**MassHealth Contact Matrix**

2019 & 2020 Managed Care Health Plans

# Accountable Care Partnership Plans

## Be Healthy Partnership

Baystate Health Care Alliance in partnership with Health New England

[www.behealthypartnership.org](http://www.behealthypartnership.org/)

Customer Service: 1-800-786-9999

### Behavioral Health Massachusetts Behavioral Health Partnership (MBHP) at 1-800-495-0086

[www.masspartnership.com](http://www.masspartnership.com/)

## Berkshire Fallon Health Collaborative

Health Collaborative of the Berkshires in partnership with Fallon Health

[www.fallonhealth.org/Berkshires](http://www.fallonhealth.org/Berkshires)

Customer Service: 1-855-203-4660

### Behavioral Health Services: Beacon Health Options 1-888-877-7184

## BMC HealthNet Plan Community Alliance

Boston Accountable Care Organization (ACO) in partnership with BMC HealthNet Plan

[www.bmchp.org/community](http://www.bmchp.org/community)

Customer Service: 1-888-566-0010

Behavioral Health Services: Beacon Health Strategies 1-888-217-3501

## BMC HealthNet Plan Mercy Alliance

Mercy Medical Center in partnership with BMC HealthNet Plan

[www.bmchp.org/mercy](http://www.bmchp.org/mercy)

Customer Service: 1-888-566-0010

Behavioral Health Services: Beacon Health Strategies 1-888-217-3501

## BMC HealthNet Plan Signature Alliance

Signature Healthcare in partnership with BMC HealthNet Plan

<http://www.bmchp.org/signature>

Customer Service: 1-888-566-0010

Behavioral Health Services: Beacon Health Strategies 1-888-217-3501

## BMC HealthNet Plan Southcoast Alliance

Southcoast Health in partnership with BMC HealthNet Plan

[www.bmchp.org/southcoast](file:///\\EHS-FP-QNY-121\JGambarini$\0000000000000000000%20PCDI%20Provider%20Contact%20Chart%20Done-Wait%20for%20EG%20to%20post\Ready%20to%20be%20Published-October%2028\www.bmchp.org\southcoast)

Customer Service: 1-888-566-0010

Behavioral Health Services: Beacon Health Strategies 11-888-217-3501

## Fallon 365 Care

Reliant Medical Group in partnership with Fallon Health

[www.fallonhealth.org/365care](file:///\\EHS-FP-QNY-121\JGambarini$\0000000000000000000%20PCDI%20Provider%20Contact%20Chart%20Done-Wait%20for%20EG%20to%20post\Ready%20to%20be%20Published-October%2028\www.fallonhealth.org\365care)

Customer Service: 1-855-508-3390

Behavioral Health Services: Beacon Health Options 1-888-877-7182

## My Care Family

Merrimack Valley ACO in partnership with Allways Health Partners

[www.mycarefamily.org](http://www.mycarefamily.org)

Customer Service: 1-800-462-5449

Behavioral Health Services: 1-844-451-3519

## Tufts Health Together with Atrius Health

Atrius Health in partnership with Tufts Health Plan (THP)

[www.tuftshealthplan.com/public-plan/atrius-health/home](http://www.tuftshealthplan.com/public-plan/atrius-health/home)

Customer Service: 1-888-257-1985

Behavioral Health Services: Tufts Health Plan 1-888-257-1985

## Tufts Health Together with BIDCO

Beth Israel Deaconess Care Organization (BIDCO)

in partnership with Tufts Health Plan (THP)

[www.Tuftshealthplan.com/public-plan/bidco/home](http://www.Tuftshealthplan.com/public-plan/bidco/home)

Customer Service: 1-888-257-1985

Behavioral Health Services: Tufts Health Plan 1-888-257-1985

## Tufts Health Together with Boston Children’s ACO

Boston Children’s ACO in partnership with Tufts Health Plan (THP)

[www.tuftshealthplan.com/public-plan/childrens-aco/home](http://www.tuftshealthplan.com/public-plan/childrens-aco/home)

Customer Service: 1-888-257-1985

Behavioral Health Services: Tufts Health Plan 1-888-257-1985

## Tufts Health Together with CHA

Cambridge Health Alliance (CHA) in partnership with Tufts Health Plan (THP)

[www.TuftsHealthTogether.com/CHA](http://www.tuftshealthtogether.com/CHA)

Customer Service: 1-888-257-1985

Behavioral Health Services: Tufts Health Plan 1-888-257-1985

## Wellforce Care Plan

Wellforce in partnership with Fallon Health

[www.fallonhealth.org/wellforce](http://www.fallonhealth.org/wellforce)

Customer Service: 1-855-508-4715

Behavioral Health Services: Beacon Health Options 1-888-877-7183

# Primary Care ACO Plans

## Community Care Cooperative (C3)\*

[www.c3aco.org](http://www.c3aco.org/)

Customer Service: 1-866-676-9226

Behavioral Health Services: 1-800-495-0086

## Partners HealthCare Choice\*

[www.partners.org/ MassHealthACO](https://www.partners.org/for-patients/ACO/Partners-HealthCare-Choice-Medicaid.aspx)

Customer Service: 1-800-231-2722

### Massachusetts Behavioral Health Partnership (MBHP) at 1-800-495-0086

[www.masspartnership.com](http://www.masspartnership.com/)

## Steward Health Choice\*

[www.stewardhealthchoice.org/](http://www.stewardhealthchoice.org/massachusetts) [massachusetts](http://www.stewardhealthchoice.org/massachusetts)

Customer Service: 1-855-860-4949

Behavioral Health Services: Massachusetts Behavioral Health Partnership (MBHP) at 1-800-495-0086

[www.masspartnership.com](http://www.masspartnership.com/)

# Primary Care Clinician (PCC) Plan

[http://www.mass.gov/service-details/primary-](http://www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members) [care-clinician-pcc-plan-for-masshealth-members](http://www.mass.gov/service-details/primary-care-clinician-pcc-plan-for-masshealth-members)

Customer Service: 1-800-841-2900

Behavioral Health Services: 1-800-495-0086

[www.masspartnership.com](http://www.masspartnership.com/)

# MCO Plans

## BMC HealthNet Plan

Customer Service: 1-888-566-0010

Behavioral Health Services: Beacon Health Strategies 1-888-217-3501

[www.bmchp.org](http://www.bmchp.org/)

## Tufts Health Together

[http://www.tuftshealthtogether.com](http://www.tuftshealthtogether.com/)

Customer Service: 1-888-257-1985

Behavioral Health Services: 1-888-257-1985