pou ou menm oswa pou fanmi ou.

Nan www.MassHealthChoices.com ou ka itilize onglè *Aprann, Konpare,* ak *Enskri* a pou

Jwenn plis enfòmasyon enpòtan sou MassHealth

Konpare

- Opsyon plan sante pou zòn ou an
- founisè premye swen ki patisipe nan opsyon plan sante ou yo

Enskri nan plan ki pi byen satisfè bezwen w yo

Vizite www.MassHealthChoices.com jodi a!

Jwenn zòn sèvis ou... Jwenn plan sante ou.

Pou jwenn zòn sèvis ou a, ale nan paj 36. Jwenn vil ou abite a epi sèvi ak zòn sèvis li pou jwenn plan sante ki disponib pou ou nan paj ki vini apre yo.

Sonje byen, ou ka chwazi yon plan sante sèlman nan zòn sèvis ou a.

Si plan sante ou bezwen an pa nan zòn ou an, ou ka anmezi pou soumèt yon demann pou yon Eksepsyon Zòn Sèvis. Pou plis enfòmasyon, tanpri vizite www.masshealthchoices.com/learn/changing-your-health-plan sou sitwèb MassHealth Choices oswa rele Sèvis Kliyantèl MassHealth nan (800) 841-2900.

Plan Patenarya Òganizasyon ki Responsab pou Sante

Fallon Health ofri plan sa yo

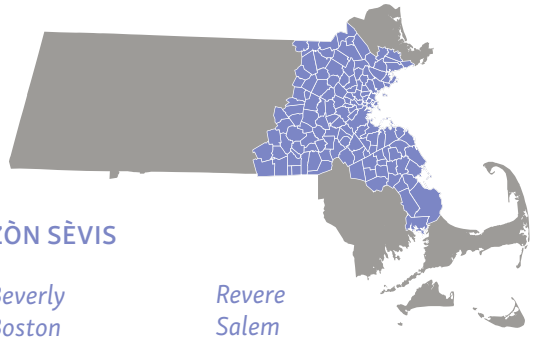
- Fallon Health-Atrius Health Care Collaborative
- Berkshire Fallon Health Collaborative
- Fallon 365 Care

Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele

- (888) 777-1207
  Fallon Health-Atrius Health Care Collaborative
- (888) 877-7184
  Berkshire Fallon Health Collaborative
- (888) 877-7182
  Fallon 365 Care

Fallon Health-Atrius Health Care Collaborative



ZÒN SÈVIS

Beverly
Boston
Brockton
Framingham
Lawrence
Lowell
Lynn
Malden
Plymouth
Quincy
Revere
Salem
Somerville
Waltham
Wareham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Nan Fallon Health-Atrius Health Care Collaborative, priyorite nou se asire manm MassHealth nou yo jwenn swen yo bezwen epi yo merite. Nou kwè nan swen ki pèmèt moun yo viv pi byen. Sa ki gide nou, se anvi pou nou toujou fè sa ki byen pou tout moun nou sèvi ak sipòte.

Pwogram espesyal ak lòt avantaj

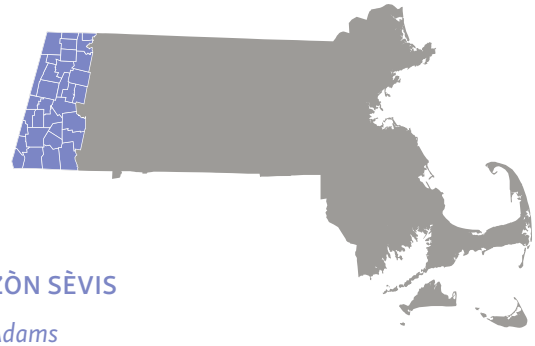
- Quit to Win—*pwogram kite fimen*
- Oh Baby—*bienèt tibebe*
- Healthwise Knowledgebase—*ansiklopedi medikal*
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/atriushealth
Sèvis Kliyantèl : **(866) 473-0471**
Sante Konpòtmantal : **(888) 777-1207**

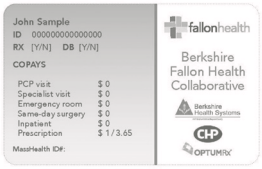
Plan Patenarya Òganizasyon ki Responsab pou Sante

Berkshire Fallon Health Collaborative



ZÒN SÈVIS

Adams
Pittsfield



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Berkshire Fallon Health Collaborative (BFHC) se yon patenarya ant Fallon Health, Berkshire Health Systems, ak Pwogram Sante Kominotè. BFHC pran angajman pou l bay manm nou yo bonjan swen nan bon moman an, ak nan bon kote a.

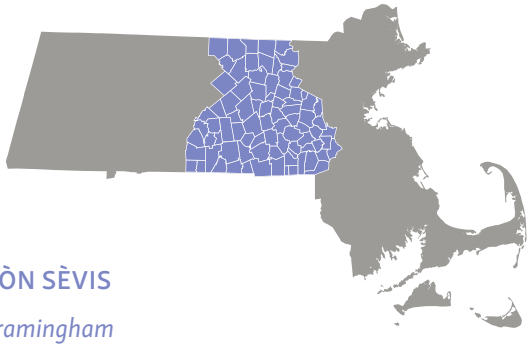
Pwogram espesyal ak lòt avantaj

- Quit to Win—*pwogram kite fimen*
- Oh Baby—*bienèt tibebe*
- Healthwise Knowledgebase—*Ansiklopedi medikal*
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

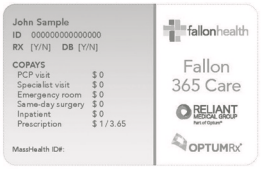
www.fallonhealth.org/berkshires
***Sèvis Kliyantèl :* (855) 203-4660**
***Sante Konpòtmantal :* (888) 877-7184**

Fallon 365 Care



ZÒN SÈVIS

Framingham
Gardner-Fitchburg
Southbridge
Worcester



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Ak yon objektif pou bay bonjan kalite swen ak yon istwa inovasyon, Fallon 365 Care pran angajman pou amelyore lavi manm nan kominote nou an.

Pwogram espesyal ak lòt avantaj

- Quit to Win—*pwogram kite fimen*
- Oh Baby—*ti bebe byennèt*
- Healthwise Knowledgebase—*Ansiklopedi medikal*
- Kat idantite mobil ak pòtal sekirite manm

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.fallonhealth.org/365care
***Sèvis Kliyantèl :* (855) 508-3390**
***Sante Konpòtmantal :* (888) 877-7182**

Plan Patenarya Òganizasyon ki Responsab pou Sante

Lopital

Fallon Health-Atrius Care Collaborative gen ladan lopital sa yo :

Fallon Health-Atrius Health Care Collaborative

Non Lopital la	*Vil*
Addison Gilbert Hospital *(Beth Israel Lahey Health)*	*Gloucester*
Anna Jaques Hospital *(Beth Israel Lahey Health)*	*Newburyport*
Berkshire Medical Center *(Berkshire Health Systems)*	*Pittsfield*
Beth Israel Deaconess — Needham	*Needham*
Beth Israel Deaconess — Plymouth	*Plymouth*
Beth Israel Deaconess Medical Center	*Boston*
Beverly Hospital *(Beth Israel Lahey Health)*	*Beverly*
Boston Children's Hospital	*Boston*
Brockton Hospital *(Signature Health Care)*	*Brockton*
Cape Cod Hospital *(Cape Cod Healthcare)*	*Hyannis*
Dana-Farber Cancer Institute	*Boston*
Emerson Hospital	*Concord*
Falmouth Hospital *(Cape Cod Healthcare)*	*Falmouth*
Lahey Hospital and Medical Center	*Burlington*
Lahey Medical Center — Peabody	*Peabody*
Lowell General Hospital — Main Campus	*Lowell*
Lowell General Hospital — Saints Campus	*Lowell*
Mass. Eye and Ear Infirmary	*Boston*
Milton Hospital *(Beth Israel Lahey Health)*	*Milton*
Mount Auburn Hospital *(Beth Israel Lahey Health)*	*Cambridge*
New England Baptist Hospital	*Roxbury Crossing*
Newton-Wellesley Hospital *(Mass General Brigham)*	*Newton*
South Shore Hospital	*Weymouth*
Winchester Hospital *(Beth Israel Lahey Health)*	*Winchester*

Berkshire Fallon Health Collaborative

Non Lopital la	*Vil*
Baystate Medical Center *(Baystate Health)*	*Springfield*
Berkshire Medical Center *(Berkshire Health Systems)*	*Pittsfield*
Fairview Hospital *(Berkshire Health Systems)*	*Great Barrington*
Franklin Medical Center *(Baystate Health)*	*Greenfield*
North Adams Regional Hospital	*North Adams*
Mass. Eye and Ear Infirmary	*Boston*
Tufts Medical Center	*Boston*

Fallon 365 Care

Non Lopital la	*Vil*
Athol Hospital *(Heywood Healthcare)*	*Athol*
Framingham Union Hospital	*Framingham*
Heywood Hospital *(Heywood Healthcare)*	*Gardner*
Milford Regional Medical Center	*Milford*
Saint Vincent Hospital	*Worcester*
Tufts Medical Center	*Boston*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

Plan Patenarya Òganizasyon ki Responsab pou Sante

Health New England
Where you matter.

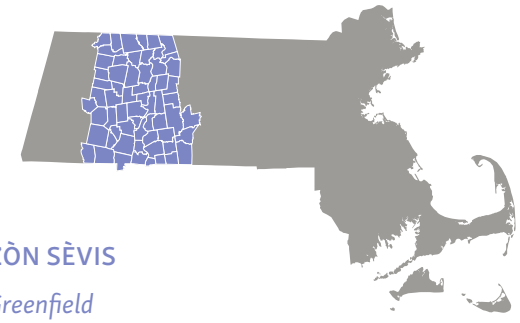
Health New England ofri :

- BeHealthy Partnership Plan

Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (800) 495-0086.

BeHealthy Partnership Plan



ZÒN SÈVIS

Greenfield
Holyoke
Northampton
Springfield
Westfield



Jwenn vil ou a ak zòn sèvis li yo nan paj 39.

Nan BeHealthy Partnership Plan, ou jwenn sipò pwofesyonèl konpasyone ki ap viv epi travay nan kominote w la. Objektif nou se vin patnè w pou regle zafè swen sante w, epi konsantre nou sou byennèt jeneral ou menm ak fanmi w, pou nou asire nou ou resevwa bonjan kalite swen medikal ak konpòtmantal.

