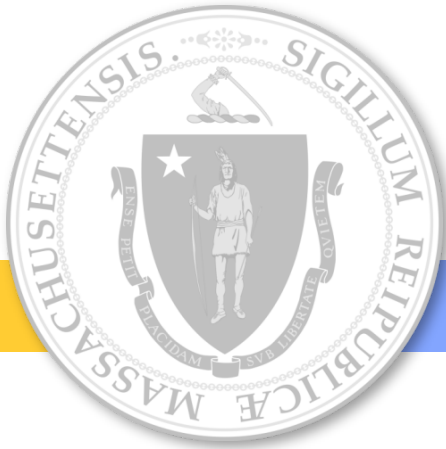


One Care: Implementation Council Meeting



Executive Office of Health & Human Services

**MassHealth Demonstration
to Integrate Care for Dual Eligibles**

September 12, 2018, 10:00 AM – 12:00 PM

**600 Washington St., 4th Floor, Rooms 4067 and 4068
Boston, MA**



Encouraging Continued Innovation in One Care

- The goals and innovative features of One Care include:
 - Actively engaging members in leading or self-directing their care
 - Developing and advancing payment and service delivery innovations from global capitation flexibility
 - Required Alternative Payment Methodologies (APMs) and Value-Based Payments (VBPs)
 - Including services beyond the required benefits, and incorporating member outcomes and quality of life into planning and authorization processes

- **One Care Innovation**
 - MassHealth expects to require One Care plan bidders to provide Innovation Plans in their procurement responses
 - Include specific plans, proposals, and commitments that demonstrate their innovative approaches to improving care and outcomes
 - Selected respondents' Innovation Plans will be incorporated into their contracts; MassHealth will hold contractors accountable for developing, measuring, and delivering ongoing innovation
 - The Innovation Plan must include strategies to:
 - Engage individuals in driving their care teams
 - Support individuals with disabilities to live independently in the community
 - Prevent, avoid, and delay nursing facility admissions
 - Address social determinants of health (SDOH)
 - Develop and implement creative solutions and best practices for the delivery model



Duals Demonstration 2.0 Questions on Innovation

- How could MassHealth further drive One Care and SCO plans to innovate for members?
- What questions should we ask respondents to the One Care and SCO plan procurements to identify plans that will creatively develop, pilot, and implement innovations that:
 - Employ best practices in complex care management, practice-based care management, and flexible supports;
 - Improve linkages for care teams to effectively communicate and coordinate care at the member's direction;
 - Further engage and empower individuals in leading or self-directing their care, including through engagement with their care teams and care planning processes;
 - Engage providers through the care model to partner with plans using innovative approaches;
 - Design alternative care approaches to reduce and avoid unnecessary acute and hospital-based care;
 - Design and invest in alternative care approaches that avoid and reduce unnecessary nursing facility care, including returning members from nursing facilities to the community;
 - Deepen support for individuals with Intellectual or Developmental Disabilities (ID/D) and Autism Spectrum Disorder (ASD) and their families;
 - Facilitate effective communication access and address accessibility;
 - Improve member outcomes and quality of life;
 - Address Social Determinants of Health; and
 - Address health disparities and inequities?
- Other suggestions to evaluate key areas (e.g. integration, efficacy of DME, etc.)?



Duals Demonstration Updates - Status and Timeline

- Request for Information #1 (High Utilizers) - May 25, 2018
- Draft Concept Paper - June 13, 2018
- One Care Implementation Council/MassHealth Duals Demonstration 2.0 Meeting - June 14, 2018
- Listening Session #1 - July 27, 2018
- Listening Session #2 - August 7, 2018
- Listening Session #3 - August 20, 2018
- Final Concept Paper Submitted to CMS - August 22, 2018
- Request for Information #2 Released - Sept. 5, 2018 (Responses due Sept. 24)
- Open Meeting – Update and Listening Session - September 10, 2018
- MassHealth and CMS execute a Memorandum of Understanding (MOU) for Duals Demo 2.0, effective 2020 – *Expected late 2018 or 2019*
- Federal and stakeholder involvement in Duals Demo 2.0 development, implementation, and evaluation process – *Expected 2018 through 2025*

MassHealth will post updates about the One Care procurement process on COMMBUYS: www.commbuys.com and on the One Care and Duals Demo 2.0 websites: www.mass.gov/service-details/information-for-organizations-interested-in-serving-as-one-care-plans



Request For Information (RFI)

- MassHealth issued a RFI entitled “One Care, Senior Care Options (SCO), and Duals Demonstration 2.0” on Wednesday, September 5
 - Provides an opportunity for written input on the topics covered in the first three Listening Sessions
 - Innovation in One Care
 - Responses are due by 10:00am on Monday, September 24

- The RFI is available online:
 - COMMBUYS (www.commbuys.com)
 - One Care Administrative Information under “One Care Related Information” (www.mass.gov/one-care-administrative-information)
 - Duals Demonstration 2.0 (www.mass.gov/duals-demonstration-20)

Implementation Council Procurement Update



- MassHealth expects to issue a procurement for new Implementation Council members shortly to address consumer vacancies
- MassHealth will be seeking approximately 2 - 4 individuals who are MassHealth members with disabilities or family members or guardians of MassHealth members with disabilities to serve on the Council
- Information about this opportunity will be available online:
 - One Care (www.mass.gov/one-care) click on “Apply to join the One Care Implementation Council”
 - One Care (www.mass.gov/one-care) under “Implementation Council” in “Notice of Opportunity to Join the One Care Implementation Council;”
 - COMMBUYS (www.commbuys.com)
 1. Scroll down to the bottom of the COMMBUYS home page and click on “Contract and Bid search.”
 2. On the next page click on Bids.
 3. On the Advanced Search page enter the keyword “Implementation” in the Bid Description field; from the dropdown menu in the Organization field select 1039-Executive Office of Health and Human Services; click on “find it.”
 4. The link for the relevant documents should be at or very near the top of the list. [Click on that link.]



One Care

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