



One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration
to Integrate Care for Dual Eligibles

Tuesday, March 12, 2019, 10:00 AM – 12:00 PM

Boston Society of Architects

290 Congress Street, Boston, MA, Suite 200

Implementation Council Consumer Member Participation – Procurement for One Care Plans



- On February 11, MassHealth released a Request for Responses (RFR) for One Care Plans
- MassHealth is reprocurring One Care Plans to accept enrollments effective January 1, 2021
- Consumer members of the Implementation Council will be invited to participate in an advisory subcommittee to share their perspectives and expertise on the responses to the RFR with EOHHS reviewers
- These members will participate in evaluating responses to the One Care Plan RFR by:
 - Reviewing programmatic responses
 - Meeting with EOHHS reviewers to share their perspectives and inform the procurement recommendation
- Members will need to
 - Maintain confidentiality and objectivity throughout the process
 - Have no conflicts of interest with any Respondent
 - Being enrolled in a One Care Plan is not considered a conflict of interest.
 - Advising a Respondent on their response to the RFR would be an example of a conflict.

Implementation Council Consumer Member Participation – Anticipated Time Commitment



- We estimate about 100 hours between May 28th – late July 2019 for serving on the consumer member subcommittee
- RFR Reading (estimated 55-70 hours, if 7 responses)
 - The RFR itself (~180 pages) and relevant appendices (at least 50 pages)
 - Responses to Section 10 (Programmatic Response) for each Respondent (165 page limit, plus specified attachments for each response)
 - Estimate eight hours/one day of reading per response
 - These are estimates for an average reader and may vary by individual
- Meetings (approximately 20-30 hours)
 - Attend four in-person, half-day to full-day meetings in June-July
 - Two meetings (~two hours each) to discuss responses with other Implementation Council consumer reviewers, location TBD
 - 1-2 meetings (~6-10 hours total) to share these perspectives with the EOHHS review team, location TBD (likely Boston area)
 - Attend Respondent oral presentations with EOHHS, expected in Boston
 - Presentations expected to be a few hours each and would be held likely in July over the course of a few days
 - The presentation time depends on the number of Respondents (estimate 10-15 hours)

Implementation Council Consumer Member Participation – Procurement for One Care Plans (cont.)



- Consumer participants will be provided with:
 - Copies of the RFR and all responses in an accessible format convenient for their review (e.g. hard copy, electronic, accessible electronic, large print, etc.)
 - Reasonable accommodations to support their participation
 - A facilitator and note taker from UMass to help organize their two discussions
 - Reimbursement for travel
 - (\$0.54 per mile plus cost of tolls and parking or the cost of transportation)
 - A stipend for their work
 - \$20 per hour of reviewing responses for up to 8 hours each (up to \$160 per response),
 - \$50 per meeting for up to 2 meetings among consumer readers (approximately 2 hours per meeting), and
 - \$25 per hour of meeting time with EOHHS
- MassHealth will reach out with a short survey to all consumer members on the Implementation Council to ask about their interest and availability to participate as well as accessibility and accommodations requests to review Responses
 - Expect late March/early April
 - Responses to the survey would be due to MassHealth within two weeks



One Care Plan Procurement Timeline

- **RFR Issued: February 11, 2019**
- Respondents' Conferences:
 - March 11, 2019
2:00 p.m. – 4:00 p.m. (EST)
1 Ashburton Place, 21st Floor, Rooms 2 & 3
Boston, MA 02108
(Note: March 4th Respondents' Conference was cancelled due to snow)
- Written Inquiries Due: March 29, 2019
- Letter of Intent Due: April 30, 2019
- **Respondents' Responses Due: 4:00 p.m. (EST) May 24, 2019**
- Anticipated Date for Selection Announcement: Early Fall 2019
- Anticipated Contract Execution Date: Late Spring/Summer 2020
- **Anticipated Service Start Date: January 1, 2021**



One Care

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