Pwogram espesyal ak lòt avantaj

- Pwogram Bee Healthy Babies
- Pwogram byennèt ak ranbousman pou aktivite fizik
- Kit dantè gratis
- Kas pou bisiklèt pou timoun gratis
- Chèz pou pozisyone ti bebe pi wo oswa chèz machin gratis

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.behealthypartnership.org
***Sèvis Kliyantèl :* (800) 786-9999**
***Sante Konpòtmantal :* (800) 495-0086**

Plan Patenarya Òganizasyon ki Responsab pou Sante

Lopital

Health New England gen ladan lopital sa yo:

BeHealthy Partnership Plan

Non Lopital la	***Vil***
Baystate Medical Center *(Baystate)*	*Springfield*
Cooley Dickinson Health Care *(Mass General Brigham)*	*Northampton*
Franklin Medical Center *(Baystate Health)*	*Greenfield*
Heywood Hospital	*Gardner*
Holyoke Medical Center	*Holyoke*
Noble Hospital *(Baystate)*	*Westfield*
Mercy Medical Center *(Trinity Health of New England)*	*Springfield*
Wing Hospital *(Baystate)*	*Palmer*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

Plan Patenarya Òganizasyon ki Responsab pou Sante

Mass General Brigham

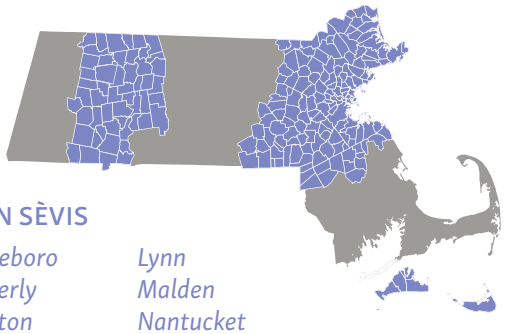
Mass General Brigham ofri plan sa yo:

- Mass General Brigham Health Plan ak Mass General Brigham ACO

Sante Konpòtmantal

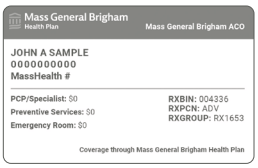
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Tanpri rele (800) 462-5449.

Mass General Brigham Health Plan ak Mass General Brigham ACO



ZÒN SÈVIS

Attleboro
Beverly
Boston
Brockton
Framingham
Gloucester
Greenfield
Haverhill
Holyoke
Lawrence
Lowell
Lynn
Malden
Nantucket
Northampton
Oak Bluffs
Quincy
Revere
Salem
Somerville
Waltham
Westfield
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Mass General Brigham Health Plan ak Mass General Brigham ACO ba ou premye swen ki trete moun nan an antye, ansanm ak bezwen sante konpòtmantal ou. Founisè ou yo pral jere swen ou, satisfè bezwen ou yo, epi kowòdone avantaj ou yo atravè pratik premye swen yo. Epitou, yo pral ede jwenn resous sipò sosyal, tankou lojman ak resous manje, lè sa nesesè.

Pwogram espesyal ak lòt avantaj

- Rabè sou pwodwi sekirite ak gadri
- Ranbousman abònman nan aktivite fizik
- Pwogram pou sispann fimen
- Jesyon ak edikasyon dyabèt
- Sipò pou pèdi pwa

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.massgeneralbrighamhealthplan.org
***Sèvis Kliyantèl :* (800) 462-5449**
***Sante Konpòtmantal :* (800) 462-5449**

Plan Patenarya Òganizasyon ki Responsab pou Sante

Lopital

Mass General Brigham ofri lopital sa yo :

Mass General Brigham Health Plan ak Mass General Brigham ACO

Non Lopital la	*Vil*
Addison Gilbert Hospital *(Beth Israel Lahey Health)*	*Gloucester*
Anna Jaques Hospital *(Beth Israel Lahey Health)*	*Newburyport*
Baystate Medical Center	*Springfield*
Beth Israel Deaconess	*Milton*
Beth Israel Deaconess	*Needham*
Beth Israel Deaconess	*Plymouth*
Beth Israel Deaconess Medical Center	*Boston*
Beverly Hospital *(Beth Israel Lahey Health)*	*Beverly*
Boston Children's Hospital	*Boston*
Boston Medical Center	*Boston*
Boston Medical Center, Brighton	*Brighton*
Boston Medical Center-South	*Brockton*
Brigham & Women's Hospital *(Mass General Brigham)*	*Boston*
Brockton Hospital *(Signature Healthcare)*	*Brockton*
Cambridge Hospital *(CHA)*	*Cambridge*
Cape Cod Hospital *(Cape Cod Healthcare)*	*Hyannis*
Clinton Hospital *(UMass Memorial HealthAlliance)*	*Clinton*
Clinton Hospital, Leominster *(UMass Memorial HealthAlliance)*	*Leominster*
Cooley Dickinson Hospital *(Mass General Brigham)*	*Northampton*
Dana-Farber Cancer Institute	*Boston*

Non Lopital la	*Vil*
Emerson Hospital	*Concord*
Everett Hospital *(CHA)*	*Everett*
Falmouth Hospital *(Cape Cod Healthcare)*	*Falmouth*
Faulkner Hospital *(Mass General Brigham)*	*Jamaica Plain*
Franklin Medical Center *(Baystate Health)*	*Greenfield*
Harrington Hospital *(UMass Memorial)*	*Southbridge*
Heywood Hospital *(Heywood Healthcare)*	*Gardner*
Holy Family Hospital Haverhill *(Lawrence General Hospital)*	*Haverhill*
Holy Family Hospital Methuen *(Lawrence General Hospital),*	*Methuen*
Lahey Hospital and Medical Center	*Burlington*
Lahey Medical Center —Peabody	*Peabody*
Lawrence General Hospital	*Lawrence*
Marlborough Hospital *(UMass Memorial Health)*	*Marlboro*
Martha's Vineyard Hospital *(Mass General Brigham)*	*Oak Bluffs*
Mass. Eye and Ear Infirmary	*Boston*
Mass General Hospital *(Mass General Brigham)*	*Boston*
MelroseWakefield Hospital *(Partner's HealthCare)*	*Melrose*
Mercy Medical Center *(Trinity Health of New England)*	*Springfield*
Milford Regional Medical Center	*Milford*
Morton Hospital *(Brown University Health)*	*Taunton*
Mount Auburn Hospital *(Beth Israel Lahey Health)*	*Cambridge*
Nantucket Cottage Hospital *(Mass General Brigham)*	*Nantucket*
New England Baptist Hospital	*Roxbury Crossing*

Plan Patenarya Òganizasyon ki Responsab pou Sante

Non Lopital la	*Vil*
Newton-Wellesley Hospital *(Mass General Brigham)*	*Newton*
Noble Hospital *(Baystate)*	*Westfield*
Saint Anne's Hospital *(Lifespan Health Systems)*	*Fall River*
Salem Hospital *(Mass General Brigham)*	*Salem*
South Shore Hospital	*Weymouth*
UMass Memorial Medical Center — Memorial Campus	*Worcester*
UMass Memorial Medical Center — University Campus	*Worcester*
Winchester Hospital *(Beth Israel Lahey Health)*	*Winchester*
Wing Hospital *(Baystate)*	*Palmer*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

Plan Patenarya Òganizasyon ki Responsab pou Sante

TUFTS Health Plan

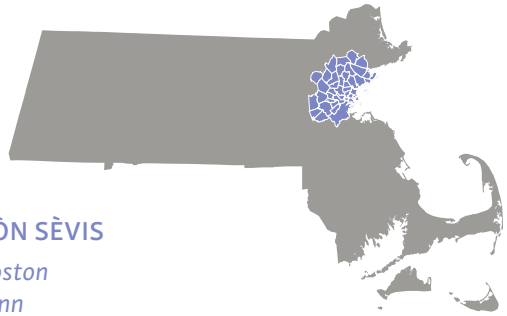
Fallon Health ofri plan sa yo

- Tufts Health Together with Cambridge Health Alliance (CHA)
- Tufts Health Together with UMass Memorial Health

Sèvis Sante Konpòtmantal

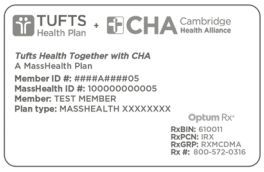
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 257-1985.

Tufts Health Together ak CHA



ZÒN SÈVIS

Boston
Lynn
Malden
Revere
Salem
Somerville
Waltham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Tufts Health Together with CHA bay swen sante kowòdone ki santre sou moun pou ede w santi w pi byen. Nou aksepte divèsite, pale plizyè lang, respekte kilti, e nou kwè tout moun merite pou nou trete yo ak diyite.

Pwogram espesyal ak lòt avantaj

- Pwogram gwosès
- Pwogram pou kwit manje ak nitrisyon an sante
- Ranbousman abònman nan aktivite fizik
- Kat kado pou konpòtman ki prezève lasante
- Kat kado pou chèz machin ak chèz pou pozisyone tibebe pi wo

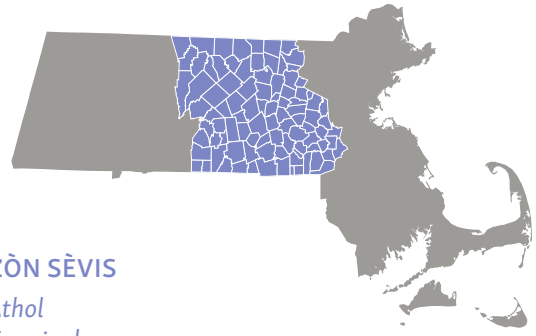
Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.tuftshealthplan.com/welcomecha

Sèvis Kliyantèl : **(888) 257-1985**
Sante Konpòtmantal : **(888) 257-1985**

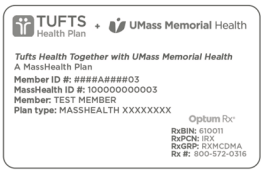
Plan Patenarya Òganizasyon ki Responsab pou Sante

Tufts Health Together ak UMass Memorial Health



ZÒN SÈVIS

Athol
Framingham
Gardner-Fitchburg
Southbridge
Worcester



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Misyon Tufts Health Together ak Umass Memorial Health se pou amelyore sante e byennèt manm MassHealth nou sèvi yo. Nou fè sa nan founi founi manm yo swen kalite siperyè ki fokis sou pasyan yo ki okipe bezwen medikal, sante konpòtman, e sosyal yo. Nou eseye konprann bezwen kiltirèl e lenguistik ou yo epi ede w reyisi objektif medikal ou yo.

