



MASSHEALTH FACT SHEET

ABOUT MASSHEALTH

Provides comprehensive health benefits to qualifying children, families, older adults, and people with disabilities living in Massachusetts. MassHealth may offer benefits directly or help pay for all or part of a member's health insurance premiums. Depending on a member's coverage, they may have access to doctor visits, dental care, prescription drugs, behavioral health care, and other important health care services

**Assistant Secretary, Medicaid
Director:** Daniel Tsai

STAFFING

827 FTE's

LOCATIONS

 **Main Office**
100 Hancock St
Quincy, MA 02171

MassHealth has offices in:

- Boston
 - Quincy
- and Enrollment Centers in:
- Springfield, Chelsea, Charlestown, Tewksbury, and Taunton (Electronic Data Management Center in New Bedford)

**MassHealth Customer Service
Center:** (800) 841-2900

TTY: (800) 497-4648

Website:
www.mass.gov/masshealth

1.8M members

Low and middle incomes families, seniors, and people with disabilities

State Facts

40% of all children in the Commonwealth and **60%** of all residents with disabilities receive coverage through MassHealth

Key Services

- Provides health benefits directly to members through a range of health plans or helps pay for all or part of members' health insurance premiums
- In 2018, launched the Accountable Care Organization (ACO) Program to reform payment and care delivery through a value-based system
- As the payer of last resort, MassHealth administers Health Safety Net funds and emergency insurance for Massachusetts residents
- Provides coverage for long-term care for low income older adults and people with disabilities

MASSHEALTH By the Numbers (FY 2019)



16.6 billion

MassHealth's budget, the largest portion of the Commonwealth's overall budget and the largest federal revenue stream



12.9 million

pharmacy claims processed for our fee-for-service members. MassHealth provides a comprehensive pharmacy benefit to members, often at little or no out-of-pocket costs.



36,000

Massachusetts residents receiving long-term care assistance in a nursing facility through MassHealth coverage



6 different coverage types for individuals and families, including people with disabilities, that offer a range of full or partial coverage depending on a member's situation and insurance coverage

17 MassHealth Accountable Care Organizations, provider-led organizations that coordinate care, have an enhanced role for primary care, and are paid based on care outcomes verses the volume of services provided