Pwogram espesyal ak lòt avantaj

- Pwogram gwosès
- Pwogram pou kwit manje ak nitrisyon an sante
- Ranbousman abònman nan aktivite fizik
- Kat kado pou konpòtman ki prezève lasante
- Kat kado pou chèz machin ak chèz pou pozisyone tibebe pi wo

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.tuftshealthplan.com/welcomeumassmemorialhealth
***Sèvis Kliyantèl :* (888) 257-1985**
***Sante Konpòtmantal :* (888) 257-1985**

Lopital

Tufts Health Plan gen ladan lopital sa yo:

Tufts Health Together ak CHA

Non Lopital la	*Vil*
Beth Israel Deaconess Medical Center	*Boston*
Cambridge Hospital *(CHA)*	*Cambridge*
Everett Hospital *(CHA)*	*Everett*
Mount Auburn Hospital (*Beth Israel Lahey Health*)	*Cambridge*
Newton-Wellesley Hospital *(Mass General Brigham)*	*Newton*
Somerville Hospital *(CHA)*	*Somerville*
Tufts Medical Center	*Boston*

Tufts Health Together ak UMass Memorial Health

Non Lopital la	*Vil*
Athol Hospital *(Heywood Healthcare)*	*Athol*
Clinton Hospital *(UMass Memorial HealthAlliance)*	*Clinton*
Harrington Hospital *(UMass Memorial)*	*Southbridge*
HealthAlliance-Clinton Hospital — Leominster Campus	*Leominster*
Heywood Hospital *(Heywood Healthcare)*	*Gardner*
Marlborough Hospital *(UMass Memorial Health)*	*Marlboro*
Milford Regional Medical Center	*Milford*
UMass Memorial Medical Center — Memorial Campus	*Worcester*
UMass Memorial Medical Center — University Campus	*Worcester*

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense HEALTH PLAN

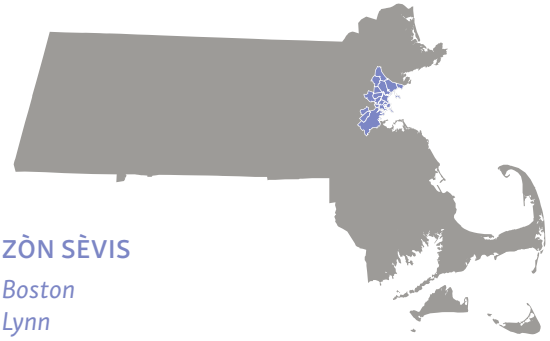
Fallon Health ofri plan sa yo :

- East Boston Neighborhood Health WellSense Alliance
- WellSense Beth Israel Lahey Health (BILH) Performance Network ACO
- WellSense Boston Children's ACO
- WellSense Care Alliance
- WellSense Community Alliance
- WellSense Mercy Alliance
- WellSense Signature Alliance
- WellSense Southcoast Alliance

Sèvis Sante Konpòtmantal

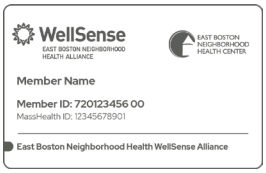
Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501.

East Boston Neighborhood Health WellSense Alliance



ZÒN SÈVIS

Boston
Lynn
Malden
Revere



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

East Boston Neighborhood Health WellSense Alliance se yon patenarya ant WellSense Health Plan ak East Boston Neighborhood Health Center. Ansanm nou pran swen ou ak kominote ou nan chak etap nan lavi a

Pwogram espesyal ak lòt avantaj

- Klas vityèl pou aprann kwit manje
- Kit dantè gratis
- Chèz machin ak chèz chèz pou pozisyone ti bebe pi wo gratis
- Pwogram pou fanm ansent
- Livrezon Preskripsyon pa lapòs

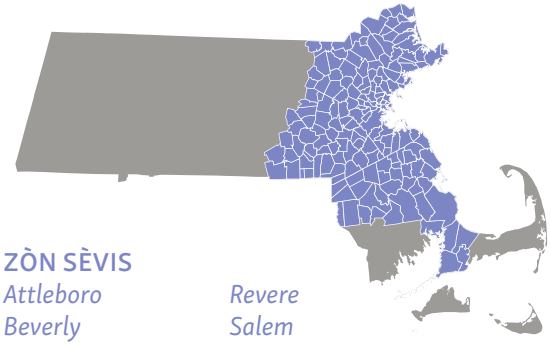
Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/eastboston

Sèvis Kliyantèl : **(888) 566-0010**
Sante Konpòtmantal : **(888) 217-3501**

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense BILH Performance Network ACO



ZÒN SÈVIS

Attleboro
Beverly
Boston
Brockton
Falmouth
Framingham
Gloucester
Haverhill
Lawrence
Lowell
Lynn
Malden
Plymouth
Quincy
Revere
Salem
Somerville
Taunton
Waltham
Wareham
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense BILH Performance Network ACO se yon patenarya ant WellSense Health Plan ak Beth Israel Lahey Health Performance Network. Ansanm nou devwe pou bay swen ki amelyore sante w pou w ka viv pi bèl vi w.

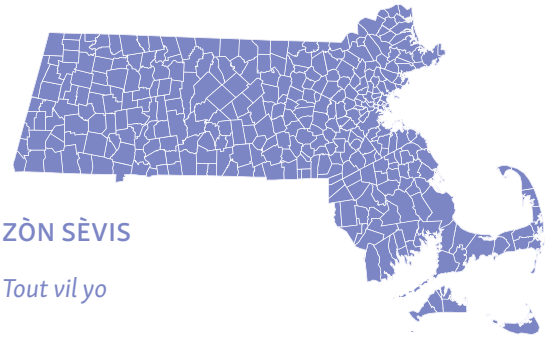
Pwogram espesyal ak lòt avantaj

- Ranbousman pou aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs
- Kit dantè gratis
- Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

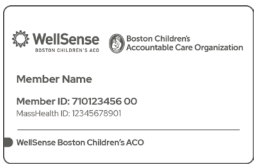
www.wellsense.org/bilh
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

WellSense Boston Children's ACO



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Boston Children's ACO se yon patenarya ant WellSense Health Plan ak Boston Children's Health ACO. Nou kwè nan bay pi bon swen posib pou tout timoun nou sèvi yo—mete avni sante yo an premye.

Pwogram espesyal ak lòt avantaj

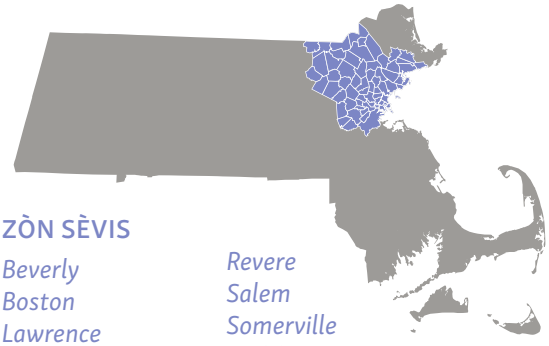
- Pwogram sipò nitrisyon
- Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
- Kit dantè gratis
- Kòmand preskripsyon pa lapòs
- Klas vityèl pou aprann kwit manje

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/bch
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense Care Alliance



ZÒN SÈVIS

Beverly
Boston
Lawrence
Lowell
Lynn
Malden
Revere
Salem
Somerville
Waltham
Wobur



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Care Alliance se yon patenarya ant WellSense Health Plan e lpital Tufts Medical Center, Lowell General, Melrose Wakefield, ak Lawrence Memorial yo Nou travay youn ansanm ak lòt pou asire swen sante a bon mache epi aksesib pou tout moun.

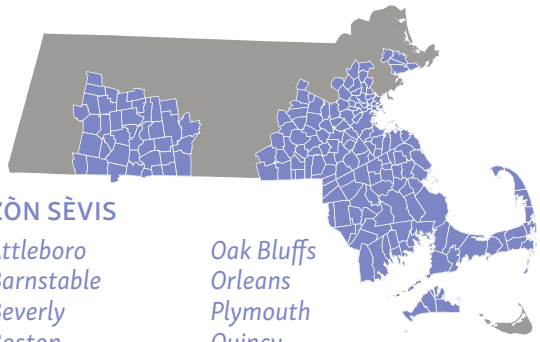
Pwogram espesyal ak lòt avantaj

- Klas vityèl pou aprann kwit manje ak pwogram sipò nitrisyon
- Kit dantè gratis
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Kòmand preskripsyon pa lapòs
- Ranbousman pou aktivite fizik

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/carealliance
Sèvis Kliyantèl : **(888) 566-0010**
Sante Konpòtmantal : **(888) 217-3501**

WellSense Community Alliance



ZÒN SÈVIS

Attleboro
Barnstable
Beverly
Boston
Brockton
Fall River
Falmouth
Framingham
Holyoke
Malden
New Bedford
Northampton
Oak Bluffs
Orleans
Plymouth
Quincy
Revere
Somerville
Springfield
Taunton
Waltham
Wareham
Westfield
Woburn



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Community Alliance se yon patenarya ant WellSense Health Plan, Boston Medical Center, community health centers, ak lòt founisè atravè zòn sèvis rezo yo montre pi wo a.

Objektif nou se konprann sitiyasyon sante w epi ede w jere li. Sa vle di ou ka espere resevwa bon kalite swen lè ou plis bezwen li.

Pwogram espesyal ak lòt avantaj

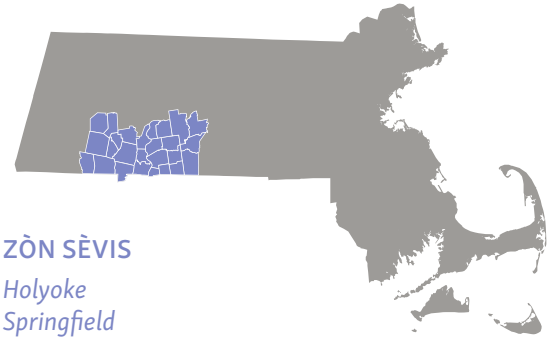
- Chèz machin gratis, chèz chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timou
- Klas vityèl pou aprann kwit manje ak pwogram sipò nitrisyon
- Ranbousman pou aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/community
Sèvis Kliyantèl : **(888) 566-0010**
Sante Konpòtmantal : **(888) 217-3501**

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense Mercy Alliance



ZÒN SÈVIS

Holyoke
Springfield
Westfield



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Mercy Alliance se yon patenarya ant WellSense Health Plan ak Mercy Medical Center. Nou konsantre sou mete zòn Springfield an sante lè nou mete w an premye lè li gen rapò ak sante w. Sa vle di nou tout travay ansanm pou ka an sante epi gen kè kontan.

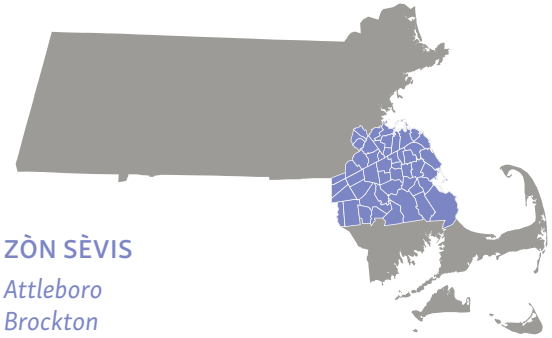
Pwogram espesyal ak lòt avantaj

- Pwogram jesyon pwa
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman abònman nan aktivite fizik
- Pwogram pou fanm ansent
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/mercy
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

WellSense Signature Alliance



ZÒN SÈVIS

Attleboro
Brockton
Plymouth
Quincy
Taunton



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Signature Alliance se yon patenarya ant WellSense Health Plan ak Signature Healthcare. Nou travay ansanm pou ofri w swen pèsonèl epi mete w nan konvèsasyon an pandan pwosesis la. Nou la pou tout bezwen swen ou yo.

Pwogram espesyal ak lòt avantaj

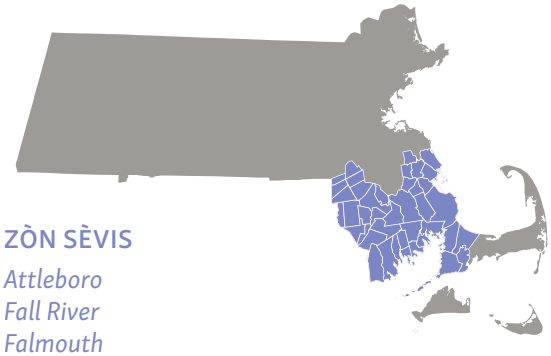
- Parantaj, klas pou fanmi, ak pwogram gwosès
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman abònman nan aktivite fizik
- Kit dantè gratis
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/signature
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

Plan Patenarya Òganizasyon ki Responsab pou Sante

WellSense Southcoast Alliance



ZÒN SÈVIS

Attleboro
Fall River
Falmouth
New Bedford
Plymouth
Taunton
Wareham



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

WellSense Southcoast Alliance se yon patenarya ant WellSense Health Plan ak Southcoast Health. Lè nou tout travay ansanm, ou menm ak sante ou pran plas prensipal la. Ou enplike nan chak etap nan pwosesis la pou asire ou jwenn pi bon swen pou tèt ou.

Pwogram espesyal ak lòt avantaj

- Pwogram gwosès ak aksè nan Baby Café nou an
- Egzamen sante nan kamyonèt mobil
- Chèz machin ak chèz chèz pou pozisyone ti bebe pi wo gratis
- Ranbousman abònman nan aktivite fizik
- Kòmand preskripsyon pa lapòs

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org/southcoast
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

Lopital

WellSense Health Plan gen lopital annapre la yo nan tout plan yo. (Wè paj 23 pou plis lopital ki nan plan presi WellSense.)

Non Lopital la	*Vil*
Addison Gilbert Hospital *(Beth Israel Lahey Health)*	*Gloucester*
Anna Jaques Hospital *(Beth Israel Lahey Health)*	*Newburyport*
Athol Hospital (Heywood Healthcare)	*Athol*
Baystate Medical Center	*Springfield*
Berkshire Medical Center *(Berkshire Health Systems)*	*Pittsfield*
Beth Israel Deaconess —Needham	*Needham*
Beth Israel Deaconess —Plymouth	*Plymouth*
Beth Israel Deaconess Medical Center	*Boston*
Beverly Hospital *(Beth Israel Lahey Health)*	*Beverly*
Boston Children's Hospital	*Boston*
Boston Medical Center	*Boston*
Boston Medical Center, Brighton	*Brighton*
Boston Medical Center-South	*Brockton*
Brockton Hospital *(Signature Healthcare)*	*Brockton*
Cambridge Hospital (CHA)	*Cambridge*
Cape Cod Hospital *(Cape Cod Healthcare)*	*Hyannis*
Charlton Hospital *(Southcoast)*	*Fall River*
Clinton Hospital *(UMass Memorial HealthAlliance)*	*Clinton*
Clinton Hospital, Leominster *(UMass Memorial HealthAlliance)*	*Leominster*
Cooley Dickinson Hospital *(Mass General Brigham)*	*Northampton*
Dana-Farber Cancer Institute	*Boston*

Plan Patenarya Òganizasyon ki Responsab pou Sante

Non Lopital la	*Vil*
Everett Hospital *(CHA)*	*Everett*
Fairview Hospital *(Berkshire Health Systems)*	*Great Barrington*
Falmouth Hospital *(Cape Cod Healthcare)*	*Falmouth*
Framingham Union Hospital	*Framingham*
Franklin Medical Center *(Baystate Health)*	*Greenfield*
Harrington Hospital *(UMass Memorial)*	*Southbridge*
Hasbro Children's Hospital at Rhode Island Hospital	*Providence, RI*
Health Alliance Hospital (*UMass Memorial*)	*Leominster*
Holy Family Hospital Haverhill *(Lawrence General Hospital)*	*Haverhill*
Holy Family Hospital Methuen *(Lawrence General Hospital)*	*Methuen*
Lahey Hospital and Medical Center	*Burlington*
Lahey Medical Center — Peabody	*Peabody*
Lawrence General Hospital	*Lawrence*
Lawrence Memorial Hospital *(TuftsMedicine)*	*Medford*
Lowell General Hospital — Main Campus	*Lowell*
Lowell General Hospital — Saints Campus	*Lowell*
Marlborough Hospital *(UMass Memorial Health)*	*Marlboro*
Mass Eye and Ear Infirmary	*Boston*
MelroseWakefield Hospital *(Tufts Medicine)*	*Melrose*
Milford Regional Medical Center	*Milford*
Milton Hospital *(Beth Israel Lahey Health)*	*Milton*
Miriam Hospital	*Providence, RI*

Non Lopital la	*Vil*
Morton Hospital *(Lifespan Health Systems)*	*Taunton*
Mount Auburn Hospital *(Beth Israel Lahey Health)*	*Cambridge*
New England Baptist Hospital	*Roxbury Crossing*
Newton-Wellesley Hospital *(Mass General Brigham)*	*Newton*
Noble Hospital (Baystate)	*Westfield*
North Adams Regional Hospital	*North Adams*
Rhode Island Hospital	*Providence, RI*
Saint Anne's Hospital *(Lifespan Health Systems)*	*Fall River*
Saint Vincent Hospital	*Worcester*
Shriners Hospital for Children	*Boston*
South Shore Hospital	*Weymouth*
Southwestern Vermont Medical Center	*Bennington, VT*
St. Luke's Hospital *(Southcoast)*	*New Bedford*
Sturdy Memorial Hospital	*Attleboro*
Tobey Hospital *(Southcoast)*	*Wareham*
Trinity Health of New England *(Mercy Medical Center)*	*Springfield*
Tufts Medical Center	*Boston*
UMass Memorial Medical Center — Memorial Campus	*Worcester*
UMass Memorial Medical Center — University Campus	*Worcester*
Winchester Hospital *(Beth Israel Lahey Health)*	*Winchester*
Wing Hospital *(Baystate)*	*Palmer*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

Lopital

ACO WellSense Community Alliance, East Boston Neighborhood Health, e WellSense Boston Children gen ladan tou lopital annapre la yo :

Non Lopital la	*Vil*
Brigham & Women's Hospital *(Mass General Brigham)*	*Boston*
Faulkner Hospital *(Mass General Brigham)*	*Jamaica Plain*
Martha's Vineyard Hospital *(Mass General Brigham)*	*Oak Bluffs*
Mass General Hospital (Partner's HealthCare)	*Boston*
Nantucket Cottage Hospital *(Mass General Brigham)*	*Nantucket*
Newton-Wellesley Hospital (Mass General Brigham)	*Newton*
Salem Hospital *(Mass General Brigham)*	*Salem*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

ACO Premye Swen

COMMUNITY CARE COOPERATIVE

Community Care Cooperative ofri plan sa yo:

- Community Care Cooperative (C3)

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup founisè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.

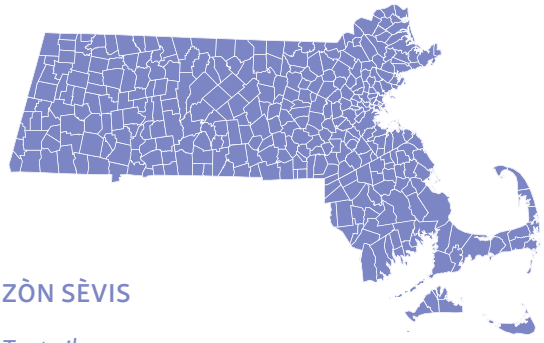
Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele Massachusetts Behavioral Health Partnership nan (800) 495-0086 oswa monte nan www.masspartnership.com.

Lopital

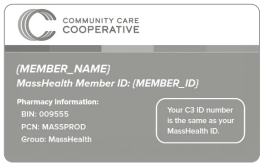
ACO Swen Prensipal Community Care Cooperativel a itilize lopital MassHealth yo. Tanpri ale nan https://masshealth.ehs.state.ma.us/providerdirectory/ pou jwenn yon lis lopital.

Community Care Cooperative (C3)



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Nan C3, nou fè tout efò pou n ede PCP ou a pi byen enfòme e angaje nan ba w swen. N ap òganize nouvo pwogram e nouvo sistèm pou ofri w bon swen nan bon lè a.Pwogram espesyal ak lòt avantaj

Pwogram espesyal ak lòt avantaj

- Pwogram spesyal nan sant medikal lokal ou a gendwa se:
  - Mache
  - Sèvis swen primè lakay ou a
  - Pwogram medikal e byennèt, tèlke
  - leson alimantè, konsèy sou nitrisyon, gwoup pou jesyon maladi kwonik, e plis toujou
- Sèvis kliyan kote se moun k ap ede pandan orè ouvèti biwo a
- Pwogram chèz machin pou moun ki kalifye

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.c3aco.org
***Sèvis Kliyantèl :* (866) 676-9226**
***Sante Konpòtmantal :* (800) 495-0086**

ACO Premye Swen

revere health choice
MASSACHUSETTS

Revere Health Choice Network ofri plan sa yo:

- Revere Health Choice

Pou w enskri nan yon ACO Premye Swen, w ap bezwen chwazi yon PCP nan gwoup doktè ACO sa a tou. PCP yo ka pa disponib nan tout zòn sèvis yo.

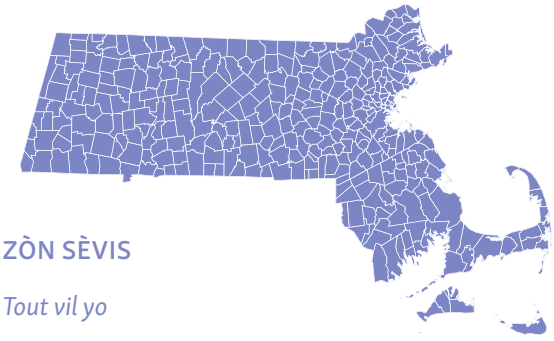
Sèvis Sante Konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele, Massachusetts Behavioral Health Partnership nan (800) 495-0086 oubyen vizite www.masspartnership.com.

Lopital

Revere Health Choice ki nan Primary Care ACO itilize lopital MassHealth yo. Silvouplè ale nan https://masshealth.ehs.state.ma.us/providerdirectory/ pou yon lis lopital yo.

Revere Health Choice



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Revere Health Choice se yon plan medikal ki okipe tout byennèt ou. Nou kwè nan yon apwòch pèsonèl pou swen medikal ou yo. Objektif nou se pou w gen aksè fasil nan swen medikal ou yo, nan pwogram yo, e nan sèvis e avantaj siplemantè pou soutni w nan tout chimen byennèt ou a.

Pwogram espesyal ak lòt avantaj

- Pwogram fòmasyon gratis
- Chèz machin e chèz wose gratis
- Kat kado pou fini aktivite swen medikal yo.

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.reverehealthchoice.com/MA
Sèvis Kliyantèl : (855) 860-4949
Sante Konpòtmantal : (800) 495-0086

Òganizasyon ki Jere Swen

WellSense HEALTH PLAN

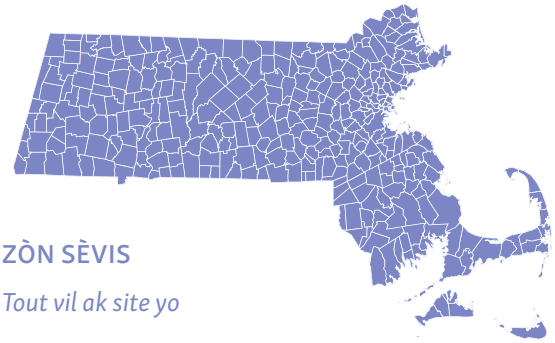
WellSense Health Plan ofri plan sa yo:

- WellSense Essential MCO

Sèvis Sante Konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele (888) 217-3501

WellSense Essential MCO



ZÒN SÈVIS

Tout vil ak site yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Li pi fasil pou w an sante lè ou gen yon kominote pou kore ou. Se poutèt sa WellSense Essential MCO vin konnen bezwen ou ak bezwen fanmi ou. Nou konekte ou ak swen ak resous lokal yo, sipòte ou sou chemen lasante a.

Pwogram espesyal ak lòt avantaj

- Rekonpans pou moun ki ansent
- Pwogram byennèt ak mòdvi
- Chèz machin gratis, chèz pou pozisyone ti bebe pi wo, ak kas pou bisiklèt pou timoun
- Ranbousman pou aktivite fizik
- Kit dantè gratis

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak lòt avantaj. Ka gen kèk kondisyon.

www.wellsense.org
***Sèvis Kliyantèl :* (888) 566-0010**
***Sante Konpòtmantal :* (888) 217-3501**

Òganizasyon ki Jere Swen

Lopital

MCO WellSense Essential gen ladan tou lopital annapre la yo:

Non Lopital la	*Vil*
Addison Gilbert Hospital *(Beth Israel Lahey Health)*	*Gloucester*
Anna Jaques Hospital *(Beth Israel Lahey Health)*	*Newburyport*
Baystate Medical Center *(Baystate)*	*Springfield*
Berkshire Medical Center	*Pittsfield*
Beth Israel Deaconess	*Needham*
Beth Israel Deaconess	*Plymouth*
Beth Israel Deaconess Medical Center	*Boston*
Beverly Hospital *(Beth Israel Lahey Health)*	*Beverly*
Boston Children's Hospital	*Boston*
Boston Medical Center	*Boston*
Boston Medical Center *(Brighton)*	*Brighton*
Boston Medical Center-South	*Brockton*
Brigham & Women's Hospital *(Mass General Brigham)*	*Boston*
Brockton Hospital *(Signature Healthcare)*	*Brockton*
Cambridge Hospital (CHA)	*Cambridge*
Cape Cod Hospital *(Cape Cod Healthcare)*	*Hyannis*
Charlton Hospital *(Southcoast)*	*Fall River*
Clinton Hospital *(UMass Memorial HealthAlliance)*	*Clinton*
Cooley Dickinson Health Care *(Mass General Brigham)*	*Northampton*
Dana-Farber Cancer Institute	*Boston*
Everett Hospital (CHA)	*Everett*
Fairview Hospital *(Berkshire Health Systems)*	*Falmouth*
Falmouth Hospital *(Cape Cod Healthcare)*	*Falmouth*

Non Lopital la	*Vil*
Faulkner Hospital *(Mass General Brigham)*	*Jamaica Plain*
Framingham Union Hospital *(MetroWest Medical Center)*	*Framingham*
Franklin Medical Center *(Baystate)*	*Greenfield*
Harrington Hospital *(UMass Memorial)*	*Southbridge*
Hasbro Children's Hospital at Rhode Island Hospital	*Providence, RI*
Health Alliance Hospital *(UMass Memorial)*	*Leominster*
Holy Family Hospital *(Lawrence General Hospital)*	*Haverhill*
Holy Family Hospital Methuen *(Lawrence General Hospital)*	*Methuen*
Lahey Hospital and Medical Center	*Burlington*
Lahey Medical Center-Peabody	*Peabody*
Lawrence General Hospital	*Lawrence*
Lawrence Memorial	*Medford*
Lowell General Hospital - Main Campus	*Lowell*
Lowell General Hospital - Saints Campus	*Lowell*
Marlborough Hospital *(UMass Memorial)*	*Marlboro*
Martha's Vineyard Hospital *(Mass General Brigham)*	*Oak Bluffs*
Mass General Hospital *(Partner's HealthCare)*	*Boston*
Mass. Eye and Ear Infirmary	*Boston*
MelroseWakefield Hospital *(Tufts Medicine)*	*Melrose*
Milford Regional Medical Center	*Milford*
Milton Hospital *(Beth Israel Lahey Health)*	*Milton*
Miriam Hospital	*Providence, RI*
Morton Hospital *(Lifespan Health Systems)*	*Taunton*

Òganizasyon ki Jere Swen

Non Lopital la	*Vil*
Mount Auburn Hospital *(Beth Israel Lahey Health)*	*Cambridge*
Nantucket Cottage Hospital *(Mass General Brigham)*	*Nantucket*
New England Baptist Hospital	*Boston*
Newton-Wellesley Hospital *(Mass General Brigham)*	*Newton*
Noble Hospital *(Baystate)*	*Westfield*
North Adams Regional Hospital	*North Adams*
Rhode Island Hospital	*Providence, RI*
Saint Anne's Hospital *(Lifespan Health Systems)*	*Fall River*
Saint Vincent Hospital	*Worcester*
Salem Hospital *(Mass General Brigham)*	*Salem*
Shriners Hospital for Children	*Boston*
South Shore Hospital	*Weymouth*
Southwestern Vermont Medical Center	*Bennington, VT*
St. Luke's Hospital *(Southcoast)*	*New Bedford*
Sturdy Memorial	*Attleboro*
Tobey Hospital *(Southcoast)*	*Wareham*
Trinity Health of New England - Mercy Medical Center	*Springfield*
Tufts Medical Center	*Boston*
UMass Memorial Medical Center Memorial Campus	*Worcester*
UMass Memorial Medical Center University Campus	*Worcester*
Winchester Hospital *(Beth Israel Lahey Health)*	*Winchester*
Wing Hospital *(Baystate)*	*Palmer*

Lis sou lopital yo ka chanje, epi lopital yo ka gen limitasyon nan kantite sèvis yo. Tanpri tcheke avèk plan an pou kesyon espesifik sou lopital yo.

Plan klinisyen Premye Swen

MassHealth PCC Plan

MassHealth ofri plan sa a:

- Plan klinisyen Premye Swen (PCC)

Pou w enskri nan Plan Primary Care Clinician (PCC), w ap bezwen chwazi yon klinisyen premye swen nan rezo PCC Plan an. PCC yo ka pa disponib nan tout zòn sèvis yo.

- Manm PCC Plan kapab enskri nan yon ACO oswa MCO nenpòt ki lè.

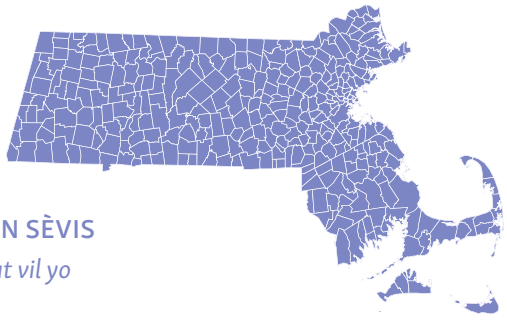
Sèvis sante konpòtmantal

Manm yo ka jwenn yon pakèt sèvis pou pwoblèm sante mantal ak abi dwòg oswa alkòl. Pou plis enfòmasyon, rele Massachusetts Behavioral Health Partnership nan (800) 495-0086 oswa vizite www.masspartnership.com.

Lopital

PCC Plan itilize rezo lopital MassHealth yo. Tanpri ale nan https://masshealth.ehs.state.ma.us/providerdirectory/ pou jwenn yon lis lopital.

Plan klinisyen Premye Swen (PCC)



ZÒN SÈVIS

Tout vil yo



Jwenn vil ou a ak zòn sèvis li yo nan paj 36.

Plan PCC a se yon plan sante ki jere pou manm MassHealth atravè Massachusetts. Founisè Plan PCC yo gen ladan yo doktè, enfimyè pratikan, lopital, famasi, ak lòt founisè swen sante. Antanke manm Plan PCC, ou ka jwenn sèvis sante konpòtmantal (MBHP) nan Massachusetts.

Pwogram espesyal ak lòt avantaj

- Materyèl pou fanmi ak timoun
- Materyèl jesyon maladi

Kontakte plan an pou jwenn yon lis konplè pwogram espesyal ak avantaj. Ka gen kèk kondisyon.

www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members

Sèvis Kliyantèl : **(800) 841-2900**

Enskri nan yon plan sante oswa ale nan yon lòt

Enskri nan yon Plan Sante

Chwazi yon plan sante yo ofri nan zòn ou an ki pi byen adapte ak bezwen swen sante ou menm oswa fanmi ou. Si w pa chwazi yon plan sante, MassHealth ap chwazi youn pou ou.

Èske ou pare pou w enskri? Li fasil!

Enskri anliy (SA REKOMANDE)

Fason ki pi rapid pou w enskri nan yon plan sante se anliy.

www.MassHealthChoices.com

Enskri pa telefòn

Reprezantan sèvis kliyan nou yo ka enskri w nan yon plan sante pa telefòn.

(800) 841-2900
TDD/TTY : 711
Lendi–Vandredi
8:00 a.m.–5:00 p.m.

Enskri pa lapòs oswa faks

Ranpli yon Fòm Enskripsyon Plan Sante MassHealth la. Voye pa lapòs fòm ou ranpli a bay:

Health Insurance Processing Center
ATTN: Enrollment
PO Box 4405
Taunton, MA 02780

Fax : (617) 988-8903

Chanje Plan Sante w la

Antanke manm MassHealth ki enskri nan yon plan sante, ou ka chanje plan sante w pou nenpòt rezon sèlman pandan Peryòd Seleksyon Plan w lan. Depi w nan Peryòd Enskripsyon Fiks a, w ap kapab chanje plan sante w la sèlman pou kèk rezon.

Manm sa yo ka chanje plan sante nenpòt ki lè pou nenpòt rezon.

- Timoun ki nan swen oswa gad nan Depatman Timoun ak Fanmi (DCF)
- Jèn ki nan swen oswa gad nan Depatman Sèvis Jèn (DYS)
- Tibebe ki fenk fèt ak timoun ki poko gen yon ane
- Manm ki enskri nan Plan Klinisyen Premye Swen (PCC).

Peryòd Seleksyon Plan

Si w enskri nan yon MCO oswa ACO, w ap gen yon Peryòd Seleksyon Plan 90 jou chak ane. MassHealth ap fè w konnen Peryòd Seleksyon Plan w lan. Pandan peryòd sa a, ou ka chanje plan sante yo pou nenpòt rezon.

Si w enskri nan Plan PCC a, ou ka chanje pou ale nan yon ACO oswa yon MCO nenpòt ki lè.

Si w deside chanje plan sante w, asire w ou tcheke www.MassHealthChoices.com pou jwenn opsyon plan sante ki disponib nan zòn ou an.

Peryòd Enskripsyon Fiks

Si w nan yon ACO oswa yon MCO lè Peryòd Seleksyon Plan w lan fini, w ap nan Peryòd Enskripsyon Fiks ou a. Pandan Peryòd Enskripsyon Fiks ou a, w ap kapab chanje plan sante w sèlman pou kèk rezon. Peryòd Seleksyon Plan Pandan tan sa a, ou KA chanje plan sante w. Gade paj 34.

PERYÒD SELEKSYON PLAN VS. PERYÒD ENSKRIPSYON FIKS

Peryòd Seleksyon Plan	Peryòd Enskripsyon Fiks
Pandan tan sa a, ou **KAPAB** chanje plan sante w.	Pandan tan sa a **PA KAPAB** chanje plan Sante w la. *Eksepte pou sèten rezon (gade paj 32)*

Eksepsyon pou Peryòd Enskripsyon Fiks

Depi w nan Peryòd Enskripsyon Fiks a, w ap kapab chanje plan sante w la sèlman pou kèk rezon.

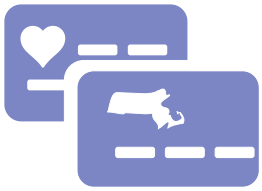
- Ou deplase soti nan zòn sèvis MCO, Accountable Care Partnership Plan, oswa Primary Care ACO.
- MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen pa kouvri sèvis ou mande a, akòz objeksyon moral oswa relijye.
- Ou bezwen sèvis ki gen rapò yo fèt an menm tan. Se pa tout sèvis ki gen rapò ki disponib nan rezo a, epi founisè swen prensipal ou oswa yon lòt founisè detèmine si w resevwa sèvis yo apa, sa pral mete w nan risk ki pa nesesè.
- Ou resevwa move kalite swen, ou pa gen aksè a sèvis ki kouvri yo, oswa ou pa gen aksè ak founisè ki gen eksperyans nan pou rezoud bezwen swen sante ou.
- MCO oswa Plan Patenarya Òganizasyon ki Responsab pou Sante a pa gen kontra avèk MassHealth ankò pou kouvri zòn sèvis ou a, oswa PCPou ki patisipe nan ACO Premye Swen ou a pa disponib nan zòn sèvis ou a.
- Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an pa te bay aksè ak founisè ki satisfè bezwen swen sante w yo alavni, menm apre ou mande asistans.
- Ou sanzabri *(epi dosye MassHealth yo endike tou ou pa gen kay)*, epi MCO, Accountable Care Partnership Plan, or Primary Care ACO pa kapab akomode bezwen ou kote ou ye a.
- Ou demontre MassHealth MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen vyole yon dispozisyon nan kontra li ak MassHealth.
- MassHealth enpoze yon penalite sou MCO, Plan Patenarya Òganizasyon ki Responsab pou Sante, oswa ACO Premye Swen, ki espesyalman pèmèt ou anile enskripsyon ou nan MCO,Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen san rezon.
- Ou demontre MassHealth MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen pa reponn ak bezwen ou pa rapò ak lang ou. mwayen n kominikasyon ou, oswa lòt preferans oswa bezwen aksè.
- Ou demontre MassHealth founisè prensipal rezo w yo, tankou PCP, espesyalis, oswa founisè sante konpòtmantal yo, kite rezo MCO, Plan Plan Patenarya Òganizasyon ki Responsab pou Sante a oswa ACO Premye Swen an.
- W ap viv nan zòn sèvis Oak Bluffs oswa Nantucket.

Si MassHealth refize demann ou pou transfere nan yon lòt plan sante pandan Peryòd Enskripsyon Fiks ou a, ou ka mande pou yon odyans san patipri (kontestasyon). Aprann plis sou fason pou mande yon odyans san patipri nan paj 35.

Sèvi ak kat idantite manm ou yo

Pre ou fin enskri nan yon plan sante, MassHealth ap voye yon lèt pou konfime enskripsyon ou. Plan sante ou te chwazi a ap voye yon pake byenvini ba ou pa lapòs ak detay enpòtan sou plan sante w la ak yon kat ID manm plan sante.

Toujou pote ni plan sante w yo ak kat idantite manm MassHealth ou avèk ou pou w genyen yo lè w bezwen swen. Asire w ou montre toude kat idantite manm yo chak fwa ou jwenn swen sante oswa ranpli yon preskripsyon.



Plan sante
&
Kat idantite MassHealth

Mache ak toude kat idantite yo

Tout moun nan fanmi w ki enskri ap gen yon kat idantite kòm manm nan plan medikal la e youn pou MassHealth.

Pa bliye montre toude kat idantite manm yo lè w ap resevwa swen ouben ap pran preskripsyon medikaman.

Si kat idantite manm plan sante a domaje, pèdi oswa yo vòlè li, rele depatman sèvis pou manm plan sante a pou yo ranplase li.

Si kat idantite manm MassHealth ou a domaje, pèdi oswa yo vòlè li, rele Sant Sèvis Kliyan MassHealth nan **(800) 841-2900** (TDD/TTY : 711) pou ranplase kat la.

PLIS ENFÒMASYON

Dwa ou yo

- Ou ka mande yon kopi dosye sante w nenpòt ki lè.
- Founisè swen sante w yo ap kenbe enfòmasyon sou sante w ak dosye w yo prive.
- Founisè swen sante w yo ap ba w enfòmasyon ki fasil pou w konprann sou opsyon tretman yo.
- Founisè w yo ap fè w patisipe nan tout desizyon konsènan swen sante w.
- Ou ka refize tretman swen sante nenpòt ki lè ak pou nenpòt rezon.
- Ou ka depoze yon plent oswa konteste si ou panse plan sante w la oswa MassHealth te refize w ***yon sèvis ki medikalman nesesè*** oswa yon tretman.

Responsablite w yo

Kimoun pou m rele?	MassHealth	Plan sante
Chanjman adrès	✔	✔
Nouvo nimewo telefòn	✔	✔
Nouvo bene oubyen adiosyon	✔	

Mo kle

Sèvis oswa founiti ki nesesè sou plan medikal

Sèvis swen sante oswa founiti ki nesesè pou anpeche, dyagnostike, oswa trete yon maladi oswa chòk, oswa sentòm li yo epi ki satisfè nòm lamedsin aksepte yo.

Si ou resevwa yon bòdwo

Manm MassHealth yo pa ta dwe resevwa yon bòdwo pou yon sèvis ki garanti.

Si w enskri nan yon Plan Patenarya Òganizasyon ki Responsab pou Sante oswa yon MCO epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou ak nimewo ID plan sante w, epi di yo pou yo rele plan sante w la.

Si w enskri nan ACO Premye Swen oswa Plan PCC a epi w resevwa yon bòdwo pou yon sèvis ki garanti, tanpri kontakte founisè w la, ba yo nimewo ID MassHealth ou, epi di yo pou yo rele Sèvis Kliyan MassHealth nan (800) 841-2900.

Ou ka jwenn nimewo idantifikasyon (ID) manm MassHealth ak ID manm plan sante ou sou kat ID manm MassHealth ak kat ID manm plan sante ou a. Gade paj 36 pou enfòmasyon sou kat idantte manm ou yo.

Plent, Kontestasyon, ak Odyans san Patipri

Plent

Plan sante w la pran angajman pou l asire l ou jwenn pi bon eksperyans swen sante posib. Si w pa kontan ak yon sèvis oswa si w gen yon kesyon oswa yon plent, rele sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite plan sante w la.

Ou kapab kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900. TDD/TTY: 711.

Kontestasyon ak Odyans san Patipri

Si w pa dakò ak yon desizyon plan sante w la oswa founisè plan sante w la pran, ou ka fè yon kontestasyon oswa mande yon Odyans san Patipri nan MassHealth. Gid pou manm plan sante w la gen plis enfòmasyon detaye sou kontestasyon ak Odyans san Patipri.

Si w gen kesyon sou pwosesis la, rele depatman sèvis kliyan plan sante w la. Nimewo telefòn yo sou do kat idantite manm plan sante w la. Ou kapab kontakte Sant Sèvis Kliyan MassHealth la tou nan (800) 841-2900. TDD/TTY: 711.

Zòn sèvis

Chak plan sante kouvri *zòn sèvis espesifik yo*. Zòn sèvis yo se gwoup vilaj ak vil yo. **Sonje byen, ou ka chwazi yon plan sante sèlman nan zòn sèvis ou a.**

Vil ou a	*Zòn sèvis yo*
Abington	*Brockton*
Accord	*Quincy*
Acton	*Lowell*
Acushnet	*New Bedford*
Adams	*Adams*
Agawam	*Westfield*
Alford	*Pittsfield*
Allston	*Boston*
Amesbury	*Haverhill*
Amherst	*Northampton*
Andover	*Lawrence*
Aquinnah	*Oak Bluffs*
Arlington	*Somerville*
Arlington Heights	*Somerville*
Ashburnham	*Gardner-Fitchburg*
Ashby	*Gardner-Fitchburg*
Ashfield	*Greenfield*
Ashland	*Framingham*
Ashley Falls	*Pittsfield*
Assonet	*Fall River*
Athol	*Athol*
Attleboro	*Attleboro*
Auburn	*Worcester*
Auburndale	*Waltham*
Avon	*Brockton*
Ayer	*Gardner-Fitchburg*
Babson Park	*Waltham*
Baldwinville	*Athol*
Barnstable	*Barnstable*
Barre	*Athol*
Becket	*Pittsfield*
Bedford	*Woburn*
Belchertown	*Holyoke*
Bellingham	*Framingham*
Belmont	*Waltham*
Berkley	*Taunton*
Berkshire	*Pittsfield*
Berlin	*Gardner-Fitchburg*
Bernardston	*Greenfield*
Beverly	*Beverly*

Vil ou a	*Zòn sèvis yo*
Billerica	*Lowell*
Blackstone	*Framingham*
Blandford	*Westfield*
Bolton	*Gardner-Fitchburg*
Bondsville	*Springfield*
Boston	*Boston*
Bourne	*Falmouth*
Boxboro	*Framingham*
Boxford	*Haverhill*
Boylston	*Worcester*
Braintree	*Quincy*
Brant Rock	*Plymouth*
Brewster	*Orleans*
Bridgewater	*Brockton*
Brighton	*Boston*
Brimfield	*Southbridge*
Brockton	*Brockton*
Brookfield	*Southbridge*
Brookline	*Boston*
Brookline Village	*Boston*
Bryantville	*Plymouth*
Buckland	*Greenfield*
Burlington	*Woburn*
Buzzards Bay	*Falmouth*
Byfield	*Haverhill*
Cambridge	*Somerville*
Canton	*Brockton*
Carlisle	*Lowell*
Carver	*Plymouth*
Cataumet	*Falmouth*
Centerville	*Barnstable*
Charlemont	*Greenfield*
Charlestown	*Boston*
Charlton	*Southbridge*
Charlton City	*Southbridge*
Charlton Depot	*Southbridge*
Chartley	*Attleboro*
Chatham	*Orleans*
Chelmsford	*Lowell*
Chelsea	*Revere*

Vil ou a	*Zòn sèvis yo*
Cheshire	*Adams*
Chester	*Westfield*
Chesterfield	*Northampton*
Chestnut Hill	*Boston*
Chicopee	*Springfield*
Chilmark	*Oak Bluffs*
Clarksburg	*Adams*
Clinton	*Gardner-Fitchburg*
Cohasset	*Quincy*
Colrain	*Greenfield*
Concord	*Lowell*
Conway	*Greenfield*
Cotuit	*Barnstable*
Cummaquid	*Barnstable*
Cummington	*Northampton*
Cuttyhunk	*New Bedford*
Dalton	*Pittsfield*
Danvers	*Salem*
Dartmouth	*New Bedford*
Dedham	*Quincy*
Deerfield	*Greenfield*
Dennis	*Orleans*
Dennis Port	*Orleans*
Devens	*Gardner-Fitchburg*
Dighton	*Taunton*
Dorchester	*Boston*
Douglas	*Framingham*
Dover	*Framingham*
Dracut	*Lowell*
Drury	*Adams*
Dudley	*Southbridge*
Dunstable	*Lowell*
Duxbury	*Plymouth*
East Boston	*Revere*
East Bridgewater	*Brockton*
East Brookfield	*Southbridge*
East Dennis	*Orleans*
East Douglas	*Framingham*
East Falmouth	*Falmouth*
East Freetown	*Fall River*
East Longmeadow	*Springfield*
East Mansfield	*Attleboro*
East Orleans	*Orleans*
East Otis	*Pittsfield*

Vil ou a	*Zòn sèvis yo*
East Princeton	*Gardner-Fitchburg*
East Sandwich	*Falmouth*
East Templeton	*Athol*
East Walpole	*Framingham*
East Wareham	*Wareham*
Eastham	*Orleans*
Easthampton	*Northampton*
Easton	*Brockton*
Edgartown	*Oak Bluffs*
Egremont	*Pittsfield*
Elmwood	*Brockton*
Erving	*Greenfield*
Essex	*Gloucester*
Everett	*Malden*
Fairhaven	*New Bedford*
Fall River	*Fall River*
Falmouth	*Falmouth*
Feeding Hills	*Westfield*
Fiskdale	*Southbridge*
Fitchburg	*Gardner-Fitchburg*
Florida	*Adams*
Forestdale	*Falmouth*
Foxboro	*Attleboro*
Framingham	*Framingham*
Franklin	*Framingham*
Freetown	*Fall River*
Gardner	*Gardner-Fitchburg*
Georgetown	*Haverhill*
Gilbertville	*Athol*
Gill	*Greenfield*
Glendale	*Pittsfield*
Gloucester	*Gloucester*
Goshen	*Northampton*
Gosnold	*New Bedford*
Grafton	*Framingham*
Granby	*Holyoke*
Granville	*Westfield*
Great Barrington	*Pittsfield*
Green Harbor	*Plymouth*
Greenbush	*Quincy*
Greenfield	*Greenfield*
Groton	*Gardner-Fitchburg*
Groveland	*Haverhill*
Hadley	*Northampton*

Vil ou a	*Zòn sèvis yo*
Halifax	*Plymouth*
Hamilton	*Beverly*
Hampden	*Springfield*
Hancock	*Adams*
Hanover	*Plymouth*
Hanson	*Plymouth*
Hardwick	*Athol*
Harvard	*Gardner-Fitchburg*
Harwich	*Orleans*
Harwich Port	*Orleans*
Hatfield	*Northampton*
Hathorne	*Salem*
Haverhill	*Haverhill*
Hawley	*Greenfield*
Haydenville	*Northampton*
Heath	*Greenfield*
Hingham	*Quincy*
Hinsdale	*Pittsfield*
Holbrook	*Brockton*
Holden	*Worcester*
Holland	*Southbridge*
Holliston	*Framingham*
Holyoke	*Holyoke*
Hopedale	*Framingham*
Hopkinton	*Framingham*
Housatonic	*Pittsfield*
Hubbardston	*Gardner-Fitchburg*
Hudson	*Framingham*
Hull	*Quincy*
Humarock	*Plymouth*
Huntington	*Westfield*
Hyannis	*Barnstable*
Hyannis Port	*Barnstable*
Hyde Park	*Boston*
Ipswich	*Gloucester*
Jamaica Plain	*Boston*
Jefferson	*Worcester*
Kingston	*Plymouth*
Lake Pleasant	*Greenfield*
Lakeville	*Taunton*
Lancaster	*Gardner-Fitchburg*
Lanesboro	*Adams*
Lawrence	*Lawrence*
Lee	*Pittsfield*

Vil ou a	*Zòn sèvis yo*
Leeds	*Northampton*
Leicester	*Worcester*
Lenox	*Pittsfield*
Lenox Dale	*Pittsfield*
Leominster	*Gardner-Fitchburg*
Leverett	*Greenfield*
Lexington	*Woburn*
Leyden	*Greenfield*
Lincoln	*Lowell*
Linwood	*Framingham*
Littleton	*Lowell*
Longmeadow	*Springfield*
Lowell	*Lowell*
Ludlow	*Springfield*
Lunenburg	*Gardner-Fitchburg*
Lynn	*Lynn*
Lynnfield	*Lynn*
Malden	*Malden*
Manchaug	*Framingham*
Manchester-by- the-Sea	*Beverly*
Manomet	*Plymouth*
Mansfield	*Attleboro*
Marblehead	*Salem*
Marion	*New Bedford*
Marlborough	*Framingham*
Marshfield	*Plymouth*
Marshfield Hills	*Plymouth*
Marstons Mills	*Barnstable*
Mashpee	*Falmouth*
Mattapan	*Boston*
Mattapoisett	*New Bedford*
Maynard	*Framingham*
Medfield	*Framingham*
Medford	*Malden*
Medway	*Framingham*
Melrose	*Malden*
Mendon	*Framingham*
Menemsha	*Oak Bluffs*
Merrimac	*Haverhill*
Methuen	*Lawrence*
Middleboro	*Taunton*
Middlefield	*Northampton*
Middleton	*Salem*
Milford	*Framingham*

Vil ou a	*Zòn sèvis yo*
Mill River	*Pittsfield*
Millbury	*Worcester*
Millis	*Framingham*
Millville	*Framingham*
Milton	*Quincy*
Milton Village	*Quincy*
Minot	*Quincy*
Monponsett	*Plymouth*
Monroe	*Adams*
Monroe Bridge	*Adams*
Monson	*Springfield*
Montague	*Greenfield*
Monterey	*Pittsfield*
Montgomery	*Westfield*
Monument Beach	*Falmouth*
Mount Hermon	*Greenfield*
Mount Washington	*Pittsfield*
Nahant	*Lynn*
Nantucket	*Nantucket*
Natick	*Framingham*
Needham	*Waltham*
New Ashford	*Adams*
New Bedford	*New Bedford*
New Braintree	*Worcester*
New Marlborough	*Pittsfield*
New Salem	*Athol*
Newbury	*Haverhill*
Newburyport	*Haverhill*
Newton	*Waltham*
Norfolk	*Framingham*
North Adams	*Adams*
North Amherst	*Northampton*
North Andover	*Lawrence*
North Attleboro	*Attleboro*
North Billerica	*Lowell*
North Brookfield	*Southbridge*
North Carver	*Plymouth*
North Chatham	*Orleans*
North Chelmsford	*Lowell*
North Dartmouth	*New Bedford*
North Dighton	*Taunton*
North Eastham	*Orleans*
North Easton	*Brockton*
North Egremont	*Pittsfield*

Vil ou a	*Zòn sèvis yo*
North Falmouth	*Falmouth*
North Grafton	*Framingham*
North Hatfield	*Northampton*
North Marshfield	*Plymouth*
North Oxford	*Southbridge*
North Pembroke	*Plymouth*
North Reading	*Woburn*
North Scituate	*Quincy*
North Truro	*Orleans*
North Uxbridge	*Framingham*
Northampton	*Northampton*
Northborough	*Framingham*
Northbridge	*Framingham*
Northfield	*Greenfield*
Norton	*Attleboro*
Norwell	*Quincy*
Norwood	*Quincy*
Nutting Lake	*Lowell*
Oak Bluffs	*Oak Bluffs*
Oakdale	*Framingham*
Oakham	*Worcester*
Onset	*Wareham*
Orange	*Athol*
Orleans	*Orleans*
Osterville	*Barnstable*
Otis	*Pittsfield*
Oxford	*Southbridge*
Palmer	*Springfield*
Paxton	*Worcester*
Peabody	*Salem*
Pelham	*Northampton*
Pembroke	*Plymouth*
Pepperell	*Gardner-Fitchburg*
Peru	*Pittsfield*
Petersham	*Athol*
Phillipston	*Athol*
Pinehurst	*Lowell*
Pittsfield	*Pittsfield*
Plainfield	*Northampton*
Plainville	*Attleboro*
Plymouth	*Plymouth*
Plympton	*Plymouth*
Pocasset	*Falmouth*
Prides Crossing	*Beverly*

Vil ou a	*Zòn sèvis yo*
Princeton	*Gardner-Fitchburg*
Provincetown	*Orleans*
Quincy	*Quincy*
Randolph	*Quincy*
Raynham	*Taunton*
Raynham Center	*Taunton*
Reading	*Woburn*
Readville	*Boston*
Rehoboth	*Taunton*
Revere	*Revere*
Richmond	*Pittsfield*
Rochdale	*Worcester*
Rochester	*New Bedford*
Rockland	*Brockton*
Rockport	*Gloucester*
Roslindale	*Boston*
Rowe	*Greenfield*
Rowley	*Haverhill*
Roxbury	*Boston*
Royalston	*Athol*
Russell	*Westfield*
Rutland	*Worcester*
Sagamore	*Falmouth*
Sagamore Beach	*Falmouth*
Salem	*Salem*
Salisbury	*Haverhill*
Sandisfield	*Pittsfield*
Sandwich	*Falmouth*
Saugus	*Lynn*
Savoy	*Adams*
Scituate	*Quincy*
Seekonk	*Taunton*
Sharon	*Brockton*
Shattuckville	*Greenfield*
Sheffield	*Pittsfield*
Shelburne	*Greenfield*
Shelburne Falls	*Greenfield*
Sheldonville	*Attleboro*
Sherborn	*Framingham*
Shirley	*Gardner-Fitchburg*
Shrewsbury	*Worcester*
Shutesbury	*Greenfield*
Siasconset	*Nantucket*
Somerset	*Fall River*

Vil ou a	*Zòn sèvis yo*
Somerville	*Somerville*
South Barre	*Athol*
South Carver	*Plymouth*
South Chatham	*Orleans*
South Dartmouth	*New Bedford*
South Deerfield	*Greenfield*
South Dennis	*Orleans*
South Easton	*Brockton*
South Egremont	*Pittsfield*
South Grafton	*Framingham*
South Hadley	*Holyoke*
South Hamilton	*Beverly*
South Harwich	*Orleans*
South Lancaster	*Gardner-Fitchburg*
South Lee	*Pittsfield*
South Orleans	*Orleans*
South Walpole	*Framingham*
South Wellfleet	*Orleans*
South Yarmouth	*Barnstable*
Southampton	*Holyoke*
Southborough	*Framingham*
Southbridge	*Southbridge*
Southfield	*Pittsfield*
Southwick	*Westfield*
Spencer	*Southbridge*
Springfield	*Springfield*
Sterling	*Gardner-Fitchburg*
Still River	*Gardner-Fitchburg*
Stockbridge	*Pittsfield*
Stoneham	*Woburn*
Stoughton	*Brockton*
Stow	*Framingham*
Sturbridge	*Southbridge*
Sudbury	*Framingham*
Sunderland	*Greenfield*
Sutton	*Framingham*
Swampscott	*Lynn*
Swansea	*Fall River*
Taunton	*Taunton*
Templeton	*Athol*
Tewksbury	*Lowell*
Thorndike	*Springfield*
Three Rivers	*Springfield*
Tisbury	*Oak Bluffs*

Vil ou a	*Zòn sèvis yo*
Tolland	*Westfield*
Topsfield	*Beverly*
Townsend	*Gardner-Fitchburg*
Truro	*Orleans*
Turners Falls	*Greenfield*
Tyngsboro	*Lowell*
Tyringham	*Pittsfield*
Upton	*Framingham*
Uxbridge	*Framingham*
Vill. of Nagog Woods	*Lowell*
Vineyard Haven	*Oak Bluffs*
Waban	*Waltham*
Wakefield	*Malden*
Wales	*Southbridge*
Walpole	*Framingham*
Waltham	*Waltham*
Ware	*Springfield*
Wareham	*Wareham*
Warren	*Southbridge*
Warwick	*Athol*
Washington	*Pittsfield*
Watertown	*Waltham*
Waverley	*Waltham*
Wayland	*Framingham*
Webster	*Southbridge*
Wellesley	*Waltham*
Wellfleet	*Orleans*
Wendell	*Greenfield*
Wendell Depot	*Greenfield*
Wenham	*Beverly*
West Barnstable	*Barnstable*
West Boxford	*Haverhill*
West Boylston	*Worcester*
West Bridgewater	*Brockton*
West Brookfield	*Southbridge*
West Chatham	*Orleans*
West Chesterfield	*Northampton*
West Dennis	*Orleans*
West Falmouth	*Falmouth*
West Groton	*Gardner-Fitchburg*
West Harwich	*Orleans*
West Hatfield	*Northampton*
West Hyannisport	*Barnstable*
West Medford	*Malden*

Vil ou a	*Zòn sèvis yo*
West Newbury	*Haverhill*
West Roxbury	*Boston*
West Springfield	*Westfield*
West Stockbridge	*Pittsfield*
West Tisbury	*Oak Bluffs*
West Upton	*Framingham*
West Wareham	*Wareham*
West Warren	*Southbridge*
West Yarmouth	*Barnstable*
Westborough	*Framingham*
Westfield	*Westfield*
Westford	*Lowell*
Westhampton	*Northampton*
Westminster	*Gardner-Fitchburg*
Weston	*Waltham*
Westport	*Fall River*
Westport Point	*Fall River*
Westwood	*Quincy*
Weymouth	*Quincy*
Whately	*Northampton*
Wheelwright	*Athol*
White Horse Beach	*Plymouth*
Whitinsville	*Framingham*
Whitman	*Brockton*
Wilbraham	*Springfield*
Wilkinsonville	*Framingham*
Williamsburg	*Northampton*
Williamstown	*Adams*
Wilmington	*Woburn*
Winchendon	*Gardner-Fitchburg*
Winchendon Springs	*Gardner-Fitchburg*
Winchester	*Woburn*
Windsor	*Adams*
Winthrop	*Revere*
Woburn	*Woburn*
Woods Hole	*Falmouth*
Woodville	*Framingham*
Worcester	*Worcester*
Woronoco	*Westfield*
Worthington	*Northampton*
Wrentham	*Framingham*
Yarmouth	*Barnstable*
Yarmouth Port	*Barnstable*

Ou bezwen èd ?

MyServices

MyServices se yon zouti anliy e yon app mobil ki pèmèt ou wè enfòmasyon ki itil, tèlke estati sou admisiblite, enskripsyon nan MassHealth, epi anons sou evènman enpòtan e sou ki aksyon ou dwe pran. **MyServices** pèmèt ou revwa tou anliy anons MassHealth epi enfòmasyon sou enskripsyon pou vote. Pou enfòmasyon siplemantè, monte nan myservices.mass.gov.

My Ombudsman

Si w gen kesyon oswa si w bezwen èd pou w jwenn avantaj oswa sèvis nan men MassHealth oswa plan sante w, ou ka rele My Ombudsman (sèvis medyatè Mwen). My Ombudsman se yon pwogram ki separe de MassHealth ak plan sante w. Pwogram nan kapab

- ba w enfòmasyon sou avantaj ak dwa sou plan sante w yo,
- ede w ak nenpòt enkyetid, epi
- ede eksplike kijan pou depoze yon doleyans (plent) oswa yon kontestasyon (revizyon yon desizyon).

Pou plis enfòmasyon sou My Ombudsman:

- vizite sit entènèt yo a nan www.myombudsman.org
- rele nan telefòn (855) 781-9898 oswa nan videyo (VP) nan (339) 224-6831
- voye yon imèl ba yo nan info@myombudsman.org

Tanpri vizite sitwèb My Ombudsman lan oswa kontakte yo dirèkteman pou jwenn dènye enfòmasyon sou adrès yo ak lè y ap resevwa moun.



Si ou gen kesyon ?

Nou la pou ede.

MassHealth Customer Service Center
(800) 841-2900

TDD/TTY : 711

Pou enfòmasyon sou pwogram MassHealth, vizite

www.mass.gov/masshealth

Aprann, Konpare, e Enskri an liy

Jwenn yon doktè, konpare plan, e anrejistre an liy nan

www.MassHealthChoices.com

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